

# Logistics Capacity Assessment

## REPUBLIC OF ZIMBABWE

Country	
Name	Zimbabwe
Official Name	Republic of Zimbabwe
Regional Bureau	ODJ – Johannesburg, RSA



Assessment	
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Name of the assessor	Gordon Brown
Title/position	Consultant
Email contact	hguest7@wfp.org At HQ: WFP.LogisticsFSU@wfp.org

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# 1. Country Profile

In spite of having once had a well-developed infrastructure and financial systems, Zimbabwe's economy has declined rapidly since the late 1990s. GDP has fallen by half since 1998. All sectors of the economy have been affected, especially agriculture. According to the IMF, the economy contracted by 14.1% in 2008 but is expected to expand by 2.8% in 2009. Budget revenue in 2008 was \$133 million, while donors gave \$670 million in aid. Electricity is severely restricted and there are frequent water shortages. Unemployment is reportedly around 94%. Life expectancy – at 37 for men and 34 for women - is the lowest in the world. HIV/AIDS kills an average of 50 people a day. Agriculture is the most important sector of the economy, but has been severely disrupted by land resettlement. This has led to a collapse in investor confidence and the flight of capital. Agricultural production has shrunk by over 50% since 1996 and there will be no commercial grain crop in 2009. Zimbabwe was suspended from voting at the IMF as a consequence of its non-compliance with obligations under the Fund's Articles of Agreement and its failure to co-operate with the Fund on policy advice. This is an issue the international community may review as part of a package of measures to support and encourage economic reform. Zimbabwe does not receive loans from the IMF or World Bank because of its failure to repay arrears to both institutions. However, an IMF mission recently visited Zimbabwe following the creation of the inclusive government and the appointment of Tendai Biti as Finance Minister. Discussions are continuing, particularly on technical assistance. According to the World Bank, increased donor aid is contingent on progress in orderly land reform and "macroeconomic stabilization", in particular the clearance of arrears. The Zimbabwe dollar was suspended by the Zimbabwe government in April for at least a year following hyper-inflation. US dollars and South African rand most commonly used currencies.

Zimbabwe generally has good relations with its neighbours. SADC (Southern African Development Community) members have not publicly confronted Zimbabwe on humanitarian, human rights and related political issues, although the Presidents of Tanzania, Botswana and Zambia have been critical of Mugabe in the past. Others, particularly Mozambique, South Africa and Namibia have been reluctant to speak out, largely because of historic loyalties. In early 2007, South Africa's president Mbeki was charged by SADC with mediating in Zimbabwean politics, in preparation for the 2008 elections, so under pressure from South Africa, Tsvangirai agreed to sign the agreement in February 2009. The SADC remains responsible for ensuring the agreement is implemented fairly, and for providing initial financial support to the new government. The African Union (AU) has endorsed the SADC's lead on Zimbabwe. The South Africans in particular are keen to see the power-sharing agreement work. Not only did President Mbeki act as the broker between Mugabe and Tsvangirai, but there are up to three million Zimbabwean refugees still living in South Africa. Outside of SADC, relations with the rest of Africa are primarily handled in the context of the AU. Zimbabwe's straitened economic circumstances, and relative international isolation, have inhibited its participation in continental and international political programmes such as peacekeeping.

Defence relations with donors began to sour in 1997, when an arms embargo was imposed by the EU in response to Zimbabwe's intervention in DR Congo. Political relations declined rapidly after 2000 because of ZANU-PF's political and economic programmes, particularly the seizure of land, the introduction of repressive legislation and increasing violence against its political opponents. The EU does not have any economic sanctions against Zimbabwe. Zimbabwe withdrew from the Commonwealth in December 2003 following its suspension in 2002. In 2004, Mugabe announced a 'Look East' policy, primarily intended to revive Zimbabwe's economy in the absence of investment from elsewhere. Close relations with China and Iran in particular are being cultivated under this policy, China is now Zimbabwe's second biggest export market (by value) after South Africa, but Chinese investors are reluctant to risk capital in the country. (<http://www.fco.gov.uk/en/travel-and-living-abroad/travel-advice-by-country/country-profile/sub-saharan-africa/zimbabwe/?profile=today>)

Up to the 1990s, Zimbabwe was a net exporter of food. The land reform exercise was launched ostensibly to correct a historical imbalance in land ownership, but the newly resettled farmers lacked the capital to maintain output, and were further undermined by drought. The foreign currency shortage has limited imports of fertiliser and agricultural equipment. Domestic cereal demand is around 1.4 million metric tonnes per year, but independent assessments show the country has been producing less than half of that in recent years. Tobacco, beef, dairy and poultry production have also declined. Industry is estimated to have shrunk by more than 60 percent since 2000, unemployment is over 80 percent, inflation was at a world high of 2.3 million percent, and average salaries are worth far less than the cost of a basic monthly household food basket. An estimated three million people have left the country, making remittances from relatives and friends working abroad a key aspect of household survival. In 2005 more than 700,000 people were internally displaced by Operation Murambatsvina (Drive Out Trash), a three-month campaign to rid the country of slums and illegal informal businesses. The MDC accused the government of deliberately trying to

weaken its urban powerbase. A report by Anna Tibaijuka, the special envoy of the UN Secretary General, was highly critical of the campaign. A corrective Operation Garikai (Live Well) was supposed to re-house the displaced, but little progress has been made in building accommodation. The fast-track land resettlement programme has also displaced hundreds of thousands of farm workers (<http://www.irinnews.org/country-profile.aspx>).

Zimbabwe faces tremendous challenges, including a rapid decline in public institutional capacity for social services delivery, food insecurity and HIV and AIDS. The UN Office for the Coordination of Humanitarian Affairs (OCHA) has noted that additional challenges emanate from the country's policy actions, which have brought about widening and deepening vulnerabilities. The combined effect of these interrelated factors has led to a significant reduction in the quality of life for the population. Unbudgeted gratuities by the government to veterans of the war of liberation, and its military intervention in the DRC, deepened the crisis. Donors have limited their support solely to humanitarian programmes.

International humanitarian aid flow (<http://ocha.unog.ch/fts2/pageloader.aspx?page=home>):

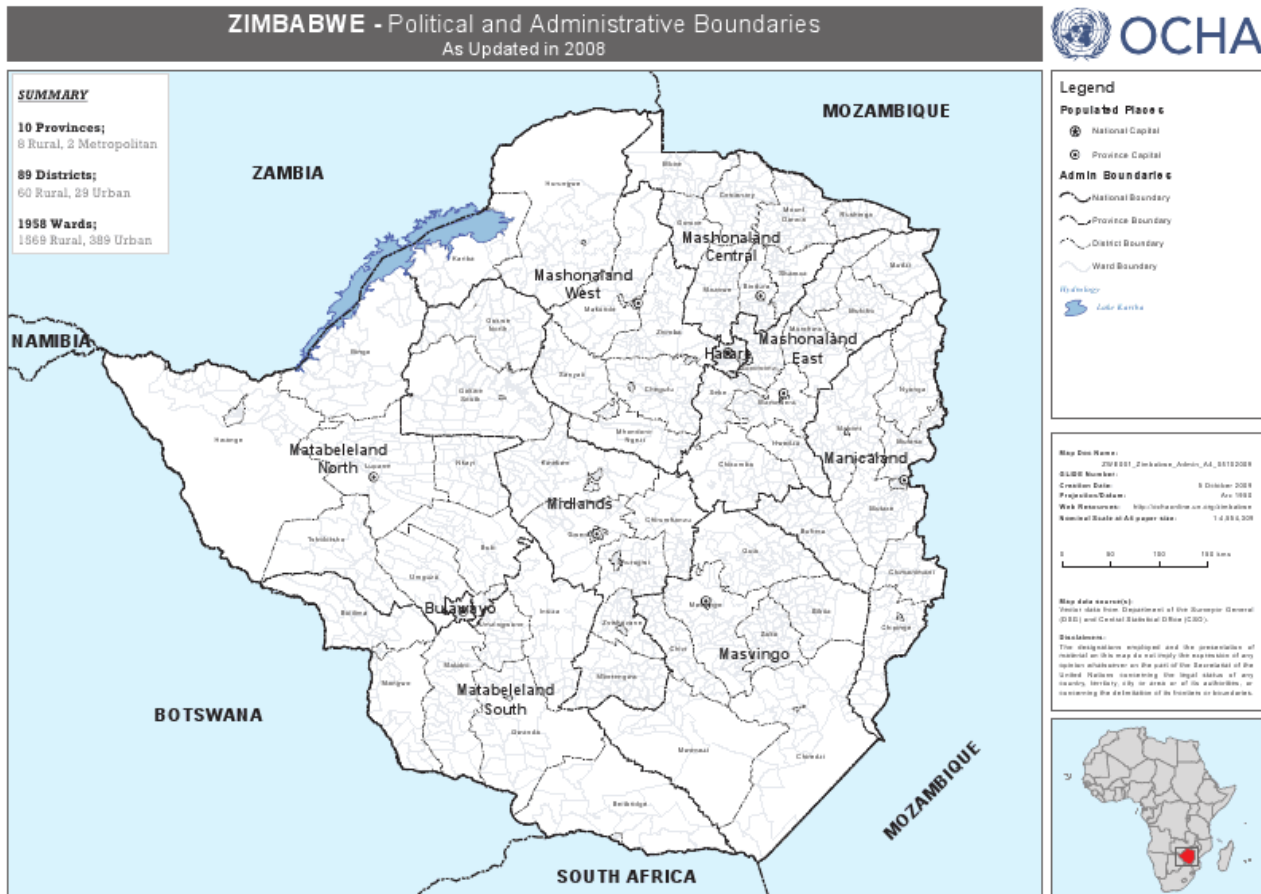
Donor	Funding USD	% of Grand Total	Uncommitted Pledges USD
United States	182,970,919	29.0%	0
Carry-over (donors not specified)	126,720,061	20.1%	0
European Commission	76,684,209	12.1%	0
United Kingdom	43,438,364	6.9%	0
European Commission (ECHO)	28,022,898	4.4%	9,489,661
Central Emergency Response Fund (CERF)	26,808,077	4.2%	0
Canada	17,104,766	2.7%	0
Germany	17,054,115	2.7%	0
Australia	16,812,036	2.7%	0
Norway	11,857,375	1.9%	0
Netherlands	11,711,692	1.9%	0
Denmark	10,496,193	1.7%	0
Japan	8,842,620	1.4%	0
Allocations of unearmarked funds by UN agencies	7,994,792	1.3%	0
Sweden	7,005,480	1.1%	0
World Bank	7,000,000	1.1%	0
Switzerland	5,097,704	0.8%	0
Finland	4,237,154	0.7%	790,514
Private (individuals & organisations)	3,162,252	0.5%	0
Russian Federation	3,000,000	0.5%	0
Belgium	2,814,034	0.4%	0
Ireland	2,382,486	0.4%	0
France	2,329,177	0.4%	97,345
Spain	2,290,308	0.4%	0
Greece	2,050,257	0.3%	0
Others	3,829,146	0.6%	368,123
<b>Grand Total:</b>	<b>631,716,115</b>	<b>100%</b>	<b>10,745,643</b>

## 1.1 Introduction/Background

Source/Year: CIA Fact book 2009

Basic Facts		
Capital	Harare	geographic coordinates: 17 50 S, 31 03 E
Language	English (official), Shona, Sindebele	English (official), Shona, Sindebele (the language of the Ndebele, sometimes called Ndebele), numerous but minor tribal dialects
Ethnic groups	African 98% (Shona 82%, Ndebele 14%, other 2%), mixed and Asian 1%, white less than 1%	
Religions	Christian	syncretic (part Christian, part indigenous beliefs) 50%, Christian

		25%, indigenous beliefs 24%, Muslim and other 1%
Country size (comparison)	slightly larger than Montana	total: 390,757 sq km country comparison to the world: 60 land: 386,847 sq km water: 3,910 sq km
Population density (map)		
Border countries	border countries: Botswana 813km, Mozambique 1,231 km, South Africa 225 km, Zambia 797 km (total: 3,066 km)	landlocked; in Southern Africa, between South Africa and Zambia the Zambezi forms a natural riverine boundary with Zambia; in full flood (February-April) the massive Victoria Falls on the river forms the world's largest curtain of falling water
Exports	platinum, cotton, tobacco, gold, ferroalloys, textiles/clothing \$1.396 billion (2008 est.) country comparison to the world: 140 \$1.467 billion (2007 est.)	South Africa 32.1%, Democratic Republic of the Congo 9.7%, Botswana 8.7%, China 5.6%, Zambia 4.8%, Japan 4.5%, Italy 4.4%, US 4.3% (2008)
Imports	machinery and transport equipment, other manufactures, chemicals, fuels \$1.915 billion (2008 est.) country comparison to the world: 151 \$1.975 billion (2007 est.)	South Africa 60.1%, China 4.2%, Botswana 3.7% (2008)
Agricultural products	maize, cotton, tobacco, wheat, coffee, sugarcane, goats, pigs sheep, peanuts	





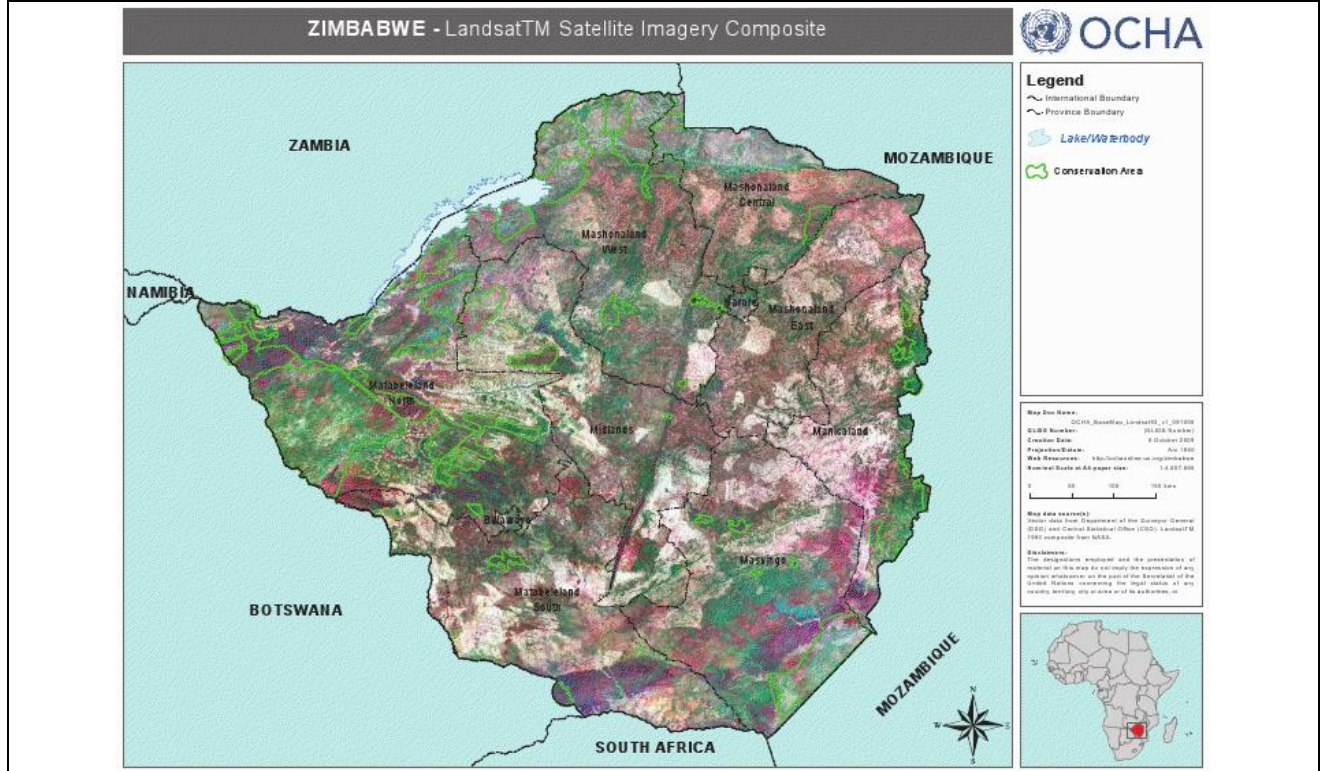
Money Parity and Inflation		
Year	Exchange rate – US\$ = Local Currency	Rate of inflation
Pre – March 2009	Fluctuated daily to in excess of 30trillion ZWD : 1USD at date of termination	Daily @ 2.3million%
2009	Using the USD/ZAR – any foreign currency to trade	Nil

### 1.1.1 Country in Figures

Source / Year: CIA Fact book 2009

General Information		
Country size	Total: 390,757 sq km Country comparison to the world: 60 Land: 386,847 sq km Water: 3,910 sq km	20 00 S, 30 00 E
Population	11,392,629 Country comparison to the world: 73	<b>Note:</b> estimates for this country explicitly take into account the effects of excess mortality due to AIDS; this can result in lower life expectancy, higher infant mortality, higher death rates, lower population growth rates, and changes in the distribution of population by age and sex than would otherwise be expected (July 2009est.)
Population growth rate	1.53% (2009 est.)	country comparison to the world: 85
GDP per capita	GDP (official exchange rate): \$10.58 billion  <b>Note:</b> hyperinflation and the plunging value of the Zimbabwean dollar makes Zimbabwe's GDP at the official exchange rate a highly inaccurate statistic (2008 est.)  GDP (purchasing power parity): \$1.925 billion (2008 est.) country comparison to the world: 183 \$2.241 billion (2007 est.) / \$2.371 billion (2006 est.)  <b>Note:</b> data are in 2008 US dollars	GDP - real growth rate: -14.4% (2008 est.) country comparison to the world: 217 -5.6% (2007 est.) / -4.6% (2006 est.)  GDP - per capita (PPP): \$200 (2008 est.) country comparison to the world: 229 \$200 (2007 est.) / \$200 (2006 est.)  <b>Note:</b> Data are in 2008 USD GDP - composition by sector: Agriculture: 18.1% Industry: 22.6% Services: 59.3% (2008 est.)
Population under poverty line (%)	68% (2004)	Unemployment rate: 80% (2005 est.) country comparison to the world: 198
HIV prevalence (%)	Adult prevalence rate: 15.3% (2007 est.) country comparison to the world: 6	People living with HIV/AIDS: 1.3 million (2007 est.) Country comparison to the world: 7 HIV/AIDS -deaths: 140,000 (2007est.) Country comparison to the world: 5
Other comments	Natural Resources: coal, chromium ore, asbestos, gold, nickel, copper, iron ore, vanadium, lithium, tin, platinum group metals	Land use: arable land: 8.24% permanent crops: 0.33% other: 91.43% (2005)
Useful Information		
Time zone (GMT +/-)	UTC+2	(7 hours ahead of Washington, DC during Standard Time)
Climate description	tropical; moderated by altitude; rainy season (November to March)	mostly high plateau with higher central plateau (high veldt); mountains in east
Currency	Zimbabwe Dollar (ZWD) has been suspended in favour of USD and	Exchange Rates: Zimbabwean dollars (ZWD) per US dollar - NA (2008 est.),

	ZAR after reaching a 98.6%/day inflation rate	30,000 (2007), 162.07 (2006), 77.965 (2005), 5.729 (2004) <b>Note:</b> these are official exchange rates; non-official rates vary significantly
International Dial code	+263	Telephones – main lines in use: 354,000 (2008) Country comparison to the world: 109 Telephones – mobile cellular: 1.655 million (2008) Country comparison to the world: 130



Driving (left / right)	Left	
Visa requirements and cost	<p>If you are a passport holder from the following country you are exempt from visas:</p> <p>Aruba, Bahamas, Barbados, Belize, Bermuda, Botswana, Canada, Cayman Islands, Cyprus, Fiji, Granada, Guyana, Hong Kong, Ireland, Jamaica, Kenya, Kiribati, Leeward Islands, Lesotho, Malawi, Malaysia, Maldives, Malta, Mauritius, Montserrat, Namibia, Nauru, New Zealand, Singapore, Solomon Islands, St. Kitts, St. Lucia, St. Vincent &amp; Grenadines, Swaziland, Tanzania, Tonga, Trinidad &amp; Tobago, Turks &amp; Caicos Islands, Tuvalu, Uganda, Vanuata, Western Samoa &amp; Zambia.</p>	<p>The following passport holders, can purchase their visas at port of entry to Zimbabwe:</p> <p>Argentina, Australia, Austria, Belgium, Brazil, Brunei, Cook Islands, Denmark, Dominica Republic, Egypt, Finland, France, Germany, Ghana*, Greece, Ireland, Indonesia, Israel, Italy, Japan, South Korea, Kuwait, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Palau Islands, Papua New Guinea, Poland, Portugal, Puerto Rico (USA), Seychelles, Spain, State of Palestine, Sweden, Switzerland, United Arab Emirates, UK, USA, Vatican, Virgin Islands (USA). * Gratis visas for Ghanaians</p> <p>Visa cost dependent on nationality, £40 (single-entry) or £50 (double-entry) from an embassy or £35 (single-entry) or £45 (double-entry) when bought at the port of entry.</p>

## 1.2 Humanitarian Background

### 1.2.1 Disasters, Conflict and Migration History

Disasters, Conflicts & Migration (Yes/No)		Comments / Details					
<b>Natural Disasters</b>							
Drought	<input checked="" type="checkbox"/>	Cyclic, recurring. There are recurring period of droughts mainly in the provinces of Masvingo, Matabeleland South, Matabeleland North and some parts of the Midlands. The normal dry season extends from April to August but it may sometimes extend till December/January. (LCA 2007)					
Earthquake	<input checked="" type="checkbox"/>	No epi-centre in Zimbabwe but 2006 shockwaves from Mozambique were felt in the eastern parts of the country					
Epidemic	<input checked="" type="checkbox"/>	Cholera, Aids is prevalent					
Extreme temperature	<input type="checkbox"/>	Temperature changes are felt but nothing extreme e.g. lowest point: junction of the Runde and Save rivers 162 m, highest point: Inyangani 2,592 m					
Flood	<input checked="" type="checkbox"/>	El Nino -					
Insect infestation	<input type="checkbox"/>	Mopani worms have been know to decimate areas					
Slides	<input type="checkbox"/>	Nil					
Wave/Surge	<input type="checkbox"/>	Nil (landlocked)					
Wild fires	<input type="checkbox"/>	Yes – burning for cropping or for livestock pastures is a common agricultural practice.					
Sever storm	<input checked="" type="checkbox"/>	Rare					
Other comments							
<b>Man-made</b>							
Civil strife	<input type="checkbox"/>	Nil – however election violence has been reported					
International conflict	<input type="checkbox"/>	Nil – see above					
Displaced in country	<input checked="" type="checkbox"/>	As a result of famine or flooding, but not permanently					
Refugees in country	<input type="checkbox"/>	Internally displaced populations are a result of post election violence. Note: there is an increasing flow of Zimbabweans into South Africa and Botswana in search of better economic opportunities (2009 est.)					
Refugees from country	<input type="checkbox"/>	Nil					
Landmines casualties / year	<input type="checkbox"/>	Nil					
Other comments:		Please see table below					
file:///C:/Documents%20and%20Settings/Gords/Desktop/WFP%20Zimbabwe/INGOs/result-country-profile.htm							
Top 10 natural disasters in Zimbabwe for the period 2000-09 (sorted by no. killed)	<b>Disaster</b>	<b>Date</b>	<b>No. Killed</b>	Top 10 Natural Disasters in Zimbabwe for the period 2000 to 2009 sorted by numbers of total affected people:	<b>Disaster</b>	<b>Date</b>	<b>No. Total Affected</b>
	Epidemic	Aug-08	4,276		Drought	Mar-01	6,000,000
	Epidemic	Jan-00	93		Drought	Jan-07	2,100,000
	Epidemic	Dec-05	73		Flood	Jan-00	266,000
	Flood	Jan-00	70		Epidemic	Ag-08	98,349
	Epidemic	May-07	67		Flood	Feb-01	30,000
	Epidemic	Oct-03	40		Flood	Feb-03	18,000
	Flood	Dec-07	24		Flood	Dec-07	15,000
	Epidemic	May-05	14		Epidemic	May-07	10,000
	Flood	Feb-01	13		Flood	Dec-07	2,000
	Epidemic	Nov-00	11		Epidemic	Jan-00	1,675
	Top 10 Natural Disasters in	Disaster			Date	Damage (000 US\$)	
Flood		Feb-03	200,000				
Flood		Jan-00	72,900				

Zimbabwe for the period 2000 to 2009 sorted by economic damage costs:	Flood	Feb-01	3,600
	Storm	Feb-07	1,200

<http://www.em-dat.net/disasters/countryprofiles.php> Centre for research on epidemiology of disasters, Belgium

### 1.2.2 Calamities and Seasonal Effects

Zimbabwe enjoys a temperate climate during the dry season. The cooler, drier months (May to October) are characterized by warm sunny days and cold clear nights. It never snows, though overnight frosts and freezing temperatures are not uncommon. The lowveld and the Zambezi Valley experience hotter and more humid temperatures, but in the winter there is very little rainfall. Most of Zimbabwe's rain falls in brief afternoon deluges and electrical storms in the relatively humid and warmer months from November to April. Zimbabwe has the second highest incidence of lightning strikes in the world. Although Zimbabwe lies wholly within the Tropics, the normal tropical continental climate is considerably modified by altitude, especially on the central plateau where temperatures are lower than at sea level in the same latitude. The Eastern Highlands experiences the lowest temperatures. The year falls roughly into three seasons: a dry winter, covering the months from April to August, with cool temperatures especially at night when frost is sometimes experienced; a hot season with temperatures building up to a maximum in October or early November and a wet season in which the main rains usually come around mid-November and continue until March. The main rains are associated with the Inter-Tropical Convergence Zone (ITCZ). The ITCZ, where the northerly and southerly air masses meet, follows the seasonal movements of the overhead sun north and south of the Equator, hence the occurrence of the Zimbabwean wet season during the southern summer. June is the coolest month and October is the warmest: temperature variations correspond with height." (LCA 2007). Typically you cannot tell if there will be an El Niño until the last month of December or first week in January.

Seasonal Affects on Transport (economic, social, climate...)		
Transport	Comments	From <month> to <month>
Primary road transport	No affect	
Secondary road transport	Minor difficulties on unpaved roads	December – March (wet season)
Rail transport	No affect	
Air transport	No affect	
Waterways transport	No affect	

The seasonal effects on transport are minimal in Zimbabwe. During heavy downpours secondary roads can become locally impracticable for a short period of time. Transport can temporarily be disrupted in the path of a cyclone or a tropical storm (January / February). Some bridges have been devastated in Manicaland as a result of the El Niño (1998) and Eline (2000) cyclones. But otherwise transport operations inside and outside Zimbabwe are not greatly affected by the seasons. Severe rains may disrupt the road transport operations along the Beira corridor (Pungwe River and Pungwe Plains). Long and heavy rains in Mozambique also affect the Limpopo railway line. Roads and railways normally get busier during harvest time, where there is an increase of traffic and heavy vehicles on the roads, but because of the current economic situation and the low crop it is not foreseeable to see congestions on the roads.

It is to be taken into consideration, though, that the decrease in the number of vehicles available as a consequence of the economic crisis might in the long run become a problem when contracting transporters. In fact, at the moment, considerable portions of the transporters' fleets are idle because of lack of business or difficulties in procuring fuel, which in the long run might force them to reduce the number of vehicles and therefore impact availability of trucks, with obvious impacts on transport costs as well (LCA 2007).



Seasonal Affects on Storage and Handling (economic, social, climate...)		
Activity	Comments	From <month> to <month>
Storage	Warehousing unless badly maintained is not susceptible to seasonal affects. The Manufacturing industry closes from mid December to mid January so facilities in use over this time need prior arrangements to be made.	November-March
Handling	Border delays during the wet months often result in affected product.	November - March
Other	Nil	N/A

Warehouses are affected by difficult weather conditions: very high temperatures in Beitbridge and heavy rains in Mutare. The upkeep and maintenance are the primary reason for the warehousing problems. Measures are in place to mitigate any risks, but it is recommendable to try and avoid stocking commodities in adverse conditions for too long. (LCA 2007)

### 1.2.3 Capacities to Respond to Emergencies

#### 1.2.3.1 Government

In light of the Zimbabwe hazard profile and disaster history, the Zimbabwe department of Civil Protection has been in the forefront of government efforts to manage disaster risk in all the spheres of government. In its effort, the Government of Zimbabwe is working in collaboration with the humanitarian community in-country. The overall objective of the Inter-Agency Contingency Plan is to support the Government of Zimbabwe (GoZ) in mounting a timely and coordinated preparedness and response to identified hazards in order to minimize potential humanitarian consequences. The Government of Zimbabwe (GoZ) champions' disaster and emergency preparedness and response and the humanitarian community complements government efforts but in reality their realistic response is almost not there but comes in a response form as opposed to preparedness and reduction. There is a Disaster Management Act in place and legislatively stipulates authority and powers for the declaration of emergency or state of disaster. NGO's can be co-opted depending on the services they offer and the priority of the humanitarian issue.

Ministry / Department / Address	Contact Names & Email	Tel / Fax
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Civil Protection Unit	Name: Mr. Betera Title: Principle Administration Officer Email: lbetera@eprzim.co.zw	Tel1:+263(0)11751856 Tel2:+263(04)727906 Fax:
Department of the Surveyor General	Name: Mr. Ndambakuwa Title: Chief Land Surveyor GIS Email:cndambakuwa@dsg.co.zw	Tel1:+263(04)775550-2 Tel2: Fax:+263(04)794343
Food and Nutrition Council (FNC)	Name: Mr. Gavhera Title: Email: sgavhera@sirdc.ac.zw	Tel1:+263(04)860358 Tel2:+263(0)11420150 Fax:
Ministry of Agriculture, Mechanisation & Irrigation Development (MoA)	Name: Mr. Made Title: Minister Email:	Tel1:+263(04)706081 Tel2:+263(04)706081-7 Fax:
Ministry of Defence	Name: Mr. Manangwagwa Title: Minister Email:	Tel1:+263(04)704450 Tel2: +263(04) Fax: +263(04)
Ministry of Education, Sports, Arts & Culture (MoESAC)	Name: Mr. Coltart Title: Minister Email:	Tel1:+263(04)734051-9 Tel2: +263(04) Fax: +263(04)
Ministry of Energy, Power & Development (MoEPD)	Name: Mr. Mudzuri Title: Minister Email:	Tel1:+263(04)733095-9 Tel2: +263(04) Fax: +263(04)
Ministry of Environment & Natural Resources (MoENR)	Name: Mr. Nhema Title: Minister Email:	Tel1:+263(04)701681-91 Tel2: +263(04) Fax: +263(04)
Ministry of Finance (MoF)	Name: Mr. Biti Title: Minister Email:	Tel1:+263(04)792224/5 Tel2: +263(04) Fax: +263(04)
Ministry of Foreign Affairs (MoFA)	Name: Mr. Mumbengegwi Title: Minister Email:	Tel1:+263(04)794681-4 Tel2: +263(04)727005 Fax: +263(04)
Ministry of Health & Child Welfare (MoHCW)	Name: Mr. Madzorera Title: Minister Email:	Tel1:+263(04)798537-60 Tel2: +263(04) Fax: +263(04)
Ministry of Home Affairs (MoHA)	Name: Mr. Mohadi Title: Minister Email:	Tel1:+263(04)792774/5 Tel2: +263(04)703641-4 Fax: +263(04)
Ministry of Housing & Social Amenities (MoHSA)	Name: Mr. Mahashu Title: Minister Email:	Tel1:+263(04)799154 Tel2: +263(04) Fax: +263(04)
Ministry of Information & Communication Technology (MoICT)	Name: Mr. Chamisa Title: Minister Email:	Tel1:+263(04)794571-8 Tel2: +263(04) Fax: +263(04)
Ministry of Lands & Rural Resettlement (MoLRR)	Name: Mr. Murerwa Title: Minister Email:	Tel1:+263(04)728201-9 Tel2: +263(04) Fax: +263(04)
Ministry of Local Government, Urban & Rural Development (MoLGURD)	Name: Mr. Chombo Title: Minister Email:	Tel1:+263(04)728201-9 Tel2: +263(04) Fax: +263(04)
Ministry of Media, Information & Publicity (MoMIP)	Name: Mr. Shamhu Title: Minister Email:	Tel1:+263(04)703891-6 Tel2: +263(04) Fax: +263(04)
Ministry of National Security (MoNS)	Name: Mr. Sekeramayi Title: Minister Email:	Tel1:+263(04)700501 Tel2: +263(04) Fax: +263(04)
Ministry of Public Services (MoPS)	Name: Mr. Mukonoweshuro Title: Minister Email:	Tel1:+263(04)790871 Tel2: +263(04) Fax: +263(04)
Ministry of Public Works (MoPW)	Name: Mr. Makone Title: Minister Email:	Tel1:+263(04)728201-9 Tel2: +263(04) Fax: +263(04)
Ministry of Regional Integration &	Name: Ms Mishairambwi-Mushonga	Tel1:+263(04)796498

International Cooperation (MoRIIC)	Title: Minister	Tel2: +263(04)702731 Tel3: +263(04)730081-7
Ministry of Transport & Infrastructural Development (MoTID)	Name: Mr. Goche Title: Minister Email:	Tel1:+263(04)700991-9 Tel2: +263(04) Fax: +263(04)
Ministry of Water Resources Development & Management (MoWRD)	Name: Mr. Nkomo Title: Minister Email:	Tel1:+263(04)700596 Tel2: +263(04) Fax: +263(04)
Ministry of Women Affairs, Gender & Community Development (MoWAGCD)	Name: Mrs. Muchena Title: Minister Email:	Tel1:+263(04)794188 Tel2: +263(04) Fax: +263(04)
National Aids Council (NAC)	Name: Mr. Magure Title: Chief Executive Officer Email:secretariat@nac.org.zw	Tel1:+263(04)708043 Tel2: +263(09)881339/40 Fax: +263(04)791243

### 1.2.3.2 Humanitarian Community

After the inauguration of the Government of National Unity (GNU) the political and economical situation in Zimbabwe stabilised compared to most of 2008. The introduction of a multi-currency system practically led to a halt in inflation, although this has not yet substantially improved the standard of living of most Zimbabweans. Political violence, which characterised much of 2008, has largely come to a halt, while a process of national healing and reconciliation has started. Humanitarian organisations and NGOs have more space to operate and bans were lifted.

The operational plan focuses on the impact on WFP operations within the framework of the planned scale-up and emphasizes issues of critical importance for Zimbabwe operation in the current situation. Key preparedness actions are highlighted in order for the CO to anticipate and solve, in advance, key bottlenecks that may hamper the implementation of WFP operations in Zimbabwe.

WFP Beneficiary and Food Requirement Planning Figures:

Month	Activity Group	BENEF. #	CEREALS	PULSES	OIL	CSB	TOTAL
Oct-08	SN	697,087	6,180	927	341	741	8,189
	E-VGF	1,996,919	23,963	3,594	1,198	-	28,756
	<b>Total</b>	<b>2,694,006</b>	<b>30,143</b>	<b>4,521</b>	<b>1,539</b>	<b>741</b>	<b>36,945</b>
Nov-08	SN	602,544	4,179	418	283	1,656	6,537
	E-VGF	3,355,882	33,559	3,356	2,014	-	38,928
	<b>Total</b>	<b>3,958,426</b>	<b>37,738</b>	<b>3,774</b>	<b>2,297</b>	<b>1,656</b>	<b>45,465</b>
Dec-08	SN	602,544	4,179	418	250.95	1,173	6,021
	E-VGF	3,355,882	33,559	3,356	2,013.53	-	38,928
	<b>Total</b>	<b>3,958,426</b>	<b>37,738</b>	<b>3,774</b>	<b>2,264</b>	<b>1,173</b>	<b>44,949</b>
Jan-08	SN	602,544	4,179	418	250.95	1,173	6,021
	E-VGF	3,355,882	33,559	3,356	2,013.53	-	38,928
	<b>Total*</b>	<b>3,958,426</b>	<b>37,738</b>	<b>3,774</b>	<b>2,264</b>	<b>1,173</b>	<b>44,949</b>
Feb-09	SN	602,544	4,179	418	250.95	1,173	6,021
	E-VGF	3,355,882	33,559	3,356	2,013.53	-	38,928
	<b>Total*</b>	<b>3,958,426</b>	<b>37,738</b>	<b>3,774</b>	<b>2,264</b>	<b>1,173</b>	<b>44,949</b>
Mar-09	SN	602,544	4,179	418	250.95	1,173	6,021
	E-VGF	3,355,882	33,559	3,356	2,013.53	-	38,928
	<b>Total*</b>	<b>3,958,426</b>	<b>37,738</b>	<b>3,774</b>	<b>2,264</b>	<b>1,173</b>	<b>44,949</b>
<b>TOTAL Relief</b>			<b>218,833</b>	<b>23,390</b>	<b>12,894</b>	<b>7,088</b>	<b>262,206</b>

\*Estimated - non definitive data

Country population has been roughly estimated in 10 million people (outdated census and lack of demographic data). A total of 5.1 million individuals assisted by WFP and C-SAFE' food aid programmes, corresponds approximately to 80% of the people in the rural areas.

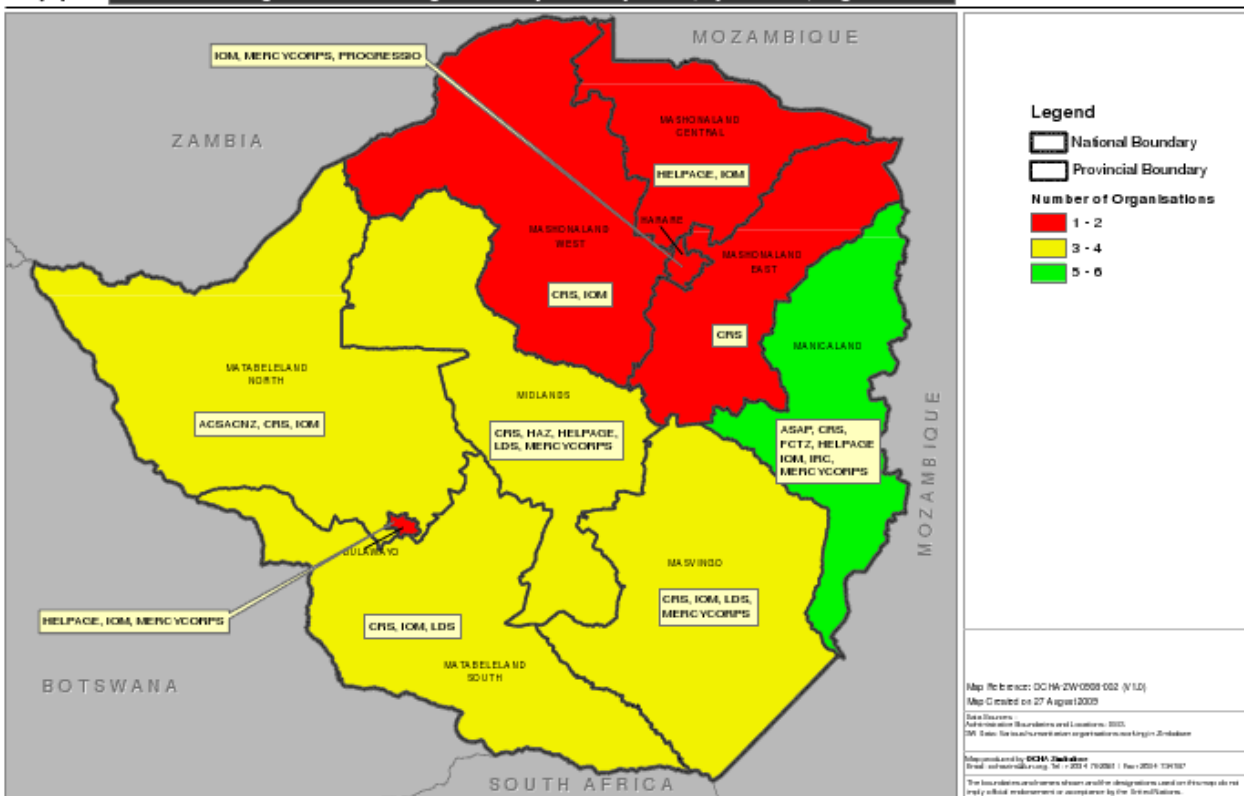
Breakdown of WFP and C-SAFE monthly distribution plan – (MT):

October-December 2008			January-March 2009		
October	November	December	January	February	March
WFP   36,944.73	WFP   45,451.00	WFP   45,451.00	WFP*   54,965.00	WFP*   58,145.00	WFP*   62,120.00
C-SAFE   6,669.00	C-SAFE   12,766.40	C-SAFE*   18,926.69	C-SAFE*   21,765.70	C-SAFE*   25,030.55	C-SAFE*   28,785.14
<b>Total   43,613.73</b>	<b>Total   58,217.40</b>	<b>Total   64,377.69</b>	<b>Total   76,730.70</b>	<b>Total   83,175.55</b>	<b>Total   90,905.14</b>
<b>Grand Total</b>					<b>417,020.20</b>

\*Estimated



UN Office for the Coordination of Humanitarian Affairs  
**ZIMBABWE: WHO IS DOING WHAT WHERE (3W)**  
 Humanitarian Organisations Working in the Early Recovery Sector, by Province, August 2009



The following arrangements are currently in place, to facilitate effective humanitarian coordination and resource mobilization in case the contingency plan is activated:

1. The suggested contingency planning period is June, 2009- June, 2010. It covers in space and time all scenarios planned for in this plan.
2. OCHA is maintaining an Emergency Relief Supply and Capacity Matrix for Zimbabwe, with the cooperation of humanitarian partner organizations
3. Possible gap areas in coordination support will continue to be identified at cluster or sector level or within the country team
4. Humanitarian analysis, monitoring and advocacy is being strengthened
5. Daily meetings by the Crisis Group
6. Emergency Focal points contact list updated
7. Capacity mapping of the key humanitarian agencies/NGOs in Zimbabwe
8. Strengthening cluster implementation
9. Enhancement of information sharing mechanisms and information management tools
10. Mapping and monitoring high risk geographical areas

OCHA are not formally accredited in Zimbabwe simply as the GoZ will not recognize any humanitarian scenarios within the country. OCHA has only been established in Zimbabwe since 2006 but their primary role within the country is advocacy and to co-ordinate humanitarian intervention services. The government capacity to react to emergencies is limited. The Cluster/Sectors have been operating independently of the GoZ which has been seen to undermine the Governments authority within the country. The cluster strategy



has worked very effectively albeit on a knife edge of government relations. The main GoZ departments involved within the cluster set up are Ministry of Health and Child Welfare, and Ministry of Regional Integration and International Co-operation. The principle of last resort has allowed those leading each cluster to come together when the planned pipeline of aid cannot meet the demands of those affected hence the need for a functional, predictable and co-ordinated response.

OCHA Zimbabwe in collaboration with Action Aid International facilitated the Zimbabwe Interagency Contingency Planning Workshop in Harare on 23 June 2009. The most likely and worst case scenarios for the three agreed upon areas of: 1) natural 2) epidemiological emergencies/ and 3) human-induced disasters for the period of June 2009 – June 2010. The government articulated the disaster coordination structure as stipulated in the Act that is headed by the Inter-Ministerial committee, then Committee of Permanent Secretaries ('DYNAMO'), the Department of the Civil Protection, and at the bottom of the hierarchy are the technical committees, depending on the nature of the emergency at hand, including the finance and logistics committees. On the humanitarian side, the HC/RC will propose the activation of this plan in consultation with the IASC and the Government of Zimbabwe's Inter-Ministerial Committee.

### 1.2.3.3 Scenarios and Planning Assumptions

#### Climate change

- Drought: Most likely scenario: 2- 2.8 million people in need of food aid
- Worst case scenario: 3- 5 million people in need of food assistance
- Flood: Most likely scenario: 98,000 people affected
- Worst case scenario: 150,000 people affected

#### Public Health

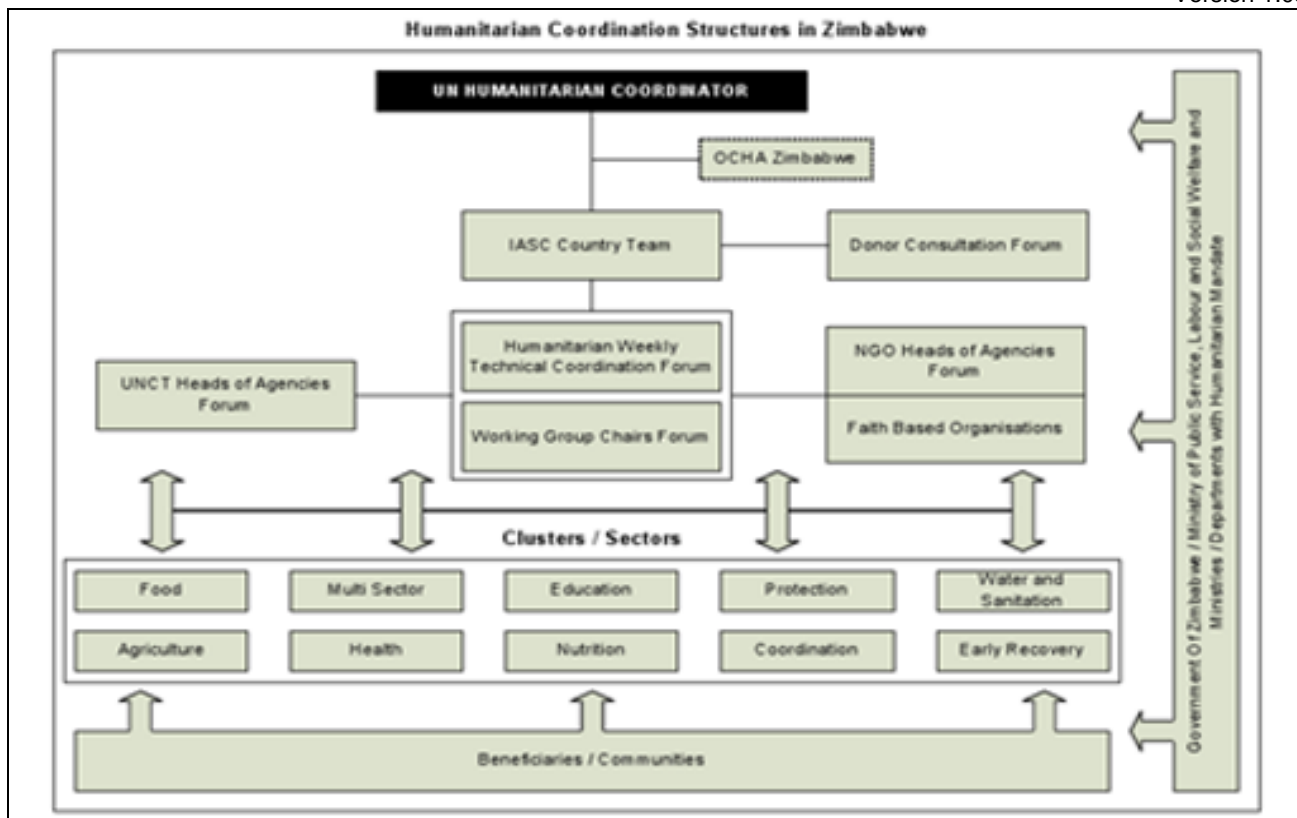
- Cholera: Most likely scenario: 50,000- 70,000 people affected
- Worst case scenario: 100,000 -125,000 people affected
- Influenza A H1N1: Most likely scenario: up to 15 cases
- Worst case scenario: up to 1000 cases

#### Human induced hazards

- Civil Unrest: Most likely scenario: 10,000 displaced
- Worst case scenario: 50,000 displaced

The Emergency Response Fund for Zimbabwe was established as a pooled fund in 2006. It was initially set up to meet the emergency needs of people affected by displacement but has continued to be replenished by donors thereby facilitating response to emerging response requirements in the country. Being a pooled fund of un-earmarked contributions from various donors, the ERF operates with greater flexibility and speedier approval processes than traditional funding mechanisms. The guiding principles of the fund is to allow timely emergency and/or gap filling responses through consultative and collaborative approval processes by the representatives of key stakeholders from UN agencies and local and international NGOs participating in the Advisory Board. The Advisory Board is chaired by the UN Humanitarian Coordinator. Members are drawn from two UN Agencies, IOM and two NGO (national and international representatives). OCHA Zimbabwe provides secretariat support to the management of the fund while clusters are consulted for technical inputs. Soon after the signing of the 15 September 2008 Global Political Agreement (GPA) that paved the way for formation of a Government of National Unity (GNU) the ERF was used to provide short term funds in five key sectors; WASH, health, education, protection and agriculture. This was to give implementing agencies an opportunity to kick-start or intensify some humanitarian activities as they fundraised for more resources. Implementation period for projects is limited up to a maximum of 6 months and the funding can be made up to US\$250,000 per project. Each implementing agency can have up to three active projects at a time.

Humanitarian Coordination			
Type	Name / Address	Contacts	Comments
<input checked="" type="checkbox"/> HC <input type="checkbox"/> RC	Elizabeth Lwanga 9 <sup>th</sup> Fl. Takura House, 67-69 Kwame Nkrumah Ave. Harare	Tel: +263(04)793051 Tel: +263(04)792687 Fax: Email: <a href="mailto:Elizabeth.lwanga@undp.org">Elizabeth.lwanga@undp.org</a>	
For all planning committees and relevant details refer to Annex 1.2.2.1 as this body is seasonally changing and response relevant.			



The applicant agencies are encouraged to consult relevant partners in the cluster/working group, geographical areas and local communities during development of the intervention. For the final round of consultation, the Advisory Board is normally given 48 hours to make a recommendation to the Humanitarian Coordinator. Once the approval process is completed, an agreement is entered between the implementing partner and the Humanitarian Coordinator, after which OCHA requests for the funds to be released directly to the implementing agency from the Geneva based account.


Contributions by Donor	Date	Donor	USD\$
	November 07	Norway	USD1,316,799
	May 08	Norway	USD799,102
	November 08	Denmark	USD849,607
	December 08	Swiss	USD251,256
	January 09	Ireland	USD647,668
	Janueary 09	Italy	USD858,369
	<b>Total</b>	-	<b>USD4,722,801</b>
	Committed	-	USD2,996,820
<b>Balance</b>	-	<b>USD1,725,981</b>	

**Structures Presently in place**

- Operational Governmental decentralized structures under the Ministry of Local Government and Urban Development (MLGUD) ensures the liaison between local and national authorities, NGOs and the United Nations.
- The Information/Communication Committee formed and chaired by the GoZ and the HC being supported by OCHA and composed of information officers from the various GoZ, UN/NGOs agencies will be convened. The group will provide guidelines to the press as well as to the Designated Spokes Persons.
- The UNCT is chaired by the Resident and Humanitarian Coordinator and brings all UN agency heads together for discussion and decision making.
- The SMT is regularly considering security issues and meets under the chairmanship of the Designated Official with participation from all UN agencies.
- The local level IASC meeting consists of all UN agencies, NGO representation, IOM, IFRC and meets monthly under the chairmanship of the Humanitarian Coordinator/ HC

- Chairs of Sector Working Groups meet bimonthly to inform on progress made vis-à-vis their terms of reference and to discuss cross-cutting issues, bottle necks and opportunities. Forward plans are shared and approaches are harmonized among different groups.
- Donor consultative meetings are held on a monthly basis to discuss current activities, plans, resource needs and implementation levels of projects and programmes. The Humanitarian Coordinator chairs the meetings.
- NGO consultative meetings are held on a quarterly basis under the chairmanship of the Humanitarian Coordinator. Issues that are of relevance to the NGOs are discussed there.
- The Crisis committee: Has been established by the IASC and is being convened by OCHA Zimbabwe. The members are IOM, UNICEF, OCHA, UNHCR, WFP, UNDP, FAO.

### 1.3 National Regulatory Departments & Quality Control/Relevant Laboratories

Dept/Agency Name & Address	Contact Names & Email	Tel / Fax	Website
 S.A.Z (Standards Association of Zimbabwe)	Name: Title: Director General Email: standar1@mweb.co.zw	Tel1:+263(04)885517 Tel2:+263(04)756329 Fax:+263(04)882020	<a href="http://www.saz.org.zw/">http://www.saz.org.zw/</a>

#### Summary of Role and Services:

The Standards Association of Zimbabwe (SAZ) is the national standards body of Zimbabwe. A General Council consisting of representatives of government, local authorities, professional and academic institutions, industry and commerce, governs the Association. The General Council determines the overall policy of the Association. Drawn out of the General Council is an Executive Committee, which keeps the activities of the Association under review and fulfils any functions that the General Council may delegate to them. A Director General who reports to the Association's Executive Committee heads the Association, which is structured into four departments namely: Operations, Quality Assurance, Finance and Administration and Marketing and Public Relations. Whilst the SAZ derives its income from certification and registration activities, laboratory testing and calibration fees, training and sale of publications, it also has a Memorandum of understanding (MoU) between The Government of Zimbabwe (GoZ) represented by the Ministry of Industry and Trade. Government collects a Standards Development Levy Fund (SDLF) from specified employers through the Ministry of Industry and International Trade. Through this MoU the GoZ recognises The SAZ as the National Standards Body for Zimbabwe, as Zimbabwe's member of the ISO, IEC, SADCSTAN, COMESA and ARSO. The GoZ also recognises that The SAZ needs from time to time to enter into complementary business activities as provided by its Memorandum of Association to enable it to prepare standards in a wide range of areas and to be a principle source of standards and conformity assessment information in Zimbabwe. The GoZ also recognises SAZ as the WTO Technical Barriers to Trade (TBT) enquiry point for standards and conformity assessment information.

Standards Used on Relevant Items:		
Item	Standard (Latest Version)	
Water, potable	SAZS 560	
Water, bottled	SAZS 457	
Wheat, Grain	SAZS 391	
Maize	COMESA SAZ HS 409	
Wheat Flour	SAZS 500	
Beans, Sugar	Customer Specifications	
Rice	COMESA SAZ HS 404	
Clients of S.A.Z.		
Client name	Contact person	Nature of service
Cafod	c/o Caroline (Crown Agents) Tel: +263(0)11617920	Inspection and testing of maize grain, maize meal, sugar beans, corn soya blend and vegetable oil.
Safire	Terence	Testing of honey, tea, round nuts and indigenous fruit jams and root tubers.
IRC Society		Water Analysis
Plan International	Technical Services Personnel Tel: +263(04)708383-5	Maize meal, corn Soya blend and sugar beans analysis.

Crown Agents	Caroline Tel: +263(0)11617920	Inspection and testing of maize grain, maize meal, sugar beans, corn soya blend, vegetable oil and peanut butter.
World Vision		Water analysis
International Organisation For Migration (IOM)	Technical Services Personnel Tel: +263 (04)335044	Water analysis
British Embassy	David Sani Tel: +263(0)912362162	Water analysis
PSI Zimbabwe	Brian Bvunzawabaya Tel: +263(04)334631-2 bvunzawabaya@psi-zim.co.zw	Analysis of water, oral rehydration salts and water treatment chemicals.
Help Germany		Maize meal, peanut butter, salt, vegetable oil, sugar beans and cereals analysis.
Socotec International	Taurai Tel: +263(04)746513	Analysis of vegetable oil, salt, corn Soya blend, maize meal, sugar beans and vegetables
Humana People To People	Technical Services Personnel Tel: +263(04)707772-4	Soya milk analysis
American Embassy	Technical Services Personnel Tel: +263(04)745655	Water analysis.

Dept/Agency Name & Address	Contact Names & Email	Tel & Fax	Website
Stanserv General Services	Name: Mr. Chitza Title: Director Email: benonia@sgs.co.zw	Tel1:+263(0)912239718 Tel2:+263(04)481497 Fax:+263(04)481445/90	N/A

**Summary of Role and Services:**

Products And Services:	Other Service Offered
Calibration And Inspection Of:- <ul style="list-style-type: none"> <li>▪ Bulk Road Tankers</li> <li>▪ Horizontal and Vertical tanks</li> <li>▪ Underground Tanks</li> <li>▪ Skid Tanks</li> <li>▪ Process and Storage Vessels</li> <li>▪ Flow Meters</li> <li>▪ Fuel Dispensers – Pumps (Retail and Commercial)</li> <li>▪ Side Truck Tanks</li> <li>▪ Pup Trailer Tanks</li> <li>▪ Ordinary Drums</li> <li>▪ Sight Glass Installations</li> <li>▪ Manufacturing of Dipsticks and Ullage Bars</li> <li>▪ Tank cleaning</li> </ul>	<ul style="list-style-type: none"> <li>▪ Offloading/ Discharge and Loading Inspection of fuel (The process includes visual inspection dipping and metering of fuel.)</li> </ul>

Dept/Agency Name & Address	Contact Names & Email	Tel & Fax	Website
Plant Protection & Research Institute Ministry of Agriculture	Name: Dr. Mguni Title: Acting Director Email:	Tel1:+263(0)11611772 Tel2:+263-4-700596 Fax:+263-4-706081	N/A

**Summary of Role and Services:**

The Plant Protection and Research Institute falls under the Ministry of Agriculture and monitors all plant related products entering and exiting the country as well as various research projects within the country.

Dept/Agency Name & Address	Contact Names & Email	Tel & Fax	Website
	Name: Mr. Matamba Title: General Manager Email:matamba@its-socotech.co.zw	Tel1:+263(0)912289279 Tel2:+263(04)746330/1 Fax:+263(04)746457	N/A

 <p>Socotech International Services</p>	Also T/A: Intertek		
<p><b>Summary of Role and Services:</b>  Socotec offer a comprehensive range of services in the field of agribusiness and petrochemical inspection, monitoring and testing. As an independent third party they provide clients with professional, quality and impartial reporting and help clients improve the efficiency and effectiveness of their operations.</p> <ul style="list-style-type: none"> <li>▪ Product Quality and Quantity Verification and Controls – quantity and weight control, loss or damage surveys, quality control, packaging control, markings controls, etc.</li> <li>▪ Supervision and monitoring services – compliance inspections, random and spot-checking to</li> <li>▪ Ensures efficient and effective distribution and storage management, supervision of loading and discharge, shipment /export verification, etc.</li> <li>▪ Custody services – Collateral management, warehouse management, and transfer inspections</li> <li>▪ Sampling – Independent and professional preparation of trade samples or samples for analysis</li> <li>▪ Stock Audit – Independent physical verification of stored goods</li> <li>▪ Logistical Consultancy – support to organizations to set up efficient and effective transportation, warehousing, and distribution operations and allied documentation</li> <li>▪ Aid monitoring services – tailor packages for independent and quality monitoring of donor programme implementation.</li> <li>▪ Fuel Control Services – loading/discharge superintendence, storage management, ullage measurement and sealing control for all types of petroleum products.</li> <li>▪ Physical and Laboratory Analysis.</li> </ul>			

## 1.4 Customs Information

### 1.4.1 Duties and Taxes Exemption

#### 1.4.1a Emergency Response

In the following table are the agreements and conventions that apply to Zimbabwe:

Agreements / Conventions Description	Ratified by Country?
WCO (World Customs Organization) member	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Date:
Annex J-5 Revised Kyoto Convention	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Date: 10/02/2003
OCHA Model Agreement	<input type="checkbox"/> Yes <input type="checkbox"/> No Date:
Tampere Convention (on the Provision of Telecommunication Resources for Disaster Mitigation and Relief Operations)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Regional Agreements (on emergency/disaster response, but also customs unions, regional integration)	<p>COMESA  <a href="http://about.comesa.int/attachments/comesa_treaty_en.pdf">http://about.comesa.int/attachments/comesa_treaty_en.pdf</a></p> <p>SADC  SADC - Southern African Development Community -  Towards a common future</p>

**\*Note:** This section contains information which is related and applicable to 'crisis' times. These instruments can be applied when an emergency is officially declared by the Government. When this occurs, there is usually a streamlined process to import goods duty and tax free.

#### 1.4.1b Exemption Regular Regime (Non-Emergency Response)

In the following table is a summary of the national legislation: general policy on humanitarian aid.

<b>National Customs Legislation and Regime</b>
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**(provide a brief summary and list available resource documents)**

ZIMRA (Zimbabwe revenue Authority) is a department within the Ministry of Finance. ZIMRA uses the automated ASYCUDA ++ computerised tariffing system which is in line with the International Harmonised tariff system. Humanitarian Aid is covered under section 122 of the general Customs and excise regulations. This act can be purchased on CD from ZX net contact details 263-4-751921 / 753334 or from Government printers. Link to ZIMRA Asycuda manual: <http://www.zimra.co.zw/customs/Trader Manual.pdf>

In the following table is information on the necessary requirements in order for organizations to qualify for a duties and taxes exemption on imports:

<b>Organizational Requirements to Obtain a Duty Free Status</b>
<b>United Nations Agencies</b>
UN agencies do not need to register with Ministry of Public Service Labour and Social Welfare; their operations are generally governed by an LOU or MOU with the government. Issues relating to duty rebates are usually spelt out in the MOU or LOU with government
<b>NGOs</b>
For an organisation to be classified as an NGO or voluntary/charitable or church organisation, it must register with the Ministry of Public Service Labour and Social Welfare. The organisation may then use its status as a registered humanitarian entity to apply for rebate of duty for its importations to ZIMRA. Organisations whose operations are not registered with MPSLSW do not qualify to apply for rebate of duty.

**1.4.1c Exemption Certificate Application Procedure**

In the following table is practical information necessary to obtain duties and taxes exemption certificates or similar documents as well as relevant contact details.

<b>Duties and Taxes Exemption Application Procedure</b>
<b>Generalities (include a list of necessary documentation)</b>
Organisations registers itself with Min of Public Service Labour and Social Welfare, at Compensation House, Contact Mr Mishsi on +263(04)798537/60
<b>Process to be followed (step by step / flowchart)</b>
<ul style="list-style-type: none"> <li>▪ Organisations writes a letter to Mr Mhishi, Director, MPSLSW requesting registration with MPSLSW as an NGO, Voluntary/Charitable or Church organisation</li> <li>▪ Above letter must give indications on funding, programme objectives, targeted recipients &amp; areas of operation.</li> <li>▪ MPSLSW will respond to letter within a week, requesting any added information or giving an approval/disapproval of application</li> <li>▪ If approved, the letter of approval from MPSLSW will need to be attached to rebate of duty applications made to ZIMRA as this is proof of registration and basis on which duty rebate is given.</li> </ul>

**1.4.1d Exemption Certificate Document Requirements**

The following matrix includes information on relevant documents necessary in order to obtain a duties and taxes exemption certificates.

<b>Duties and Taxes Exemption Certificate Document Requirements (by commodity)</b>						
	<b>Food</b>	<b>NFI (shelter, wash, education)</b>	<b>Medicines</b>	<b>Vehicles and Spare Parts</b>	<b>Staff (office) Supplies</b>	<b>Telecom Equipment</b>
<b>Invoice</b>	Yes, 1 copy, applies to UN and NGOs	Yes, 3 copies, applies to UN and NGOs	Yes, 3 copies, applies to UN and NGOs	Yes, 3 copies, applies to UN and NGOs	Yes, 3 copies, applies to UN and NGOs	Yes, 3 copies, applies to UN and NGOs
<b>AWB/BL/Other Transport Document</b>	No	Yes, original and 3 copies	Yes, original and 3 copies	Yes, original and 3 copies	Yes, original and 3 copies	Yes, original and 3 copies
<b>Donation/Non-Commercial</b>	No	Yes, original and 3 copies	Yes, original and 3 copies	Yes, original and 3 copies	Yes, original and 3 copies	Yes, original and

<b>Certificate</b>						3 copies
<b>Packing List</b>	No	Yes, original and 3 copies	Yes, original and 3 copies	original and 3 copies	Yes, original and 3 copies	Yes, original and 3 copies
<b>Other Documents</b>	Food Import Permit issued by MoA	C152 authorised by MoFA	C152 authorised by MoFA	C151 authorised by MoFA	C152 authorised by MoFA	C152 authorised by MoFA
<b>Additional Notes</b>						
Food import permit issued by Ministry of Agriculture. Form C152 must be submitted to Min of Foreign Affairs together with other highlighted documents then stamped for approval by MoFA before being submitted to ZIMRA for their stamp as well. The above applies to both UN agencies and NGO's. Attached is the import permit procedure for food commodities.						

## 1.4.2 Customs Clearance

### 1.4.2a General Information

<b>Customs Information</b>	
<b>Document Requirements</b>	Transport Manifest, Consignment note, Loading slip, Export Permits, Export Bill of Entry, Phytosanitary Certificates, and Commercial Invoice – Documents required from importer would be GMO certificate, Plant Permit, Import Permit, Import Bill of Entry and ZIMRA rebate letter.
<b>Embargoes</b>	Dependent on commodity type and set by the regulatory Ministry e.g. Min of Agriculture for agricultural products Min of Health & Child Welfare for medicines Min of Defence for arms
<b>Prohibited Items</b>	Dependent on commodity type and set by the regulatory Ministry e.g. Min of Agriculture for agricultural products Min of Health & Child Welfare for medicines Min of Defence for arms
<b>General Restrictions</b>	There are restrictions on GMO commodities whose importation is monitored by the Biotechnology Authority of Zimbabwe – see Food import procedures.

### 1.4.2b Customs Clearance Document Requirements

The following matrix includes information on required documents necessary for customs clearance of consignments.

<b>Customs Clearance Document Requirements (by commodity)</b>						
	<b>Food</b>	<b>NFI (shelter, wash, education)</b>	<b>Medicines</b>	<b>Vehicles and Spare Parts</b>	<b>Staff (office) Supplies</b>	<b>Telecom Equipment</b>
<b>D&amp;T Exemption Certificate</b>	Yes, Original, 1 copy, applies to both UN and NGO	Yes, Original C152, 1 copy, applies to both UN and NGO]	Yes, Original C152, 1 copy, applies to both UN and NGO]	Yes, Original stamped C151, 1 copy, applies to both UN and NGO]	Yes, Original C152, 1 copy, applies to both UN and NGO]	Yes, Original C152, 1 copy, applies to both UN and NGO]
<b>Invoice</b>	Yes, Original, 1 copy, applies to both UN and NGO	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs

<b>AWB/BL/Other Transport Document</b>	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs
<b>Donation/Non-Commercial Certificate</b>	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs
<b>Packing List</b>	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs	Yes, 1 copy, applies to UN and NGOs
<b>Phytosanitary Certificate</b>	Yes, 1 copy, applies to UN and NGOs	NONE	NONE	NONE	NONE	NONE
<b>Other Documents</b>	Plant and Import Permits	NONE	Clearance from MCAZ.	NONE	NONE	NONE
<b>Additional Notes</b>						
See attached import permit procedure. Note that the Medical Control Authority of Zimbabwe (MCAZ) must stamp import documentation to confirm that the medicines are listed on register for imports. If unlisted MCAZ will conduct its tests on the drugs prior to authorising clearance by ZIMRA.						

#### 1.4.2c Weight and Value Band

Value & Weight Band Information – Valued on Engine Capacity (CC)								
Class	LT							
<b>Engine Capacity</b>	1	1.5	1.6	2.0	2.5	3.0	4.0	4.5
<b>Value (ZAR)</b>	60	60	110	110	150	150	400	400

#### 1.4.2d Transit Regime

This section contains the information on the usual practices for humanitarian aid commodities which are destined for another country.

<b>Transit Regime</b>
The movement of goods in Transit is carried out when cargo is either required to move in bond to a specified bonded store within the country importing the product, or if the cargo is destined for another country whereby the product has to cross numerous borders / countries to reach final destination. (I.e. product sourced in South Africa but destined for Zambia). The first instance of cargo being bonded does not affect aid organisations as generally aid cargo is exempt from duty & Taxes. Moving such cargo in bond would be ineffective and would only incur further clearing & warehousing costs. The second scenario of cargo having to move through numerous countries to reach destination would again not affect aid agencies as generally the forwarder or transporters will incur the risk & cost of engaging a clearing agent to arrange the transit movement from entry border to exit border. These costs would be included in the transporters / Forwarder freight costs. The transit procedure is normally carried out by a registered clearing agent who has a bond facility to carry the value of the expected duties to be paid should the goods be cleared normally for consumption in the country being transited. WFP Zimbabwe offices opt for direct imports into its warehouses.

#### 1.4.3 Focal Points Information

The following tables details persons in the different humanitarian organizations responsible for customs issues (<http://ocha.unog.ch/cr/>).

<b>Humanitarian Organization's Customs Focal Point</b>	
Organization	UNWFP
Name	David Nyakumbi



Title	Logistics Assistant
Address	15 Natal Road, Belgravia, Harare
Telephone Number	Tel:+263(04)799215/20
Fax Number	Tel: +263(04)799221
Email	<a href="mailto:David.Nyakumbi@wfp.org">David.Nyakumbi@wfp.org</a>
Languages of correspondence	English

The focal point details in the country's customs authority - responsible for facilitating the Customs treatment of consignments of international emergency humanitarian assistance.

Customs Authority Focal Point	
Governmental Body	Zimbabwe Revenue Authority
Name (if available)	Mr. R. Masaire
Title	Technical Manager
Address	ZIMRA HQ, Intermarket Centre, 5th Fl, Cnr First Street/K.Nkuruma Ave, Hre
Telephone Number	Tel: +263(04)790811/4
Fax Number	Tel: +263(04)790811/4
Email	<a href="mailto:rmasaire@zimra.co.zw">rmasaire@zimra.co.zw</a>
Languages of Correspondence	English

#### 1.4.4 Customs Information by Entry Points (port, lake/river, airport, overland entry points)

<http://www.azfreight.com/cfm/homepage.cfm>

Entry Point Details	
Entry Point Location/Type (sea, lake, air, etc.)	Beitbridge – Road & Rail
Customs Officer in Charge / Head of the Customs Office	Ms Angelina Mashiri
Title	Regional Manager
Address	P.BAG 5746 , Beitbridge
Opening Hours	24hours
Telephone Number	+263(086)22303
Fax Number	+263(086)22258 / 22832
Telex	n/a
Telegram	n/a
Email	<a href="mailto:amashiri@zimra.co.zw">amashiri@zimra.co.zw</a>
Web	<a href="http://www.zimra.co.zw">www.zimra.co.zw</a>
Languages of correspondence	English
Warehouse	
State warehouse used by ZIMRA for seized cargo only. No general warehousing - Need to source commercial warehouse space.	
Customs Information and Document Requirements	
All food aid currently being imported into Zimbabwe does receive priority clearance as long as all documentation to import said food is in order. Documents required from supplier are Transport Manifest, Consignment Note, Loading Slip, Export Permit, Phytosanitary Certificate, Commercial Invoice & export Bill of Entry. Documents required from Importer are GMO Certificate, Plant Import Permit & ZIMRA rebate letter exempting Duties & Taxes. The procedure for clearance is on receipt of documents from transporters the clearing agent will process the import bill of entry for submission to ZIMRA. These entries are accompanied by all relevant documentation. Before submission to ZIMRA an SDO or special delivery order application is made to expedite release of the truck this ensures immediate release of cargo while documents are still moving through the various ZIMRA channels. This special arrangement given to accredited aid organisations by ZIMRA ensures trucks clearing through Beitbridge within 4 to 6 hours. Only problem faced currently is vehicle congestion as this border caters for traffic not only in & out of Zimbabwe but all traffic moving north of Zimbabwe to as far as DRC.	

Entry Point Details	
Entry Point Location/Type (sea, lake, air, etc.)	Chirundu - Road

Customs Officer in Charge / Head of the Customs Office (if many)	Mr W. Gadzikwa
Title	Station Manager
Address	P.O Box 6 , Chirundu
Opening Hours	8.00am – 5.00p.m Monday - Sunday
Telephone Number	+263(0637)616
Fax Number	+263(0637)646
Telex	n/a
Telegram	n/a
Email	<a href="mailto:wgadzikwa@zimra.co.zw">wgadzikwa@zimra.co.zw</a>
Web	<a href="http://www.zimra.co.zw">www.zimra.co.zw</a>
Languages of correspondence	English / Shona
<b>Warehouse</b>	
State warehouse only for seized goods.	
<b>Customs Information and Document Requirements</b>	
<p>All food aid currently being imported into Zimbabwe does receive priority clearance as long as all documentation to import said food is in order. Documents required from supplier are Transport Manifest, Consignment Note, Loading Slip, Export Permit, Phytosanitary Certificate, Commercial Invoice &amp; export Bill of Entry. Documents required from Importer are GMO Certificate, Plant Import Permit &amp; ZIMRA rebate letter exempting Duties &amp; Taxes. The procedure for clearance is on receipt of documents from transporters the clearing agent will process the import bill of entry for submission to ZIMRA. These entries are accompanied by all relevant documentation. Before submission to ZIMRA an SDO or special delivery order application is made to expedite release of the truck this ensures immediate release of cargo while documents are still moving through the various ZIMRA channels. This special arrangement given to accredited aid organisations by ZIMRA ensures trucks clearing through Chirundu within 4 to 6 hours. Another problem being faced is again congestion as the road infrastructure is not set up well enough to handle large amounts of commercial Traffic. This is currently being worked on by local Government. Electricity shortages also hamper work progress, as office equipment within ZIMRA and clearing offices are ineffective. Loss of Communication with the border area also hampers work progress as landlines often go down and when there is no electricity mobile systems are also of no use.</p>	

<b>ENTRY POINT DETAILS (ENTRY POINT LOCATION)</b>	
Entry Point Location/Type (sea, lake, air, etc.)	Forbes Or Machipanda - Road
Customs Officer in Charge / Head of the Customs Office (if many)	Mrs C. Chioza
Title	Supervisor
Address	Forbes Border
Opening Hours	6am – 8.00pm Monday to Friday
Telephone Number	+263(020)66196 / 63003
Fax Number	+263(020)66196
Telex	n/a
Telegram	n/a
Email	<a href="mailto:cchioza@zimra.co.zw">cchioza@zimra.co.zw</a>
Web	<a href="http://www.zimra.co.zw">www.zimra.co.zw</a>
Languages of correspondence	English / Shona
<b>Warehouse</b>	
State warehouse only	
<b>Customs Information and Document Requirements</b>	
<p>All food aid currently being imported into Zimbabwe does receive priority clearance as long as all documentation to import said food is in order. Documents required from supplier are Transport Manifest, Consignment Note, Loading Slip, Export Permit, Phytosanitary Certificate, Commercial Invoice &amp; export Bill of Entry. Documents required from Importer are GMO Certificate, Plant Import Permit &amp; ZIMRA rebate letter exempting Duties &amp; Taxes. The procedure for clearance is on receipt of documents from transporters the clearing agent will process the import bill of entry for submission to ZIMRA. These entries are accompanied by all relevant documentation. Before submission to ZIMRA an SDO or special delivery order application is made to expedite release of the truck this ensures immediate release of cargo while documents are still moving through the various ZIMRA channels. This special arrangement given to accredited aid organisations by ZIMRA ensures trucks clearing through Chirundu within 4 to 6 hours. Problems currently faced is mainly poor communication as this border is at the bottom of a valley where mobile networks are poor and local landline infrastructure to this border is minimal. Border generally runs well unless there is an unexpected increase in commercial Traffic at the border which does put pressure on ZIMRA's small staff compliment.</p>	

<b>Entry Point Details</b>	
Entry Point Location/Type (sea, lake, air, etc.)	Nyamapanda - Road
Customs Officer in Charge / Head of the Customs Office (if many)	Mr Mugoghi
Title	Station Manger
Address	P.Bag 510 , Mutoko
Opening Hours	8.00am – 5.00p.m Monday - Sunday
Telephone Number	+263(072)2504
Fax Number	
Telex	n/a
Telegram	n/a
Email	
Web	<a href="http://www.zimra.co.zw">www.zimra.co.zw</a>
Languages of correspondence	English / Shona
<b>Warehouse</b>	
State warehouse only	
<b>Customs Information and Document Requirements</b>	
<p>All food aid currently being imported into Zimbabwe does receive priority clearance as long as all documentation to import said food is in order. Documents required from supplier are Transport Manifest, Consignment Note, Loading Slip, Export Permit, Phytosanitary Certificate, Commercial Invoice &amp; export Bill of Entry. Documents required from Importer are GMO Certificate, Plant Import Permit &amp; ZIMRA rebate letter exempting Duties &amp; Taxes. The procedure for clearance is on receipt of documents from transporters the clearing agent will process the import bill of entry for submission to ZIMRA. These entries are accompanied by all relevant documentation. Before submission to ZIMRA an SDO or special delivery order application is made to expedite release of the truck this ensures immediate release of cargo while documents are still moving through the various ZIMRA channels. This special arrangement given to accredited aid organisations by ZIMRA ensures trucks clearing through Chirundu within 4 to 6 hours. Main problems faced here are again poor communication mobile network reliant on Electricity and local landline infrastructure prone to faults. Numerous electricity shortages which will again cause a delay in clearance as paper work will have to be processed manually.</p>	

<b>Entry Point Details</b>	
Entry Point Location/Type (sea, lake, air, etc.)	Victoria Falls - Road
Customs Officer in Charge / Head of the Customs Office (if many)	Mr M. Chinanai
Title	Station Manager
Address	1 Livingston Rd, Victoria Falls
Opening Hours	8.00am – 5.00p.m Monday to Sunday
Telephone Number	+263(013)44322
Fax Number	+263(013)44321
Telex	n/a
Telegram	n/a
Email	<a href="mailto:mchinanai@zimra.co.zw">mchinanai@zimra.co.zw</a>
Web	<a href="http://www.zimra.co.zw">www.zimra.co.zw</a>
Languages of correspondence	English & Shona
<b>Warehouse</b>	
State warehouse only.	
<b>Customs Information and Document Requirements</b>	
<p>All food aid currently being imported into Zimbabwe does receive priority clearance as long as all documentation to import said food is in order. Documents required from supplier are Transport Manifest, Consignment Note, Loading Slip, Export Permit, Phytosanitary Certificate, Commercial Invoice &amp; export Bill of Entry. Documents required from Importer are GMO Certificate, Plant Import Permit &amp; ZIMRA rebate letter exempting Duties &amp; Taxes. The procedure for clearance is on receipt of documents from the transporters, the clearing agent will process the import bill of entry for submission to ZIMRA. These entries are accompanied by all relevant documentation. Before submission to ZIMRA an SDO or special delivery order application is made to expedite release of the truck this ensures immediate release of cargo while documents are still moving through the various ZIMRA channels. This special arrangement given to accredited aid organisations by ZIMRA ensures trucks clearing through Victoria Falls within 4 to 6 hours.</p>	

<b>Entry Point Details</b>	
Entry Point Location/Type (sea, lake, air, etc.)	Plumtree – Road / Rail

Customs Officer in Charge / Head of the Customs Office (if many)	Mrs Ndlovu
Title	Controller
Address	Plumtree border post
Opening Hours	8.00 am – 5.00pm Monday - Sunday
Telephone Number	+263(019)2561/4
Fax Number	+263(019)2564
Telex	n/a
Telegram	n/a
Email	Indlovu@zimra.co.zw
Web	<a href="http://www.zimra.co.zw">www.zimra.co.zw</a>
Languages of correspondence	English
<b>Warehouse</b>	
State warehouse only	
<b>Customs Information and Document Requirements</b>	
All food aid currently being imported into Zimbabwe does receive priority clearance as long as all documentation to import said food is in order. Documents required from supplier are Transport Manifest, Consignment Note, Loading Slip, Export Permit, Phytosanitary Certificate, Commercial Invoice & export Bill of Entry. Documents required from Importer are GMO Certificate, Plant Import Permit & ZIMRA rebate letter exempting Duties & Taxes. The procedure for clearance is on receipt of documents from transporters the clearing agent will process the import bill of entry for submission to ZIMRA. These entries are accompanied by all relevant documentation. Before submission to ZIMRA an SDO or special delivery order application is made to expedite release of the truck this ensures immediate release of cargo while documents are still moving through the various ZIMRA channels. This special arrangement given to accredited aid organisations by ZIMRA ensures trucks clearing through Plumtree within 4 to 6 hours.	

<b>Clearing System</b>		
Organisations are allowed to clear their own goods provided that the staff member submitting the clearance to ZIMRA has been vetted and cleared of any criminal history by the ZRP (Zimbabwe Republic Police). After clearance by ZRP, ZIMRA will issue the staff member with an identity card for clearance submission purposes. Clearances can also be done using clearing agents whose employees are also vetted by ZRP and ZIMRA. The main clearing agents and their clearance rates are in tables below:		
<b>Company Name</b>	<b>Physical Address</b>	<b>Fax Number</b>
Allan Wack and Shepherd (Pvt) Ltd	12 George Drive, Masasa, Hre	+263(04)776078/746198
Anlink Freight	27A Seke Road, Graniteside, Hre	+263(04)581129/571012
Clearing & Forwarding Services (CKD)	Shop 15, Std 357 Stevenson Rd, Graniteside, Hre	+263(04)756003
Customs Services	91 Coventry Road, Workington, Hre	+263(04)620595
Danzas Air and Ocean t/a DHL Global Forwarding.	DHL Gateway Offices, Hre International Airport	+263(04)575014
Freight World (Pvt) Ltd	100 Kelvin Road South, Graniteside, Hre	+263(04)758770
Allan Wack and Shepherd (Pvt) Ltd	12 George Drive, Msasa, Hre	+263(04)776078/746198
Incofreight	23 Kelvin Road North, Graniteside, Hre	+263(04)780446
Kuehne and Nagel	22 Simon Mazorodze Rd, Sthtrn, Hre	+263(04)773166/757658
Lacho Freight	5 Kenmark Cres, Bluffhill Ind. Park, Hre	+263(04)305779
Manica Africa	91 Coventry Road, Workington, Hre	+263(04)668529
Speedlink Cargo	114 Borgward Road, Msasa, Hre	+263(04)497021
*Additional Companies have been included in the addendum		

#### 1.4.5 WFP Zimbabwe Permit Application Procedures

##### **Acronyms**

MoPSLSW -	Ministry of Public Service, Labour and Social Welfare
MoHCW-	Ministry of Health and Child Welfare
MoESC -	Ministry of Education, Sports and Culture
MoA -	Ministry of Agriculture
GMB -	Grain Marketing Board

**1.4.5.1 GMO maize grain / maize meal and Bulgur Wheat – (Lead Time Total = +- 10 days)**

Documents Required	Issuing Department
1. Letter supporting import 2. Letter to Ministry of Health and Plant Protection informing them of the intention to import. (For inspection purposes) 3. Application for Clearance Letter (Attach support letter from the line Ministry) 4. Letter supporting import (Attach Line Ministry support letter & National Biotechnology clearance) 5. Plant Permit (Attach National Biotechnology clearance, Line Ministry & GMB support letters) 6. Import Permit (Attach Line Ministry, GMB support letters, National Biotechnology clearance as well as Plant Import Permit) 7. Rebate Letter (Attach Pro-forma invoice, certificate of origin and Plant Import Permit)	1. The Line Ministry 2. WFP Zimbabwe CO 3. National Biotechnology 4. Grain Marketing Board (GMB) 5. Plant Protection & Research Institute (Ministry of Agriculture) 6. Ministry of Agriculture 7. Zimbabwe Revenue Authority (ZIMRA)

**\*Note:**

In the case of maize grain National Biotechnology may send an inspector to the loading point to supervise the loading of the grain. Plant Protection and Ministry of Health will co-ordinate the sending of an inspector to discharge port or silo of origin for quality inspection of the maize grain or maize meal and draw samples. The duration of time it takes to obtain a GMO maize permit is heavily dependant on whether we import grain or meal. GMO maize grain consignments require a lot of deliberation within government departments before approval. National Biotechnology clearance letter replaces the Non-GMO certificate that would have been required were it a Non-GMO import.

**1.4.5.2 Non-GMO maize grain/maize meal – (Lead Time Total = +- 7 days)**

Documents Required	Issuing Department
1. Letter supporting import 2. Letter to Ministry of Health and Plant Protection informing them of the intention to import. (For inspection purposes). 3. Application for Clearance Letter (Attach support letter from the line Ministry & the non-GMO certificate) 4. Letter supporting import (Attach support letter from the line Ministry, National Biotechnology clearance & the non GMO certificate) 5. Plant Permit (Attach the non- GMO certificate, National Biotechnology clearance, Line Ministry & GMB support letters) 6. Import Permit (Attach the non- GMO certificate, National Biotechnology clearance, Line Ministry & GMB support letters as well as the Plant Import Permit) 7. Rebate Letter (Attach Proforma invoice, certificate of origin and Plant Import Permit)	1. The Line Ministry 2. WFP Zimbabwe CO 3. National Biotechnology 4. Grain Marketing Board (GMB) 5. Plant Protection & Research Institute (Ministry of Agriculture) 6. Ministry of Agriculture 7. Zimbabwe Revenue Authority (ZIMRA)

**\*Note:**

Plant Protection and Ministry of Health will co-ordinate the sending of an inspector to discharge port or silo of origin for quality inspection of the maize grain or maize meal. It is important for the Non-GMO certificate to be faxed or emailed to Zimbabwe ASAP to avoid delays in the permit application process. If the Applicant (WFP) claims the foodstuffs are Non GMO they should be able to prove this by producing the certificate to the GMB, the National Biotechnology and the Plant Protection and Research Institute, to obtain the desired documents.

**1.4.5.3 Mixed Sorghum – (Lead Time Total = +- 14 days)**

Documents Required	Issuing Department
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<ol style="list-style-type: none"> <li>1. Letter supporting import</li> <li>2. Letter to Ministry of Health and Plant Protection informing them of the intention to import. (For inspection purposes).</li> <li>3. Application for Clearance Letter (Attach support letter from the line Ministry)</li> <li>4. Plant Permit (Attach National Biotechnology clearance &amp; Line Ministry support letter)</li> <li>5. Import Permit (Attach National Biotechnology clearance, Line Ministry support letter as well as the Plant Import Permit)</li> <li>6. Rebate Letter (Attach No charge invoice, certificate of origin and Plant Import Permit)</li> </ol>	<ol style="list-style-type: none"> <li>1. The Line Ministry</li> <li>2. WFP Zimbabwe CO</li> <li>3. National Biotechnology</li> <li>4. Plant Protection &amp; Research Institute (Ministry of Agriculture)</li> <li>5. Ministry of Agriculture</li> <li>6. Zimbabwe Revenue Authority (ZIMRA)</li> </ol>
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**\*Note:**

Plant Protection and Ministry of Health will co-ordinate the sending of an inspector to discharge port or silo of origin for quality inspection of the sorghum. Importation of Red sorghum is discouraged by the Zimbabwean authorities because of its relation to the beer brewing process but Mixed; White or yellow are generally acceptable. Note that GMB is not included in the permit application process as this is not a controlled commodity.

**1.4.5.4 CSB – (Lead Time Total = +- 8 days)**

Documents Required	Issuing Department
<ol style="list-style-type: none"> <li>1. Letter supporting import</li> <li>2. Letter to Ministry of Health and Plant Protection informing them of the intention to import. (For inspection purposes).</li> <li>3. Application for Clearance Letter (Attach support letter from the line Ministry &amp; the non-GMO certificate)</li> <li>4. Letter supporting import (Attach support letter from the line Ministry, National Biotechnology clearance &amp; the non GMO certificate)</li> <li>5. Plant Permit (Attach the non- GMO certificate, National Biotechnology clearance, Line Ministry &amp; GMB support letters)</li> <li>6. Import Permit (Attach the non- GMO certificate, National Biotechnology clearance, Line Ministry &amp; GMB support letters as well as the Plant Import Permit)</li> <li>7. Rebate Letter (Attach proforma / No charge invoice, certificate of origin &amp; the Plant Import Permit)</li> </ol>	<ol style="list-style-type: none"> <li>1. The Line Ministry</li> <li>2. WFP Zimbabwe CO</li> <li>3. National Biotechnology</li> <li>4. Grain Marketing Board (GMB)</li> <li>5. Plant Protection &amp; Research Institute (Ministry of Agriculture)</li> <li>6. Ministry of Agriculture</li> <li>7. Zimbabwe Revenue Authority (ZIMRA)</li> </ol>

**\*Note:**

CSB has an element of maize (65%) and so the GMO status of this maize must be clarified. In the event that WFP is unable to prove the GMO status then the National Biotechnology authority is sort as an alternative to the Non-GMO certificate. CSB consignments do not require Plant Protection inspections however the Ministry of Health carries out a pre-shipment or post-shipment quality inspection at discharge port/silo of origin or destination and draws samples which undergo lab tests to ascertain the levels of minerals and aflatoxins in line with Zimbabwean Government's food health standards/specifications.

**1.4.5.5 Pulses – (Lead Time Total = +- 5 days)**

Documents Required	Issuing Department
<ol style="list-style-type: none"> <li>1. Letter supporting import</li> <li>2. Letter to Ministry of Health and Plant Protection informing them of the intention to import. (For inspection purposes).</li> <li>3. Plant Permit (Attach Line Ministry support letter)</li> <li>4. Import Permit (Attach Line Ministry support letter and the Plant Import Permit)</li> <li>5. Rebate Letter (Attach proforma / No charge invoice, certificate of origin &amp; the Plant Import Permit)</li> </ol>	<ol style="list-style-type: none"> <li>1. The Line Ministry</li> <li>2. WFP Zimbabwe CO</li> <li>3. Plant Protection &amp; Research Institute (Ministry of Agriculture)</li> <li>4. Ministry of Agriculture 1.</li> <li>5. Zimbabwe Revenue Authority (ZIMRA)</li> </ol>

**\*Note:**

Import permits for pulses can be obtained in approximately 5 working days, they do not have to undergo a pre-shipment inspection from Plant protection however Ministry of Health may carry out a quality inspection

at discharge port. GMB is not involved in this process as it deals with cereal importations for controlled commodities only.

#### 1.4.5.6 Vegetable Oil – (Lead Time Total = +/- 14 days)

Documents Required	Issuing Department
1. Letter supporting import 2. Import Licence (Attach Line Ministry support letter) 3. Rebate Letter (Attach proforma / No charge invoice, certificate of origin & the Plant Import Permit)	1. The Line Ministry 2. Ministry of Industry and International Trade 3. Zimbabwe Revenue Authority (ZIMRA)

#### **\*Note:**

With reference to The Line Ministry mentioned in the (Issuing Department column) above, this is relates to relevant ministry to be approached basing on the programme's intended target activity as indicated hereunder.

- The Ministry of Health and Child Welfare – deals with Targeted activities, such as HIV & AIDS programmes namely Safety Net, HBC, OVC and FCH & NS.
- The Ministry of Public Service Labour and Social Welfare – deals with Vulnerable Group feeding (VGF).
- The Ministry of Education Sport and Culture – deals with School feeding programmes (SFP).

#### 1.4.6 General Comments – for Zimbabwe

All GMO certificates provided to the Government of Zimbabwe for permit purposes must have PCR (Polymerise Chain Reaction) method as the method of testing as Zimbabwean authorities feel this is the most credible testing method and will not accept any other method of testing. The authorities will not accept tests carried out by government departments in the country of export and prefer results from independent contractors such as SGS, ITS Socotec and Intertek. The limit of Quantification on the tested product should be 0.01% for maize grain and 1% for grain intended for milling. The consignee on the non-GMO certificate should read the country of destination e.g. WFP Zimbabwe (in the case of Zimbabwean cargo). Documents such as Commercial Invoice, Fumigation certificate, Certificate of Origin and Phytosanitary Certificate would fall under Export Documentation and these are sourced and applied for in the country of export for example R.S.A. or Zambia. Clause 10 of all WFP contracts deals with these and it is the seller's duty to provide these to WFP, Johannesburg. Upon despatching the commodities the despatching office should ensure that the Export Documents mentioned above always accompany the consignment.

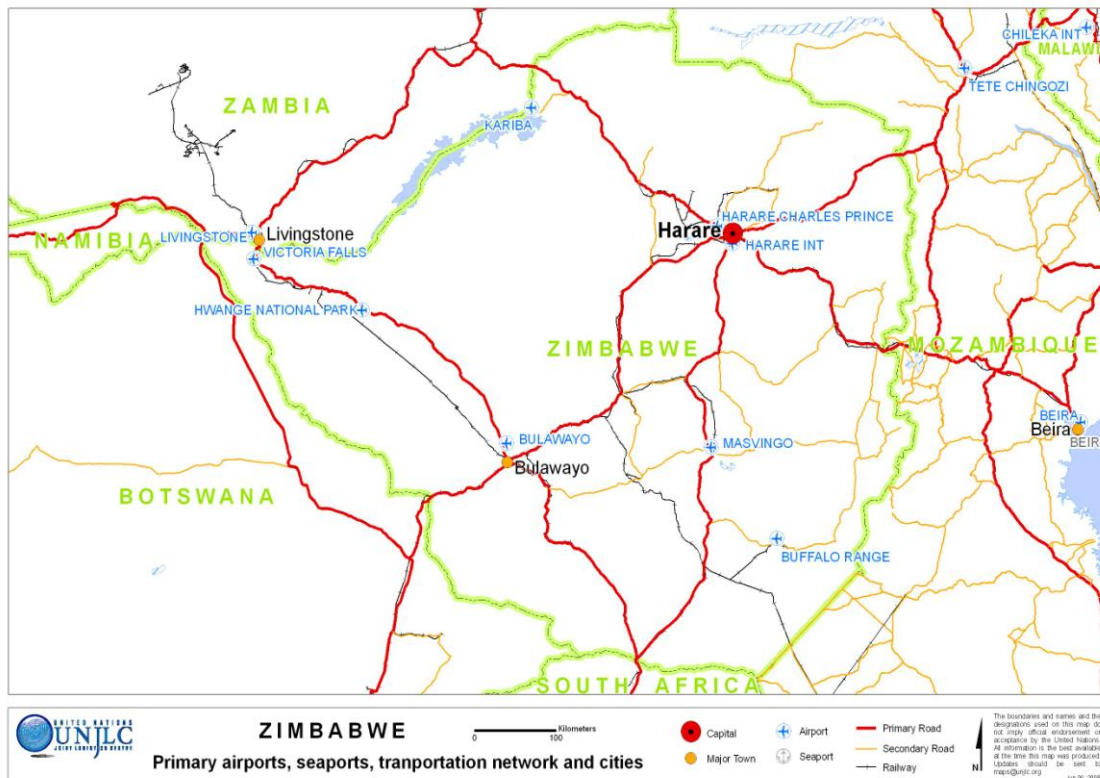
#### 1.4.7 Difficulties when dealing with Ministries and Government Departments

A particular importation may be intended for Child Supplementary Feeding as well as School Feeding programmes it is not in our nature to differentiate and once the food is in our warehouses dispatches are based on requirements and in some cases packaging but never on intended targeted activities. Delays in obtaining supporting letters have always existed but as was the case with MoPSSW and MoHCW, over time relationships were built and an understanding of the urgency of our operation realized and this understanding resulted in faster processing in both Ministries. Every time there are policy changes, delays are experienced at the line Ministry and also at subsequent offices like GMB, Plant Protection, National Biotechnology and MoA, as the policy change is not communicated in writing to WFP or to the relevant parties.

## 2. Logistics Infrastructure

Designated Ports of Entry into Zimbabwe are:

- Beitbridge Border Post;
- Chirundu Border Post;
- Victoria Falls Border Post;
- Kazungula Border Post;
- Nyamapanda Border Post;
- Kariba Border Post;
- Forbes Border Post;
- Mt Selinda Border Post;
- Sango Border Post;
- Mphoengs Border Post;
- Maitengwe Border Post;
- Pandamatenga Border Post;
- Plumtree Border Post;
- Kanyemba Border Post and
- Mukumbura Border Post.



Map indicates location in relation to neighbouring countries. More detailed maps to follow.

### 2.1 Port Assessment – Beira, Mozambique

#### 2.1.1 Port Overview

On 15 October 1998 a joint venture was formed between Cornelder Holding, based in Rotterdam (67%) and CFM (33%) for the management of the Beira Ports (Container and General Cargo Terminals) by Cornelder de Mozambique (CdM). Cornelder de Mozambique is now a key partner in the economic development of the east southern African region and a principal catalyst in promoting this development. In its bid to spearhead economic development in the region CdM has engaged in a joint venture with a Zimbabwean Company located in Mutare (GMS Freight) where Dry Port facilities are being offered (inland container Terminal). The port remains directly linked to the hinterland (Zimbabwe and Zambia) by road and rail networks, and currently by road only to Malawi. However, the Sena railway line linking Beira with Malawi and the Tete Province is currently being rehabilitated.



A pipeline constructed in 1960 links the port with Zimbabwe and Beira Port also has direct sea links to Europe, Asia and the world at large. Beira port has a total of 11 berths stretching over a total length of 1994 meters, excluding berth number 1, which is reserved as a fishing harbour. Beira is 319km from the Zimbabwe border at Machipanda and 685km by good condition road from Malawi via Nova Vanduzi. The port handles a variety of cargo from break-bulk, neo bulk and bulk including petroleum products. Access to the port is obtained via the dredged Mancuti Channel (17NM from the Mancuti lighthouse). Ships waiting for berthing instructions are required to anchor east of the outer channel. The port is tidal with a MH spring range of 6.2 - 7.4m. Vessels awaiting berth must anchor at the bar. The approach to the River Pungue is obstructed by numerous banks and shoals, which are constantly changing. From the north end of Channel Rambler, the entrance channel is marked by light buoys west of Cbadelo light (metal mast, 4m in height), exhibits 9 cables north northwest of Ponta Gea on the edge of a bank fronting the shore between Ponta Gea and Ponta Chiveve. The port is open 24 hours a day although night navigation is restricted to vessels up to 7m draught and LOA of 140m. Pilotage and tug assistance is compulsory at all times, with pilots joining ships near P Buoy. <http://ports.co.za/beira.php>

<b>PORT LOCATION &amp; CONTACTS</b>	
Country	Republic of Mozambique
Province and District	Sofala
Town or City (Closest)	Beira
Port Name	Port of Beira
Latitude	19° 51'S
Longitude	34° 50'E
Company / Port Authority	The multipurpose container terminal and general cargo terminal of the port of Beira are managed by Cornelder de Mozambique S.A.R.L., in a joint venture between Cornelder Corporation Mozambique B.V. (Netherlands) – 67% and Portos e Caminhos de Ferro de Mozambique E.P. – (33%).
Management Contact and Position	Managing Director - Carlos Mesquita Tel: +258 - 2332 2734/5 Fax: +258 - 2332 2736 E-mail: <a href="mailto:Cornelder.mz@teledata.mz">Cornelder.mz@teledata.mz</a>

### 2.1.2 Port Performance

Beira is served with two 2,200BHP, 35t bollard pull tugs, a pilot boat and a mooring launch, available 24 hours a day. One of the tugs is named Pungue. A private company performs dredging within the port and channel. The port employs five pilots. During 2004 a total of 208 ocean-going ships called at Beira in addition to 80 coastal vessels. The container terminal handled 46,775 TEUs, which consisted of 240,333 tonnes landed (imported), 240,669 tonnes shipped (exported) and 48,456 tonnes of coastal traffic. General cargo handled consisted of 345,729 tonnes of cargo landed, 486,032 tonnes shipped and 6,019 tonnes of coastal general cargo. Total port throughput in metric tonnes amounted to 1,367,238 tonnes. The port of Beira's facilities include a container terminal and a general cargo terminal, both of which are concessioned to Cornelder de Mozambique.

Most container terminals in East and South African ports are facing delays in receiving commodities shipped by full container load (FCL) due to increasing congestion. In cooperation with OMJ Regional Logistics (Southern Africa Region), the WFP forwarding agent King & Sons and carrier MACS Line, OML Shipping (Logistics Shipping Unit) has developed a shipment method adapted from the Jumbo Bags concept used by the private sector. Sling bags are open top 'bags' that reduce the likelihood of damage the handling costs and the port demands associated with containerized shipping. (<http://blog.wfplogistics.org/wfp-shipping-innovates-with-the-use-of-sling-bags-for-faster-loading-and-unloading/>).



Capacity / Year:	Bulk MT / Year				Container TEU's / Year				Conventional MT / Year				
Current yearly import by Humanitarian Organisations	Roughly 70% of this is break bulk cargo (mainly bagged food). The remainder largely consists of containerized vegetable oil and Maize meal.												
	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Total
Beira Usage in 2007 (MT)	-	731	49	1033	2857	10012	-	4314	106	9014	9457	1807	39,361

### 2.1.2.1 Discharge Rates

CdM reserves the right to order a vessel to shift its position at a wharf, to change berths, or to vacate a berth when not actually engaged in loading or discharging cargo. Any vessel, upon notice to move, may be shifted and any expenses shall be charged to the vessel so moved. There are 4/5 stevedoring companies operating in Beira which allows good competition and rates (<http://corneldertariffbook.com>).

Discharge Rates (MT/Day)	Bulk	Bagged
to warehouse	2,000	1,500
to trucks	2,000	1,500
to rail-wagons	2,000	1,000
to barges	-	800
to bagging	2,500	

### 2.1.2.2 Charges for General Services

This tariff applies to services provided by CdM in the area of Beira Port (i.e. from the open sea – 21 nautical miles – to the port) and excluding the Oil Terminal and the Fishing Port.

### 2.1.2.3 Port Cargo Handling Equipment

PORT CARGO EQUIPMENT (OPERATIONAL)			
Appliance	Quantity	Capacity	Rate USD/hr
Ship to Shore Gantry Crane	2	50tns under hook lifting capacity	-
Rail Mounted Gantry Crane	1	50tn	-
Reach stackers	-	45tns	-
Cranes	-	20tns	93.00

Cranes	-	20-34tns	155.00
Cranes	-	34tns plus	205.00
Specialized mobile crane	-	-	205.00
Gantry Cranes	-	-	310.00
Bagging Plants	6	-	-
Bulk Hoppers	10	-	-
Grabs	24	Different capacities	-
Gottwald mobile harbour crane	2	-	-
Mantsinen	1	-	-
Ansaldo Gantry Crane	2	-	-
Cone Crane	1	-	-
Kalmar Forklifts	-	16-45tns	-
Normal Trailers & skeletons	-	-	21.00
Mobile Cranes	-	35tns and 45tns	-
Emergency Generator	-	1600kva	-
Tarpaulins	-	Each day	16.00
Nets	-	Each day	2.00
Tug Masters with trailers	-	-	52.50
Excavator	-	-	72.50
Front Loader	-	-	57.00
Weighbridge	-	28mts	-
Forklift Trucks	-	5tns-30tns	67.50-155.00
Shunting Tractors	-	-	62.00
Terminal Tractors	-	60tn	62.00

#### 2.1.2.4 Container Facilities

Storage		
1 <sup>st</sup> 3 days in port	Free	Free
Next 7 days in port	\$3.50/day	\$6.30/day
After 7 days in port	\$6.00/day	\$10.80/day

The General Cargo Terminal covers 670 metres berth length, comprising berth numbers 6, 7, 9 and 10. The terminal design capacity is 2,300,000 metric tonnes per year. The designed depth alongside of the quays is 10 metres.

- Multipurpose and Container Terminal: quays number 2, 3, 4 and 5 with a total length of 645 meters and the infrastructure behind these berths.
- General Cargo Terminal: quays number 6, 7, 9 and 10 with a total length of 670 meters and the infrastructure behind these berths.
- 200,000 m<sup>2</sup> well illuminated container yard; accommodating 3117 TEU'S including 144 electrical reefer points and dedicated IMDG dangerous goods storage area
- One bonded transit warehouse of 8400 m<sup>2</sup> for stuffing and stripping containers, fully secured 3650 m<sup>2</sup> covered storage area (<http://ports.co.za/beira.php>)

CONTAINER FACILITIES	20ft (TEUs)	40ft (FEUs)
Container facilities	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> Yes
Container Freight Stations (CFS)	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> Yes
Refrigerated Container Stations	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> Yes

### 2.1.2.5 General Cargo Handling Berths

All activities of CdM are fully computerized utilising a Port Management System (PMS). The system can be accessed by the client via internet to provide information on the status of their cargo

- Five covered warehouses with a total of 15000 m<sup>2</sup>
- 12000 m<sup>2</sup> paved open space for ferro-chrome, granite, steel and other break bulk cargoes
- Storage extension area for expansion is available with 175000 m<sup>2</sup>

Berth 6 is for refrigerated cargo including citrus exports, vegetables and other fresh products. The coal terminal is on berth 8, and the oil terminal is at berths 11 and the new berth number 12 further upstream, where tankers of up to 60,000DWT and a 12m draught are catered for. Beira has a small dry dock for vessels up to 110m LOA. The port has good ship chandling and stevedoring services. A ferry service operates to other small harbours along the coast including Buzi, Sofala, Chilokane, Machanga, Nova Mambone. Bunkering is available.

Container Handling (Costs in USD)	20ft (TEUs)	40ft (FEUs)
Customs Clearance	Based on CIF Value	Based on CIF Value
Doc Charge (per Bill of Lading)	\$40/bill of lading	\$40/bill of lading
Loading of Wagon	\$30	\$30
Terminal Handling Charge (THC)	\$175.50	\$315.90
Agency Fee	\$40	\$56
Shipping Line fees (release, clearing etc)	At Cost	At Cost
De-stuffing	\$90	\$162

The terminals are operational 24 hours a day and 7 days a week. For the purpose of a working day, normal calendar days are considered. The application of charges applies to services provided by CdM in the area of Beira Port (i.e. from the open sea – 21NM to the port) and excluding the Oil Terminal and the Fishing Port.

#### 2.1.2.5.1 Oil Handling Terminal

The port also has a liquid bulk facility.

#### 2.1.2.5.2 Multipurpose Terminal

The Port of Beira's facilities include a container terminal and a general cargo terminal, both of which are concessioned to Cornelder de Mozambique. The multi-purpose and Container Terminal is one of the most modern in southern Africa and covers 645 metres of berth length, comprising of berth numbers 2, 3, 4 and 5 with a designed depth alongside of about 12meters. The terminal design capacity is 100,000 TEU's per year.

#### 2.1.2.5.3 Main Silo Terminal

The silo complex consists of 14 silos with a total capacity of 30 000MT. There is a ship to shore handling system with a capacity of 400MT per hour. There will be 4 mobile conveyors on the quay side which will be fed by grabs. These mobile conveyors then feed onto fixed conveyors which transport the grain to the silos via a preliminary cleaning system. The cleaning system consists of a drum sieve which will remove only very coarse particles; i.e. sticks, large metals and rubble. There are also 2 large magnets to remove any metals which pass through the drum sieve. The grain will pass through an electronic weigher which will record the weights on to PC for a comparison against the Bill of Lading. Intake of grain can also be done from rail trucks and road trucks which feed into an intake pit beneath the cleaning tower. The out loading system can also be routed through the cleaning system if required. Out loading is into 3 x 50 MT bins which can load into both rail trucks and road trucks. All grains out loaded go via an electronic weigher. A dedicated railway line runs directly into and out of BGT. A weighbridge is on site for road transport only to check weights both in and out and compare to the electronic weigher. Expect the complex to be commissioned end March 2010 to take the first shipment of grain early April.

**2.1.2.5.4 Main storage terminal**

<b>Containers</b>	<ul style="list-style-type: none"> <li>▪ One bonded, fully secured, transit warehouse of 8,400 m<sup>2</sup> for stuffing and stripping containers.</li> <li>▪ 3 650 m<sup>2</sup> covered storage area.</li> <li>▪ Large storage yard with capacity for 100 000 TEU's.</li> <li>▪ Maximum stacking height is 3 containers high.</li> </ul>
<b>General Cargo</b>	<ul style="list-style-type: none"> <li>▪ Eight warehouses with an individual capacity of 5 000 MT. One of these is rented by WFP.</li> <li>▪ 12 000 m<sup>2</sup> of paved open space</li> <li>▪ Storage extension area available with 175 000 m<sup>2</sup>.</li> </ul>

**2.1.2.5.5 Storage facilities**

<b>Port Storage</b>	<b>Quantity</b>	<b>Floor area (M<sup>2</sup>)</b>
Empty Containers – free period	3 days	3 days
Empty Containers – following days	5.00TEU	9.00FEU
Full containers – free period (National)	7 days	7 days
Full containers – free period (Transit)	14 days	14 days
Full containers – following days	11.75TEU	21.15FEU

**2.1.2.6 Stevedoring**

<b>Import cargo</b>	Discharging of cargo from the ship to the shore, under gantry or ship's gear by means of standard port equipment and giving the master a receipt for delivery of the cargo.
<b>Export cargo</b>	Loading cargo from under gantry cranes or ship's gear in a ship by means of standard.

**2.1.2.7 Shore Handling****2.1.2.7.1 Conventional Cargo**

<b>Terminal</b>	<b>Design capacity</b>	<b>Berths</b>	<b>Length of wharf</b>	<b>Depth</b>
<b>Container Terminal</b>	100 000 TEU/yr	7	645 m	12 m
<b>General Cargo Terminal</b>	2 300 000 MT/yr	3	670 m	10 m

<b>Dangerous Cargo Charges</b>	<b>(TEUs)USD</b>	<b>(FEUs)USD</b>
Stevedoring	70.00	126.00
Terminal Handling Charge	285.00	513.00
Containers with dangerous cargo are charged in accordance with the taxation for containers containing dangerous cargo in the respective chapters and tables. Military cargo is subject to a surcharge of 500.0% on normal taxation (only terminal handling charge) contained in the different chapters and tables.		
Storage of dangerous cargo (general or containerised) is subject to a surcharge of 100% on normal taxation contained in the indicated tables and do not benefit from a free period. Free storage is not provided to the following goods or cargo:	<ul style="list-style-type: none"> <li>- Reefer (full) containers;</li> <li>- IMO classification goods;</li> <li>- Perishables, cool or refrigerated goods.</li> </ul>	
Dangerous or hazardous cargo shall mean commodities (general or containerized cargo) classified as such in terms of the IMDG Code. Unless expressly provided otherwise, this applies to dangerous goods in packaged form or in solid form in bulk. Dangerous or hazardous goods will only be received at Port Facilities by advance arrangement with CdM and the Port Captain, who reserve the right to refuse or handle any Cargo or provide storage which in their judgment is likely to damage human health, and other Cargo or property. The handling of such goods will be governed by the International Maritime.		
<b>Classes</b>		
<b>Dangerous Goods Code (IMDG)</b> (International Maritime Dangerous Goods Code)	1 - Explosives 2 - Gases: compressed/liquefied/dissolved under pressure 3 - Flammable liquids 4 - Flammable solids/substances liable to spontaneous combustion 5 - Oxidizing substances and organic peroxide	

	6 - Poisonous and infectious substances 7 - Radioactive substances 8 - Corrosives 9 - Miscellaneous dangerous substances
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### 2.1.3 Port Security

SECURITY			
ISPS Compliant	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
ISPS Level (current)	<input checked="" type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
	1=Normal; 2=Heightened; 3=Exceptional		

## 2.2 Port of Durban, RSA

### 2.2.1 Port Overview

Link to port website: <http://ports.co.za/durban-harbour.php>

PORT LOCATION & CONTACTS	
Country	Republic of South Africa
Province and District	KwaZulu Natal
Town or City (Closest)	Durban
Port Name	Port of Durban
Latitude	29° 52'S
Longitude	31° 02'E
Company / Port Authority	Transnet National Ports Authority <a href="http://www.transnetnationalportsauthority.net">www.transnetnationalportsauthority.net</a>
Operational Hours	24 hours per day and 365 days per year
Office Administration Hours	0730 am – 1730 pm
Management Contact and Position	Tel (27) 086 010 9330 (Customer Call Centre) Email: <a href="mailto:CustomerCare@transnet.net">CustomerCare@transnet.net</a> Fax (27) 086 639 3048
Management Contact and Position	Tel (27) 031 361 8821 (Port Manager) Email: <a href="mailto:ricky.bhikraj@transnet.net">ricky.bhikraj@transnet.net</a>
Management Contact and Position	Tel (27) 031 361 8496 (Harbourmaster) Email: <a href="mailto:rufus.lekala@transnet.net">rufus.lekala@transnet.net</a>

Port of Durban – WFP Contacts		
Organisation	<b>NAMPORT</b>	<b>Manica Africa</b>
Function	Port operations authority	Clearing and Forwarding
Contact		Dean Harris/Royston Denysschen
Telephone	+27 31 308 8333	+27 (0)31-328 0284
Fax	+27 31 308 8323	+27 31 328 0317
Mobile	+27 83	+27 83 777 7221
Email	<a href="http://www.saponet.co.za">www.saponet.co.za</a>	<a href="mailto:dean.harris@manica-africa.com">dean.harris@manica-africa.com</a>

Port of Durban – WFP Contacts		
Organisation	<b>BPO</b>	<b>BPO</b>
Function	Warehouse management and cargo placement – Operations Manager	Warehouse management and cargo placement – Reporting Contact
Contact	Mark Talbot	Shaun Naidoo
Telephone	+27 31 369 0586	+27 31 369 0585
Mobile	+27 82 655 2368	+27 82 505 4619
Email	<a href="mailto:mark.talbot@bidports.co.za">mark.talbot@bidports.co.za</a>	<a href="mailto:shaun.naidoo@bidports.co.za">shaun.naidoo@bidports.co.za</a>

Port of Durban – WFP Contacts		
Organisation	<b>Durban Bulk Shipping</b>	<b>SGS</b>
Function	Storage of bulk grain commodities	Superintendent
Contact	Hampie Lourens	Sudesh Mahilall
Telephone	+27 31 327 5000	27 31 466 8024
Mobile	+27 82 410 7307	27 82 600 6203
Email	<a href="mailto:Maison.cheddy@sabulk.co.za">Maison.cheddy@sabulk.co.za</a>	<a href="mailto:Sudesh.Mahilall@sgs.com">Sudesh.Mahilall@sgs.com</a>

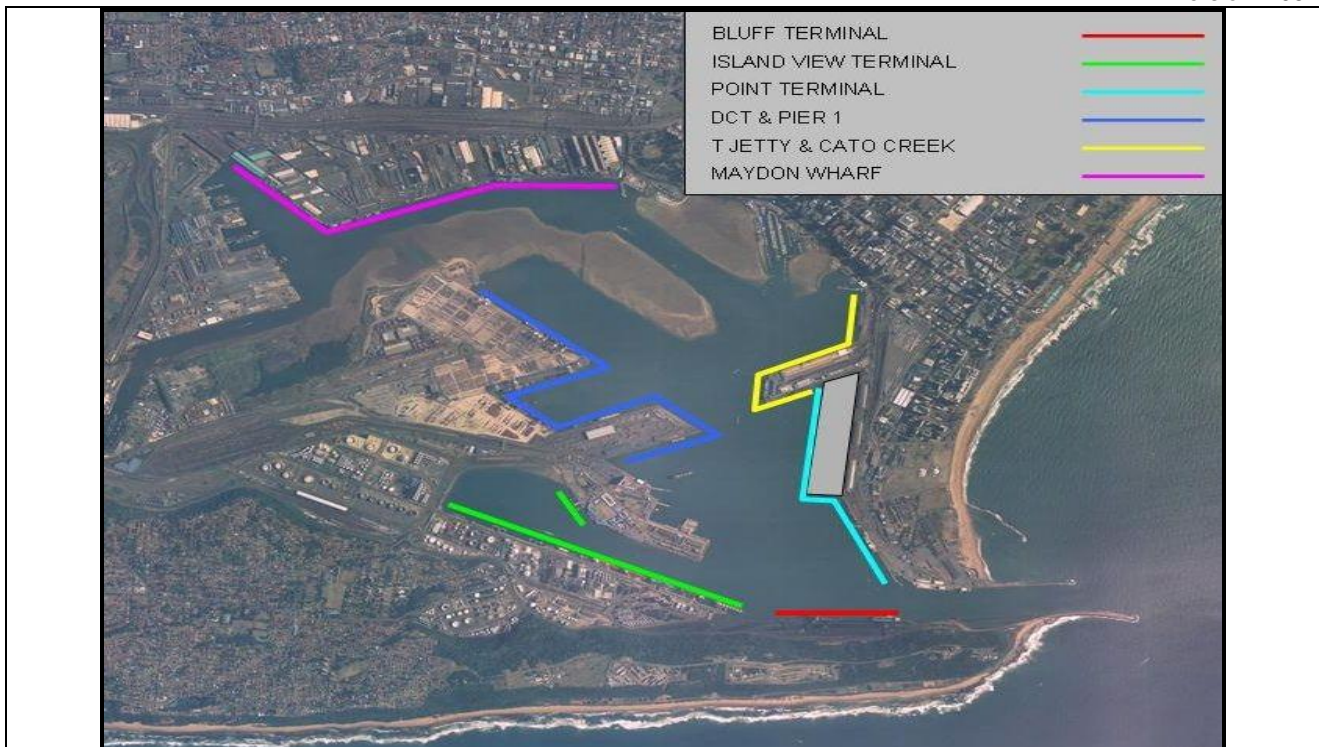
Port of Durban – WFP Contacts		
Organisation	<b>King &amp; Sons</b>	
Function	Shipping Agent	
Contact	Veronica Bastion	
Telephone	+27 31 301 0711	
Mobile	+27 83 309 9133	
Email	<a href="mailto:veronicab@kingandsons.co.za">veronicab@kingandsons.co.za</a>	

## 2.2.2 Port Performance

“The port of Durban operates 24 hours a day 365 days a year. The entrance channel has a depth of 12.8m from Chart Datum. The channel width has been widened to 222m at its narrowest point although this work is only due for completion early in 2010. By that stage the entrance channel will be 19m deep in the outer entrance shallowing to 16m draught inside Durban Bay. At present and during daylight ships are supposedly restricted to 243.8m length with a maximum width of 35m and a draught of 11.9m, or 12.2m according to tide and harbour master's clearance. Larger vessels are however common and ships up to 300m length and 37m beam are regular callers in Durban. Night restrictions are for a ship length of 200m and a beam of 26m, maximum draught of 11.6m. The harbour master has to be consulted for permission regarding larger vessels. The above limitations will be redrawn once the harbour widening and deepening exercise is completed in early 2010. The largest ships to have entered Durban harbour were in the region of 230,000dwt but even larger vessels are catered for in the outer anchorage. On two occasions in recent years the largest vessel afloat, the 564,650-dwt ULCC tanker Jahre Viking (now a FPSO in the Persian Gulf), which has a length of 458m and a beam of 69m underwent repairs and a survey while at anchor at the Outer Anchorage off Durban.

Pilotage is compulsory for all vessels from a point three nautical miles northeast of the port entrance, with a helicopter performing most pilot transfers, backed up by pilot boat service when the helicopter is unavailable. Navigation is subject to VTS (vessels tracking service system) controlled from the Millennium Tower on the Bluff including all shipping movements inside port limits. Tug assistance is required. Draught within the port varies according to location. The port of Durban handles the greatest volume of sea-going traffic of any port in southern Africa. For the 2008/09 financial year ended 31 March 2009, the Port of Durban handled a total of 4,554 sea-going ships with a gross tonnage of 114,723,266 or about 38% of the ships calling at all South African ports. Containers handled at Durban represented 67,4% of the total number of containers handled at South African ports.” (<http://ports.co.za/durban-harbour.php>)

Durban Container Terminal has been upgraded to optimize capacity. The additional equipment at the terminal is: 3 quayside cranes, 20 straddle carriers. The upgrade will increase the capacity of the terminal from 1.3 -1.6 million TEU's per annum. Thereafter additional capacity will be provided by the conversion of Pier 1. New deep-water quays to be developed in the City Terminal area (length -1 200 metres and 200 metres reclamation). This will result in the consolidation of general cargo operations. The alignment of operations with the focus on best practices will result in: new and replaced equipment, and the development also makes provision for the relocation of the passenger terminal from an operational area to a site adjacent to the Point Waterfront Development (improving the port/city interface), a future tug basin, and the conversion of Pier 1 for Container handling will encompass the conversion of infrastructure and acquisition of equipment and an additional container handling capacity of 325 000 TEU's per annum. ([http://www.transnetnationalportsauthority.net/NPA\\_ports\\_durban\\_overview.html](http://www.transnetnationalportsauthority.net/NPA_ports_durban_overview.html))



PERFORMANCE FOR YEAR:	
Vessels calls	4,545
Activity of the port – MT's	73,074,436
Bulk Cargo Handles – MT's	33,719,039
Containers Handled – TEU's	2,334,999
Current yearly import by WFP	+100 000mt
Container traffic (TEUs)	The combined Durban container terminals handled 2,560,366 TEUs (twenty foot equivalents) during 2008/09 of which imports were 948,237 exports were 994,651 and 617,478 TEU were transhipped. Included in the above were 40,900 TEUs that were shipped coastwise.
Total cargo handling (metric tonnes)	74,683,597

CAPACITY for YEAR:	Bulk		Container		Conventional	
	MT / Year		TEU's / Year		MT / Year	
Export activity of the Port	23,516,461		994,651			
Import activity of the port	42,559,842		948,237			
Transhipped	8,607,293		617,478			
Current yearly import by Humanitarian Organisations (break by organization if possible) through that port	Swaziland	Lesotho	Zimbabwe	Zambia	Malawi	DRC
	21000	12500	44000	-	-	4300
WFP Seasonal Usage of The Port of Durban - 2007	Jan - Mar	Apr – Jun	Jul - Sep	Oct - Dec	Total	
Durban	10354	1000	1100	72000	84000	
Imported for this LCA Country	Zimbabwe = 44000MT					

**2.2.2.1 Pilotage fees**

Pilot rendezvous position is situated two to three nautical miles north east of the breakwater on the leading lights. Port Control answer on VHF Channel 16, which is monitored 24 hours a day. Pilot boarding arrangements must be as per IMO specifications. A helicopter service is available for pilot transfers. Pilotage is compulsory for Durban, the service being performed by the Authority (Marine Services.)



**Tonnage of a vessel for Pilotage dues purposes:**

The gross tonnage of a vessel as per the tonnage certificate issued in terms of the Tonnage Convention 1969. (NOT converted to cubic metres) Where the vessel's tonnage certificate is not available, the highest tonnage reflected in Lloyds Register of Shipping, is acceptable.

**The fees charged are:**

Basic fee ZAR8,653.03 plus per/100tons or part thereof is ZAR4.52. Pilotage dues for services other than normal entering or leaving the port such as towage, standing by, etc. are available on application. Any movement of vessels without the consent of the Authority will be subject to full pilotage charges as if the service was performed.

**A surcharge of 50% is payable at all ports in the following instances:**

- If the pilotage service terminates or commences outside ordinary working hours;
- If the vessel is not ready to be moved 30 minutes after the notified time or 30 minutes after the pilot has boarded, whichever is the later;
- If the request for a pilotage service is cancelled at any time after the pilot has boarded.

Tariffs subject to VAT at 14%: Tariffs in South African Rand

A surcharge of 50% is only applicable at the Port of Durban in the following instance:

- If the request for a pilotage service is cancelled at any time within 60 minutes prior to the notified time and the pilot has not boarded.

[http://www.sturrockshipping.co.za/upload/clientform/file/38\\_NPA%20Tariff%20Booklet%202008-09.pdf](http://www.sturrockshipping.co.za/upload/clientform/file/38_NPA%20Tariff%20Booklet%202008-09.pdf)

**Exemptions:**

- Accompaniment of a visiting yacht under own power to/from a berth.

<b>Pilotage Exemption Certificate: Vessels Size</b>	<b>ZAR</b>
Vessels up to and including 30 metres in length overall m or part thereof	ZAR64.53
Minimum:	ZAR645.30
Vessels over 30mts up to 50mts in length overall	ZAR1,936.20
Plus per meter or part thereof over 30mts	ZAR96.82
Vessels over 50mts up to 70mts in length overall	ZAR3,872.38
Plus per meter or part thereof over 50mts	ZAR129.09
Vessels belonging to the SAPS and SANDF are exempted.	
Pilotage exemption certificates are valid per financial year.	

\*Link to relevant website (e.g. for updates): ([http://www.kingandsons.co.za/ports\\_view.aspx?id=1#](http://www.kingandsons.co.za/ports_view.aspx?id=1#))

**2.2.2.1 Tug Services**

The port operates a fleet of tugs owned and operated by the National Ports Authority (NPA). Six of these are Schottel type with bollard pull between 34t and 41t - Umzumbe (ex Otto Buhr), Umsunduzi (ex-Dupel Erasmus), Umvoti (ex-Bertie Groenewald), Nonoti (ex Jannie Oelofsen), Inyalazi (ex Piet Aucamp), and Umhlali (ex Bart Grove). Later type tugs of a new series of Voith Schneider 49t bollard pull tugs which were built at SA Shipyards in Durban began to be introduced from 2001. The two stationed at Durban are named uThukela and Mkhuze. Seven additional Voith Schneider-propulsion tugs of between 65 and 70 ton bollard pull are currently under construction at SA Shipyards in Durban, of which several will be placed in service in Durban. Each tug is maintained to SAMSA class 8 standards and is equipped for fire fighting and salvage. The fleet handles in excess of 800 ship movements each month and four tugs are usually on duty during daylight hours and at least two at night.

The port also employs one work boat/tug of the Tern class, Royal Tern, which has a bollard pull of 18.7 tons. An Augusta A109 K2 'HPS' twin-engine 8-seat helicopter operated by Balmoral Maintenance Services provides pilotage services. Two diesel-powered pilot boats named Lufafa and Jujosi, which were built by Veecraft in Cape Town in 2009, operate when the helicopter service is unavailable (<http://ports.co.za/durban-harbour.php>). The type and number of tugs/vessels allocated for a service will be decided by the port. The under-mentioned fees are payable for tugs/vessels assisting and/or attending vessels within the confines of the port.

<b>Per service based on vessel's tonnage Durban (plus per 100 tons or part thereof)</b>	<b>Rates/ZAR</b>
Up to 700	ZAR2,937.40
701 to 1 800	ZAR5,874.82

1,801 to 8 800	ZAR5,874.82
above 1 800 (plus per 100 tons or part thereof)	ZAR125.08
8 801 to 14 100	ZAR4,713.56
above 8 800 (plus per 100 tons or part thereof)	ZAR83.29
14 101 to 21 200	ZAR19,628.87
above 14 100 (plus per 100 tons or part thereof)	ZAR 64.22
21 201 to 28 300	ZAR 23,556.73
above 21 200 (plus per 100 tons or part thereof)	ZAR 41.68
Above 28 300	ZAR 26,501.48
above 28 300 (plus per 100 tons or part thereof)	ZAR 20.92
First 12 hours/tug/hr or part thereof	ZAR 7,485.73
Maximum	ZAR 59,885.88
Following 12 hrs up to 24 hrs/hr or part thereof	ZAR 4,991.95
Maximum	ZAR 104,831.25
Thereafter/tug/hr or part thereof	ZAR 3,743.61

- A surcharge of 25% is payable for a service either commencing or terminating outside ordinary working hours on weekdays and Saturdays or on Sundays and public holidays;
- A surcharge of 50% is payable per tug when an additional tug/vessel is provided on the request of the master of the vessel or if deemed necessary in the interest of safety by the Harbour Master;
- A surcharge of 50% is payable where a vessel without its own power is serviced. Should an additional tug/vessel be provided on the request of the master to service such a vessel, a 100% surcharge is payable;
- Should the request for a tug/vessel to remain/come on duty outside ordinary working hours be cancelled at any time after standby has commenced, the fees as if the service had been performed, are payable, i.e. normal fees enhanced by 25%.
- Should a vessel arrive or depart 30 minutes or more after the notified time the fee per tug per half hour or part thereof is ZAR3,743.61.

### 2.2.2.3 Port Cargo Handling Berths

Total Berths = 50	Quantity	Max Vessel Length	Depth (m)
Container Berths	10	295	11.9
General Cargo Berths	31	228	9.6
Bulk Liquid	9	288	12.8

### 2.2.2.4 Cargo Handling Equipment

PORT CARGO EQUIPMENT (OPERATIONAL)		
Appliance	Quantity	Capacity
Floating Cranes	1	235tns@10m
	1	125tns@24m
	1	60tns@6.1m/40.6mt @ 16.2m
Harbour Boat	1	100 passenger
Dry dock Electric cranes	2	50mt
	2	10mt
Floating Dock	2	4,500mt
	2	5mt (electric)

#### 2.2.2.4.1 Container Facilities

Total Berths = 10	Quantity
Total area of Container Terminal	102 ha
Container Stacking Area	28 ha
Container Gantries	10
Daily Off-take Rate	1000mt

CONTAINER FACILITIES	20ft (TEUs)	40ft (FEUs)
Container facilities	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> Yes
Daily off-take capacity (No. of containers/day)		
Container Freight Stations (CFS)	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> Yes
Capacity of CFS (No. of Containers/day)		
Refrigerated Container Stations	<input checked="" type="checkbox"/> Yes Pre-Cooling facilities at Berths O & P	<input type="checkbox"/> Yes
Number of Stations (connection points)	<ul style="list-style-type: none"> <li>▪ 11 cooling chambers 27 000m<sup>3</sup></li> <li>▪ 69 pre-cooling funnels 9 500m<sup>3</sup></li> <li>▪ Open storage 4 000m<sup>3</sup></li> </ul>	

#### 2.2.2.4.2 Multipurpose Terminal

- Multi Purpose Terminal (also known as the City Terminal), and Maydon Wharf 5 are bulk loading and discharge facilities:
- Total Storage capacity = 42,000m<sup>3</sup>,
- Load rate (Agricultural) = 500mt/hr
- Draught available = 9.6m
- Vessels can be loaded deeper on rising tide subject to Port Authority approval.

#### 2.2.2.4.3 Grain/Bulk Handling

- Grain Elevator – Agri-port (Maydon Wharf 8) this facility is used to export grain products.
- Capacity = 34,560mt
- Loading rate = 1200mt/hr
- Draught = 10.3m, 11.5 on rising tide
- Discharge rate = 275mt/hr

Bulk Grain Terminal : Total Berths = 3	Quantity
Discharge Rate	+1,000 Mt/hour
Storage Capacity	68,000

#### 2.2.2.4.4 Storage facilities

Storage Facility – Contact	Storage Facility – Contact
Company	Manica Africa
Contact	Dean Harris/Royston Denysschen
Telephone	+27(031)3280284

#### 2.2.3 Clearing Agents

Company Name & Address	Contact Names & Email	Tel & Fax	Website
Manica Africa	Name: Dean Harris Email: dean.harris@manica-africa.com	Tel1: +27(031)3280284 Tel2: +27(0)837777221	<a href="http://www.manica-africa.com/">http://www.manica-africa.com/</a>

#### Summary of Role and Services:

##### Clearing and Forwarding

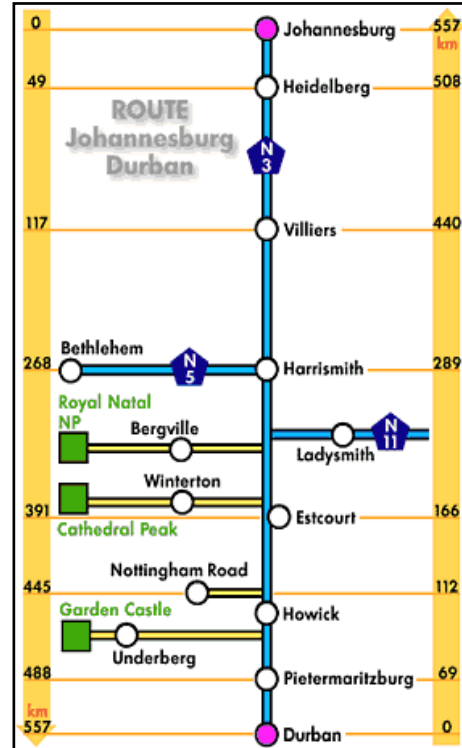
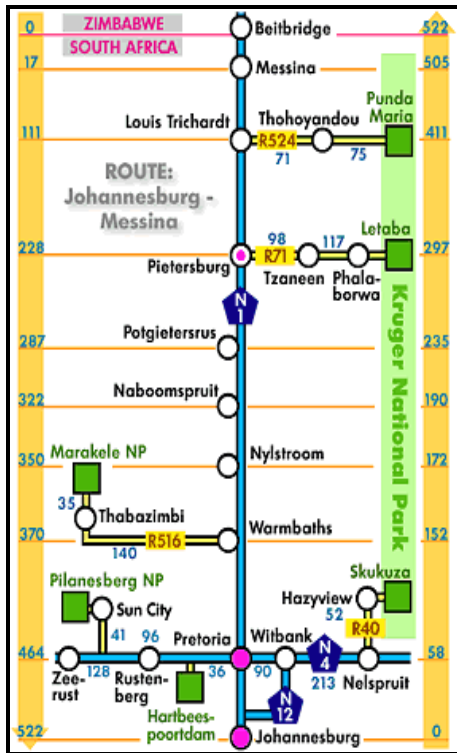
WFP have a General Agency Agreement with Manica Africa for the clearing and forwarding of all transit and domestic cargo through the Port of Durban. Manica is also responsible for storage and warehouse management.

#### 2.2.4 Port Security

SECURITY			
ISPS Compliant	<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No
ISPS Level (current)	<input checked="" type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
	1=Normal; 2=Heightened; 3=Exceptional		

### 2.2.5 Route from Durban to Beitbridge

This route is 1,079km in length and runs via Johannesburg.



## 2.3 Airport Assessment

### 2.3.1 Civil Aviation

#### 2.3.1.1 Overview

There are 215 airports in Zimbabwe ranking it as World position 28(2009). Recently there have been two very fortunate escapes when aircraft struck wild animals on the run ways. In general the air safety record is very good. Current operators are: Air Zimbabwe, SAA/SA Link, BA/COM air (April 2010), Kenya Airways, Ethiopian Airways, Air Malawi, and Fly Kumba (starting 13/12/2009)

Airports With Paved Runways (2009)	19	Airports - with unpaved runways	196
Runways over 3,047m	3	Runways of 1,524 to 2,437m	3
Runways of 2,438 to 3,047m	2	Runways of 914 to 1,523m	119
Runways of 1,524 to 2,437m	5	Runways under 914m	74
Runways of 914 to 1,523m	9		

#### 2.3.1.1.1 Sanitary Airports

In accordance with article 19 of the International Sanitary regulations adopted by the World Health Organisation, the following are designed sanitary airports:

- 1: Harare/Harare
- 2: Bulawayo/J.M Nkomo

All aircrafts carrying cargo must land only at designated airports. Air freight will be cleared at the airport of first landing in Zimbabwe provided such airport is a designated customs airport. If the airport of destination is not a designated airport, the aircraft operator must take special arrangements for clearance of the freight before flying to destination.

### 2.3.1.1.2 Dropping of objects

The dropping or spraying of objects or other substances out of or from the aircraft is prohibited. This does not apply to ballast in the form of water or fine sand, fuel tow ropes, tow banners and similar objects if dropped or discharged at places where no danger to persons or property exist. The authority may grant exemption to the introduction if no danger to persons or people exists.

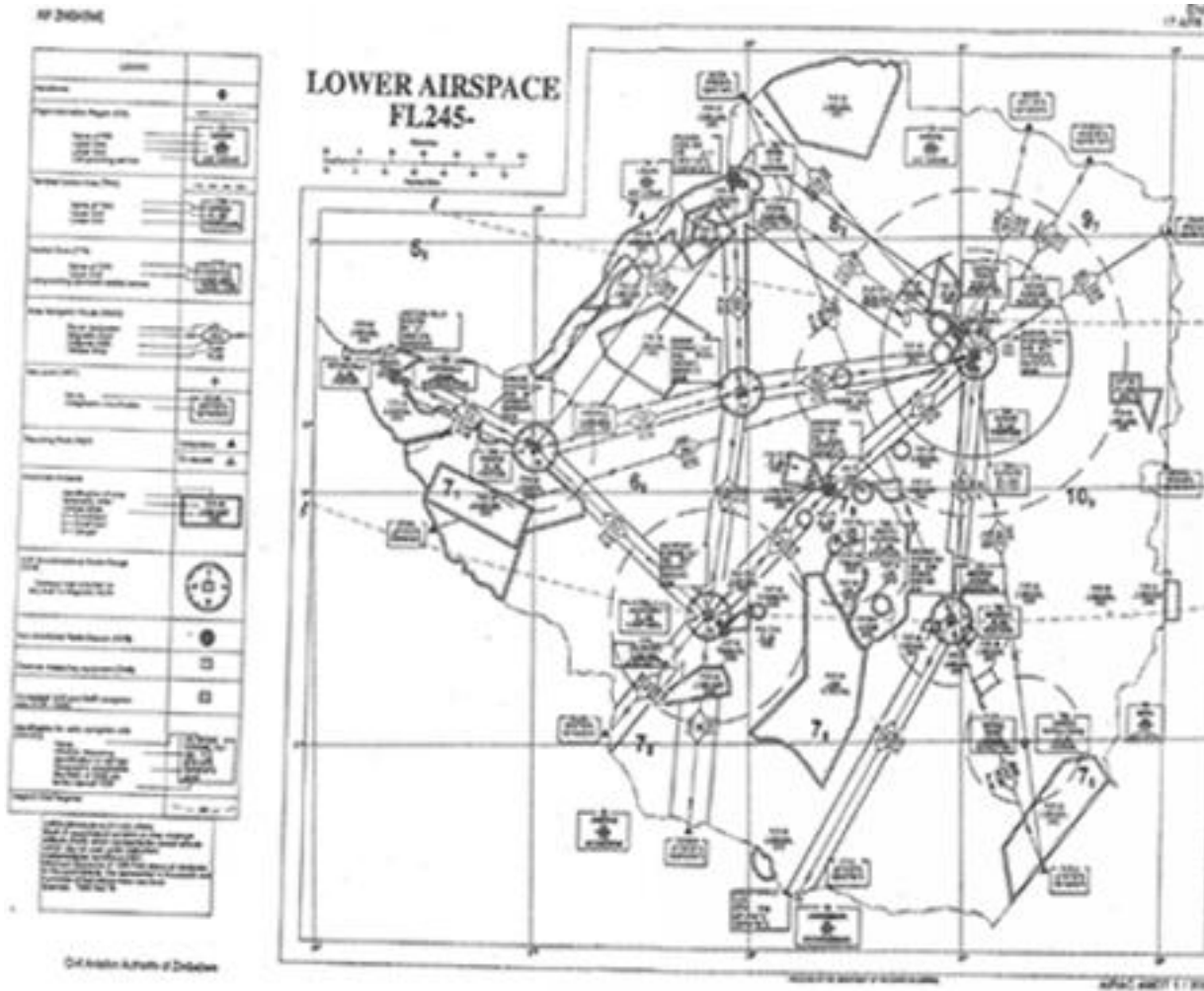
### 2.3.1.1.3 Charter Companies

Charter Companies	Pegasus Charters		Whelson Air		Executive Air	
	PHO302319		PHO744684		PHO302036	
	Cessna 182	3 Seat	Baron	4 seat	Cessna 402	7 Seat
	Cessna 206	5 Seat	Navajo	7 Seat	Cessna 210	5 Seat
	Cessna 210	6 Seat	King Air	8 Seat	Navajo 2X	7 Seat
	Cherokee	4 Seat	Caravan	11Seat	Caravan	12 Seat
	Baron Single	5 Seat				
	Navajo	6 Seat				
Address: Harare International Airport		Address: Harare International Airport		Address: Charles Prince Airport Tel:+263(04)302036 Tel:+263(04)303881		
Other Operators		Debon Air		Address: 15 Belfor Rd Greendale, Harare Tel:+263(04)495152		
		Sisk Air Charters		Charles Prince Airport Tel:+263(04)491022-6		
		United Air		Charles Prince Airport Tel:+263(04)332141/2		

Private aircraft operating into an airport in Zimbabwe and carrying seven passengers and below do not require prior permission but should submit normal ATC flight plan only. Private aircraft wishing to over fly Zimbabwean airspace are however are required to have prior permission and must submit an application to C.A.A.Z.

### 2.3.1.1.4 Prohibited areas and flight restrictions


The authority establishes prohibited areas and restricted areas, if necessary, for the prevention of danger to public safety or order especially for the safety of air traffic. These areas are published in the Aeronautical Information Publication (AIP)



**2.3.1.1.5 Aerodromes without Air Traffic Control (ATC)**

At minor aerodromes without ATC, inspections are often irregular and pilots must, in addition to obtaining the latest serviceability, examine the landing area from the air before attempting to land. Generally no facilities are provided.

**2.3.1.1.6 C.A.A.Z.**

Authority	Contact Names & Email	Tel & Fax	Address/Website
 Civil Aviation Authority Zimbabwe (C.A.A.Z.)	Name: Nigel Marumahoko Title: Email: ais@caaz.co.zw	Tel1: +263(0)11610594 Tel2: +263(04)585018 Fax: +263(04)585100	<a href="http://www.caaz.co.zw/">http://www.caaz.co.zw/</a>

**Summary of Role and Services:**

1. Developing and operating national airports - we currently operate eight airports namely, Harare, JM Nkomo, Victoria Falls, Buffalo Range, Hwange, Masvingo, Kariba and Charles Prince airports.
2. Providing air navigation Services - we provide the necessary infrastructure and traffic control services that ensure the safe and efficient movement of aircrafts within the Zimbabwean airspace.
3. Regulation of aviation industry - we are also mandated to regulate the aviation industry in Zimbabwe through enforcing standards as set out by the International Civil Aviation Organisation (ICAO). This area involves in the main, licensing of aviation personnel, aircraft and aerodrome registration and safety oversight, accident investigation.
4. Facilitating air services - we advise government on policy and regulatory framework that promote the orderly development of aviation. We are also responsible for establishing international air transport relations with other states.

5. 5. Advisor to Government on civil aviation matters.			
Aeronautical Information Services	Name: Benjamin Govere Title: AIS Officer CAAZ Email: <a href="mailto:fltpermits@caaz.co.zw">fltpermits@caaz.co.zw</a>	Tel1: +263(04)585009-20 Tel2: +263(04)585073-88 Fax:	Aeronautical Info. Svs P.Bag 7716 Causeway, Harare
<b>Summary of Role and Services:</b> Provide information for all aviation related services.			

### 2.3.1.2 Procedures for Foreign Registered Aircraft

An operator intending to over fly Zimbabwe must apply in writing to the Civil Aviation Authority on Fax number: +263(04)585100 during working hours or +263(04)575163 during weekends and holidays.

#### 2.3.1.2.1 Application

This must be done in writing to Nigel Marumahoko at Civil Aviation Authority Zimbabwe and faxed through to +263(04)585100 during working hours or +263(04)575163 during weekends and holidays. Once this has been approved then further information will be issued in order to complete registration.

In this country, the following requirements need to be applied, presented and approved before preposition of foreign registered aircraft:

1. aircraft registration
2. aircraft type and MAUW
3. operators full name and address
4. point of departures, destinations, and further itineraries
5. route, entry and exit points,
6. return phone, fax numbers and email
7. number of passengers and intended cargo loads
8. exact purpose of flights

The following fees shall be payable upon application		USD
a) For registration	aircraft 5700kgs and below	<b>USD60.00</b>
	aircraft of 5700-22 500kg	<b>USD120.00</b>
	aircraft above 22500kg	<b>USD240.00</b>
	change of ownership	<b>USD60.00</b>
b) for amendments of certificate of registration		<b>USD50.00</b>
c) replacement of certificate of registration		<b>USD50.00</b>
d) for cancellation of certificate of registration	aircraft 5700kgs and below	<b>USD120.00</b>
	aircraft above 5700Kgs	<b>USD240.00</b>
e) Administration fee for lifting of grounded aircraft	aircraft 5700 kgs & below	<b>USD180.00</b>
	aircraft above 5700kgs	<b>USD360.00</b>
f) for a copy of aircraft register		<b>USD15.00</b>
g) For specialized registration markings (fee will be added on to the normal fee for the particular category).		<b>USD120.00</b>

- **Registration and Safety:** Registration will take place once the application has been approved.
- **Operator, aircraft and crew documentation:** Any documentation not submitted in the application procedure will be noted and requested of the operator once the application has been completed and approved.
- **Other comments:** The Authority will inform the applicant, by return fax, of the calculated costs of the intended operations. Payment must be made by means of a bank transfer of the required amount into the authority's FCA account. Processing is almost immediate and may take up to a week if there are any irregularities.

### 2.3.2 Main Airport

International Terminal at Harare International Airport was opened in 2000. It is a beautiful building, drawing architectural influence from the ancient buildings of Great Zimbabwe, and finished in local materials such as black granite, etc. New jet ways and baggage systems are just two of the many substantial improvements over the old digs.

Airport Name & Management	Contact Names & Email	Tel & Fax	Website
Harare International Civil Aviation Authority of Zimbabwe	Name: Mr. Nigel Marumahoko Title: Email: <a href="mailto:ais@caaz.co.zw">ais@caaz.co.zw</a> ,	Tel1:+263(0)11610594 Tel2:+263(04) 585018 Fax:+263(04)585100	<a href="http://www.caaz.co.zw/">http://www.caaz.co.zw/</a>

[fltpermits@caaz.co.zw](mailto:fltpermits@caaz.co.zw)

**Summary of Role and Services:**

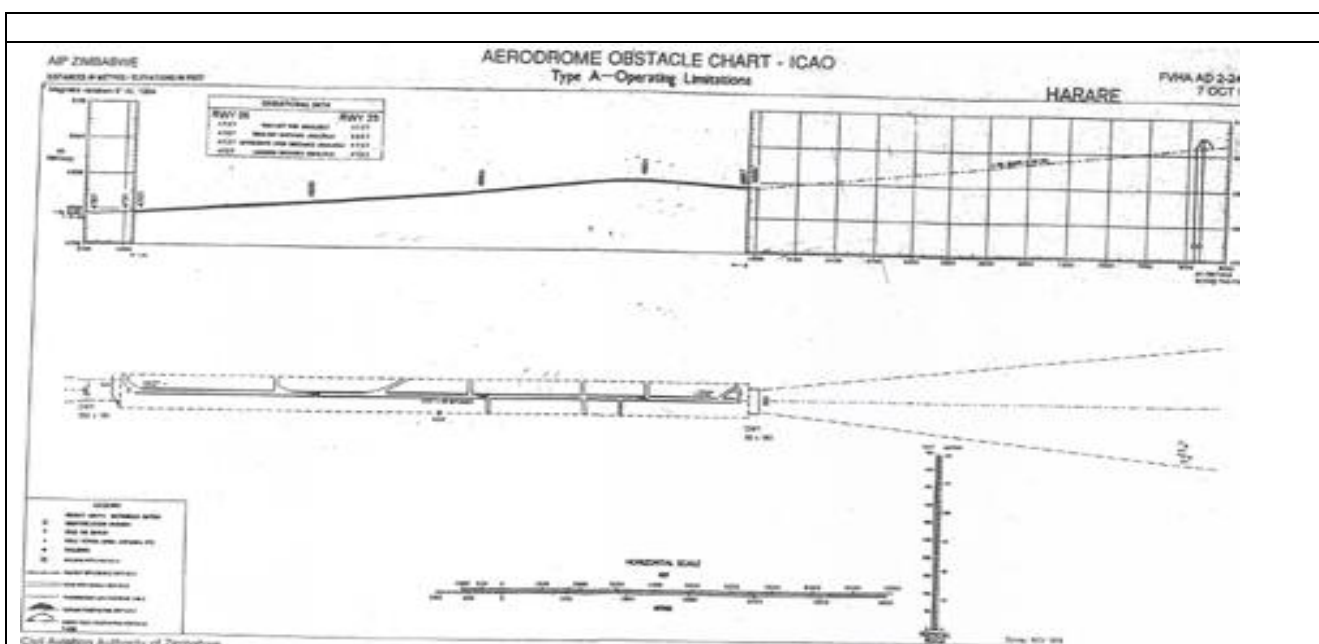
CAAZ is the primary authority of all aviation related services and operations within Zimbabwe. C.A.A.Z. oversees all airports within the country and have the ability to close down airports if the standards and specifications are not met. All airline operators and service providers fall below the umbrella of this government organization.



**2.3.2.1 General Overview**

This is a joint Military and Civilian Airport. New International Terminal was constructed in 2000 and the airport has not met the optimum operating capacity since. The airport's runway, at 4,725 metres (15,500 ft), is one of the longest in Africa. It compares with OR Tambo International Airport in Johannesburg, South Africa, whose longest runway measures 4,418 metres (14,490 ft).

LOCATION DETAILS			
Country	Zimbabwe	Latitude	17°55'54.5"S
Province / District	Mashonaland Central	Longitude	31°05'34.25"S
Town or City (closest)	Harare	Elevation	4887 <u>ft</u> /1490 <u>m</u> (28.30°C)
Airfield Name	Harare International Airport	International airport	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
IATA & ICAO codes	IATA:HRE ICAO:FVHA	Admin Open from/to (hours)	08:00 TO 18:30





### 2.3.2.2 Performance

The new International Terminal can handle up to three (3) million passengers per annum. The volume could be increased if the African Open Skies (Yamasukp Agreement) policy could be used effectively as currently a number of bi-lateral agreements are in the works to allow fellow African nations and Zimbabwe to utilize the facilities in each others countries. NHS (National Handling Services) are currently offering a six (6) month free operating service to any new airlines starting up in Zimbabwe i.e. Fly Kumba a passenger service to Bulawayo and various destinations in Zimbabwe. The best year in terms of performance was 1997 when 1,355,240 PAX and 41,450 aircraft passed through Harare International. 2009 is the worst economic year ever recorded for the airport in every area. Person in charge is Mr. Waniwa +263913225404.

Performance	Year(s) and figures		
Total aircraft movements	2007 = 16,100	2008 = 15,805	2009 = 12,218
Total passengers	2007 = 737,666	2008 = 681,273	2009 = 494,202
Current monthly use by Humanitarian flights (UNHAS)	Nil (Feb – 38MT Flour, 57.96Mt Sunflower Oil)		

### 2.3.2.3 Cargo Capacity

Capacity Cargo	Year(s) and figures		
Total capacity of the airport (metric tonnes)	300,000MT		
Current activity of the airport (metric tonnes) - AGS	2009	112,000MT	
	January	915,197.0	909,901.0
	February	1,076,375.0	862,502.0
	March	1,274,395.0	1,026,375.0
	April	1,253,225.0	986,518.0
	May	1,241,826.0	1,187,921.0
	June	967,595.0	1,071,920.0
	July	837,709.0	888,673.0
	August	704,769.0	735,317.0
	September	1,091,277.0	917,289.0
	October	1,365,787.0	1,136,033.0
	November	1,373,856.0	-
December	1,084,980.0	-	
Current activity of the airport (metric tonnes) - NHS	-		
Current monthly use by Humanitarian flights (UNHAS)	Feb 2009:	Sunflower Oil: 57.96MT Wheat Flour: 38MT	

### 2.3.2.4 Airfield details

Harare International is fully compliant with international standards and has the capacity to handle regional traffic should it be required.

AIRFIELD DETAILS			
Customs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	JET A-1 fuel	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Immigration	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	AVGAS 100	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Terminal building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Single point refuelling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Passenger terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Starter units (press air)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Cargo terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Ground power (mobile)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
PAX transport to airfield	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Crash crew	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Control tower	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Aircraft support services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Weather facilities	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Latrine servicing	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Catering services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire fighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Base Operating room	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire fighting category (ICAO)	Category: 9

Airport radar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire fighting equipment	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
NDB	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	De-icing equipment	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
VOR	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	IFR procedures	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
ILS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Runway lights	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Approach lights	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Parking ramp lighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

### 2.3.2.5 Runway

RUNWAY	
Published length (meters)	4725
Usable length (meters)	4725
Width (meters)	46
Orientation	050°
Surface	Asphalt

Underused second runway is still operational.

RUNWAY	
Published length (metres)	4725
Usable length (metres)	4725
Width (metres)	46
Orientation	230°
Surface	Asphalt

### 2.3.2.6 Helicopter Pad(s)

Helicopter Landing Pads are not a formal/designated facility at the Harare International Airport. If prior arrangements are made then provision will be made for an informal landing zone. The strength of the apron is such that it can carry the largest of helicopters.

HELIPAD	
Present	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Largest helicopter that can land	Mil Mi-26 : 123,455 lb (56,000 kg)
Width and Length (metres)	Apron/landing strip can be used
Surface	Concrete
Comment	The helipads are no located for commercial use and are situated across the runway on the military base. The runway can be used for any helio-operations.

### 2.3.2.7 Airport Operating Details

There are two companies that operate out of the Harare International Airport covering the ground handling services: AGS (a private company) and NHS which is government owned and operated.

AIRPORT OPERATING DETAILS – NHS/AGS		
Max size cargo aircraft that bulk cargo can be offloaded	IL76, B777 – (capacity 9)	
Max size cargo aircraft that can be offloaded on a pallet	IL76, B777 – (capacity 9)	
Total parking size (m <sup>2</sup> )	6 bays cater for 11 aircraft – sq meters not given	
Concrete Strength	PCN50/F/A/W/T	
Dry Storage capacity (metric tons)	150,000 – 500,000	
Cold Storage capacity (metric tons)	40	
Cargo handling equipment	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	If yes, specify below
Elevators	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Max. capacity (tons):

Can reach the upper deck of a B747?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Shilling Raping Machine	5USD/bag
Forklifts:	2ton x 2, 3ton x 2, 5ton x 3, 7ton x 2
Max size cargo aircraft that bulk cargo can be offloaded	IL76, B777 – (capacity 9)
Max size cargo aircraft that can be offloaded on a pallet	Max aircraft depending on how cargo is packed.
Total parking size (m <sup>2</sup> )	6 bays cater for 11 aircraft – sq meters not given
Concrete Strength	PCN50/F/AW/T
Dry Storage capacity (metric tons)	150,000 – 500,000
Cold Storage capacity (metric tons)	40
Cargo handling equipment	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Elevators	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Can reach the upper deck of a B747?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Loading ramps/Conveyer	Available
Shilling Raping Machine	5USD/bag
Forklifts:	2ton x 2, 3ton x 2, 5ton x 3, 7ton x 2

### 2.3.2.8 Costs – Airfield Charges

Please use: Distance (NM) x Weight Factor x 20usd when calculating fees.

10

LANDING FEE CHARGES (USD\$)					
Aircraft Weight – MTOW (kg)	Landing (USD)	Night/Landing	Parking	MTOW	Over-Flight
0 – 3,000	15	15	0-3 hours free	3,000-15,000kg	10
3,001 – 5,000	40	40		<35,000kg	12
5,001 – 7,500	50	50		<65,000kg	13
7,701 – 10,000	75	75		<100,000kg	14
10,001 – 35,000	125	125		<200,000kg	16
35,001 – 40,000	250	250		<200,000kg+	19
40,001 – 70,000	350	350			
70,001 – 100,000	480	480			
100,001 – above	Fixed charge @ 480usd + 5usd/ton over	Fixed charge @ 480usd + 5usd/ton over			
<b>Parking</b>	Any parking over 3 hours will be charged as a 24hr period thereafter				
<b>Landing/Departing Charges</b>	Based on distance flown but subtract 10NM for charging purposes				
LANDING FEE CHARGES (USD\$)					
Aircraft Weight – MTOW (kg)	Navigation	MTOW	Parking (USD)	MTOW	Met Fee (USD)
0 – 2,000	Minimum 10usd	<2,000kg	5	<2,000kg	8
2,001 – 5,000		<3,000kg	10	<3,000kg	10
5,001 – 8,000		<10,000kg	15	<7,500kg	12
8,001 – 17,000		<30,000kg	20	<10,000kg	13
17,001 – 24,000		<50,000kg	25	<35,000kg	16
24,001 – 34,000		<70,000kg	40	<40,000kg	20
34,001 – 55,000		100,000kg>	50	<70,000kg>	25
55,001 – 76,000				<100,000kg	30
76,001 – 105,000				above	35
105,001 – 160,000					

160,001 – 263,000				
263,001 and over				
Landing calculations table:	<b>MAUW KG</b>	<b>WEIGHT FACTOR</b>		
	<b>3,001 - 15,000</b>	<b>0,5</b>		
	<b>15,001 – 35,000</b>	<b>1,0</b>		
	<b>35,001 - 65,000</b>	<b>1,5</b>		
	<b>65,001 - 100,000</b>	<b>2,0</b>		
	<b>100,001 – 200,000</b>	<b>2,5</b>		
	<b>200,000 - Over</b>	<b>4,0</b>		

### 2.3.2.9 Costs – Aircraft Handling Charges

Scheduled flights are open to negotiation of charges as per contract. The frequency of flights allows for discounts. For further queries please contact Mr. V. Moyo +263(04)575561/2 or +263(0)912101287.

<b>Aircraft Handling</b>	<b>Cargo handling</b>	<b>Passenger Handling</b>
National Handling Services	National Handling Services	National Handling Services
-	Aviation Ground Services	-

<b>AIRCRAFT HANDLING CHARGES</b>	
<b>Aircraft weight – MTOW (kg)</b>	<b>Ad-Hoc / US\$ (exclusive of servicing charges)</b>
< 10,000	780
10,001 20,000	857
20,001 30,000	1063
30,001 50,000	1485
50,001 80,000	1919
80,001 100,000	2248
100,001 180,000	3963
180,001 240,000	6164
240,000>	7714
BAE 146 - A319	7714
B727 – MD80	7714
B757 – A320	7714
Hercules C130 IL76	7714
B707 DC8 IL62	7714
B767 A310 IL86	7714
A330 MD11 DC10	7714
B747 B777 AN124	7714

### 2.3.2.10 Costs - Aircraft Servicing Charges

Services charges are negotiable depending on frequency and type of aircraft. Official charges are not easy to come by until flight schedules have been provided.

<b>AIRCRAFT SERVICING CHARGES</b>		
<b>Service</b>		<b>Ad-Hoc / US\$</b>
Pallet Handling Charge	Per aircraft	Negotiable – depending on quantity
Cargo	Per kg	USD0.10/KG – negotiable depending on tonnage
Chocks	Per operation	USD10.00/Chock
Stairs	Per unit per hour	Negotiable – depending on size and function
GPU	Per hour	USD80-1980 (depends on size of aircraft)

ASU	Per hour	USD60-500 (depends on size of aircraft)
Loader	Per hour	Negotiable – load size and frequency
Toilet Service	Per aircraft	USD116.00
Pushback (wide body)	Per operation	USD200.00
(narrow body)	Per operation	USD150.00
Trailer	Per operation	Offered as part of loading services
Traffic Handling	Per operation	On scheduled flights therefore is negotiable in contract (Comprehensive charges can be agreed upon)
Check-in	Per aircraft	On scheduled flights – not on Ad Hoc
Documents	Per aircraft	USD10.00

### 2.3.2.11 Costs – Cargo Terminal Charges

Cargo Handling charges are subject to negotiation depending on frequency, load type and size through both the NHS and AGS. AGS offer very efficient services across the board and have all equipment suitable for every plane size. NHS has similar facilities and may be more cost effective even if their services are less professional.

<b>COST CARGO TERMINAL CHARGES – NATIONAL HANDLING SERVICES</b>			
<b>Import</b>	<b>Rate USD\$ / kg</b>		
Handling charge/shipment	1-20kg = USD35.00	1,001 – 5,000kg = USD190.00	
	21-100kg = USD50.00	5,001- 10,000kg = USD300.00	
	101-500kg = USD60.00	10,000kg - above = USD700.00	
	501-1,000kg = USD95.00	-	
Break bulk fee/shipment	USD15.00		
Diplomatic mail (escorted)	USD50.00		
Strong room – per consignment (escorted)	USD50.00 (valuables and vulnerables)		
Cold storage fee	USD0.05/KG/calendar day		
Delivery outside normal working hours (00.00-05.40hrs)	50% surcharge		
Preparation of substitute AOA – Invoice – Receipt	USD1.00/phone call (AOA system down – till further notice)		
Storage per kg per day – Grace period? hours	48 hours free		
<b>NHS Handling Costs</b>	<b>USD\$</b>	<b>USD\$</b>	
Kg/calendar day (after 2 days grace)	Imports	Exports	
0-1 – 100kg	0,05	0,05	
101kg – 200kg	0,05	0,05	
201kg-300kg	0,05	0,05	
301kg – 500kg	0,04	0,04	
501kg-1000kg	0,03	0,03	
1001kg – above	0,02	0,02	
<b>Export</b>	<b>Rate US\$ / kg</b>		
Handling charges: Unpalletized cargo	Comprehensive charges: breaking bulk services costs are prohibitive		
International Air Way Bill	USD10.00		
Local Air Way Bill	Nil		
Air Way Bill Cancellation	10usd		
Air Way Bill Amendment	USD5/adaptation of bill		
Air Way Bill Documentation	Service offered free of charge		
Diplomatic Mail	USD50.00		
Storage charges per kg per day	TBA (on negotiation)	TBA (on	TBA (on

		negotiation)	negotiation)
<b>Cost Cargo Terminal Charges – Aviation Ground Services</b>			
<b>Imports Agency Fees Flat Figure (excl. VAT)</b>	Rate US\$ / kg	Per Consignment	
0-100kg	US\$50.00	Per Consignment	
101kg-500kg	US\$70.00	Per Consignment	
501kg-1,000kg	US\$110.00	Per Consignment	
1,001kg-5,000kg	US\$200.00	Per Consignment	
5,001kg-10,000kg	US\$250.00	Per Consignment	
10,001kg-15,000kg	US\$300.00	Per Consignment	
15,000kg-20,000kg	US\$350.00	Per Consignment	
20,001kg-25,000kg	US\$450.00	Per Consignment	
25,001kg-30,000kg	US\$550.00	Per Consignment	
30,001kg-35,000kg	US\$650.00	Per Consignment	
35,001kg-40,000kg	US\$750.00	Per Consignment	
40,001kg and above	US\$1,00.00	Per Consignment	
<b>Break Bulk Charges</b>			
**For consignments of over 1,200kg's a break bulk charge of US\$30.00 will be levied for every 1,000kgs or part thereof			
Over and above the normal imports agency fees applicable to that weight.			
<b>Storage charges Imports &amp; Exports (Excl. VAT)</b>	Rate US\$ / kg		
Minimum	US\$30.00		
Less than 500kg's	US\$4.00	Per100kgs/day	
501kgs – 1,000kgs	US\$3.00	Per100kgs/day	
	US\$2.00	Per100kgs/day	
Out size cargo (1,200kgs and over)	US\$1.00	Per100kgs/day	
N/B (1) for imports, first 48hours is free and thereafter the above charges will apply.			
(2) for exports, first 24hrs is free and thereafter the above charges will apply.			
(3) Should a dispute between outside parties delay the clearance and collection of inbound shipments or departure of outbound shipments, no waiver of storage charges will be authorized.			
<b>Special Handling Charges (Excl.VAT)</b>	<b>Rate US\$ / kg</b>		
Minimum	<b>US\$15,00</b>	Per Consignment	
Cold Room Charges	<b>US\$1,00</b>	/kg/calendar day	
Live Animals	<b>US\$35,00</b>	Per Consignment	
Valuable Cargo	<b>US\$35,00</b>	Per Consignment	
Human Remains	<b>US\$35,00</b>	Per Consignment	
Dangerous Goods (Imports)	<b>US\$35,00</b>	Per Consignment	
Dangerous Goods (Exports)	<b>US\$45,00</b>	Per Consignment	
<b>Ancillary Charges (Excl.VAT)</b>	<b>Rate US\$ / kg</b>		
Airway bill amendment fee	<b>US\$30,00</b>	Per AWB	
Certification fee	<b>US\$35,00</b>	Per AWB	
Photocopying	<b>US\$1,00</b>	Per copy	
Recheck weight when requested	<b>US\$35,00</b>	Per consignment	
If goods are not collected or shipped within 7 days a 10% increase will be levied for each subsequent 7 days and part thereof.			

AGS handling capability information (Harare International ONLY)

Exports/Imports Warehouses & cold room space & capacity information	Exports Warehouse	2115.23 SQ MTRS / 22768 SQ FT	160 tons
	Cold Rooms	435.37 SQ MTRS / 4686 SQ FT	100 tons
	Imports Warehouse	3673.8 SQ MTRS / 39544 SQ FT	100,000 tons
Low & Peak period	Imports - Period	Exports - Period	Imports – Period
			Exports - Period

MT movements	Peak (Sept-Mar)	Peak (Spt-Mar)	Low (Apr-Aug)	Low (Apr-Aug)
	90,000tns	10,000,000tns	50,000tns	6,000,000tns
Handling Equipment	<ul style="list-style-type: none"> <li>▪ 1 x Commander 30 FMC</li> <li>▪ 1 x Commander 30 FMC (New = Expect delivery in 3 months)</li> <li>▪ 1 x JCPL FMC</li> <li>▪ 1 x Tiger CBL</li> <li>▪ 36 x 7T pallet dollies</li> <li>▪ 2 x 20T pallet dollies</li> <li>▪ 1 x 40T pallet dollie</li> <li>▪ 1 x GPU</li> <li>▪ 1 x Rectifier E/GPU</li> <li>▪ 7 x Forklifts (2.5T)</li> <li>▪ 2 x Big forklifts (6T and 7T)</li> <li>▪ 5 x tractors</li> <li>▪ 1 x 50T Aircraft Tow Tug</li> <li>▪ 4 x Aircraft Tow Bars (DC8/DC10/MD11/B747)</li> </ul>			

### 2.3.2.12 Costs – Fuel Services Charges

Fuel is available through prior arrangement. BP/Shell and Total have signed a Joint Venture in operating the storage facilities at Harare International and all queries need to be directed through their respective head offices.

Contact	Details
Gurupira Russell	HAFS, Harare International Airport Tel: +263(04)575277
Stan Chibuka	BP/Shell Aviation Dept Mobile: +263(0)11610307 Tel: +263(04)754520-6

Reference should be made to schedules in ADZ for types of fuel and oil held at Bulawayo /J.M Nkomo, Charles Prince Chiredzi / Buffalo Range, Kariba, Harare and Victoria Falls airports. At small aerodromes, fuel stocks may be limited or not available, except by prior arrangement. Moreover requirements of operators are continually changing and it is therefore not possible to publish permanent information of fuel, other than at those listed above.

Fuel Capacity at Harare International Airport:	Avgas	Jet-A
	45,000lts	1,100,000lts

### 2.3.2.13 Costs – PAX Handling

International Passenger Service Fee – Passenger Category	Airport Departure fee
Residents of Zimbabwe	US\$35
Non Residents	US\$35
Domestic Passenger Service Fee (Ticket issuance)	
Ticket issued in Zimbabwe	US\$10
Ticket issued outside Zimbabwe	US\$10

### 2.3.2.14 Storage Facilities

NHS (National Handling Services) storage capacity is directly linked to the contract (i.e. number of flights, size, quantity and type of cargo). The facilities have not been maintained but have the capacity to handle any humanitarian requirements.

### 2.3.2.15 Ground Handling Companies

There are two (2) separate companies conducting Ground Handling Services – AGS (Aviation Ground Services) are a private company and are in competition with the government run NHS (National Handling Services). Both offer warehousing and equipment options but the service differs. NHS also conducts PAX and aircraft services:

Company	Contacts	Address
Aviation Ground Services	Name: Mark Chikore Position: Head Cargo & Aircraft Handling Tel 1: +263(04)575000-9 Tel 2: +263(0)912289869 Email: <a href="mailto:mchikore@avi-ground.com">mchikore@avi-ground.com</a>	P.O.Box AP 13 Harare International Airport
National Handling Services	Name: Tirivaviri Mawarire Position: Deputy Supervisor – Cargo Tel 1: +263(0)913373205 Tel 2: +263(04)58202155 Email: <a href="mailto:mawariret@nhszim.com">mawariret@nhszim.com</a>	
National Handling Services	Name: Vusi Moyo Position: Marketing Supervisor Tel: +263(04)575561/2 Tel 2: +263 (0)912101287 Email: <a href="mailto:vmoyo@nhszim.com">vmoyo@nhszim.com</a>	

### 2.3.2.16 Security

The security offered at Harare International comprises a military base to the south and eastern perimeters of the airfield as well as a ZRP component within the terminals. The various private handling, perishables and broking companies on the northern side provide their own private security which complies with the Airport Authorities.

SECURITY		
<input checked="" type="checkbox"/> Good	<input type="checkbox"/> Marginal	<input type="checkbox"/> Bad

### 2.3.2.17 Rescue and Fire Fighting Services

At aerodromes approved for scheduled and/or non-scheduled traffic with airplanes carrying passengers rescue and fire fighting services are established in accordance with the regulations for civil aviation. Information about whether there is service and what extent of that services, is given on the relevant of that service, is given on the relevant page for each aerodrome. Scheduled or non-scheduled traffic with airplanes carrying passengers is not allowed to use aerodromes without rescue and fire fighting services. Each individual service is categorized accordingly. Temporary changes will be published by NOTAM (Notices to Airmen).

### 2.3.3 National Airports & Airfields

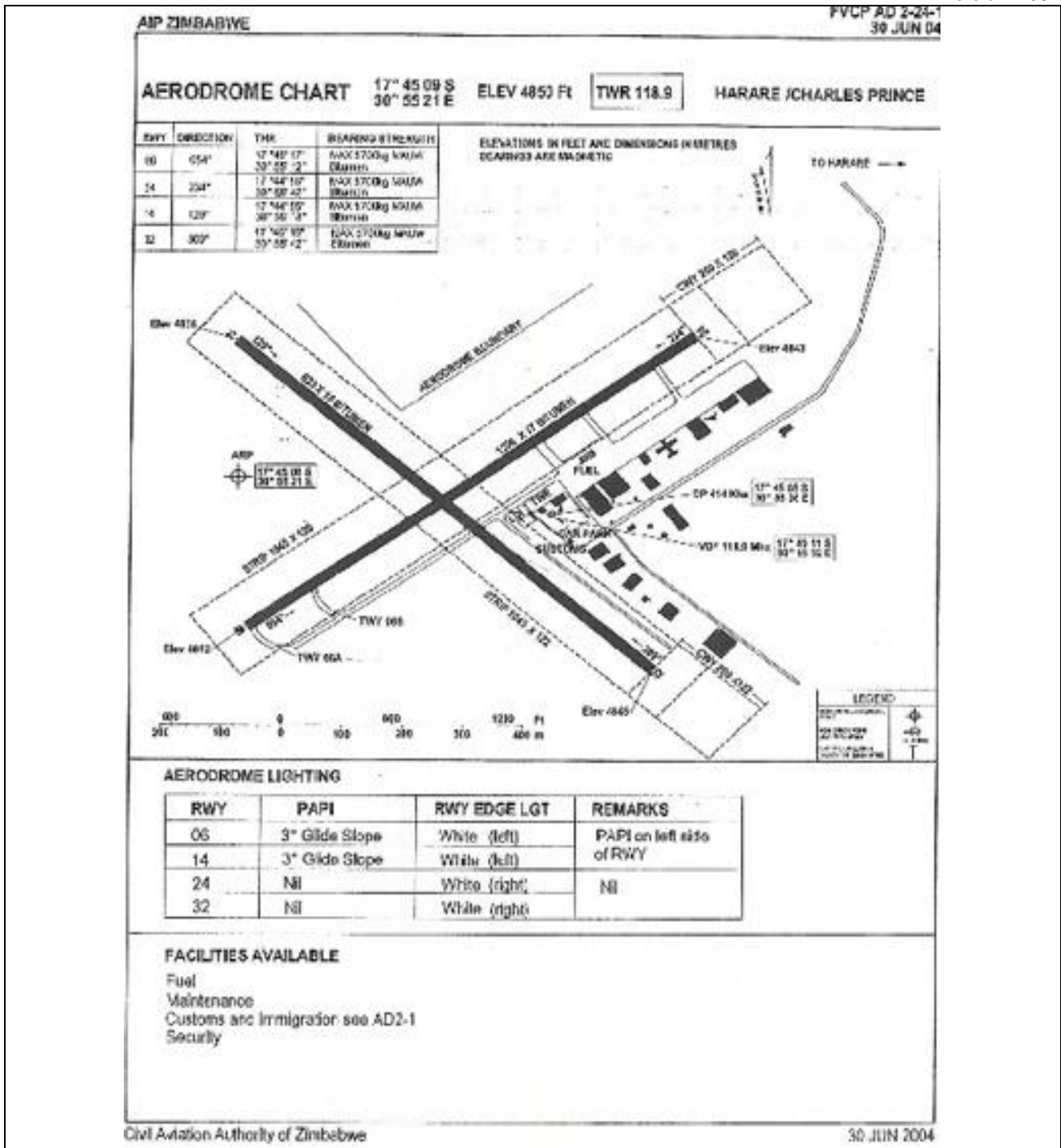
Covered below are the details for the largest airfields within Zimbabwe. Each aerodrome for light aircraft with a maximum all up weight of 5700kg is listed below.

LOCATION DETAILS: Charles Prince Airport			
Country	Zimbabwe	Latitude	17°45'09"S
Province / District	Mashonaland Central	Longitude	30°55'21"E
Town or City (closest)	Harare – how far?	Elevation (ft)	4850 feet (29.3°C)
Airfield Name	Charles Prince	Surface	Bitumen
IATA & ICAO codes	FVCP	Condition	Good
Runway 1 Length (m)	1200	Runway 1 Width (m)	17
Orientation	06/24	Lighting	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Runway 2 Length (m)	925	Runway 2 Width (m)	18
Surface	Bitumen	Condition	Good
Orientation	14/32	Lighting	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Airport Working Hours (Admin)	0600-1430 GMT	Airport Working Hours (Operations)	0800-1630 (Local)
Security	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Helicopter Pad	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Facilities available include fuel, maintenance; customs and immigration see AD2-1, and Security.			
Obstacles:			
<ul style="list-style-type: none"> <li>▪ Runway 14 – tree in take off areas</li> </ul>			



- Runway 32 – brickfields power lines in the approach area
- Runway 24 power lines

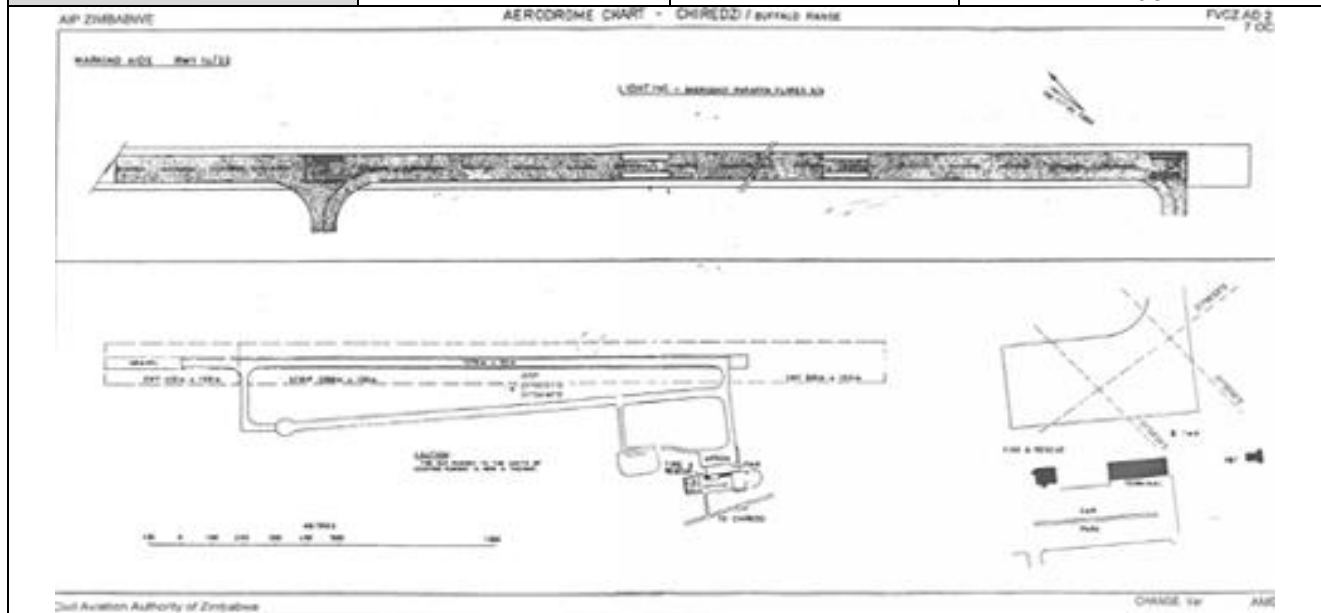
Customs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No 0800-1800hrs local time	Jet A1	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Immigration	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Customs & Immigration may require prior notification. Maintenance of aircraft done by arrangements with operating companies.	Avgas 100	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Terminal Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Single point refuelling capability	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Passenger Terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Starter Units (Press Air)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Cargo Terminal	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Ground Power: Mobile/Stationary	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
PAX/Cargo Transport to airfield	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Crash Crew	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Control Tower	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Aircraft Support Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Weather Facilities	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Latrine & Disposal Services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Base Operating Room	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Airport Radar	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting Equipment	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
NDB (Non-Directional Beacon)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire Fighting Category:	4
VOR	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Uses Harare Int. Airport	De-icing Equip:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
ILS (Instrument Landing System)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	IFR Procedures	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Approach Lights	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Runway Lights	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Lighting on Parkway Ramp	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		



LOCATION DETAILS: Chiredzi Buffalo Range			
Country	Zimbabwe	Latitude	21°00'31"S
Province / District	Masvingo	Longitude	31°34'46"E
Town or City (closest)	Chiredzi – how far?	Elevation (ft)	1421 (32.9°C)
Airfield Name	Chiredzi Buffalo Range	Surface	Bitumen
IATA & ICAO codes	FVCZ	Condition	Good
Runway 1 Length (m)	1578	Runway 1 Width (m)	30
Orientation	14/32	Lighting	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Security	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Airport Working Hours (Operations)	08:00hrs – 16:30hrs
Contact Details	Tel:+263(031)2444/819	Helicopter Pad	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Airstrip Location is 6NM from Chiredzi town. The old runway South of the existing runway is now a taxiway.

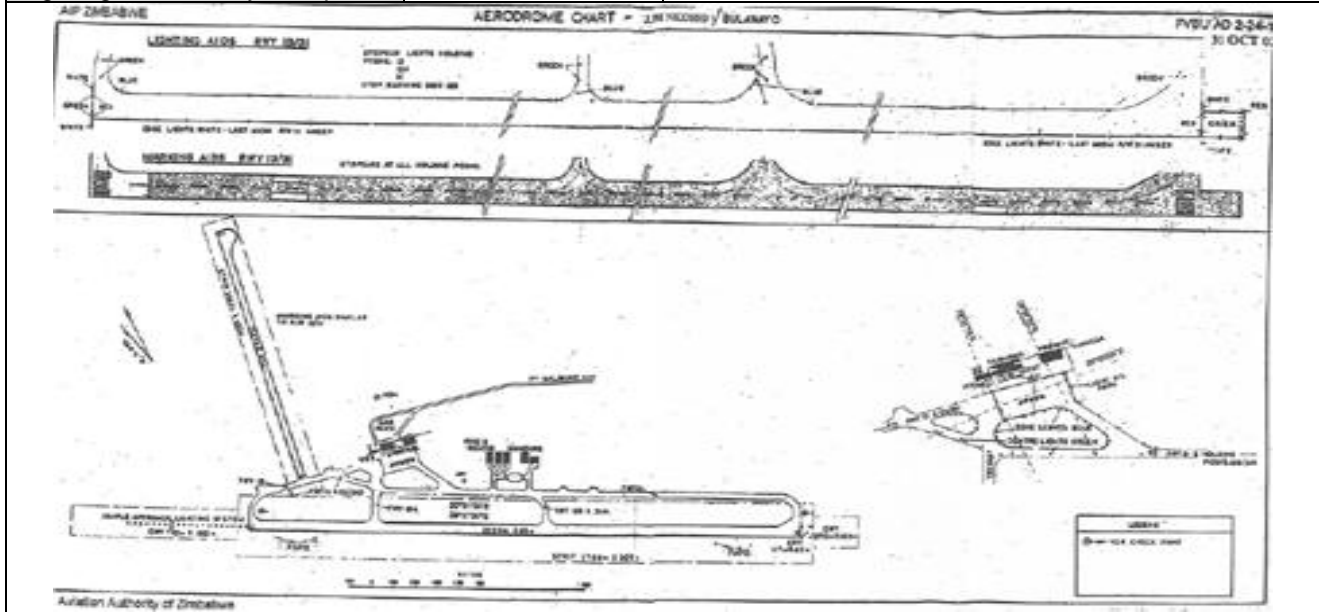
Customs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No 0800-1800hrs local time	Jet A1	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Immigration	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Operate from sunrise to sunset but notification is required	Avgas 100	<input type="checkbox"/> Yes <input type="checkbox"/> No *Underling refuelling now available
Terminal Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Single point refuelling capability	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Passenger Terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Starter Units (Press Air)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Cargo Terminal	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Ground Power : Mobile/Stationary	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
PAX/Cargo Transport to airfield	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Crash Crew	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Control Tower	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Aircraft Support Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Weather Facilities	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Latrine & Disposal Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Base Operating Room	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Airport Radar	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting Equip:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
NDB (Non-Directional Beacon)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire Fighting Category:	4
VOR	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	De-icing Equip:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
ILS (Instrument Landing System)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	IFR Procedures	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Runway Lights	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Approach Lights	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Pap/on runway 14 – prevision approach path finder
Lighting on Parkway Ramp	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Flares are used		



LOCATION DETAILS: Bulawayo			
Country	Zimbabwe	Latitude	20°01'03"S
Province / District	Matabeleland	Longitude	28°37'30"E
Town or City (closest)	Bulawayo	Elevation (ft)	4366ft (29.6°C)
Airfield Name	JM Nkomo Airport	Surface	Bitumen
IATA & ICAO codes	FUBU	Condition	Good
Runway 1 Length (m)	2588	Runway 1 Width (m)	45
Orientation	13/31	Lighting	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Runway 2 Length (m)	1347	Runway 2 Width (m)	30

Surface	Bitumen	Condition	Good
Orientation	02/20	Lighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Airport Working Hours (Admin)	0600-1430 GMT	Airport Working Hrs (Op's)	0800-1630 (Local)
Security	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Helicopter Pad	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Obstacles: <ul style="list-style-type: none"> <li>Electricity pylons 23 meters high along PWY31 and are 2300m from threshold of runway 31</li> </ul>			

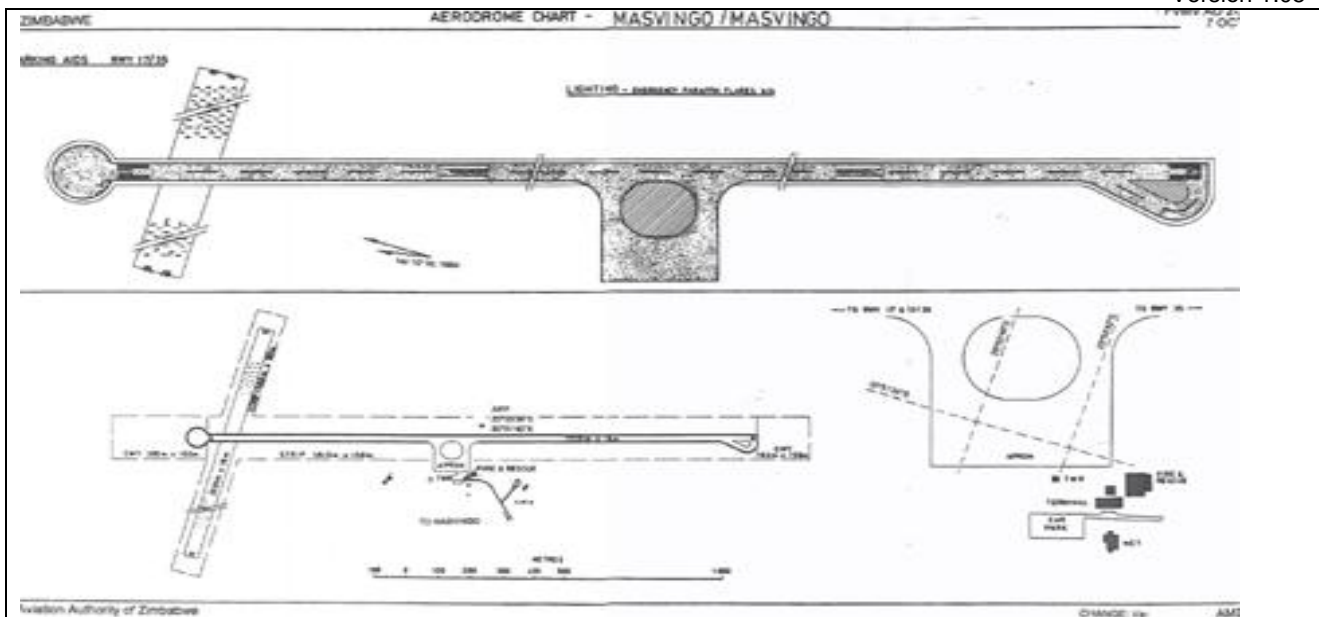
Customs 0800-1800hrs local time	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Jet A1	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No (available by arrangement)
Immigration	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Avgas 100	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Terminal Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Single point refuelling capability	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Passenger Terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Starter Units (Press Air)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Cargo Terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Ground Power : Mobile/Stationary	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
PAX/Cargo Transport to airfield	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Crash Crew	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Control Tower	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Aircraft Support Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Weather Facilities	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Latrine & Disposal Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Base Operating Room	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Airport Radar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire Fighting Equipment	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Inflammable air bags cutting equip. & crash equipment
NDB (Non-Directional Beacon)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire Fighting Category:	6 But varies with time
VOR	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	De-Icing Equip:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
ILS (Instrument Landing System)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	IFR Procedures	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Approach Lights	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Runway Strength is 21/F/C/Y/N.	
Runway Lights	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Lighting on Parkway Ramp	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		



LOCATION DETAILS: Masvingo			
Country	Zimbabwe	Latitude	200343 S
Province / District	Masvingo	Longitude	0305143 E
Town or City (closest)	Masvingo	Elevation (ft)	3596 ft (28.5°C)

Airfield Name	Masvingo	Surface	Bitumen
IATA & ICAO codes	FMVM	Condition	Good
Runway 1 Length (m)	1726	Runway 1 Width (m)	18
Orientation	13/31	Lighting	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Pap on runway 17
Runway 2 Length (m)	1200	Runway 2 Width (m)	17
Surface	Grass	Condition	Good
Orientation	10/28	Lighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Airport Working Hrs (Admin)	0600-1430 GMT	Airport Working Hours (Ops)	0800-1630 (Local)
Security	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Helicopter Pad	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Customs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Customs point is in Masvingo town and 24hr notification period required	Jet A1	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Immigration	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No 0800-1800hrs local time	Avgas 100	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Terminal Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Single point refuelling capability	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Passenger Terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Starter Units (Press Air)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Cargo Terminal	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Ground Power : Mobile/Stationary	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
PAX/Cargo Transport to airfield	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Crash Crew	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Control Tower	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Aircraft Support Services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Weather Facilities	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Latrine & Disposal Services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Base Operating Room	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Airport Radar	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting Equipment	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Inflammable air bags cutting equip. & crash equipment
NDB (Non-Directional Beacon)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire Fighting Category:	5
VOR	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	De-Icing Equip:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
ILS (Instrument Landing System)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	IFR Procedures	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Approach Lights	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Pap on runway 17	The C.A.A.Z. are in the process of reopening this airport	
Runway Lights	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Lighting on Parkway Ramp	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		



LOCATION DETAILS: Kariba			
Country	Zimbabwe	Latitude	16°31'10"S
Province / District	Mashonaland	Longitude	28°53'06"E
Town or City (closest)	Kariba	Elevation (ft)	1076 ft (33.2°C)
Airfield Name	Kariba International	Surface	Bitumen
IATA & ICAO codes	FUKB	Condition	Good
Runway 1 Length (m)	1650	Runway 1 Width (m)	18
Orientation	09/27	Lighting	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Pap on runway 09 & 27
Airport Working Hours (Admin)	0600-1430 GMT	Airport Working Hours (Operations)	0800-1630 (Local)
Security	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Helicopter Pad	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Tel:+263(061)2912			
Distance 7M east of Kariba dam. The runway strength is PCN21/F/D/Y/U. Flight procedures are available. No aircraft is to fly below 3000 ft altitude within the radius of 1 NM of Kariba Dam Wall.			
Obstacles:			
<ul style="list-style-type: none"> <li>A line of hills and transmission lines</li> </ul>			

Customs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No 0800-1800hrs local time	Jet A1	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Immigration	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Monday to Sunday but 24 hours notification is required	Avgas 100	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Terminal Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Single point refuelling capability	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Passenger Terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Starter Units (Press Air)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Cargo Terminal	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Ground Power : Mobile/Stationary	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
PAX/Cargo Transport to airfield	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Crash Crew	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Control Tower	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Aircraft Support Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Weather Facilities	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Latrine & Disposal Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Base Operating Room	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Airport Radar	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting Equip:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Rescue and crash equip.
NDB (Non-Directional)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire Fighting Category:	4

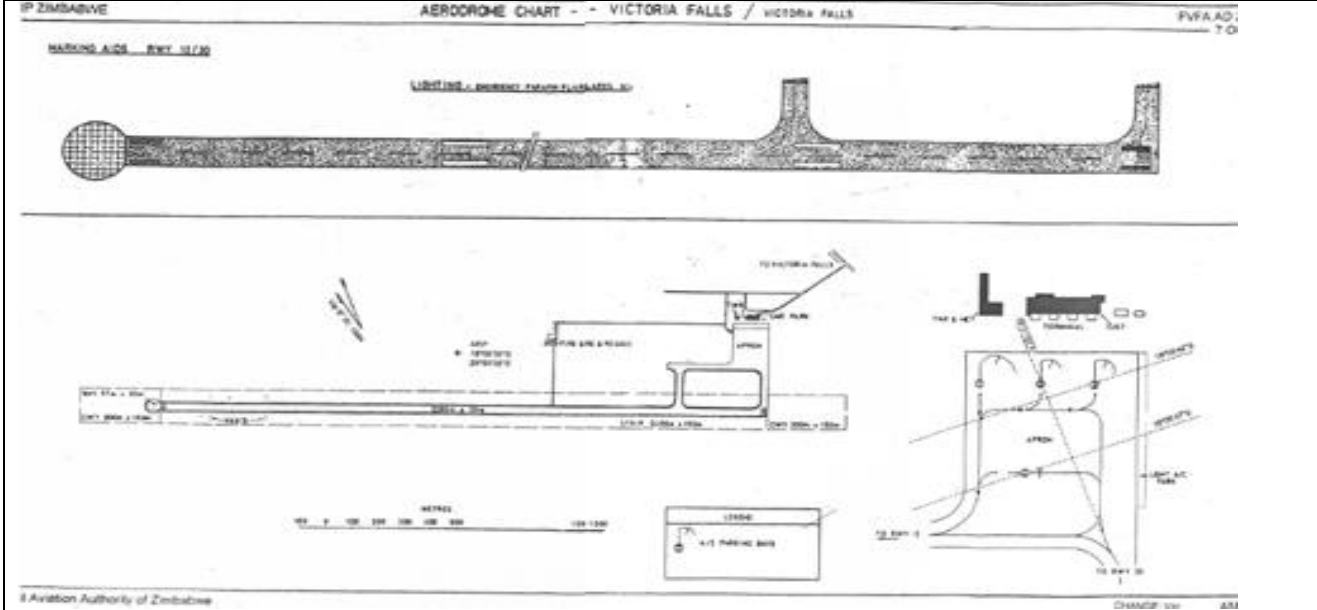
Beacon)			
VOR	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	De-icing Equip:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
ILS (Instrument Landing System)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	IFR Procedures	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Lighting on Parkway Ramp	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approach Lights	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Only Pap on runway 9 and 27
Runway Lights	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		

The image contains an aeronautical chart for Victoria Falls, Zimbabwe. It features a plan view of the runway and taxiway system, a profile view of the runway, and a detailed view of the terminal building and associated structures. The chart includes various navigational aids and symbols typical of an Aeronautical Information Chart (AIC).

LOCATION DETAILS: Victoria Falls			
Country	Zimbabwe	Latitude	18°05'35"S
Province / District	Matabeleland	Longitude	25°50'25"E
Town or City (closest)	Victoria Falls	Elevation (ft)	3596 ft (28.5°C)
Airfield Name	Victoria Falls	Surface	Bitumen
IATA & ICAO codes	FVFA	Condition	Good
Runway 1 Length (m)	2286	Runway 1 Width (m)	30
Orientation	12/30	Lighting	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Pap on runway 12
Airport Working Hours (Admin)	0600-1430 GMT	Airport Working Hours (Operations)	0800-1630 (Local)
Security	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Helicopter Pad	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<p>This is primarily a tourist destination and has International standards as it is an international destination. Runway strength is PCN28/F/B/X/S. Basic flight procedures are available for aircraft flying overhead Victoria Falls</p> <p>Obstacles:</p> <ul style="list-style-type: none"> <li>Runway 12 = trees within elevation of 3545 feet</li> <li>Runway 30 trees within an elevation of 3512 feet</li> </ul>			

Customs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Available daily 0600-1800hrs	Jet A1	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Immigration	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Available daily 0600-1800hrs	Avgas 100	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Terminal Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Single point refuelling capability	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Passenger Terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Starter Units (Press Air)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Cargo Terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Ground Power: Mobile/Stationary	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
PAX/Cargo Transport to airfield	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Crash Crew	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Control Tower	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Aircraft Support Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Weather Facilities	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Latrine & Disposal Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Base Operating Room	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Airport Radar	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting Equip:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Rescue and crash equip.
NDB (Non-Directional Beacon)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire Fighting Category:	8
VOR	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	De-icing Equip:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
ILS (Instrument Landing System)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	IFR Procedures	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Runway Lights	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approach Lights	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Only Pap on runway 12
Lighting on Parkway Ramp	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		



LOCATION DETAILS: Hwange			
Country	Zimbabwe	Latitude	18°37'58"S
Province / District	Matabeleland	Longitude	27°00'29"E
Town or City (closest)	Hwange	Elevation (ft)	3543 ft (32.3°C)
Airfield Name	Hwange International Airport	Surface	Bitumen
IATA & ICAO codes	FVWN	Condition	Good
Runway 1 Length (m)	4600	Runway 1 Width (m)	30
Orientation	08/26	Lighting	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Pap on runway 12
Airport Working Hours (Admin)	0600-1430 GMT	Airport Working Hours (Operations)	0800-1630 (Local)
Security	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Helicopter Pad	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

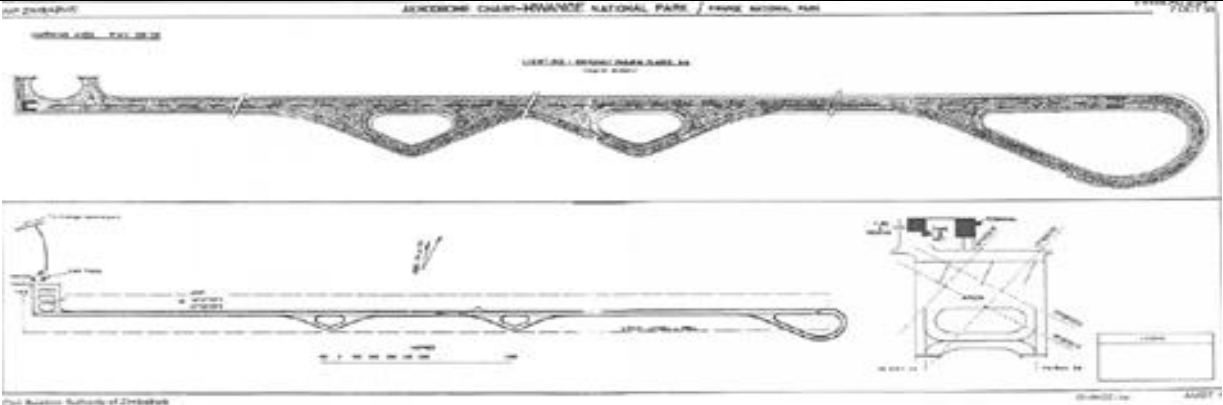
This runway primarily caters for the tourist industry around Hwange Safari Area and is located 35 NM South East of Hwange Town.

Tel: +263 81313/4, Runway strength is PCN 25?F/B/X/Y

Customs	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Jet A1	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Immigration	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Avgas 100	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (available by arrangement)
Terminal Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Single point refuelling capability	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No



Passenger Terminal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Starter Units (Press Air)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Cargo Terminal	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Ground Power: Mobile/Stationary	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
PAX/Cargo Transport to airfield	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Crash Crew	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Control Tower	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Aircraft Support Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Weather Facilities	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Latrine & Disposal Svs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Base Operating Room	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Airport Radar	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire Fighting Equip:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Rescue and crash equip.
NDB (Non-Directional Beacon)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire Fighting Category:	5
VOR	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	De-icing Equip:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
ILS (Instrument Landing System)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	IFR Procedures	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Approach Lights	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	The C.A.A.Z. are in the process of reopening this airport	
Runway Lights	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Lighting on Parkway Ramp	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		



For Minor Aerodromes please see attached Annex 6.

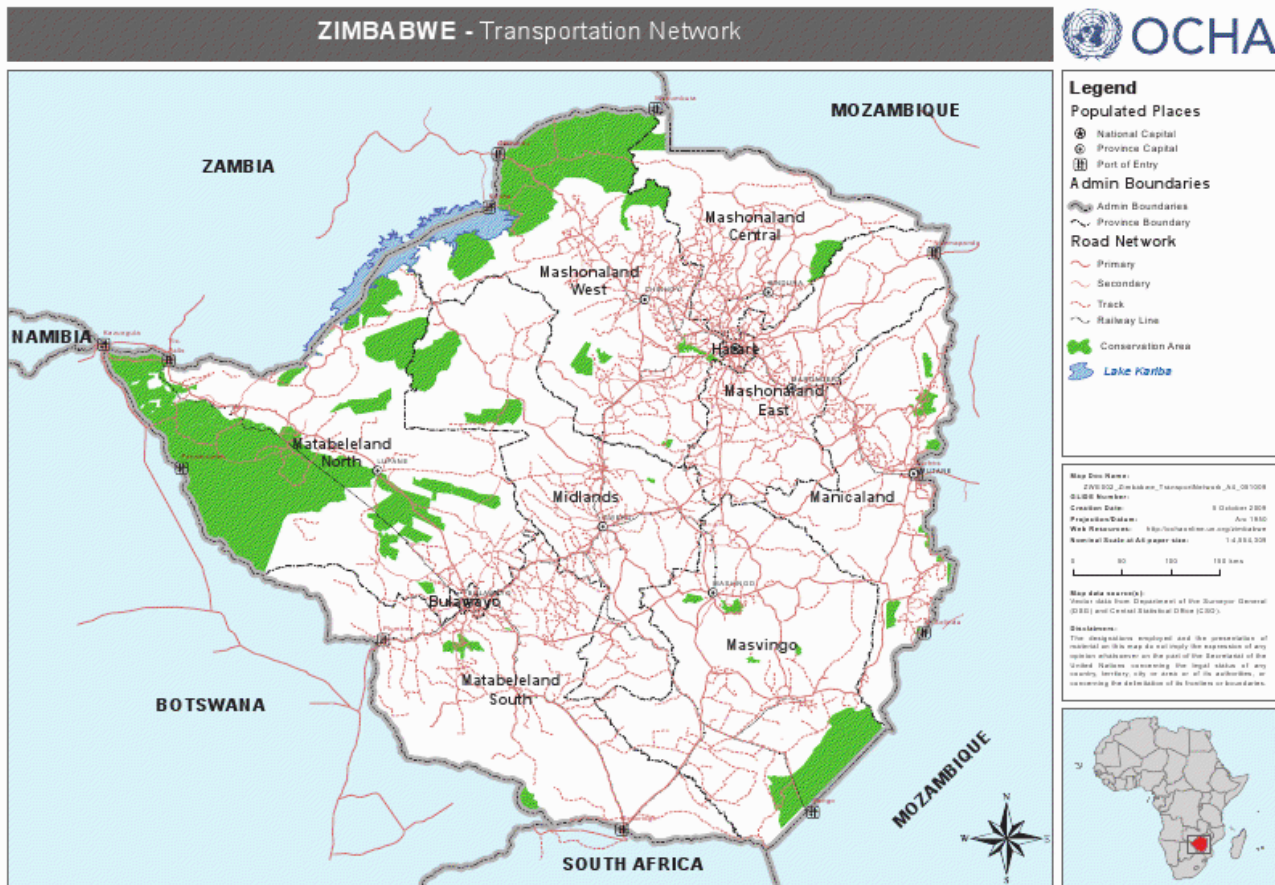
## 2.4 Roads Assessment

### 2.4.1 Roads Overview

Total road lengths in Zimbabwe come to 97,267 km (Country comparison to the world 2002: 45). Paved roads make up 18,481 km (20.4% surfaced, 14% gravel), and unpaved roads amount to 78,786 km (65.6% earth roads). The following table shows distribution of roads by authority:

Road Authority	Surfaced (km)	Gravel (km)	Earth (km)	Total (km)
Department of Roads	8 900	7 577	1 985	18 462
Urban Councils	8 164	26	4	8 194
Rural District Councils	356	2 133	33 988	36 477
District Development Fund		2 161	19 914	22 075
<b>TOTALS</b>	<b>17 420</b>	<b>11 897</b>	<b>55 891</b>	<b>7 577</b>

The Department of National Parks and Ministry of Lands have roads within their jurisdiction but these are considered as private since they are not declared roads. The Department of Roads design surfaced roads for a twenty (20) year Design Life, however many roads have outlived their design life. The Department of Roads classifies its roads by surface type, by estimated traffic during its design life and use.



By surface type the following classes apply:

Wide Mat Surfaced Shoulders (WMSS)	12 / 12	twelve metres surfacing width with twelve metres formation width
Wide Mart Gravel Shoulders (WMGS)	10 / 12	ten metres surfacing width with twelve metres formation width
Narrow Mart (NM)	7 / 10	seven metres surfacing width with ten metres formation width
Gravel (GR)	0 / 8	no surfacing with eight metres formation width
Earth (ER)	-	-

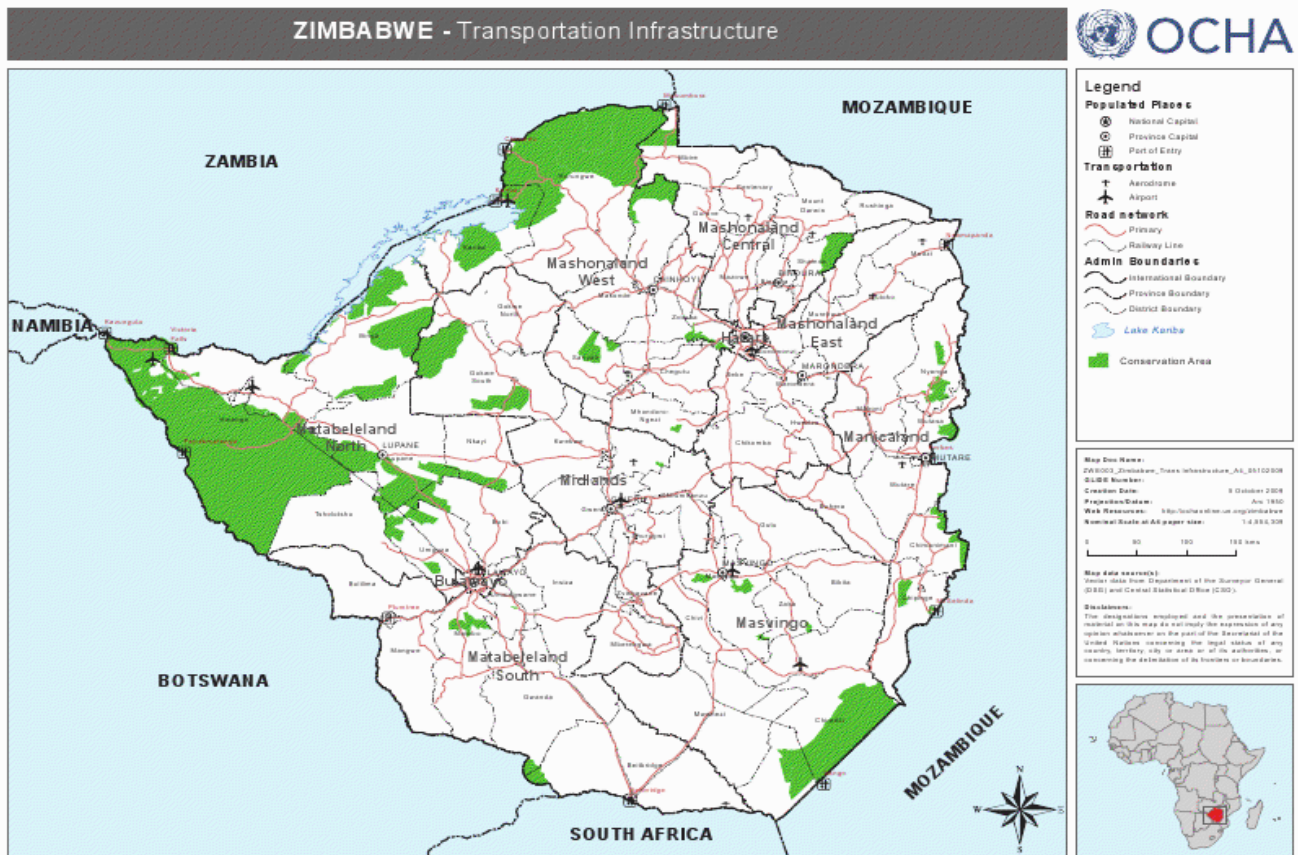
The other type of classification is by *Estimated Traffic* based on Equivalent Standard Axles of ten (10) tonnes per axle during the twenty-year design life of the road.

Class	Meaning	Cost (based on last recorded figures (Z\$ 000 000 000) – now null and void due to dollarization)
3M	three million standard axles over twenty years	20
1M	one million standard axles over twenty years	15
0.3M	three hundred thousand standard axles over twenty years	12.5
0.1M	one hundred thousand standard axles over twenty years	7.5

Following is a table showing distribution by surface type and respective Province (km).

Province	WMSS	WMGS	NM	GR	ER	TOTAL
Manicaland	507.4	707.1	71.4	1 178	283.1	<b>2 747</b>
Mashonaland Central	102.8	531.9	231.2	844.2	83	<b>1 793.1</b>
Mashonaland East	143.1	626.3	195.9	654.3	194.3	<b>1 813.9</b>
Mashonaland West	307.7	717.8	295.5	1 037.7	17	<b>2 375.7</b>
Masvingo	177.2	863.1	74	938.9	82.7	<b>2 135.9</b>
Matabeleland North	51.8	777.3	464.6	1 256.4	406.9	<b>2 957</b>

Matabeleland South	221.9	618.9	100.2	866.9	425.7	<b>2 233.6</b>
Midlands	188	758.1	167	800.7	492.7	<b>2 406.5</b>
<b>TOTAL KMS</b>	<b>1 699.9</b>	<b>5 600.5</b>	<b>1 599.8</b>	<b>7 577.1</b>	<b>1 985.4</b>	<b>18 462.7</b>



By Use there are four (4) classes namely:

1. Regional Trunk Road Network-Provides vital links to provincial capitals and connects Zimbabwe to its neighbouring countries.
2. Primary Road-Provides links to urban centres and provincial centres.
3. Secondary Road-Provides link between service centre, growth points and primary roads
4. Feeder Road-These are inter district and provide links to rural service centres.

The Regional Trunk Road Network (RTRN) has a total of 3 174.9km of which 2 573.9km (81%) have outlived design life (20yrs) but have maintained a good condition due to spot rehabilitation where necessary. The following table shows trunk road network:

ROAD	LINKING NEIGHBOURING COUNTRY	DISTANCE (Km)	AGE (YRS)
Harare-Chirundu	Zambia	352.1	23
Harare-Nyamapanda	Mozambique	237.5	27
Harare-Mutare	Mozambique	262.8	44
Harare-Masvingo	South Africa	292.3	49
Harare-Gweru *		275.3	47
Mvuma-Gweru *		82.8	18
Masvingo-Beitbridge	South Africa	282.4	27
Gweru-Bulawayo *		164.0	47
Bulawayo-Beitbridge	South Africa	321.7	47
Bulawayo-Plumtree	Botswana	110.4	49
Bulawayo-Victoria Falls	Zambia/Botswana	438.8	49
Mutare-Forbes border	Mozambique	8.3	27
Rutenga-Boli-Sango	Mozambique	150.0	>20
Chivhu-Nyazura *		196.6	19

NB: \* implies roads linking provincial capitals.

The Government of Zimbabwe is desirous to realize the fulfilment of the following objectives in the road sector:

- Connect all growth points to provincial capitals and cities using surfaced roads
- Upgrade all secondary roads to surfaced standard
- Create an all weather road network
- Upgrade all low-level bridges to high level dual carriageway status
- Convert all level rail and road crossings to grade separated crossings.

Ministry in Charge	Contact Names & Email	Tel & Fax	Website
Ministry of Transport	Name: Eng. N. Kudenga Title: Acting Permanent Secretary Email:	Tel1: +263(04)700991/9 Tel2: +263(04)700991/9 Fax:	
<b>Summary of Role and Services:</b>			
Oversee the planning, designing, construction, rehabilitation and management of roads.			
Develop policies to guide the orderly and integrated planning for the optimum development, utilization and protection of the country's roads at in the national interest at minimum cost.			
Ensuring that all parts of the country are accessible through the development of a road network which affords access.			
To ensure access to all centres of economic and social importance and to neighbouring countries.			
To ensure the efficient and equitable allocation of resources available for investment in the road infrastructure.			
Overseeing the proper discharge of the functions of the Department of Roads.			

#### 2.4.1.1 Road Construction / Maintenance

Reconstruction of the national highways has begun with the introduction of Tolls. The road tolls are payable in foreign currency and the amounts are set in US Dollars. An option has been provided for payment in the Botswana Pula, South African Rand, Euros and British Pounds using the international cross rates of exchange of these currencies to the US Dollar prevailing on the day before the date of payment. Exemptions include ambulances, fire brigade vehicles, Government number-plated vehicles belonging to the State, vehicles registered by a diplomatic mission and transit vehicles. Transit vehicles include foreign buses and heavy goods vehicles in transit between two ports of entry.

Transit vehicles will only be exempt if the person in charge of the vehicle shows proof of payment of transit charges together with any of the following documents which state the destination of the vehicle:

- A bilateral permit or COMESA Treaty permit referred to in item 4 and 5 of the Road Motor Transportation (Public Services Vehicles) Regulations, 1998; or
- A Route Authority issued in terms of section 12 of the Road Motor Transportation Act, 1997.

Motorists driving Government-owned vehicles with private number plates, vehicles belonging to parastatals and quasi-Government organisations, Local Authorities as well as light motor vehicles transiting Zimbabwe are also required to pay. Motorists are also kindly requested to tender the exact amount of road tolls, observe road signs, reduce speed and exercise extreme caution when approaching road tolling points. Traffic signs (illustrated below) have been erected to inform and warn motorists accordingly.

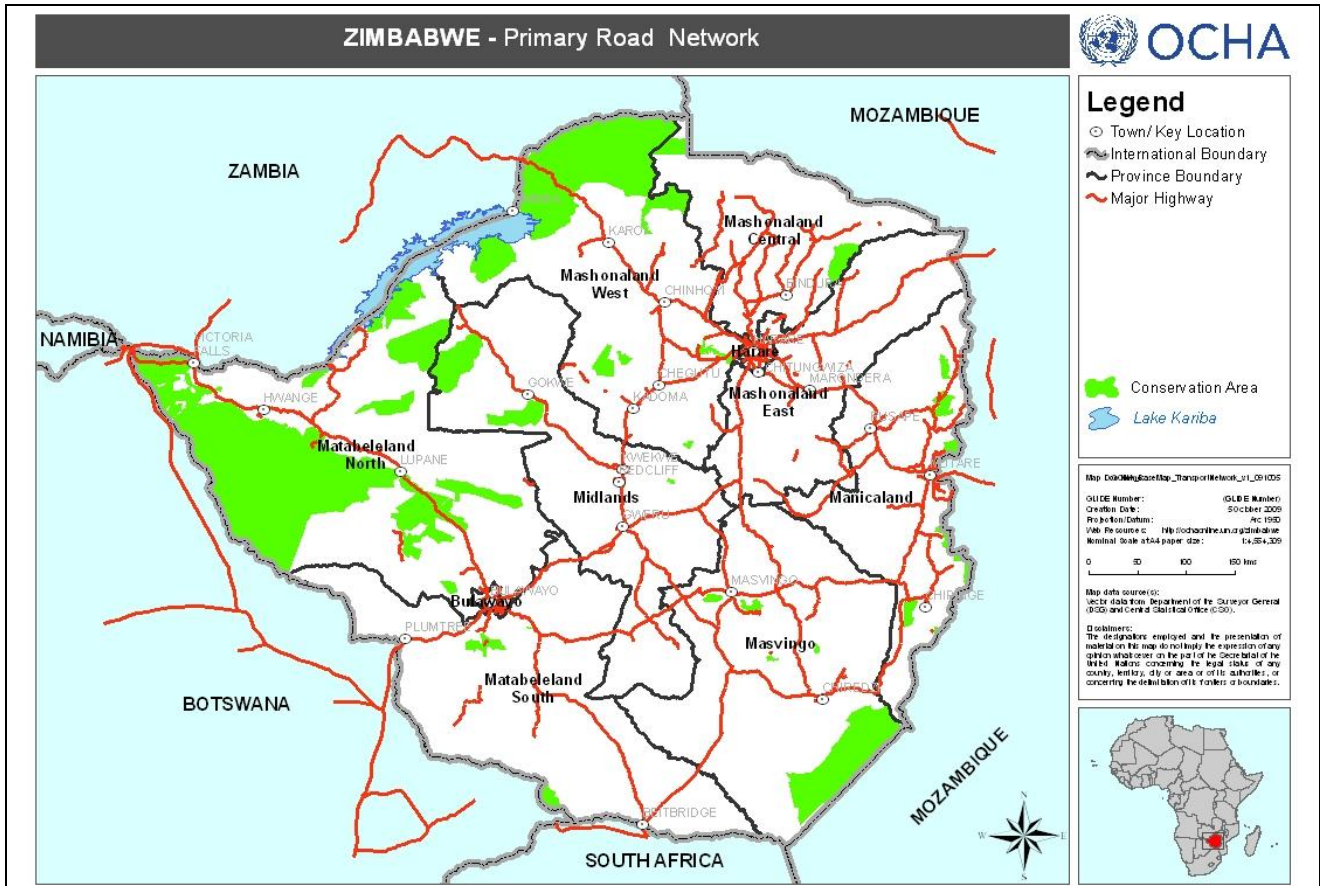
Route	Tolling Points	Distance
Harare-Mutare	Before Crocodile Motel (Rusape) between the 155km peg & 157km peg	14 km from Rusape
	After Riverside (Odzi) between the 245km peg & 247km peg	18 km from Mutare
Harare-Nyamapanda	13 Miles (Before Shamva Turn off) between the 19.5km peg & 20.5km peg	20 km from Harare
Harare – Chirundu	Inkomo between the 39.5km peg & the 40.5km peg	40 km from Harare
	Lions Den between the 136.5km peg & 137.5km peg	22 km from Chinhoyi
Harare – Gweru	After the Norton fly-over between the 44.5km peg & 45.5km peg	44.5 km from Harare
	After Kadoma between the 155km peg & 156km peg	14 km from Kadoma
Harare – Mt Darwin	Before Eskbank Farm between the 17.5km peg & 18.5km peg	18 km from Harare
Harare – Masvingo	Before Skyline, between the 18km peg & 19km peg	18 km from Harare
	Mushagashi between the 257.5km peg & 258.5km peg	32 km from Masvingo

Gweru - Masvingo	Shurugwi between the 19.5km peg & 20.5km peg	10 km from Shurugwi
Gweru - Chivhu	Sino Turn Off between the 30.5km peg & 31.5km peg	31 km from Gweru
Gweru -Bulawayo	Tree Top/Somabula Turn off between the 16.5km peg and 17.5km peg	17 km from Gweru
Masvingo - Mutare	22 Miles between the 31.5km peg & 32.5 km peg	32 km from Mutare
Masvingo – Bulawayo	Mashava between the 52.5km peg & 53.5km peg	53 km from Masvingo
Masvingo – Beitbridge	Lutumba between the 262.5km peg & 263.5km peg	23 km from Beitbridge
	Chivi Turn Off between the 44.5km peg & 46km peg	45 km from Masvingo
Bulawayo – Plumtree	Before ZRP/Hotel Turn Off (Figtree) between the 36.7km peg & 37.7 km peg	37.2 km from Bulawayo
Bulawayo – Beitbridge	Naude Quarry Site between the 308 .5km peg & the 309.5km peg	11.7 km from Beitbridge
	Before Esigodini between the 36.5km peg & 37.5km peg	37 km from Bulawayo
Bulawayo -Victoria Falls	Before Nyamandlovhu Turn off between the 12.5km peg & 13.5km peg	13 km from Bulawayo
	After Cinderella (Hwange) between the 349km peg & 350km peg	6 km from Hwange

Entity(s) in Charge	Contact Names / Email	Tel / Fax	Website
Department of Roads – Ministry of Transport & Infrastructure	Name: Eng. N. Kudenga Title: Director Depart. of Roads Email:	Tel1:+263(04)700991 Tel2: +263(04)700999 Fax:	
<b>Summary of Role and Services:</b>			
<p>Planning, designing, construction, maintenance, rehabilitation of roads under the Department's responsibility. Set operational priorities with regard to the construction, upgrading, rehabilitation and maintenance of its roads.</p> <p>Award contracts for the management, planning, designing, construction, upgrading, rehabilitation and maintenance of its roads.</p> <p>Ensure that all technical, environmental and safety standards prescribed in terms of the Act (Roads Act) for the planning, design, construction, upgrading or rehabilitation of roads are complied with.</p> <p>Establish and maintain any information and management system concerning roads.</p> <p>Liaise and exchange information, knowledge and expertise with other road authorities or other boards.</p>			

#### 2.4.1.2 Road Classification

Classification	Road Description
Class: Regional Truck Roads	Roads that link the country with other Southern African States Mostly two lane two way traffic and surfaced.
Class: Primary Roads	Roads linking urban centres to each other or urban centres to Regional Roads. Mostly two lane two way traffic and surfaced



**Legend**

- Town/Key Location
- ▬ International Boundary
- ▬ Province Boundary
- ▬ Major Highway

- Conservation Area
- Lake Kariba

Map Code: [MapCodeMap\\_TopographicNetwork\\_v1\\_051005](#)  
 OCHA Number: 50 October 2009  
 Creation Date: 30 October 2009  
 Projection: UTM  
 File Path: [C:\Program Files\ArcGIS\MapServer\workspace\zimbabwe\zimbabwe.shp](#)  
 Minimal Scale at A4 paper size: 1:4,354,300

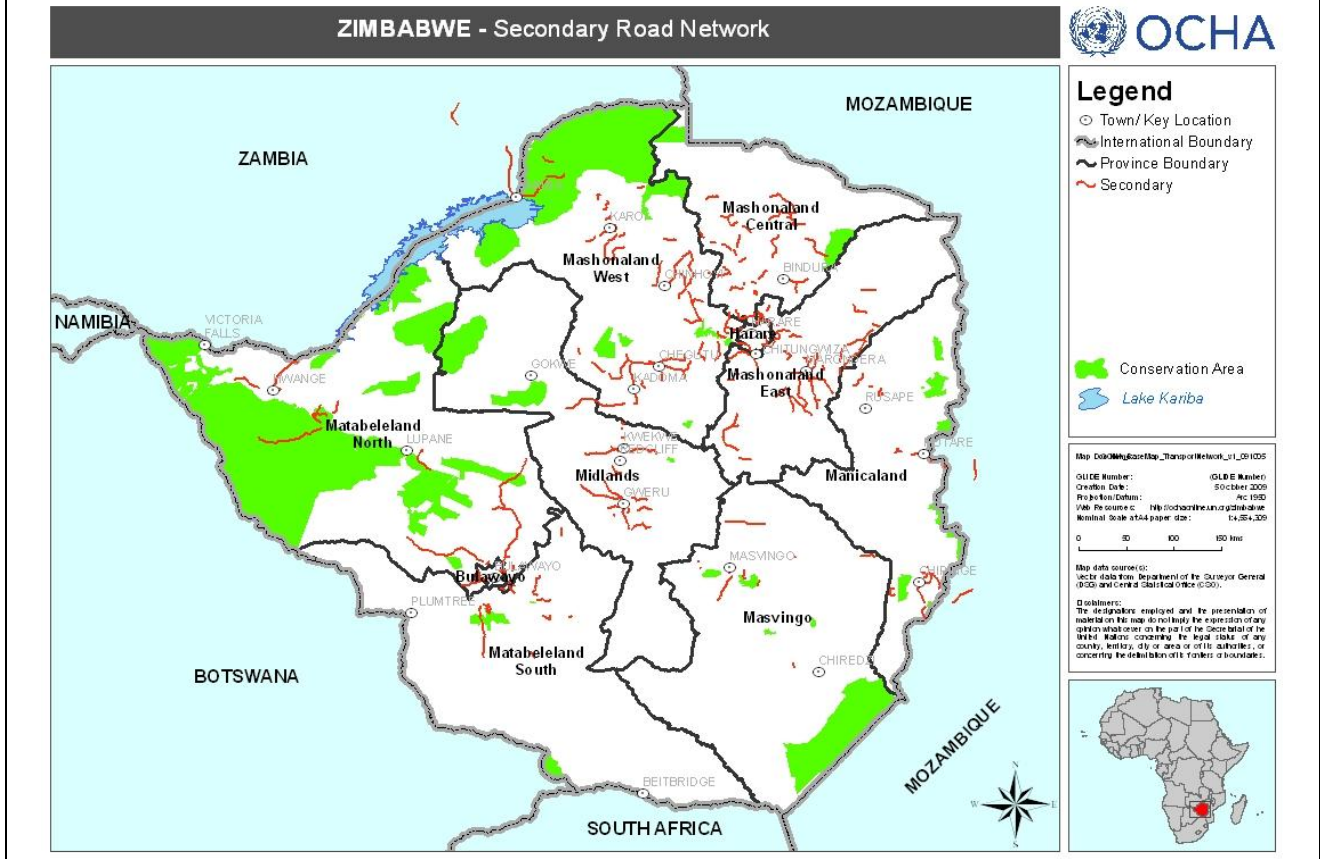
Map data sources:  
 Vector data from: Department of the Surveyor General (DGS) and Central Statistical Office (CSO).

Disclaimer:  
 The designations employed and the presentation of material on this map do not imply the expression of any opinion whatsoever on the part of the Secretariat of the United Nations concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries.



Class: Secondary Roads

Roads which connect regional, primary, tertiary and urban roads, industrial and mining centres, tourist attractions and major border posts to each other. They are mainly gravel (not surfaced) or strip surfaced.



**Legend**

- Town/Key Location
- ▬ International Boundary
- ▬ Province Boundary
- ▬ Secondary

- Conservation Area
- Lake Kariba

Map Code: [MapCodeMap\\_TopographicNetwork\\_v1\\_051005](#)  
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Class: Tertiary Roads

Roads which provide access to schools, health centres, dip tanks and other service facilities within a rural district council area, or connect and provide access to secondary and primary roads.

Class: Urban Roads	These are roads within an urban (town or city) council area other than primary or regional roads. Roads vary within each urban area and from area to area in terms of surface and width. Most are surfaced.
--------------------	---

### 2.4.1.3 Road Inventory

Classification	Administering Agency	Network Length
Regional Roads	The Department of Roads (Ministry of Transport)	
Primary Roads	The Department of Roads (Ministry of Transport)	
Secondary Roads	The Department of Roads (Ministry of Transport)	
Tertiary Roads	Rural District Councils	
Urban Roads	Municipalities or Rural District Councils	

### 2.4.1.4 Distance and Time Matrix

DISTANCES FROM CAPITAL CITY TO MAJOR TOWNS (km)					
	Harare	Beitbridge	Bulawayo	Gweru	Mutare
Harare	0	580	439	275	263
Beitbridge	580	0	321	403	585
Bulawayo	439	321	0	164	577
Gweru	275	403	164	0	405
Mutare	263	585	577	405	0

TRAVEL TIME FROM CAPITAL CITY TO MAJOR TOWNS (hours / Days)					
	Harare	Beitbridge	Bulawayo	Gweru	Mutare
Harare	0.0	8.9	6.8	4.2	4.0
Beitbridge	8.9	0.0	4.9	6.2	9.0
Bulawayo	6.8	4.9	0.0	2.5	8.9
Gweru	4.2	6.2	2.5	0.0	6.2
Mutare	4.0	9.0	8.9	6.2	0.0

### 2.4.1.5 Road Security

SECURITY		
<input checked="" type="checkbox"/> Good	<input type="checkbox"/> Marginal	<input type="checkbox"/> Bad

### 2.4.1.6 Weighbridges

Weighbridges can be found across the country but those that affect road transport can be found at each border crossing. Here the V.I.D. will inspect trucks and those they assess to be overweight are weight at their respective depots.

Entity(s) in Charge	Contact Names / Email	Tel / Fax	Website
Vehicle Inspectorate Department (Ministry of Transport)	Name: Title: Email:	Tel1: Tel2: Fax:	
<b>Summary of Role and Services:</b> Ensuring that all motor vehicles used in the country are constructed in line with the laws governing construction of vehicles (length, width, height, overhang, mass distribution, steering gear, view to the front, etc.). Ensure that vehicles used on the roads have all the required equipment and that such equipment is in good condition and properly fitted e.g. Tyres, lights, reflectors, brakes, and warning signs. Ensuring that vehicles used on the road are in a road worth and safe condition. Licensing drivers of motor vehicles. Enforcing Axle Load Regulations.			

Inspecting and Issuing certificates of fitness to all commercial vehicles.



**2.4.1.7 Axle Load Limits**

Axle load limits	LCA Country (kgs)	Transit Country	Transit Country
Gross Vehicle Mass (in any case)	56,000		
Truck with 1 axle (2 wheels/axle)	8,000		
Truck with 1 axle(4 wheels/axle)			
Truck with 2 axles (combined)	18,000		
Truck with 3 axles (combined)			



The Botswana Ministry of Works and Transport recently endorsed the increase in the axle load limits from 8200 kg to 9000 kg in Botswana to align them with Namibia and South Africa (effective on 17 June 2008).

**2.4.1.8 Bridges**

Bridges built within the primary road network are full operational throughout the year. One bridge on the route between Chiredzi and Tanganda Holt crossing the Save River is low enough for water to flood the road in an event of a flash flood. Secondary roads regularly succumb to flooding in the wet months. The Victoria Falls, Birchenough, Otto Beit (Chirundu) and Beit (Beitbridge) bridges have stood the test of time but are closed when there is a need for maintenance. Security is very tight on all bridges by both the host country i.e. Zimbabwe and the neighbouring nations.

	<table border="1"> <thead> <tr> <th colspan="2"><b>Beitbridge:</b></th> </tr> </thead> <tbody> <tr> <td>Length</td> <td>400m</td> </tr> <tr> <td>Width</td> <td>10.3m</td> </tr> <tr> <td>Height</td> <td>38m</td> </tr> <tr> <td>Material</td> <td>Pressed Concrete</td> </tr> <tr> <td>Road Surface</td> <td>Asphalt</td> </tr> <tr> <td>Condition</td> <td>Good</td> </tr> <tr> <td>Type of Bridge</td> <td>2 lane road bridge</td> </tr> <tr> <td>Max Tonnage</td> <td>Maximum</td> </tr> <tr> <td colspan="2"> <ul style="list-style-type: none"> <li>▪ Spans the Limpopo River between South Africa and Zimbabwe</li> <li>▪ Busiest crossing into Zimbabwe</li> <li>▪ Numerous delays are experience with congestion at this border crossing</li> </ul> </td> </tr> </tbody> </table>	<b>Beitbridge:</b>		Length	400m	Width	10.3m	Height	38m	Material	Pressed Concrete	Road Surface	Asphalt	Condition	Good	Type of Bridge	2 lane road bridge	Max Tonnage	Maximum	<ul style="list-style-type: none"> <li>▪ Spans the Limpopo River between South Africa and Zimbabwe</li> <li>▪ Busiest crossing into Zimbabwe</li> <li>▪ Numerous delays are experience with congestion at this border crossing</li> </ul>	
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	<ul style="list-style-type: none"> <li>▪ A modern 2 lane bridge has been built along side the old bridge over the Zambezi River.</li> <li>▪ The Chirundu Border Post is the main entry point for commercial traffic from Southern Africa into Zambia and/or processing through to Central &amp; Eastern Africa.</li> <li>▪ It is one of the most utilised inland border points in the Eastern &amp; Southern African region. 270 trucks pass through this Zimbabwe / Zambia post per day.</li> <li>▪ Spans the Zambezi River between Zimbabwe and Zambia</li> <li>▪ Built in 2000 by Kajima Corporation</li> <li>▪ 3 span box girder bridge</li> </ul>										
	<p><b>Birchenough Bridge:</b></p> <table border="1"> <tr> <td>Length</td> <td>329m</td> </tr> <tr> <td>Width</td> <td>10m</td> </tr> <tr> <td>Height</td> <td>Single Span</td> </tr> <tr> <td>Type of Bridge</td> <td>2 Lane bridge</td> </tr> <tr> <td>Max Tonnage</td> <td>40MT</td> </tr> </table> <ul style="list-style-type: none"> <li>▪ Spans the Save River</li> <li>▪ Traffic is regulated across the bridge – one vehicle at a time</li> <li>▪ Bridge foundations are weak.</li> </ul>	Length	329m	Width	10m	Height	Single Span	Type of Bridge	2 Lane bridge	Max Tonnage	40MT
Length	329m										
Width	10m										
Height	Single Span										
Type of Bridge	2 Lane bridge										
Max Tonnage	40MT										

The Zimbabwe road network has a total of 1,026 bridges distributed as follows:

Province	Number of Bridges
Mashonaland East	126
Mashonaland Central	103
Mashonaland West	129
Manicaland	163
Masvingo	121
Midlands	119
Matabeleland North	126
Matabeleland South	139

**2.4.1.9 Transport Corridors**

Transport corridors correspond to the International corridors as described below.

Beitbridge – Harare	Chirundu – Harare
Beitbridge – Bulawayo	Plumtree – Bulawayo
Beitbridge – Mutare	Mutare – Harare
Beitbridge – Victoria Falls	Plumtree – Harare

**2.4.1.10 International Corridors Leading to the Country**

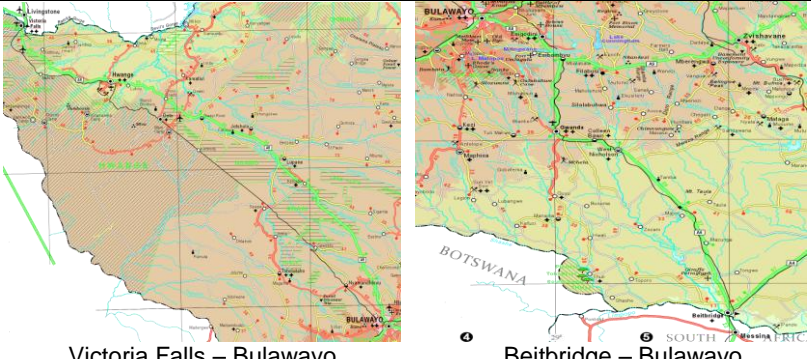
The main corridors that can be used to delivery WFP food to Zimbabwe are:

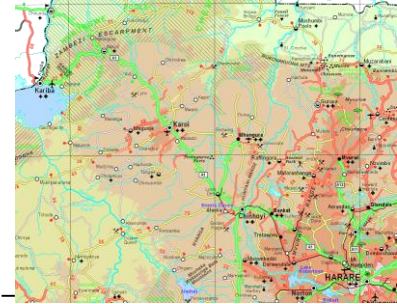

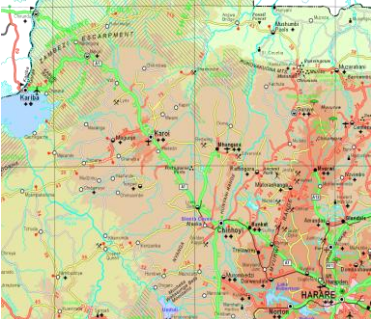

- The **South African (Limpopo) Corridor**, for regional purchases in South Africa or international purchases /donations discharged at the Durban port, through either the Plumtree CBP and the Bulawayo Trans-Shipment point or the Beitbridge CBP and TP for distribution in the southern-western districts. Transport can be arranged by road or rail depending on the destinations and urgency of the commodities.
- The **Walvis Bay Corridor**: The TransCaprivi Highway is a section of the Walvis Bay Corridor, a trade route linking land-locked Zimbabwe to the Walvis Bay port on the Atlantic Ocean. The Transcaprivi

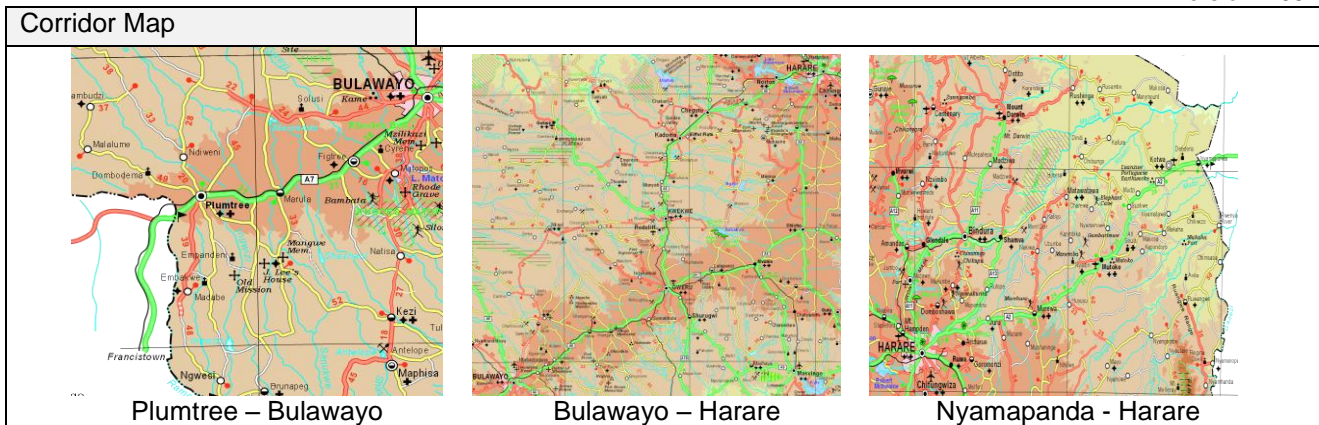
Highway links the roads to the east coast bridging a gap of about 5700 km. This is underutilized and the infrastructure is good.

- The **Zambian corridor**, through Chirundu or Victoria Falls through to Bulawayo TP for distribution of commodities purchased in Zambia in the south-western Zimbabwe or Harare for the western regions. Transport can be arranged by rail through the Vic Falls CBP, there is not railway line crossing the Chirundu CBP.
- The **Malawi Corridor**, for regional grain purchases from Malawi, through the Nyamapanda CBP to Harare or Mutare. Normally transport is arranged by road (there is no railway line across the Nyamapanda CBP).
- The **Mozambican (Beira) Corridor**, for regional purchases in Mozambique or Malawi and international purchases/donations coming through the port of Beira. The most used CBP is Forbes in Mutare, transit time from Beira to Mutare is very short (3/4 hours). From Beira, rail transport is the best and cheapest solution. The Machipanda Line (to Zimbabwe) runs 341kms from Beira to Machipanda on the Zimbabwe border. The main cargo into Beira is copper and granite from Zambia. The viability of this line is very dependant on the political situation in Zimbabwe. Its capacity is 1.5million MT/annum down to Beira and 1.8million MT/annum (up to Mutare and beyond). The average rail traffic is 5 trains/day. In Nov/Dec 2007 WFP averaged approximately 500 MT/week by rail from Beira to Zimbabwe. The equipment used by CFM includes: 33 Cargo trains, and locomotive, wagons, (6 × GE U20C: 2000 HP, 10 × GM 22LC: 2250 HP, 7 × Covered 78 × Low sided, 335 × High sided 55 × flatbed container) 22 × Tank 38 × Hopper.

#### 2.4.1.11 Main Corridors within the Country (leading to main towns/hubs)

<b>Beitbridge - Bulawayo – Beitbridge-Victoria Falls</b>	<b>Comments</b>
Total Distance	760kms
Distances to Major Hub	Beitbridge – Bulawayo = 321kms
	Victoria Falls – Bulawayo = 439kms
Cellular Network	Poor outside towns
Settlements	Numerous informal, few structured towns
Road Quality	Bitumen, Fair with repairs on-going
Traffic density (light vehicles)	Minimal
Traffic density (heavy vehicles)	Average
Climate	Dry – tropical
Anomalies	Livestock and unauthorized truck stops
Towns corridor passes through	Gwanda, Bulawayo, Gwaai, Hwange
Corridor Map	 <p>Victoria Falls – Bulawayo</p> <p>Beitbridge – Bulawayo</p>
<b>Beitbridge-Harare-Chirundu</b>	<b>Comments</b>
Total Distance	932kms
Distances to Major Hub	Beitbridge – Harare = 580kms
	Chirundu – Harare = 352kms
Cellular Network	Poor outside towns
Settlements	Numerous informal, few structured towns
Road Quality	Bitumen, Fair (major road degradation 50kms either side of Ngundu Holt)
Traffic density (light vehicles)	Heavy
Traffic density (heavy vehicles)	Heavy
Climate	Dry – Tropical – Dry
Anomalies	Livestock on road, informal truck stops
Towns corridor passes through	Lundi, Masvingo, Mvuma, Chivhu, Beatrice

Additional Information:	Major Trade route for SADC region hence its strategic importance. Runs through Zimbabwe almost direct from border to border. Harare is a major hub but numerous routes feed off this highway i.e. Masvingo – Mutare (297kms), Mvuma – Gweru (96kms).	
Corridor Map	 <p data-bbox="563 790 762 819">Harare – Chirundu</p>	 <p data-bbox="978 790 1177 819">Beitbridge – Harare</p>
<b>Mutare - Harare - Chirundu</b>		
<b>Comments</b>		
Total Distance	715kms	
Distances to Major Hub	Chirundu – Harare = 352kms	
	Mutare – Harare = 263kms	
Cellular Network	Poor outside towns	
Settlements	Numerous informal, few structured towns	
Road Quality	Bitumen, Fair until escarpment (60kms from Chirundu)	
Traffic density (light vehicles)	High	
Traffic density (heavy vehicles)	High	
Climate	Temperate – Dry	
Anomalies	Livestock and unauthorized truck stops	
Corridor Map	 <p data-bbox="659 1518 882 1547">Chirundu – Harare</p>	 <p data-bbox="1058 1518 1265 1547">Mutare – Harare</p>
<b>Mutare - Harare - Chirundu</b>		
<b>Comments</b>		
Total Distance	Kms	
Distances to Major Hub	Plumtree – Bulawayo = 110kms	
	Bulawayo – Gweru = 180kms	
	Gweru – Harare = 278kms	
	Nyamapanda – Harare = 269kms	
Cellular Network	Poor outside towns	
Settlements	Numerous structured towns on route	
Road Quality	Bitumen, Fair with repairs on-going	
Traffic density (light vehicles)	Minimal	
Traffic density (heavy vehicles)	Average	
Climate	Dry – tropical	
Anomalies	Livestock and unauthorized truck stops	



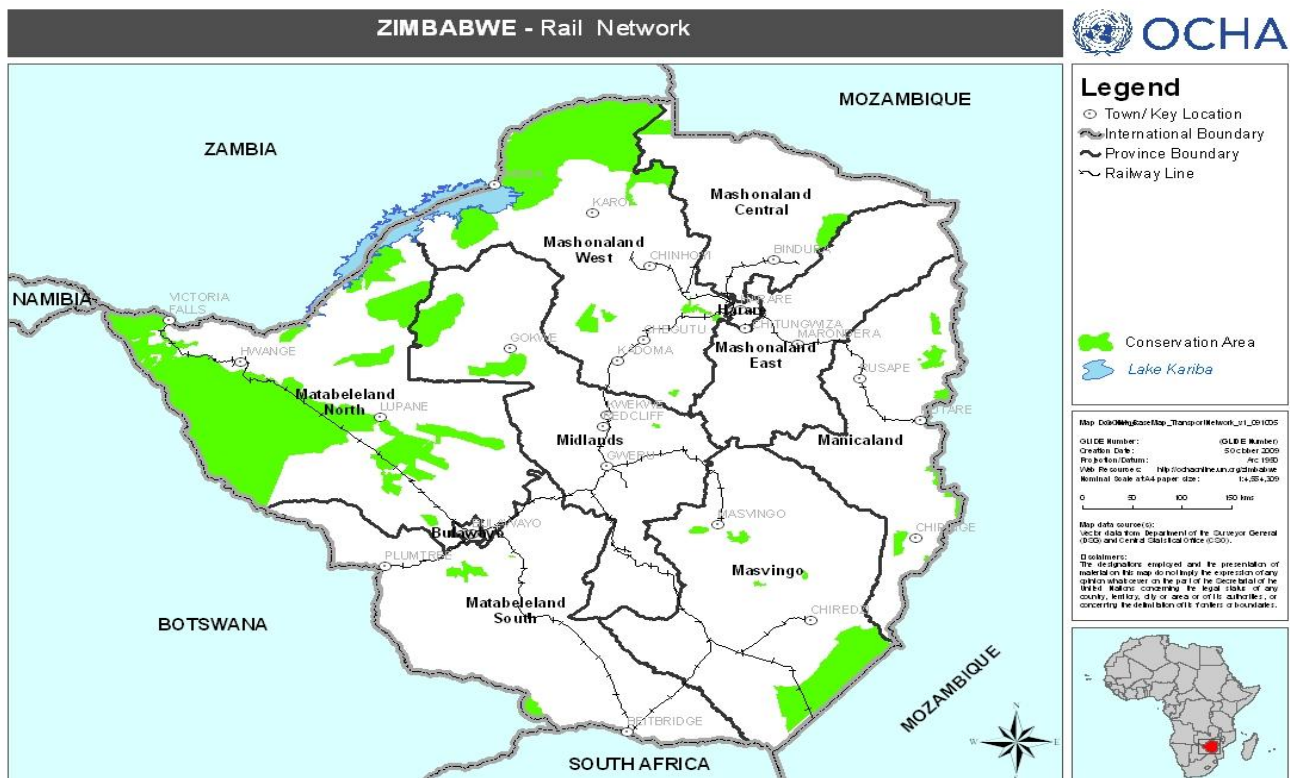
## 2.5 Railway Assessment

### 2.5.1 Railway Overview

The rail system was built in the early 1900's (part of it represents a segment of the Cape-Cairo railway) and has not been revamped since. Thus as a result of 100 years of use it is not surprising a number of sections are deteriorating with the track cracking and the foundations sagging. No maintenance has led to faulty points resulting in numerous derailings. NRZ employed 17,000 staff in the late 1980's, but today only 5-7000 employees are on hand. Vandalism has paralyzed the communications systems and only shunting is possible with the electric locomotives in urban areas – two way radios are used to facilitate train movements between towns. The geographical spread of the network makes it almost impossible to adequately protect and guard. Four (4) million running tones is possible with the current capacity but this is yet to be proven. The National Railways of Zimbabwe (NRZ) is the parastatal railway of Zimbabwe.

NRZ network is divided in three operational regions:

- **Eastern Region:** Mutare – Harare - Chinhoyi axis, with a branch line to Bindura/ Shamva
- **Midlands Region:** Somabhula – Harare with branch line to Masvingo and Redcliff
- **Southern Region:** Beitbridge – Rutenga – Dabuka and Chicualacuala – Rutenga; Dabuka – Mpopoma – Victoria Falls



NRZ operates about 3,000 km of rail at the 1.067m gauge providing passenger and freight services. NRZ has an important transit function in the southern part of Africa and is well linked with neighbouring countries: toward the north, at Victoria Falls the system links to the Zambia Railways, crossing the Victoria Falls Bridge. Toward the Indian Ocean the system links to the Beira Railroad Corporation in Mozambique. A second line toward Mozambique reaches Maputo. To the west, a connecting line link ups to Botswana Railways to reach South Africa, eventually reaching Durban and Cape Town. A direct line to South Africa is provided from Bulawayo by the Beitbridge Bulawayo Railway. The electrified (25kV AC) 313 km Gweru-Harare section has been vandalized and the electric wagons are limited to shunting duties within city perimeters.

<b>Railway Overview</b>			
Track gauge	Cape rail – 1065mm is used in southern Africa The rail network uses track from 55-30kg – depending on areas of use.		
Total track distance	4,321km's		
Route distances are as follows:			
<b>Southern Region Route</b>	<b>KMS</b>	<b>Eastern Region Route</b>	<b>KMS</b>
Durban – Bulawayo (via BBR)	1820 or 1692	Beira – Mutare	329
Durban – Bulawayo (via NRZ)	2073 or 1945	Beira – Harare	598
Durban – Harare	2191 or 2063	Harare – Chinhoyi	130
Maputo – Bulawayo	1150		
Maputo – Harare	1268		
If relevant, form this point to Capital (road)			
<b>Equipment:</b>	<b>IN Service</b>	<b>Undergoing Repairs</b>	
Locomotives	60	68	
Freight wagons (covered) / size	234	167	
Freight wagons (flat bed) / size	177	253	
<b>Transit times: Current average time taken through main line sections</b>			
<b>Section</b>	<b>Hours</b>	<b>Section</b>	<b>Hours</b>
Thompson Junction – Mpopoma	6.55	Beitbridge – Rutenga	2.84
Mpopoma – Dabuka	3.75	Rutenga – Chicualacuala	2.2
Dabuka – Harare	6.49	Harare – Mutare	6.78
Rutenga – Dabuka	5.55		
Rail cautions (speed restrictions) continue to pose a major challenge to the turnaround efforts.			

### NRZ Southern Region

Most WFP traffic is railed to Zimbabwe from Durban and Gauteng (RSA). From Beitbridge to Bulawayo there are two alternative routes, either using NRZ network through Rutenga/ Dabuka or using BBR – Bulawayo Beitbridge Railway services, directly to Mpopoma. The port of Maputo is also linked to the corridor Bulawayo – Harare via NRZ Southern Region using the Chicualacuala route (Mozambique border station) or through Spoornet using Machava – Komatipoort (RSA) – Beitbridge.

### NRZ Midlands Region

This region plays a vital role in the whole network. The Centralized Traffic Control station is located in Dabuka (23 km from the junction of South East corridor to South West axis; Harare to Plumtree/Victoria Falls). Besides the transit traffic from south to Harare and Zambia, the Midlands region has also to handle local Zimbabwe traffic to and from the agro industrial hinterland. Lack of funds to invest in maintenance and structural improvements has caused an evident decline in the performance of the system in general. Passenger trains have become unreliable, overcrowded, breakdowns are frequent and power cuts cause frequent interruption on the network. The signals are now all manual, as the electronic equipment has never been replaced, due to lack of foreign currency necessary to purchase spare parts from abroad.


### Railroad capacity

This represents the average number of trains through a given section of the rail network per day. At current levels of operations (35-40%) of potential capacity (18 million tonnes per year), the NRZ line capacity can be depicted as below:


Section	Design Capacity	Current Capacity	Average Wagons /	Average train load (tonnes)	Total Tonnes
---------	-----------------	------------------	------------------	-----------------------------	--------------

	(Trains)	(Trains)	Train		/day
Thompson Junction –Victoria Falls	16	2	30	1200	1682
Thompson Junction – Bulawayo	17	2	35	1400	2198
Bulawayo – Plumtree	12	1	30	1200	624
Bulawayo –Gweru	21	2	35	1400	3227
Gweru – Beitbridge	16	2	40	1600	2109
Rutenga – Chicualacuala	11	1	35	1400	463
Chiredzi – Rutenga	12	1	35	1400	728
Gweru – Kwekwe	26	3	35	1400	4932
Gweru – Masvingo	10	1	20	800	80
Kwekwe – Harare	19	2	35	1400	2698
Harare – Zawi	10	1	13	520	63
Harare – SZ	12	1	8	320	166
Harare – Mutare	14	1	30	1200	1178
Shurugwi – Kwekwe	11	1	15	600	136
Zvishavane - Bannokburn	12	1	22	880	421
Thompson Junction –Victoria Falls	16	2	30	1200	1682
<b>Possible daily tonnage</b>					<b>20,706</b>
<b>Line capacity/year</b>					<b>7,557,529</b>

## 2.5.2 Management / Consortium

Entity(s) in Charge	Contact Names & Email	Website
BBR  Beitbridge Bulawayo Railway (PVT) LTD	Name: Avo Yakobovich Title: CEO Email: y-avi@bbr-nlb.co.zw Tel1: +263(0)11870548 Tel2: +263(04)495139 Fax: +263(04)490908	<a href="http://www.nlpi.net">www.nlpi.net</a>
<p><b>Summary of Role and Services:</b>            Provide a freight movement option from Beitbridge to Victoria Falls where their sister company (RAZ) will take over. BBR work closely with NRZ and National Foods to best serve their customers in areas such as handling and storage. BBR refurbished 157kms of the Beitbridge-Bulawayo line over a year and a half period 1997/99; this is over half the route and is made up of the Cape Town type gauge. The total track length is 351kms and their locomotives (15 engines) have the capacity to pull 550tns. BBR are by no means operating to their capacity and can very easily double the work load with minimal effect. Traffic import density is high but is seasonal and often more traffic comes down from the Copper-belt (Ndola) in Zambia and mines in the DRC. Transit time is 12-14hours and BBR won an award for best concession recently from the African Railways association. Wagons are shared and demurrage charges come into effect after 24hours. Rates can be negotiated depending on load size and type of product moved. The Beitbridge Bulawayo Railway (BBR) is a privately owned railway company that provides a rail link in Zimbabwe between Beitbridge at the border to South Africa and Zimbabwe's second city Bulawayo. The 1,067 mm (3 ft 6 in) gauge BBR is a build-operate-transfer project that has shortened the distance between the Bulawayo and South Africa to 317 km. Prior to its inauguration, rail service between SA and Zimbabwe took a route about 200 km longer through Botswana. The shorter line has been used for primarily for freight transportation. The BBR was inaugurated on July 15, 1999. After 30 years of service the BBR will be handed over to the National Railways of Zimbabwe at no cost. It had a profound impact on the profitability of Botswana Railways that saw its Zimbabwe-related freight volume drop by 90,000 to 10,000 tons.  <a href="http://www.absoluteastronomy.com/topics/Beitbridge_Bulawayo_Railway">http://www.absoluteastronomy.com/topics/Beitbridge_Bulawayo_Railway</a></p>		

Entity(s) in Charge	Contact Names & Email	Website
NRZ	Name: Mr. Madanha Title: Regional Marketing Manager Email: <a href="mailto:marketing1@nrz.co.zw">marketing1@nrz.co.zw</a> Tel1: +263(09)362688 Tel: +263(0)11615037	<a href="http://www.planet.nu/sunshinecity/nrz/index.html">http://www.planet.nu/sunshinecity/nrz/index.html</a>

	Fax:+263(09)362685	
National Railways Zimbabwe		

**Summary of Role and Services:**

NRZ operates about 3,000km of rail at the gauge providing passenger and freight services. NRZ has an important transit function in the southern part of Africa and is well linked with neighbouring countries: toward the north, at Victoria Falls the system links to the Zambian Railways, crossing the Victoria Falls Bridge. Toward the Indian Ocean the system links to the Beira Railroad Corporation in Mozambique. A second line towards Mozambique reaches Maputo. To the west, a connecting link ups to Botswana Railways to reach RSA, reaching Durban and Cape Town. A direct line to RSA is provided from Bulawayo by the Beitbridge Bulawayo Railway. [http://en.wikipedia.org/wiki/National\\_Railways\\_of\\_Zimbabwe](http://en.wikipedia.org/wiki/National_Railways_of_Zimbabwe)

**2.5.3 Other Information**

Please note that a number of electric engines are currently working on shunt routes as opposed to main lines. Further information of current assets is still pending from NRZ Head Office in Bulawayo. The current active locomotive fleet is distributed by operational zones as follows:

Depot	Main Line Locomotives			Shunt Locomotives			Total
	DE10A	DE11A	EL1	DE9A	DE6	Steam	
Eastern (Locinvar)	12	0	0	15	0	0	27
Midlands (Dabuka)	0	6	5	16	0	0	27
Southern (Mpopoma)	13	0	0	3	6	3	25
<b>Total</b>	<b>25</b>	<b>6</b>	<b>5</b>	<b>35</b>	<b>6</b>	<b>3</b>	<b>79</b>

Wagon fleet size		NRZ have approached WFP with an option of a maintenance plan in lieu of payment which was rejected for a number of reasons.
Wagon type	Number	
High sided	3560	
Drop sided	1093	
Containers	269	
Covered	331	
<b>Total</b>	<b>5253</b>	

Locomotive requirements			
Locomotive type	Traffic requirements	Average availability	Shortfall
DE 11	11	6	5
DE 10	41	25	16
DE 9	38	35	3
DE 6	6	5	1
Steam	5	3	2
<b>Total</b>	<b>109</b>	<b>79</b>	<b>30</b>

Wagon requirements			
Wagon type	Traffic requirements	Average availability	Shortfall
HIS	5843	3560	2283
DSI	1085	1074	11
Tankers	328	244	84
PNN	499	255	244
Others	400	290	190
<b>Total</b>	<b>8965</b>	<b>5423</b>	<b>3542</b>

## 2.6 Waterways Assessment

### 2.6.1 Waterways overview

There are no major water transport facilities of any significance available in Zimbabwe. There is a small ferry passenger service on Lake Kariba plying between Mlibizi and Kariba..



### 2.6.2 River and/or Lake Port Assessment

Nothing of Logistical interest – Binga, Kariba are the only ports in Zimbabwe and are barely used.

## 2.7 Storage Facilities Assessment

### 2.7.1 Storage Overview

The warehousing contracts with IONELA and National Foods (Gweru) are expiring on the 31<sup>st</sup> of July, 2009. The Manica (Harare) and National Foods (Harare) contracts are running up to 31<sup>st</sup> of December 2009 and 31<sup>st</sup> March 2010 respectively and they all need to be reviewed. In preparation of the request for quotations, the assessment team from all the TPs visited all potential warehouse operators and detailed below were the findings according to the minutes of the local transport committee - Ref: WFP/LOG/LTC/ /2009/BG? (June 2009) The warehousing contract for Frank Collins (Beitbridge) is expiring on the 31<sup>st</sup> of March 2010. GMS Mutare and Manica Beitbridge contracts expired in June and WFP have sent extensions for up to 31<sup>st</sup> of March 2010. The warehouse operators have approached WFP for rates review, citing recent changes in the economy, e.g. dollarisation of the economy. The current contracts with GMS Mutare and Manica Beitbridge need to be extended up to 31 March 2010 in form of addenda. The contracts will be extended under the same terms and conditions. The contract with Frank Collins is running up to 31 March 2010, so no need for an extension.

#### Mutare:

Warehouse Operator	Comments	Recommended / not recommended
National Foods Limited	Warehouse capacity is 800MT only with no outside storage The area is secure, i.e. well fenced, security guards, fire fighting equipments and well accessible. Equipment available includes: 8 stacker machines available. A rail siding (capacity 25 wagons) is available with adequate lighting, water, toilets. Dry and well ventilated but the roof needs to be repaired. Due to the improving economy, the National Foods might need to revamp its operations for its own use.	Not recommended – warehouse too small.
GMS	11,000MT storage capacity with the availability of outside storage. An experienced operator – contract holder for over four years, easily accessible with adequate water, lighting, phone lines and toilets. It is dry and well ventilated. A rail siding (capacity 23 wagons) is part of the facility but there is need to improve on security and labour.	Recommended – the operator has good experience on handling WFP commodities.





**Beitbridge:**

Warehouse Operator	Comments	Recommended / not recommended
Frank Collins	Warehouse capacity is 10,00MT with the current contract holder. A rail siding runs into the depot but the operator needs to improve on: Drainage, Lighting, Toilets and Fire fighting equipment. WFP is currently providing the following, fencing, razor wire, tarpaulins, weighing scales, forklifts, hence need for downwards revision of the proposed offers.	Recommended – the operator has good experience on handling WFP commodities.
EPZ	Operator not sure about the total capacity and there is no rail siding, or flood lights. The compound is shared with multiple tenants. It is well fenced and easily accessible.	Not recommended – no rail siding.
N & R Wholesale	Operator not sure about the total capacity, there are no phone lines, dunnage, rail siding, flood lights, or enough toilets. It is currently used as a wholesale depot with limited parking and no immediate plans to lease the area.	Not recommended – not up to WFP standards.
Manica	Provides for 10,000MT storage capacity with the availability of outside storage. They are an experienced operator – contract holder for over 4 years. It is easily accessible and very secure. The depot is dry and well ventilated. There is a rail siding, of capacity 17 wagons but there is need to improve on toilets, security and labour. WFP is currently providing the following: fencing, razor wire, tarpaulins, weighing scales, forklifts, hence the need for downwards revision of the proposed offer.	Recommended – the operator has good experience on handling WFP commodities.




**Bulawayo:**

Warehouse Operator	Comments	Recommended / not recommended
National Foods Limited	In door storage area is 3,600m <sup>2</sup> on a secure location. The current contract holder (in addition to Ionela). There is parking space but there is needed to improve on labour. A rail siding, of capacity 6 wagons are available and the compound not shared. Good road access, adequate water, security, phone lines, well drained and fire fighting equipments.	Recommended
Pictures:		
SR GEMS	The area is too small (1,500m <sup>2</sup> ) and it's already taken by another client.	Not recommended
IONELA	This is WFP's current warehousing contract holder of 11,000MT. The operator has had the contract with WFP for more than five years. They are experienced in handling food commodities and the area is secure. There is adequate space for overnight parking. Availability of rail siding of capacity 15 wagons also with good road access. Offices, phone lines and toilets are available but there's a need to put flood lights. There are forklifts.	Recommended but operator needs to improve on labour, roof repairs
Pictures:		
Arenel	Warehouse capacity is 10,000MT in a secure location. Outside storage available with enough office space, telephone lines, parking space, water and good road access.	Recommended but warehouse is not in use

National Blanket Warehouse	In-door storage area is 3,200m <sup>2</sup> (ground and first floor), but it might be very difficult to store the commodities on the first floor. The floor can only be accessed by a hoist. No outside storage but the location is secure. The compound is not shared but there is no rail siding. Good road access, adequate water, security, phone lines, well drained and fire fighting equipments. The warehouse can only be used as an additional to the main warehouse.	Recommended but has no flood lights
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**Gweru:**

Warehouse Operator	Comments	Recommended / not recommended
National Foods Limited	Warehouse capacity is 7000MT. Outside storage capacity of 2,500MT. The area is secure, i.e. dura walled, security guards, fire fighting equipments. Well accessible. 2 stacker machines available Rail sidings, of capacity 20 wagons, available adequate lighting, water, toilets e.t.c. It might be very difficult to store the commodities on the first floor. The floor can only be accessed by a hoist. Dry and well ventilated. The roof needs to be repaired. Premises require electric fencing.	Recommended
Pictures:		
Pacelodge Investments	In door warehouse capacity is 1,200m <sup>2</sup> . Outside storage capacity of 5,000m <sup>2</sup> and it needs levelling and compaction. The area is dura walled but needs electric fence. Offices need bugler bars, lights, and doors. Well accessible It might be very difficult to store the commodities on the first floor. The floor can only be accessed by a hoist. No fork lifts, stacker machines and stitchers. There are ownership wrangles. The current owner is not well resourced to renovate the premises.	Not Recommended
Manica Zimbabwe	In door warehouse capacity is 1,500m <sup>2</sup> . Outside storage capacity of 5,000m <sup>2</sup> . The area is secured i.e. dura walled, security guards, fire fighting equipments Well accessible and 2 stacker machines available. Rail sidings, of capacity 20 wagons, available Adequate lighting, water, toilets e.t.c. Dry and well ventilated.	Recommended but the roof needs to be repaired and the premises require electric fencing.

**Harare:**

Warehouse Operator	Comments	Recommended / not recommended
TS Timber	Central location with warehouse space is 2,500m <sup>2</sup> . No outside storage space. The area is secure, i.e. dura walled, security guards, fire fighting equipments, and easily accessible and in addition a rail siding is available. Limited parking space but the possibility of internet and phone lines, adequate lighting, water, toilets e.t.c. Dry and well ventilated but has no weighbridge, conveyer belts and bagging machines. The company manufactures pallets so dunnage readily available.	Recommended but the roof needs to be repaired and the premises require electric fencing.
LACHO Investments	In door warehouse space is 20,000m <sup>2</sup> . No outside storage space. Two small entrances can be used to access the warehouse and	Not Recommended


	there is one main entrance to be available once the tobacco season is over. The compound is shared with UNICEF, IFRC and FAO. Area currently busy with farmers selling their tobacco. It might be very difficult to store the commodities on the first floor. The floor can only be accessed by a hoist. The area is dura walled but has no rail siding. The warehouse is along the highway. The operator has forklifts. Drainage is very good.	
Manica Zimbabwe	Current contract holder with Bonded Space at 1,000m <sup>2</sup> . The Current UN (UNWFP/UNICEF) occupation is 10,000m <sup>2</sup> with an additional 20,000m <sup>2</sup> warehousing available	Recommended
Pictures:		
National Foods	Current contract holder	Recommended
BAK Storage	Located 15km out of town with in door warehouse space is 3,092 square meters plus another 2,950m <sup>2</sup> . The outside storage capacity is over 5,000MT with enough parking space but no rail siding or weighbridge. However the area is secure, dura walled but needs razor wire. Adequate office space (inside the warehouses) is provided and access to the warehouse is very good. Drainage is very good.	Recommended
IRAZIM (Modzone Investments)	Located 20km out of town with an in-door warehouse capacity is 8,500m <sup>2</sup> , plus another additional warehouse of 6,000 m <sup>2</sup> . The outside storage capacity is over 10,000m <sup>2</sup> with enough parking spaces. The area is dura walled plus razor wired. And adequate office space (inside and outside the warehouses) but no rail siding. There is good access through entrances into and out of the warehouse where trucks can enter into the warehouse, for loading and offloading. The operator has forklifts and a weighbridge. Drainage is good.	Recommended
SNB (Makon Handling)	In door warehouse space is 7,000m <sup>2</sup> . Outside storage space is limited, thus compromising parking space. There is a rebagging facility, but no silos. The area is secure, i.e. dura walled, electric fenced, security guards, fire fighting equipments and easily accessible. A rail siding of capacity 32 wagons is on hand and the ceiling is high. The warehouse sides are fenced and electric but too much aeration. Equipment = 6 conveyer belts, 4 bagging machines and one forklift and weighbridge under construction. Adequate lighting, water, toilets e.t.c.	Recommended

### 2.7.2 Storage used by humanitarian organizations

Location	Organization	Sharing possibility	Capacity MT / M <sup>2</sup> / M <sup>3</sup>	Type	Access	Condition
Harare	UNICEF	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	7,376m <sup>2</sup>	In-door storage	Flat	Intact
Mutare	UNICEF	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	640m <sup>2</sup>	In-door storage	Flat	Intact
Gweru	UNICEF	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	185m <sup>2</sup>	In-door storage	Flat	Intact

Beitbridge	UNICEF	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	100m <sup>2</sup>	Open Storage	Flat	Intact
Harare	WHO	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	450m <sup>2</sup>	In-door storage	Flat	Intact
Mutare	SAT/FAO/GTZ	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	960m <sup>2</sup>	Rub-Hall	Flat	Intact

WFP CPs (Cooperative Partners): hold 35 EDPs (Extended Delivery Points) of various capacities. The overall warehousing capacity is sufficient to cover current requirements. In case of a sudden scale up additional storage capacity is required. CPs should clearly define to what extend their warehousing capacity can be stretched. In the short/medium term, WFP should consider the possibility of lending to CP Rub Halls facilities. – Actions: Alberto, Logistics.

	James Bedell Senior Commodity Officer Tel: +263(09)884216-8 Tel: +263(0)11610442 Email: james_bedell@wvi.org
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Logistics Department – Details Of Primary Warehouses					
Warehouse	Owner	Physical Address	Size (M <sup>2</sup> )	Max Storage Capacity	Remarks
BMZ Warehouse	FARM-A-RAMA Investments	424 Gleneagles Rd/Limpopo Way, Willowvale, Harare	9,000	10,000 tons	Warehouse can take 12-13,000MT but at WVI stacking standards, max = 10,000MT
Birkenhead Warehouse	Manish Mittal	7 Birkenhead Rd, Belmont	6,600	8,500	Slanted roof
BAK Storage	BAK STORAGE	14 Scheffield Road, Belmont, Bulawayo	2,500	5,000	
Monarch 1	Treger Products (Pvt) Ltd	Stand 15134, Waverley/Wisbeck and Welbeck Roads	5,000	8,000	High Roof
Monarch 2	Treger Products (Pvt) Ltd	Std 15268, Waverley Rd, Thorngrove, Bulawayo	7,000	9,000	
Total Primary Warehouse Capacity				<b>40,500</b>	



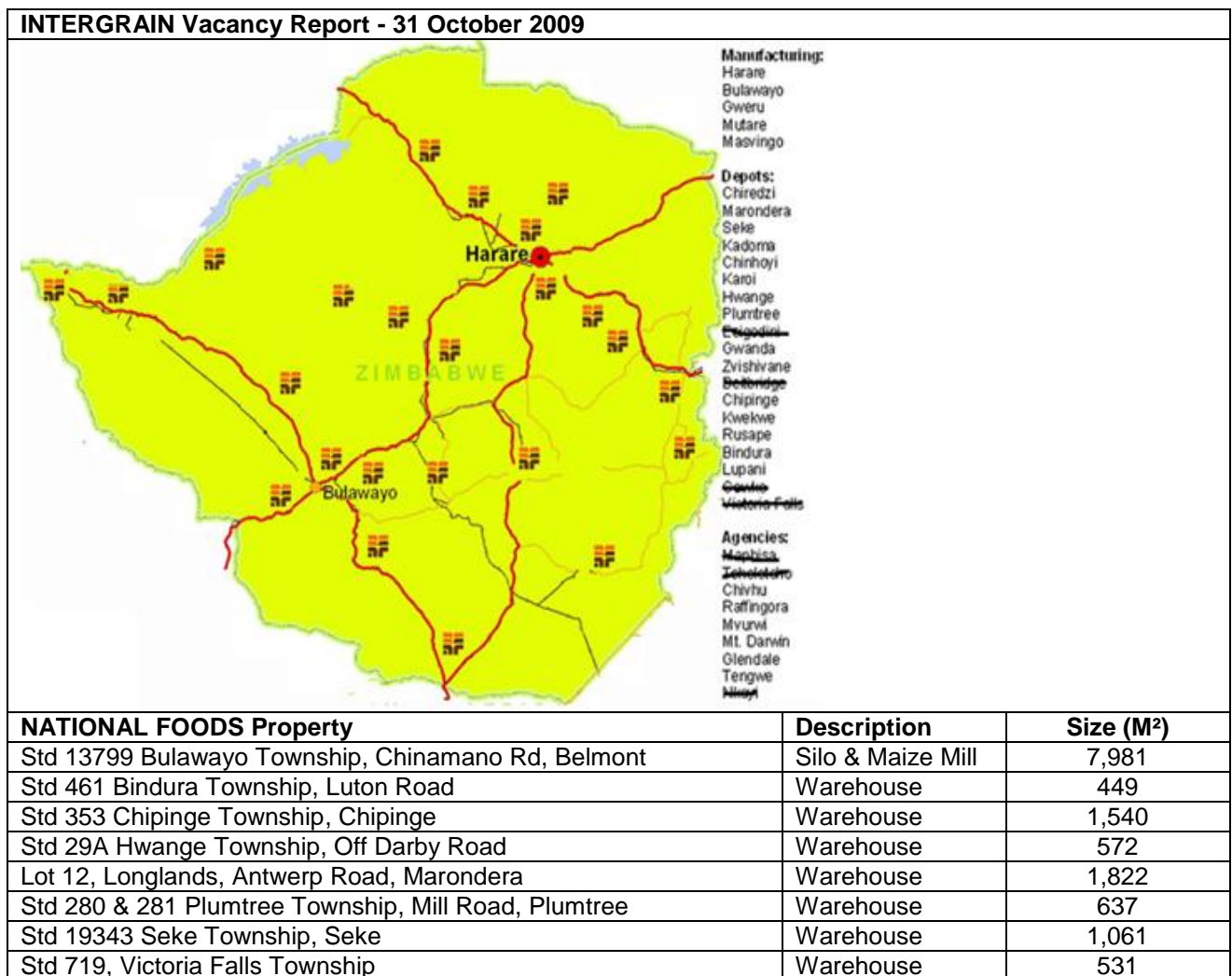
World Vision has External Delivery Points (EDPs) in all its operational districts (secondary warehouses)

	MT Maximum Capacity	EDP Structures
<b>Beitbridge</b>	400 tons	Rubb Hall + small store
<b>Gwanda</b>	550 tons	Rubb Hall + small store
<b>Plumtree</b>	2,500 tons	Solid structure
<b>Insiza</b>	400 tons	Rubb Hall
<b>Matobo</b>	550 tons	Rubb hall + small store
<b>Rushinga</b>	500 tons	Rubb Hall + small store
<b>Mt. Darwin</b>	800 tons	Rubb Hall (2)
<b>Shamva</b>	150 tons	small store

### 2.7.3 Commercial Storage

Location	Owner	Available for rent	Capacity MT / M <sup>2</sup> / M <sup>3</sup>	Type <sup>1</sup>	Access <sup>2</sup>	Condition <sup>3</sup>
Harare	Manica, Zimbabwe	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	11,091m <sup>2</sup>	In-door storage	Flat	Intact
Harare	National Foods	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	3,735m <sup>2</sup>	In-door storage	Flat	Intact
Gweru	National Foods	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	4,748m <sup>2</sup>	In-door storage	Flat	Intact
Mutare	GMS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	10,000m <sup>2</sup>	In-door storage	Flat	Intact
Beitbridge	Manica Zimbabwe	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	10,000m <sup>2</sup>	Open Storage	Flat	Intact
Beitbridge	Frank Collins	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	10,000m <sup>2</sup>	Open Storage	Flat	Intact
Bulawayo	IONELA	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	8,767m <sup>2</sup>	In-door storage	Flat	Intact
Bulawayo	National Foods	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	3,953m <sup>2</sup>	In-door storage	Flat	Intact
Chinhoyi	Northern Holdings	<input type="checkbox"/> Yes <input type="checkbox"/> No		Silo	Flat	Intact

#### 2.7.3.1 National Foods Depots Country Wide




Std 2158 Gweru Township, Main Street Extension	Maize Mill	951
Std 1310a Masvingo Township, Mineral Road	Warehouse	1,040
Mutare Depot - Stand 510, 511 & 512a	Warehouse	603
Std 985A Kwekwe Township, Cobar Street, Kwekwe	Warehouse	1745
SAFCO, Lytton Road, Harare	Warehouse	8801
Stand 54 Aspindale Township, Harare	Malt Plant	14,571
<b>TOTAL NATIONAL FOODS</b>		<b>42,304</b>

### 2.7.3.2 Intergrain

Intergrain is a commodity trading company specialising in the supply and delivery of Agricultural Commodities. Intergrain specialises in the supply and delivery of commodities in bags or bulk whether it be on an FCA basis or by sea, rail or road, utilising its team of specialised logistic staff who have experience in Vessel Charter, Port Clearance, Road Haulage, Rail and Customs Clearance. Intergrain currently has the contract to supply National Foods with their grain requirements and in the last 12 months have supplied in excess of 100 000 MT of grain to Natfoods. Intergrain has an agreement with a South African fertilizer manufacturer to supply Compound fertilizers into Zimbabwe. The intention is to stock the National Foods depots country wide with various Compound fertilizers.

Regions of Trade	Commodities
<ul style="list-style-type: none"> <li>Southern Africa (South Africa, Zimbabwe, Mozambique, Zambia and Malawi)</li> <li>Central Africa (The DRC, Rwanda and Burundi)</li> <li>East Africa (Kenya and Tanzania)</li> <li>West Africa (Ghana)</li> </ul>	<ul style="list-style-type: none"> <li>Maize (both White and Yellow)</li> <li>Wheat</li> <li>Soya Beans</li> <li>Rice</li> <li>Proteins (for the stock feed industry)</li> <li>Beans and pulses</li> <li>Corn Soya Blend</li> <li>Cooking Oil</li> <li>Fertilizer</li> </ul>
Intergrain has dealt with the following entities:	
<ul style="list-style-type: none"> <li>The Commercial sector (South Africa, Zimbabwe, Zambia, Mozambique, Malawi etc)</li> <li>The Grain Marketing Board (Zimbabwe)</li> <li>Food Reserve Agency (Zambia)</li> <li>The National Food Reserve Agency (Malawi)</li> <li>Non Government Organisations (World Food Programme, Euronaid, Oxfam, Red Cross etc etc)</li> </ul>	
<b>Contact Details:</b> 37 Kew Drive, Highlands Harare	Graeme Murdoch Email: gmurdoch@intergrain.net Tel: +263(04)443820 Tel: +263(0)912235588

### 2.7.3.3 Origin T/A Northern Products

	<b>Storage Capacity:</b>	Through the shareholding in Northern Products are the operations of one of the region's largest privately owned grain silos. Located in Chinhoyi the silo boasts a capacity of 40,000 tones of grain but also houses grain drying facilities and a bonded warehouse.
	<b>Address:</b> 70 Enterprise Rd, Highlands, Harare Tel: +263(04)776508 Tel:+263(04)2930724	<b>Contact: Mark Warhust</b> Email: mwarhust@origen.co.zw Tel: +263(0)11867555 Tel:+263(04)303054

## 2.7.3 Public Sector Storage

### 2.7.3.1 Grain Marketing Board of Zimbabwe

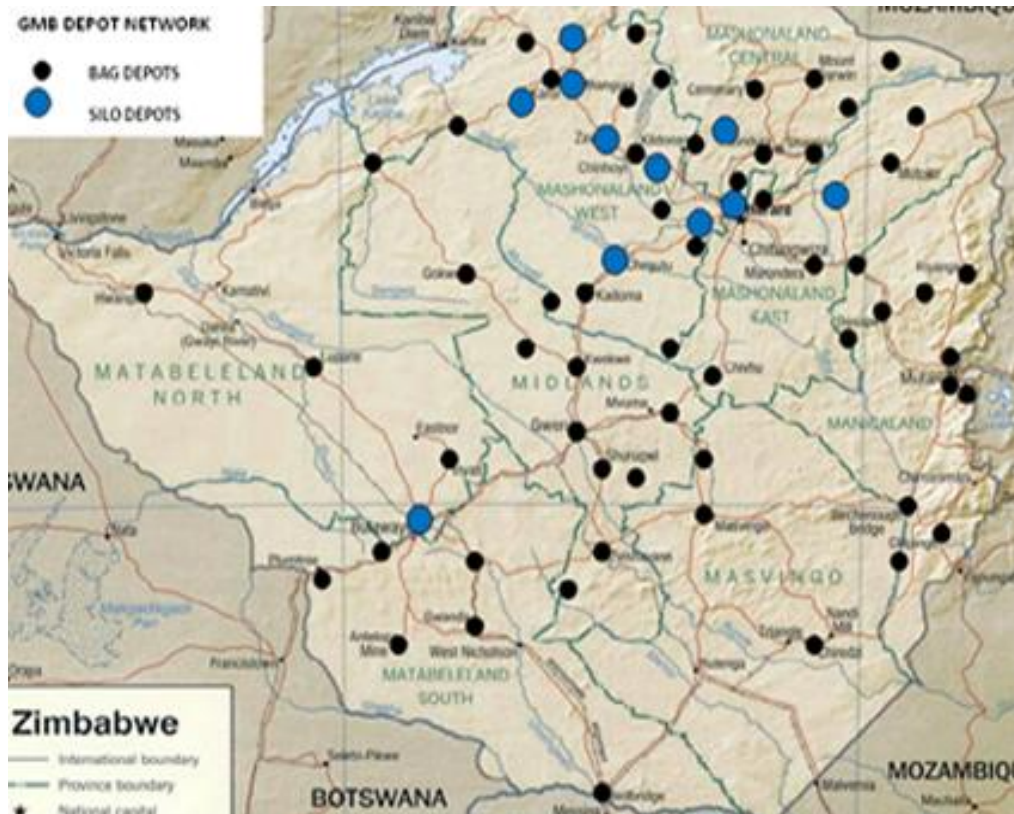
Location	Ministry / Agency	Use Possibility	Capacity MT / M <sup>2</sup> / M <sup>3</sup>	Type	Access	Condition
Vuti	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	5,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Kachuta	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	15,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Guruve	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	80,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Centenary	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	48,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Rushinga	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	13,500m <sup>2</sup>	Bagged Storage & milling plant	Linked by road	Class 3
Mt. Darwin	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	40,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Mvurwi	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	155,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Mhangura	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	144,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 2
Mutawatawa	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	25,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Kotwa	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	45,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Bindura	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	28,000m <sup>2</sup>	Bagged Storage & milling plant	Linked by road & rail	Class 3
Mudzimu	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	45,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Glendale	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	100,000m <sup>2</sup>	Bagged Storage	Linked by road & rail	Class 3
Mutoko	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	20,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Chinhoyi	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	40,000m <sup>2</sup>	Bagged Storage	Linked by road & rail	Class 3
Raffingora	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	50,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Shamva	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	45,000m <sup>2</sup>	Bagged Storage	Linked by road & rail	Class 3
Nembudziya	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	45,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Cleveland	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	45,000m <sup>2</sup>	Bagged Storage & ground nut shelling	Linked by road & rail	Class 1
Murombedzi	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	80,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Chendambuya	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	11,500m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Sanyati	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	40,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Timbermills	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	84,000m <sup>2</sup>	Bagged Storage	Linked by road & rail	Class 2
Gokwe	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	40,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Chinyudzi	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	45,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Marondera	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	64,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Kadoma	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	22,000m <sup>2</sup>	Bagged Storage & milling plant	Linked by road & rail	Class 2
Nyanga	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	20,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Rusape	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	60,000m <sup>2</sup>	Bagged Storage, groundnut shelling & milling plant	Linked by road & rail	Class 1
Sadza	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	15,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Mhondoro	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	55,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Zhombe	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	45,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Manoti	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	20,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Hwange	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	1,000m <sup>2</sup>	Bagged Storage & milling plant	Linked by road	Class 3
Mutasa	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	10,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Dewedzo	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	40,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Wedza	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	60,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Mamina	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	24,750m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Mutare Grain	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	75,000m <sup>2</sup>	Bagged Storage & milling plant	Linked by road & rail	Class 1
Mutare Coffee	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	50,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 2



Jerera	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	6,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Masvingo	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	50,000m <sup>2</sup>	Bagged Storage	Linked by road & rail	Class 2
Zvishavane	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	24,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Filabusi	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	20,000m <sup>2</sup>	Bagged Storage & milling plant	Linked by road	Class 3
Nyika	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	40,000m <sup>2</sup>	Bagged Storage & milling plant	Linked by road	Class 3
Chipinge	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	5,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 2
Middle Sabi	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	30,000mt	Bagged Storage, salt & milling plant	Linked by road & rail	Class 2
Gutu	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	25,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Tongogara	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	15,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Charandura	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	20,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Belmont	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	m <sup>2</sup>	Bagged Storage & processing plant	Linked by road	Class 3
Tsholotsho	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Lupane	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	3,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Bazely Bridge	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	80,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Buhera	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	40,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Gweru	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	60,000m <sup>2</sup>	Bagged Storage	Linked by road & rail	Class 2
Chivu	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	7,000m <sup>2</sup>	Bagged Storage	Linked by road & rail	Class 3
Chipinge	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	10,000m <sup>2</sup>	Bagged Storage, milling, coffee/rice/beans packaging	Linked by road & rail	Class 1
Kwekwe	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	20,000m <sup>2</sup>	Bagged Storage, milling & rice packaging plant	Linked by road and rail	Class 1
Nkayi	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	60,000m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Plumtree	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	10,000m <sup>2</sup>	Bagged Storage	Linked by road & rail	Class 3
Mapisha	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	15,000m <sup>2</sup>	Bagged Storage & milling plant	Linked by road	Class 3
Gwanda	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	m <sup>2</sup>	Bagged Storage	Linked by road	Class 3
Chegututu	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	68,000MT 15,000 MT	Bulk Bagged Storage & milling plant	Linked by road & rail	Class 1
Bulawayo	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	93,000m <sup>2</sup>	Bagged Storage, milling plant, salt, & rice packaging	Linked by road & rail	Class 1
Murewa	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	60,000m <sup>2</sup> 18,000 m <sup>2</sup>	Bulk Bagged Storage & milling plant	Linked by road	Class 2
Aspindale	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	66,000mt 8,000mt 25,000mt	Silo In span-sheds Bagged Storage	Linked by road & rail	Class 1
Norton	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	58,000mt 100,000mt	Bulk Storage Bagged Storage & milling and rice packaging plant	Linked by road & rail	Class 1
Lions Den	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	104,000mt 30,000mt	Silo Bagged Storage & milling plant	Linked by road & rail	Class 1
Banket	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	84,000mt 5,000mt 15,000mt	Bulk storage In span-sheds Bagged Storage	Linked by road & rail	Class 1
Concession	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	88,000mt 6,000mt	Silo Bagged Storage	Linked by road & rail	Class 1
Mukwichi	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	7,500mt 24,000mt	Silo Bagged storage	Linked by road	Class 3
Karoi	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	70,000mt 20,000mt	Silo Bagged storage & milling plant	Linked by road	Class 3

Chiweshe	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	15,000mt 15,000mt	Silo Bagged storage	Linked by road	Class 3
Magunje	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	m <sup>2</sup>	Silo	Linked by road	Class 3
Mataga	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	20,000mt	Bagged storage & milling plant	Linked by road	Class 3
Chiredzi	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	55,000mt	Bagged storage	Linked by road & rail	Class 2
Beitbridge	GMB	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	10,000mt	Bagged storage	Linked by road & rail	Class 3

**2.7.3.2 Map of GMB Locations**



**2.8 Cold Chain Assessment**

**2.8.1 Overview**

The cold chain is comprised mainly of private companies as the Government CSC is facing liquidation as a result of poor management.

**2.8.2 Commercial Storage**

Location	Organisation / Owner	Type <sup>4</sup>	Cooling / Power <sup>5</sup>	Total Capacity m <sup>3</sup> /mt	Condition
Harare	Seedex Ent.	Refrigerator	Compression	300mt	Good
Harare	Zenith Distr.	Cold room neg.	Compression	250mt	Good
Harare	Crest	Cold room neg.	Compression	700mt	Good
Harare/Masvingo/Chinhoyi	Cold Storage Co.	-	-	-	Poor
Harare	Colcom	Cold room neg.	Compression		Good
Mutare	Crest	Cold room neg.	Compression	180mt + 240mt	Good
Mutare	Badela W/Salers	Cold room neg.	Compression	75mt	Good

### 2.8.3 Operator Details

Local ColdChain Operators	Contact	Details
Crest Distribution Mutare:	Sinks Hone	Tel:+263(020)65410 Cel:+263(0)912251475
Crest Distribution Harare	Richard Mags	Tel:+263(04)7154699 Cel:+263(0)912254273
Colcom Foods	Doug Sinclair	Tel:+263(04)751051-9 Cel:+263(04)
I&J Bulawayo	Marty Coughlan	Tel:+263(09)465441 Cel:+263(0)912258635
Cold Storage Commission (CSC)	James Ndlovu	Tel: +263(04)621500
Badela Wholesalers		Tel:+263(020)60288 Cel:+263(020)63247
Zenith Distributors	Mike Tomasses	Tel:+263(04)753993 Cel:+263(0)912129214
Seedex Enterprises	Michael Brown	Tel:+263(04)707115 Cel:+263(0)912212663
International ColdChain Operators	Contact	Details
Rhino Trek (Sub-contractors: Potgieter + Andre Vn dr Walt Tpt)	Wynand Carstens	Tel:+26467313450/1 Cel:+264(0)811491843 Email: wynand@rhinotrek.net
Rollex Transport	Glen Moore	Tel: +27 21 461 4966/7 Cell: +27(0)833096404 Fax: +27 21 461 4954 Email: info@peninsulahorti.com, glen@peninsulahorti.com
Addleford Transport		Address: 22 Christou Crescent, Alberton, Gauteng 1449 Cel:+27(0)119027971

## 2.9 Milling Capacity Assessment

### 2.9.1 Milling Overview

The infrastructure for milling is still in place albeit after nine years of poor maintenance and under utilization. The facilities will need extensive refurbishment should there be an interest in redeveloping this industry. Below is an example of the National Foods infrastructure.

#### 2.9.1.1 Miller Company: National Foods, Bulawayo

National Foods have possibly the best and most comprehensive milling related facilities within the country. The network and infrastructure was designed to accommodate the farming capacity and national demand for both storage and milling.

Company Name & Address	Contact Names & Email	Tel & Fax	Website
National Foods Limited P.O. Box 468 Steelworks, Bulawayo	Name: Nathaniel Nyathi Title: Milling Director Email: nathanielny@natfood.co.zw	Tel1: +263(09)889201 Tel2:+263(09)889211 Fax:	www.natfood.co.zw
<b>Summary of Role and Services:</b>			
National Foods is the country's leading producer of maize roller meal, super refined meal and wheat flour. Together with a complementary range of household staples, their products have a reputation for consistent and premium quality.			
Natpak is the packaging division of National Foods Ltd and is involved in the business of converting polymer into packaging products. They produce and supply a wide variety of polypropylene packaging for application in various industries that include: Agriculture, Milling, Fertilizer, Cement, Sugar and Stockfeeds.			

Facilities			
Parking area inside compound	Spacious-very good		
Drainage	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Poor <input type="checkbox"/> Non existent		
Fire fighting equipment	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
No of ventilators	4		
Backup generator	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	? KVA	Brand/Model Age

Milling equipment			
Origin of Machinery	Year of Mfg	Year of Installation	Condition
Beula, South Africa	1980	1980	Good

Maintenance
Equipment is maintained and serviced regularly by Beula (the supplier) from South Africa

Other equipment / Machinery installed					
Type of equipment	Y/N	Qty	Owned	Leased	To be supplied by client
Fortification Feeder	Y	1	Yes	-	-
Bag Cleaning Plant	Y	1	Yes	-	-
Moisture Tester	Y	1	Yes	-	-
De-stoning Plant	Y	1	Yes	-	-
Metal Extractor	Y	1	Yes	-	-

Staffing	
Number of full time skilled workers	5
Number of full time labourers	20

Weighbridge
Two weighbridges available for road and rail traffic

Building				
	Length	Width	Height	Unit
Building – Mill	50	20	4.5	meters
Building –Storage	60	30	4.5	meters
Walls	Cement blocks			
Roof	Asbestos sheets			
Floor	Cement			

Conditions & Cleanliness				
	Outside		Inside	
Cracks in walls or roof	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Signs of rodent activity	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Signs of birds entry	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Damaged gutters/drains	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Signs of moisture	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Adjacent Vegetation	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Cut	<input type="checkbox"/> Uncut
Cleanliness	<input checked="" type="checkbox"/> Good		<input type="checkbox"/> Fair	<input type="checkbox"/> Poor

Pest Control (how and by whom)	
Fumigation, Spraying & Rodent Control	Regular placement of rodent baits and fumigation, when required, by Paul's Pest Control.

Security			
Security	<input type="checkbox"/> Good	<input checked="" type="checkbox"/> Marginal	<input type="checkbox"/> Bad
Compound	<input checked="" type="checkbox"/> Fenced	<input type="checkbox"/> Not fenced	

Access	
Distance from main town (km)	2 km

Travel time if not located in town	N/A	
Road condition to mill	Good	
Road limitation (if any)	Width (m):	Max. Tonnage:
Rail connection	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

Milling capacity (MT)			
Commodities	Daily capacity	Monthly activity	Monthly use (e.g. WFP)
Maize – Soya – Sorghum	160Mt	4500Mt	2,000Mt but under review

Storage capacity	
Within the compound	6 000Mt

### 2.9.1.1 Capacity to Blend

Toll crushing services for Soya beans and cottonseed are available at National Foods plants. These are offered to stock feed manufacturers, farmers, traders and commodity brokers. They also toll refine crude vegetable oils for NGO's, Companies and Commodity Brokers.

### 2.9.1.2 Loading / Discharge Rates

US\$28.00/Mt handled (Milling)

### 2.9.1.3 Transport Capacity at Mill


WFP provides trucks for loading and it also happens that National Foods' transport division is also very strong and they are one of the WFP contracted transporters.

## 3. Logistics Related Services

### 3.1 Fuel

#### 3.1.1 Fuel Overview

Zimbabwe has faced fuel crises for ten years as a result of the economic failures and lack of planning in the fuel sector. Stringent government and fiscal policies have prevented the economy running at capacity. Private companies and individuals have taken it upon themselves to import product through DFI's (direct fuel imports) but the Government companies i.e. NOCZIM and PMC (Petroleum Marketing Company) have regulated all imports and directed all supplies through the pipeline in order to maintain a working facility and control product taxes.

Fuel Authority & Address	Contact Names & Email	Website
 <p>NOCZIM</p>	Name: Mr, Maszikeni Title: Distribution Manager Email: Tel1: +263(0)11634436 Fax: +263(04)	<a href="http://www.noczim.co.zw/">http://www.noczim.co.zw/</a>
<b>Summary of Role and Services:</b> The National Oil Company of Zimbabwe (Private) Limited (NOCZIM) is a private limited company wholly owned by the Government of Zimbabwe. The primary business is the procurement and distribution of petroleum products in Zimbabwe.		

NOCZIM cost build up – Imported Product	USD: DIESEL	USD: PETROL	USD: JET A1
FOB Price	0,552	0,584	0,595
Freight charges	0,057	0,057	0,057
<b>Total landed cost</b>	<b>0,609</b>	<b>0,641</b>	<b>0,652</b>
<b>Taxes and Levies</b>			
Duty	0,160	0,200	-
Carbon Tax	0,013	0,040	-
Debt Redemption	0,028	0,082	-
Zinara road levy	0,010	0,040	-
Strategic reserve levy	-	-	-
<b>Total taxes and levies</b>	<b>0,211</b>	<b>0,362</b>	-
<b>Administrative costs</b>			
Storage and handling	0,010	0,010	0,010
Clearing agency fee	0,001	0,001	0,001
Internal pipeline charges	-	0,000	-
Finance charges	0,001	0,001	0,001
<b>Total administrative costs</b>	<b>0,012</b>	<b>0,012</b>	<b>0,012</b>
<b>Total product cost landed in Msasa</b>	<b>0,832</b>	<b>1,015</b>	<b>0,664</b>
<b>Distribution costs</b>			
Inland bridging costs	0,015	0,015	0,015
Storage and handling costs	0,015	0,015	0,015
Secondary transport cost	0,020	0,020	0,020
<b>Total distribution costs</b>	<b>0,050</b>	<b>0,050</b>	<b>0,050</b>
<b>Total Costs</b>	<b>0,882</b>	<b>1,065</b>	<b>0,714</b>
Oil company margin (7%)	0,062	0,075	0,050
Price to dealers	0,944	1,140	0,764
Dealer margin (7%)	0,066	0,080	0,053
<b>Final rounded pump price</b>	<b>1,010</b>	<b>1,219</b>	<b>0,817</b>
<b>Final rounded pump price</b>	<b>1,01</b>	<b>1,22</b>	<b>0,82</b>

### 3.1.2 Fuel Supply and Storage


National supplies are subject to national challenges either economically or politically. Regional demand fluctuates and as the Zimbabwe economy is tied to it then it too fluctuates.

Is it possible for a humanitarian organization to contract directly a reputable supplier/distributor to provide its fuel needs?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
	<input checked="" type="checkbox"/> UN	<input checked="" type="checkbox"/> Int'l Org. <input checked="" type="checkbox"/> NGO

Zimbabwe prices are linked to the World Price and suffer the same global factors. Fluctuations in price can be linked to SASOL (South Africa) shut downs for maintenance, and the subsequent demand for product in that country. The Zimbabwe Government also changes taxes and surcharges on fuel from time to time often without notice stranding tankers at border posts without the relevant monetary amounts to clear the loads. Presently fuel prices are capped by the National Petroleum Company (NPL) but there is still a relative difference from company to company and region to region within the country.

### 3.1.3 Fuel Marketing and Local Distribution


There are a number of companies who have ridden the tide in the fuel market for the last ten years but most have fallen by the way side as product has become easier and easier to source and even though supplies are intermittent product is available through the recognized petroleum companies.

Major Distributor & Address	Contact Names & Email		Website
 <b>TOTAL</b> Total Zimbabwe	Name: Francisca Muziri Title: Territory Manager Email: <a href="mailto:francisca.muziri@total.co.zw">francisca.muziri@total.co.zw</a> Tel1: +263(04)755360/71 Tel2: +263(04)754483/6 Fax: +263(04)667237		<a href="http://www.mbendi.com/orgs/cby6.htm">http://www.mbendi.com/orgs/cby6.htm</a>
<b>Summary of Role and Services:</b>	No. of CODO	Company Owned Sites	76
	Total/Mobil	Total Owned Sites	76
<b>Third Party Sites</b>			
Number of CODO[H]	CODO[H]	Stations on Head-lease arrangement	8
Number of DODO	DODO	Owned & run by dealers	31
		Stations owned by Third Parties	39
<b>Total Depots</b>			
Harare Depot	Combined	Chinhoyi Depot	Leased
Mutare Depot	Ex Total	Chinhoyi Depot	Leased
Masvingo Depot	Combined	KweKwe Depot	Ex-Total
Chiredzi Depot	Leased	Kariba Depot	Leased
Bulawayo Depot	Ex Mobil		
<b>Depots On Disposal List</b>			
Bulawayo Depot ex-Total	Available	Gweru Depot ex Mobil	Available
Mutare Depot ex-Total	Available		
<b>Station Name</b>	<b>City/Town</b>		
13th Avenue Service Station	Bulawayo	Dalkel Motors	Bulawayo
ABC Coal Victoria	Bulawayo	Entumbane Filling Station	Bulawayo
Amtec Bulawayo	Bulawayo	Fife Street	Bulawayo
Andy's Service Station	Bulawayo	Hillcrest Service Station (Moban Ent)	Bulawayo
Belmont Filling Station	Bulawayo	Skyorks(Pvt) Ltd	Bulawayo
Forcemark Station	Norton	Western Motors	Bulawayo

Mazowe Station	Mazowe	Avis Victoria Falls	Victoria Falls
Msasa Service Station	Harare	Baobab	Hwange
Nyamapanda	Nyamapanda	Main Garage	Plumtree
Swift Motors	Harare	Auto Drive Service Station	Harare
Tafara Station	Harare	Chisipite Service Station	Harare
Total Marondera	Marondera	Coropark Station	Harare
Chaminuka Service Station	Chitungwiza	Dombotombo Station	Marondera
Cleph Glen Norah	Harare	Helensvale	Domboshava
Corner Station	Chitungwiza	Lytton Road Service Station	Harare
Lyndale Service Station	Harare	Glen Norah Filling Station	Harare
M & W Station	Kwekwe	Gokwe station	Gokwe
Queensway Station	Harare	Kwekwe Service Station	Kwekwe
Seven Miles Station	Harare	Lloyds Investments	Bulawayo
Simon Mazorodze	Harare	Lyndale Service Station	Harare
Total Kadoma	Kadoma	Managa Petroport	Beitbridge
Budiriro Service Station	Harare	Total Service Centre	Chivhu
Club Service Station	Harare	Total Springs	Harare
Glen View Filling Station	Harare	AMC Kariba	Kariba
High Glen Service Station	Harare	Avondale Service Station	Harare
Kensington Service Station	Harare	Avonlea Service Station	Harare
Kuwadzana Service Centre	Harare	Total Samora Machel	Harare
Malborough Service Station	Harare	Union Avenue Service Station	Harare
Parkade Service Station	Harare	Warren Park Filling Station	Harare
Pisset Investments	Chirundu	Clonsila Service Station	Gweru
Timmers Tractors & Implements	Karoi	Innscor Emerald Hill	Harare
Sakubva Service Station	Mutare	Innscor Manica West	Harare
Total Rusape	Rusape	Innscor Samora Machel	Harare
Auto Centre	Masvingo	Mutare Truck Inn	Mutare
Avenue Motors	Zvishavane	Nyanga Motors	Nyanga
Mambo Filling Service Station	Gweru	Rusape Service Station	Rusape
Chipinge Motors	Chipinge	MIN Investments	Masvingo
Mazara Transport t/a Vumba Park	Mutare	Mkoba Station	Gweru
Orap Zenzele Bellevue	Bulawayo	Park Service Station	Gweru
Sansole	Dete	Puzey & Payne Station	Gweru
Bindura Station	Bindura	Ascot Service Station	Bulawayo
Marondera Service Station	Marondera	Sable Motors	Bulawayo
Peg Marketing	Murewa	Tshabalala Motors	Bulawayo
Zengeza Service Station	Chitungwiza	Mt. Pleasant Service Station	Harare
Angwa Service Station	Chinhoyi	Mutoko Garage (Fuels Only)	Mutoko
Clover Leaf Motors P/L	Harare	Motor City	Harare
Lomagundi Road Service Station	Harare	Troutbeck Store	Nyanga
Whittings Supermarket & Filling Station	Banket	DB Stop-Over	Masvingo
Automotive Precision Engineering	Mutare	Hilltop Filling Station	Mutare
Halfway Total Stop	Headlands	Middle Sabi Enterprises	Chipangayi
Farmec Service Station	Chiredzi	Tynwald /Sanganayi Inn	Harare
Puzey & Payne	Masvingo	Maurice Kantor	Hwange
Bubi Village	Bubi Village	Valley Graders	Bindura



Rhino Enterprises t/a Lundi Station	Masvingo	Ardbennie Service Station	Harare
Bulawayo Toyota	Bulawayo	Falcon Motors (Bredlows Motors)	Harare
Norton Service Station	Norton	Muteswa	Chihota
Xtreme Oils	Harare	Lake Service Station	Harare
Total Birmingham	Harare		

Major Distributor & Address	Contact Names & Email	Website
 Shell/BP	Name: Albert Chibuka Title: Technical and Marketing Mngr. Email:albert.chabuka@zw.bp.com Tel1:+263(0)11621898 Tel2:+263(04)754520-6 Fax:+263(04)754528	<a href="http://goliath.ecnext.com/coms2/prod/uct-compint-0000517886-page.html">http://goliath.ecnext.com/coms2/prod/uct-compint-0000517886-page.html</a>

#### Summary of Role and Services:

BP does multisourcing of fuel with Singapore as the current alternative source over above the regional and NOCZIM sources. Product testing is done on receiving into depot and before dispatch. Laboratories are in Willowvale. Lubricants automotive specialities (brake fluid, radiator coolant, etc) are also available. Mode of transport of product to VRS. Beira-Mutare-Harare: pipeline, rail and road. Other routes/locations rail and road depending on reliability. BP/Shell uses their own vehicles for delivery with a nationwide network of over 30 vehicles. The main problems encountered from port to delivery point is achieving critical mass through the pipeline but required capacity to satisfy seasonal peaks is possible. BP/Shell has port facilities in Mozambique or South Africa. BP Zimbabwe was the pioneer of the Direct Fuel Import (DFI) Initiative. Customers include: Rio Tinto Zimbabwe, Barclays Bank, Anglo-American, Tanganda, Tongaat Hullets (Triangle Ltd), PPC, Plan International, British Embassy, Sweden Embassy, DFID, Population Services International, UNICEF, SOS Children's Village to mention a few. BP also has past experience for handling two previous tenders for WFP in Zimbabwe. A Supply and Logistics Function manages a depot network to supply products to the service station network. We happen to have a depot network in Harare, Bulawayo, Mutare, Chinhoyi, Bindura, Kwekwe, Masvingo, Triangle and Gweru and each of these depots have a capacity of over one million litres for both diesel and petrol product. The Supply and Logistics Function handles the imported fuel orders and shipment of product into the country and the movement therein. BP Zimbabwe has a unique supply chain model that brings product from 2 different sources, Beira and Maputo. To guarantee and address the security of product, BP Zimbabwe Supply and Logistics Function entered into a special arrangement with a strategic partner Strauss Logistics thereby providing convenience as the lead time is reduced to 24 hours from the date of the foreign currency payment as this strategic partner has product in bond at Harare, Mutare, Gweru and Bulawayo depots. The BP Zimbabwe service stations are managed by a Sales and Marketing Function with a Retail department that boasts of seventy three (73) core sites throughout the country. In addition BP/Shell are into the B2B market supplying numerous customers in the mining, industrial, transport and aviation sectors.

Town	Service Station
Harare	Southerton Service Station
Bulawayo	Ike's Service Station
Mutare	Amtec Service Station
Beitbridge	BP Oasis
Masvingo	Shell City
Gweru	Central S/S

In addition to the above WFP selected retail sites a total of fourteen (14) sites in Harare, three (3) in Bulawayo, one (1) in Beitbridge, one (1) in Gwanda, four (4) in Mutare, one (1) in Masvingo, one (1) in Gweru and one (1) in Kwekwe. All these service stations are kept wet by BP and replenished on a continuous basis to ensure uninterrupted supply seven (7) days a week. This replenishment programme will be structured in line with WFP's total estimated monthly consumption of 350,000L.

Price changes are on a monthly basis in line with the National Procurement Council (NPC) publicised price caps. Please check for up dates each month. Charges at per ZIMRA taxes and levies as revised from time to time, unless WFP is exempted from some of them and there are supporting documents.

Current Prices USD	Diesel/Lt	Petrol/Lt	LPG/Lt	Location	AVGAS/Lt	JET A1/Lt
Bulk	\$1.07	\$1.27	US\$2.00/KG	Harare	\$1.55	\$0.94
Retail	\$1.10	\$1.30	N/A	Bulawayo	\$1.60	\$0.97
				Victoria Falls	\$1.65	\$1.00

BP/Shell is undergoing a rebranding phase after selling shares to ENGEN PETROLEUM and KENOLKOBIL. The Buy-Out has been done as a going concern and this will not affect service to customers whilst we will ensure a seamless transition as well. The DFI and Strauss bond is being phased out due to the dollarisation as we move to cash business supplied from our own stocks. Bulk deliveries are subject to economic loads (17,500L or 30,000L) for remote areas. Bp/Shell are currently not storing third party product but have over 1,000,000L capacity per depot but their facilities are grossly underutilised due to the current level of economic activity.

Major Distributor & Address	Contact Names & Email	Website
Redan	Name: Mr. Mwatsaira Title: Sales Manager Email: <a href="mailto:mwatsaira@redan.co.zw">mwatsaira@redan.co.zw</a> Tel1: +263(04)446412-5 Tel2: +263(0)912433219 Fax: +263(04)446933	<a href="http://www.chitoro.com/fuel_redan.php">http://www.chitoro.com/fuel_redan.php</a>

#### Summary of Role and Services:

Current Prices USD:	Bulk Diesel/Lt	Bulk Petrol/Lt	Paraffin Prices:	Price/Lt
Bulawayo	\$1.02	\$1.17	Retail	\$0.85
Hwange	\$1.05	\$1.20	Bulk (+5 000 litres)	\$0.80
Beitbridge	\$0.96	\$1.10	Minimum delivery: +10 000 litres	
Harare	\$0.99	\$1.14	No storage facilities are available outside Harare.	
Chirundu	\$1.00	Chirundu depot does not have facilities to deliver fuel. All orders are for customers own collection		
Victoria Falls	\$1.02	Victoria falls depot does not have facilities to deliver fuel. All orders are for customers own collection.		

Offices: No.2 Coronation Av, Harare

Redan has several depots around the country engaged to dispense the product. The lead time for delivery of product is 48 hours after the money has reflected in our account. Prices of fuel are prone to change depending on the price on the market. Current prices are constant, should there be a change updates are available. Storage facilities are not on offer.

Redan Service Stations	Address	Contact Details
Redan-Amby Service Station	Harare	+263(04)480410/5
Redan-Ardbennie Service Station	Harare	+263(04)664288
Redan-Buduriro Service Station	Harare	+263(04)691285
Redan-Chitugwiza Service Station	Harare	+263(0)912343053
Redan-Hatcliffe Service Station	Harare	+263(04)912294908
Redan-Lewisam Service Station	Harare	+263(04)498539
Redan-Ruwa Service Station	Harare	+263(073)2987
Redan-Acme Service Station	Harare	+263(04)610668
Redan-Meyrick Park Service Station	Harare	+263(04)912353230
Shell-Belgravia Service Station	Harare	+263(04)336755/6
Shell-T & D Motors	Harare	+263(04)746065/746592
Bp-Helensvale Service Station	Harare	+263(04)860113
Bp-Lorraine Dr Service Station	Harare	+263(04)331019/303926
Wedzera Samora Machel	Harare	+263(0)912943045
Redan-Power Service Station	Harare	+263(04)486853
Redan-Park Street Service Station	Harare	+263(04)749861/3
Kettex	Harare	+263(04)575262/3
Redan-Southside Service Station	Bulawayo	+263(09)64936
Redan-Riverside Service Station	Bulawayo	+263(09)887906/7
Shell-John Love Motors	Bulawayo	+263(09)71783
Bp-Macs Service Station	Bulawayo	+263(09)884871/3

Bp-Hillside Service Station	Bulawayo	+263(09)241693
Lee's Service Station	Bulawayo	+263(09)285353
Redan-Driveway Service Station	Masvingo	+263(039)263993
Shell-Kyle Service Station	Masvingo	+263(039)262425
Redan-Eastern Gateway	Mutare	+263(020)61305/66681
Bp-Palmerstone Service Station	Mutare	+263(020)65630
Bp-Claremont Service Station	Mutare	+263(020)2361
Redan-Charara Camp Site	Kariba	+263(061)2659/2667
Redan-Anchorage Marina	Kariba	+263(061)2245/6
Shell-Kariba Service Station	Kariba	+263(061)2918/9
Redan-Colliery Motors	Hwange	+263(081)22635
Redan-CMV Motors	Gweru	+263(054)229491
Redan-Good Hope Service Staion	Gweru	+263(054)229491
Redan-Beitbridge	Beitbridge	+263(086)22608
Redan-Keats Motors	Zvishivane	+263(051)2067
Whitings Spar	Banket	+263(066)2284
Victoria Falls	Victoria Falls	+263(013)44453/44618
Chirundu	Chirundu	+263(0)912205702
Headlands	Rusape	+263(025)8222321/82
Caltex	Kadoma	+263(0)912449358

### 3.1.4 Fuel Supply

The Zimbabwe economy has suffered from acute fuel crises since 2000. A number of private companies have taken this opportunity to create smaller oil companies to meet the demands of the industries across the country. With regular government turn arounds and constant oscillating on prices things are returning to a more normal function. Both the private and government sectors are operating to meet the operating capacity of the country. See Annex 8 for full list of all Fuel Companies in Zimbabwe.

Demand	
Does local supply (domestic refinery and import combined) meet the needs of the country, especially for aviation and ground fuels?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Not consistent
More detailed narrative	

Seasonal Variations	
Indicate significant variations and how this is managed	
Are there national priorities in the availability of fuel?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Is there a rationing system?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Can the local industry expand fuel supply to meet the humanitarian community's needs?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
More detailed narrative	

### 3.1.5 Fuel Transportation

Transportation	
How is internal transportation of fuel products carried out?	In fuel tankers. Many tankers are equipped with either solid chassis hulls or skid tanks on flat beds but all meet the loading and off loading requirements at source and final destination.
Is the transportation infrastructure and fleet sufficient to handle current domestic needs as well as increased demand from Humanitarian community?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Companies	Bindura Haulage, Strauss Logistics and numerous small transport companies convey fuel from depot to depot.

### 3.1.6 Standards, Quality and Testing

The SAZ Laboratories are implementing ISO/IEC 17025 quality management system and are at an advanced stage towards accreditation. The SAZ auditing and certification management system is accredited by SANAS which is a testimony that we are competent to offer such services. This accreditation was first awarded close to 10 years ago to Guide 62 (General Requirements for Bodies operating Assessment and Certification/Registration of Quality System) and 66 (General Requirements for Bodies operating Assessment and Certification/Registration of Environmental Management Systems). Our Quality Assurance Department was awarded international recognition to ISO 17021 for Certification Bodies on 11 September 2008.

Industry Control Measures		
Tanks with adequate protection against water mixing with the fuel	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Filters in the system, monitors where fuel is loaded into aircraft	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Adequate epoxy coating of tanks on trucks	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Presence of suitable fire fighting equipment	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Item	Standard (Latest version )	
Petrol, Leaded	SAZS 734	
Petrol, Unleaded	SAZS753	
Diesel	SAZS 751	
Paraffin, Illuminating	SAZS 752	
Oil, Lubricating	SAZS 133	
Petrol, Leaded	SAZS 734	

Standards Authority		
Is there a national or regional standards authority?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, are the standards adequate/properly enforced?	<input checked="" type="checkbox"/> Adequate	<input type="checkbox"/> Inadequate

Testing Laboratories		
Are there national or regional testing laboratories?		
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Address of Laboratory	Laboratories	Services
Harare	Chemical & Food Technology	Chemical, physical and / or microbiological tests on water, food, textiles, paints and other chemical based products.
	Engineering	Calibrations, non-destructive and physical tests on construction and engineered material.
Bulawayo	Chemical & Food Technology	As above for chemical Harare
	Engineering	As above for engineering Harare
Mutare	Engineering	Timber testing

## 3.2 Transporters

### 3.2.1 Transport Market Overview (Trucking)

There are over three thousand transport companies operating within Zimbabwe. The last seven years of financial hindrance and government interference in the sector through economic difficulties have forced a number of these operators to find work outside the country and operate across the SADC region. Many of the larger companies have fared well through these times but the smaller ones have struggled with upkeep and maintenance. The countries road network has allowed a sound industry to develop and being the regional gateway through transit routes transporters can cope with capacities and product types across the board.

### 3.2.2 Primary Transporters

The primary transports below are listed as the preferred transporters by the UN departments. It must be noted that a large number of higher class operators are running regional cross border routes for better rates and business.

Transport Company & Address		Contact Names & Email		Tel & Fax	
The Big Six (Pvt) Ltd Lot 1 Marriot Stand 72, Rutenga		Name: Mr. Traruvinga Function: Transport Manager Email:shumbabrothers@yahoo.com		Tel1:+263(014)281 Tel2:+263(0)11717850 Fax:+263(014)433	
Fleet					
Routes / Areas of operation			Anywhere north of Beitbridge		
Product is loaded in Beitbridge and delivered to the destinations form there (usually in Manicaland)					
Vehicle type	Quantity	Capacity per type	Total capacity	Condition	
International	5	30	150	Good	
Total fleet capacity		<b>150</b>			

Transport Company & Address		Contact Names & Email		Tel & Fax	
Fairline Investments (Pvt) Ltd Std No.3268, Light Industrial Site, Chiredzi		Name: Mr. Greeff Function: Transport Manager Email: N/A		Tel1:+263(031)2226 Tel2:+263(0)912279469 Fax:+263(031)2226	
Fleet					
Routes / Areas of operation			Anywhere north of Beitbridge		
Product is loaded in Beitbridge and delivered to the destinations form there (usually in Manicaland)					
Vehicle type	Quantity	Capacity per type	Total capacity	Condition	
Freightliner	9	30	270	Very Good	
International	3	30	90	Very Good	
Total fleet capacity		<b>360</b>			

Transport Company & Address		Contact Names & Email		Tel & Fax	
Western Transport (Pvt) Ltd 7B Birken Head Rd, Belmont Bulawayo		Name: Mr. Greeff Function: Managing Director Email: scania@western.co.zw		Tel1: +263(09)79562/71 Tel2: +263(09)74921 Fax: +263(09)78497	
Fleet					
Routes / Areas of operation			Western Areas of Zimbabwe		
Product is loaded in Bulawayo and delivered throughout the Midlands and Matabeleland.					
Vehicle type	Quantity	Capacity per type	Total capacity	Condition	
Scania	45	34	1,530	Very Good	
Total fleet capacity					

Transport Company & Address		Contact Names & Email		Tel & Fax	
Truck Africa (Pvt) Ltd 14 James Martin Dr, Lochinvar Harare		Name: Mr. Van Der Merwe Function: Director Email: andre@afgen.co.zw		Tel1: +263(04)669921 Tel2: +263(09)669922 Fax: +263(09)661154	
Fleet					
Routes / Areas of operation			Western Areas of Zimbabwe		
Product is loaded in Bulawayo and delivered throughout the Midlands and Matabeleland.					
Vehicle type	Quantity	Capacity per type	Total capacity	Condition	
Freightliner	4	30	120	Very Good	
International	18	30	540	Very Good	
Total fleet capacity					

Transport Company & Address		Contact Names & Email		Tel & Fax	
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Uniquip (Pvt) Ltd t/a ITR Transport No.82a 3rd Flr, Sterling Hse, J.Moyo St, Bulawayo		Name: Ms. Vusango Function: Director Email:uniquip@africaonline.co.zw		Tel1:+263(09)881616-17 Tel2:+263(0)11871433 Fax:+263(09)60118	
Fleet					
Routes / Areas of operation			Western Areas of Zimbabwe		
Product is loaded in Bulawayo and delivered throughout the Midlands and Matabeleland.					
Vehicle type	Quantity	Capacity per type	Total capacity	Condition	
Freightliner	3	30	90	Good	
International	6	30	180	Good	
Volvo	2	30	60	Good	
ERF	1	30	30	Good	
Total fleet capacity	<b>360</b>				

Transport Company & Address		Contact Names & Email		Tel & Fax	
Colbro Masvingo (Pvt) Ltd 9 Sheffield Street, Belmont, Bulawayo		Name: Richard Ellman Brown Function: Manager Email:tim@byo.colbro.co.zw		Tel1:+263(09)880391-8 Tel2: Fax:+263(09)880391-8	
Fleet					
Routes / Areas of operation			Western Areas of Zimbabwe		
Product is loaded in Bulawayo and delivered throughout the Midlands and Matabeleland.					
Vehicle type	Quantity	Capacity per type	Total capacity	Condition	
International	15	34	510	Good	
Total fleet capacity	<b>510</b>				

Transport Company & Address		Contact Names & Email		Tel & Fax	
Retvic Trading (Pvt) Ltd t/a Sadie 5-7 Nuffield Rd, Workington Harare		Name: Mr. Magecha Function: Director Email:magecha@btopenworld.com		Tel1: +263(04)749050-3 Tel2: +263(0)11609399 Fax: +263(04)771627	
Fleet					
Routes / Areas of operation			Midlands		
Product loaded in Bulawayo or Gweru and delivered within the district					
Vehicle type	Quantity	Capacity per type	Total capacity	Condition	
International	8	30	240	Very Good	
IVECO	5	30	150	Very Good	
Volvo	2	30	50	Very Good	
Total fleet capacity	<b>450</b>				

Transport Company & Address		Contact Names & Email		Tel & Fax	
Toon Tech (Pvt) Ltd 2 Valley View Rd, Kwekwe		Name: Mr. Mutongi Function: Managing Director Email:amutongi@yahoo.com		Tel1: +263(055)24536/ Tel2: +263(0)91399215 Fax: +263(055)24405	
Fleet					
Routes / Areas of operation			Midlands		
Product loaded in Bulawayo or Gweru and delivered within the district					
Vehicle type	Quantity	Capacity per type	Total capacity	Condition	
Freightliner	18	34	612	Good	
Total fleet capacity	<b>612</b>				

Transport Company & Address		Contact Names & Email		Tel & Fax	
Run Transport (Pvt) Ltd 2134 Bedford Rd, Light Industrial Site, Gweru		Name: Mr. Rundle Function: Director Email:runtrans@mweb.co.zw		Tel1: +263(054)224421 Tel2: +263(054)222769 Fax: +263(054)222324	
Fleet					

Routes / Areas of operation		Midlands		
Product loaded in Bulawayo or Gweru and delivered within the district				
Vehicle type	Quantity	Capacity per type	Total capacity	Condition
ERF	3	30	90	Good
International	1	30	30	Good
Mercedes Benz	1	30	30	Good
Total fleet capacity	<b>150</b>			

Transport Company & Address		Contact Names & Email		Tel & Fax
Bhagoo Wholesale (Pvt) Ltd 4 Burke Street, Kwekwe		Name: Mr. Bhagoo Function: Director Email: uyubbhagoo@hotmail.com		Tel1: +263(055)23217 Tel2: +263(055024998 Fax: +263(055)242274
Fleet				
Routes / Areas of operation		Midlands		
Product loaded in Bulawayo or Gweru and delivered within the district				
Vehicle type	Quantity	Capacity per type	Total capacity	Condition
Volvo	4	30	120	Good
ERF	1	30	30	Good
AVM/DAF	1	30	30	Good
Total fleet capacity	<b>180</b>			

Transport Company & Address		Contact Names & Email		Tel & Fax
Kupalee Transport (Pvt) Ltd No.1 Crew Rd, heavy Industrial Site, Gweru		Name: Mr. Shumba Function: Managing Director Email: kupalee@telco.co.zw		Tel1: +263(054)225800 Tel2: Fax: +263(054)225800
Fleet				
Routes / Areas of operation		Midlands		
Product loaded in Bulawayo or Gweru and delivered within the district				
Vehicle type	Quantity	Capacity per type	Total capacity	Condition
Freightliner	2	30	60	Good
ERF	4	30	120	Good
AVM/DAF	2	30	60	Good
Total fleet capacity	<b>240</b>			

Transport Company & Address		Contact Names & Email		Tel & Fax
Tecs Haulage (Pvt) Ltd 23 Coventry Rd, Workington, Harare		Name: Mr. Ebrahim Function: General Manager Email: tecs@telco.co.zw		Tel1: +263(04)754780 Tel2: +263(0)91366786 Fax: +263(04)754779
Fleet				
Routes / Areas of operation		Mashonaland – Central, West, East, North		
Loads delivered throughout Mashonaland from centre location of Harare				
Vehicle type	Quantity	Capacity per type	Total capacity	Condition
Freightliner	7	30	210	Good
International	23	30	690	Good
Total fleet capacity	<b>900</b>			

Transport Company & Address		Contact Names & Email		Tel & Fax
Dunstan Transport (Pvt) Ltd Arlington Estates, Hatfield, Harare		Name: Mr. Geach Function: Accountant Email: dunstan@mango.zw		Tel1: +263(04)572474 Tel2: +263(0)11616266 Fax: +263(04)572576
Fleet				
Routes / Areas of operation		Mashonaland – Central, West, East, North		

Vehicle type	Quantity	Capacity per type	Total capacity	Condition
ERF	12	30	360	Good
MAN	3	30	90	Good
IVECO	4	30	120	Good
AVM/DAF	3	30	90	Good
<b>Total fleet capacity</b>	<b>660</b>			

Transport Company & Address		Contact Names & Email		Tel & Fax
Biddulphs (Pvt) Ltd 708 Midlands Cl, Waterfalls, Harare		Name: Mr. Nyantanga Function: Managing Director Email: sintlesservices@yahoo.co.uk		Tel1: +263(04)2911015 Tel2: +263(04) Fax: +263(04)2911015
Fleet				
Routes / Areas of operation			Mashonaland – Central, West, East, North	
Loads delivered throughout Mashonaland from centre location of Harare				
Vehicle type	Quantity	Capacity per type	Total capacity	Condition
Freightliner	4	30	120	Good
International	2	30	60	Good
<b>Total fleet capacity</b>	<b>180</b>			

Transport Company & Address		Contact Names & Email		Tel & Fax
Leopack Marketing (Pvt) Ltd 19A Lomagundi Rd, Mt. Hampden, Harare		Name: Nick Paliouras Function: Managing Director Email: nick@leopack.com		Tel1: +263(04) Tel2: +263(04) Fax: +263(04)
Fleet				
Routes / Areas of operation			Mashonaland – Central, West, East, North	
Loads delivered throughout Mashonaland from centre location of Harare				
Vehicle type	Quantity	Capacity per type	Total capacity	Condition
Freightliner	55	30	1650	Very Good
Mercedes Benz	6	30	180	Very Good
<b>Total fleet capacity</b>	<b>1,830</b>			

Transport Company & Address		Contact Names & Email		Tel & Fax
Truck Maintenance & Rebuilds t/a Manica Rd Haulage 5 Liverpool Road, Mutare		Name: Mr. Simbi Function: Operations Manager Email: manicaroad@zol.co.zw		Tel1: +263(020)62978 Tel2: +263(020)65248 Fax: +263(020)65248
Fleet				
Routes / Areas of operation			Manicaland	
Loads delivered throughout Mashonaland from centre location of Harare				
Vehicle type	Quantity	Capacity per type	Total capacity	Condition
Freightliner	6	30	180	Good
International	1	30	30	Good
ERF	1	30	30	Good
Mercedes Benz	1	30	30	Good
<b>Total fleet capacity</b>	<b>270</b>			

Transport Company & Address		Contact Names & Email		Tel & Fax
Dunscore Motors (Pvt) Ltd t/a Matan Trucking 3 New Castle Rd, Paulington, Mutare		Name: Mr. Honest Function: Operations Manager Email: matanweb.co.zw		Tel1: +263(020)61051 Tel2: +263(020)66025-7 Fax: +263(020)66028
Fleet				
Routes / Areas of operation			Manicaland	



Loads delivered throughout Mashonaland from centre location of Harare				
Vehicle type	Quantity	Capacity per type	Total capacity	Condition
Freightliner	6	30	180	Good
International	2	30	60	Good
Total fleet capacity	<b>240</b>			

### 3.2.3 Vehicle Rental

There are numerous rental companies within Zimbabwe who will provide a good service at affordable prices.

Rental Car Company Name & Address	Contact Names & Email	Tel & Fax	Vehicle Description
AVIS Rent-a-Car	Name: Wendy Title: Reservations Manager Email: wendy@avis.co.zw	Tel1:+263(04)575431/2 Tel2:+263(09)68571 Fax:+263(04)575481	Mazdas: M3, 323, 626, BT50, Familia
Compact Car Hire	Name: Title: Email:compact@africaonline.co.zw	Tel1:+263(04)577736/40 Tel2:+263(04)572029 Fax:+263(04)577702	
Europcar	Name: Title: Email:carhire@europcar.co.zw	Tel1:+263(04)750622-4 Tel2:+263(04)752559-61 Fax:+263(04)752083	
Imperial Car Hire	Name: Title: Email:carhire@imperial.co.zw	Tel1:+263(04)752559/61 Tel2:+263(04)575592/3 Fax:+263(04)575592	
Elite Car Rental	Name: Title: Email:	Tel1:+263(04)738325 Tel2:+263(04)738326	
Hertz Rent-a-Car	Name: Title: Email:	Tel1:+263(04)706038-39 Fax:+263(04)792793/4	
ERB Car Hire & Tours	Name: Title: Email:	Tel1:+263 (04)721023 Fax:+263 (04)	
Rent-a-Camper	Name: Title: Email:vfrtours@harare.iafrica.com	Tel1:+263 (04)572956 Fax:+263 (04)774752	

### 3.2.4 Taxi Companies

Zimbabwe has a number of taxi related services in and around the country.

Taxi Company Name & Address	Contact Names & Email	Tel & Fax	Vehicle Description
A1Taxi Service Co. (Pvt)Ltd Head Office 12 Market Street, Box 75	Name: Charles Title: Email:	Tel1:+263(04)706996/7 Tel2:+263(04)722221 Fax:	Toyota Corrolla
Cream Line Taxis	Name: Title: Email:	Tel1: +263 (04)703333 Tel2: +263 (04)704758 Fax: +263 (04)	Toyota Corolla, Mazda
Avondale Minifare Taxis & Car Hire (Pvt) Ltd New Avondale Shopping centre Box A285 Avondale	Name: Shepard Title: Email:	Tel1:+263(04)336644 Tel2:+263(04)336616/8 Fax: +263(04)	Toyota Corolla
Rixi taxi Service Co-op Ltd 5 Samora Machel Ave, Box 5535	Name: Fanwell Title: Email:	Tel1: +263 (04)753080/1 Tel2: +263 (04)724222 Fax: +263 (04)	Hundayi Toyota Corolla

### 3.2.5 Freight Forwarding Agents

During the 1990's the agricultural sector broke into the International Market by meeting all the EU standards. As a result horticulture, dairy and numerous other commodities were traded overseas. This meant a need for

a wide range of clearing agents to meet the demand. Today a number of these companies are operating at less than optimum capacity but still have the skills to cater for exporters.

Freight Forwarder Name & Address	Contact Names & Email	Tel & Fax	Freight Forwarding & Clearing services
Speedlink Cargo, Queensway Shopping Centre, P.O.Box H88, Harare	Name: Title: Email:	Tel1: Tel2: Fax:	
Additional information:			

Freight Forwarder Name & Address	Contact Names & Email	Tel & Fax	Freight Forwarding & Clearing services
Exzim Freight, 34 Douglas Rd, Workington, Harare, Box 2558 Harare	Name: Title: Email:	Tel1: +263(04)668966/7 Tel2: +263(04)575192/3 Fax: +263(04)620060	Travel Agencies, Nsk
Additional information:			

Freight Forwarder Name & Address	Contact Names & Email	Tel & Fax	Freight Forwarding & Clearing services
Mitchell Cotts, 29 Birmingham Road, Harare, Zimbabwe	Name: Mike Title: Email:matema@mcfreight.co.zw	Tel1:+263(04)759935 Tel2: Fax:	Road, Rail, Air freight clearing
Additional information:			

Freight Forwarder Name & Address	Contact Names & Email	Tel & Fax	Freight Forwarding & Clearing services
Professional Consolidators (Pvt) Ltd 5 Green Trees Rd, Willowvale, Box ST620, Southerton, Harare	Name: Alec Title: Email:alecn@hrc.colbro.co.zw	Tel1:+263(04)661066 Tel2:+263(04)660668 Fax:+263(04)661299	Road Transport customs clearing
Additional information:			

Freight Forwarder Name & Address	Contact Names & Email	Tel & Fax	Freight Forwarding & Clearing services
Paul Edwards Shipping Co. Unit1, 16 Lisburn Rd, Workington, Box ST498, Southerton, Harare	Name: Title: Email:	Tel1:+263(04)770859/66 Tel2:+263(0)912401665 Fax:+263(04)710160	
Additional information:			

Freight Forwarder Name & Address	Contact Names & Email	Tel & Fax	Freight Forwarding & Clearing services
ECULINE Cargo Operators, Unit1, 32 Shepperton Rd, Graniteside, Box A960, Avondale Harare	Name: Title: Email:	Tel1:+263(04)773290 Tel2:+263(04)773508 Fax:+263(04)773553	
Additional information:			

Freight Forwarder Name & Address	Contact Names & Email	Tel & Fax	Freight Forwarding & Clearing services
Airline Freight Services, Cargo Village Harare Airport, Box A42 Harare Airport	Name: Title: Email:	Tel1:+263(04)575439 Tel2:+263(04)575259 Fax:+263(04)575439	
Additional information:			

### 3.2.6 Handling Equipment

Company Name & Address	Contact Names & Email	Tel & Fax	Equipment description (for sale or rental)
Premier & Lego Forklift Services 12 Shepperton Rd, Graniteside P.O.Box 2743, Harare	Name: Moses Sibanda Title: Sales & Marketing Email: sales@forklift.co.zw	Tel1: +263(04)753618/9 Tel2: +263(04)755430 Fax: +263(04)750762	8Tn, and 2Tn petrol Engine Tapta Forklifts
Zimbulk	Name: Title: Email:	Tel1: +263 (04)753964 Tel2: +263 (04) Fax: +263 (04)753974	
CMED Central Mechanical Equipment Department	Name: Mr. Pasipamire Title: Email: pasi@cmed.co.zw	Tel1: +263(0)912568350 Tel2: +263 (04) Fax: +263 (04)	
Columbus Mckinnon Zimbabwe (Pvt) LTD	Name: Title: Email:	Tel1: +263 (04) Tel2: +263 (04) Fax: +263 (04)	

### 3.3 Electricity/Power

ZESA are the main power provider and are committed to the provision of safe and reliable electricity and related services to all in a fair and cost effective manner.

Main Producer / Distributor & Address	Contact Names & Email	Tel & Fax	Website
Zesa Head Office Electricity Centre 25 Samora Machel Av P.O.Box 377 Hre, Zimbabwe	Name: Fullard Gwasira Title: Relations Manager Email: fgwasira@zesa.net	Tel1: +263(04)774508/35 Tel2: +263(0)912420220 Fax: +263(04)754181	<a href="http://www.zesa.co.zw/911/index.html">http://www.zesa.co.zw/911/index.html</a>
<b>Summary of Role and Services:</b> ZESA is the primary power supply company in the country. All roles and services are catered for by them.			

#### 3.3.1 Electricity Generation

The situation is very different in different parts of the country. In Harare, in the centre, where the office is located, power cuts are less frequent than in the rest of the city, where electricity is not available most of the day. In Masvingo power cuts happen every day, in Beitbridge not as much. Finally, in Mutare the warehouse is located next to the electricity service provider, therefore power is stable. Installing generators with sufficient capacity should be a priority for every WFP office and warehouse. WFP should also ensure that its partners have generators as well as fuels supplies, in order to ensure continuity of work and data transmission. ZESA regards Hospitals, Sanitary facilities, Security, Border Posts, CBD and Airports priority in times of shortage. Although not adhered to this is generally the norm in cities and areas of high importance.

Production Unit	Type <sup>6</sup>	Installed capacity (MW)	Current Production (MW)
Kariba	HEP	750MW	625MW
Hwange	Thermal	920MW	360MW
Harare Power Station	Thermal	60MW	0MW
Bulawayo Power Station	Thermal	120MW	0MW
Munyati (Kwe Kwe)	Thermal	120MW	0MW
<b>Imported</b>		HCB - Mozambique	Fluctuates
		ZESCO – Zambia	Fluctuates
		Snell – DRC	Fluctuates

### 3.3.2 Supply

Supply fluctuates with availability in the region and the demands by the economies that supply Zimbabwe. Refurbishments of various facilities are underway but there is no definite time line for the completion of these projects.

Power Stability	
Power grid / network coverage	Generally good – extensive @ 65% to 75% of Zimbabwe of both high and low voltage
Is supply regular and constant throughout the country?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Please describe	Erratic, due to theft of cable, and limited generation
On average, how often does power supply go out?	Country wide average two to three times per week
On average, how long does the outage last?	5 or more hours

### 3.3.3 Manual Labour Costs

As the UN is not a member of The National Employment Council the Manual Labour costs have been with held.

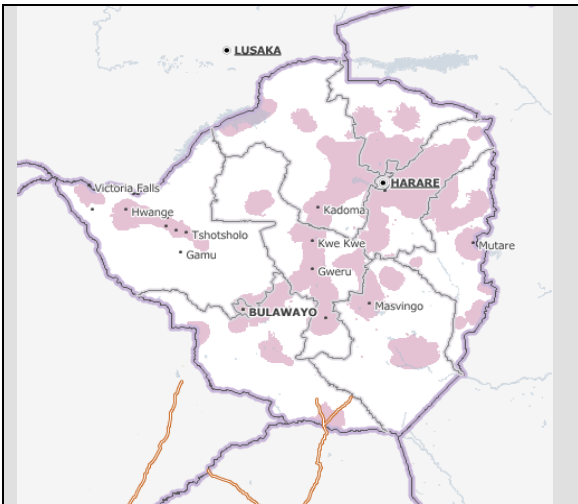
## 3.4 Telecommunications

### 3.4.1 Overview

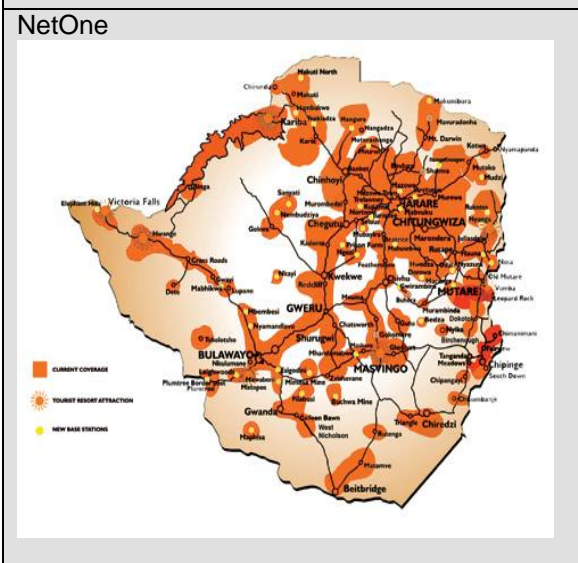
The communications system was once one of the best in Africa, but now suffers from poor maintenance; more than 100,000 outstanding requests for connection despite an equally large number of installed but unused main lines domestic: consists of microwave radio relay links, open-wire lines, radiotelephone communication stations, fixed wireless local loop installations, and a substantial mobile-cellular network; Internet connection is available in Harare and planned for all major towns and for some of the smaller ones. Diaspora related calls congested the lines due to dollar/RBZ (cheaper to call out of Zimbabwe) until dollarization now it is more expensive ex-Zimbabwe. Zimbabwe runs at 100% capacity re: infrastructure usage.

International: satellite earth stations - 2 Intelsat; 2 international digital gateway exchanges (in Harare and Gweru)

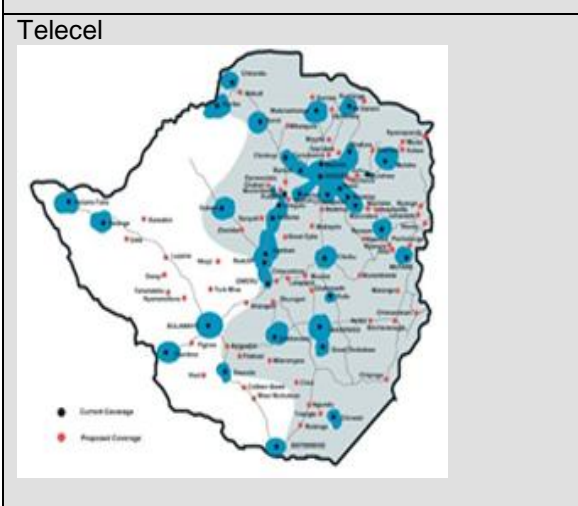
Telephone services	
Is there a landline telephone network?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Does it allow reliable international calls?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
The information gateway is limited to Tel-One, (and Econet by default) so that the Government can manage communications in a time of crisis. International calls are possible but are not reliable.	
On average length of downtime periods for landline connections	From 12hrs- 6 weeks
Is there a mobile phone network?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Econet	Most popular network – operating in major cities, centres and arterial routes. Econet Wireless Zimbabwe says that it has concluded agreements with ZTE and Ericsson to supply and install equipment valued at over US\$170 million for the expansion of its network from the current subscriber capacity of 3 million to just over 5 million. The work to be undertaken by the two companies and their subcontractors include the expansion of the GSM network, which is already GPRS enabled, as well as the separate installation of a national 3G network for all of Zimbabwe's major cities and tourist resorts. Currently, 3G is only available in parts of the capital Harare. Econet currently has just over 2 million subscribers and plans to exceed the 3 million level before the end of December. Investment by Econet during this year has enabled Zimbabwe to take its penetration rate



from less than 10%, just a few months ago, to over 30% before the end of the year. The additional investment by Econet will take penetration to over 50% by June next year. As a listed company, Econet Wireless Zimbabwe is the largest Zimbabwean company by market capitalisation, and remains the single largest investor in Zimbabwe.



Net\*One is the second largest cellular company in Zimbabwe and has over 200,000 subscribers. It provides coverage to all major towns and cities, all small towns, and tourist resorts. Net\*One is affiliated with service providers Firstel Cellular and Zellco Cellular in phone sales, telephone cards and billing. The company offers a wide range of services including vehicle tracking and vehicle monitoring using global positioning satellite technology, throughout Zimbabwe and neighbouring countries. It offers equipment registration and SOS services. [http://en.wikipedia.org/wiki/Net\\*One](http://en.wikipedia.org/wiki/Net*One)



Coverage limited to cities and small towns.

Telone

Dial One a brand of Tel One offers the largest landline network in Zimbabwe that provides telecommunications to:

- Small and Large corporate enterprises
- Educational Institutions
- Research Organisations
- Multi Nationals
- Government and NGO's
- Embassies and Foreign governments

	<ul style="list-style-type: none"> <li>▪ Individuals</li> </ul> Dial One provides exciting and innovative services ranging from advanced functions such as prepaid phone cards, speed dialling and conference calling to toll free service.	
	Internet Services Include:	Information Transfer includes:
	<ul style="list-style-type: none"> <li>▪ Leased line internet service</li> <li>▪ Dial Up internet service</li> <li>▪ Domain registration</li> <li>▪ Domain hosting</li> <li>▪ Internet Consultancy</li> </ul>	<ul style="list-style-type: none"> <li>▪ ISDN</li> <li>▪ ADSL</li> <li>▪ ATM</li> <li>▪ Managed Data Network</li> </ul>
Procedure to obtain subscription	Land lines require a detailed procedure: Vigorous background credit checks, id documentation, proof of residence and guarantor for Landline	
TelOne Offices: HARARE 3rd Floor, Harare Main Post Office, Cnr N.Mandela/Julius Nyerere Way, Tel: 791701 Bulawayo: Cnr Main St/Leopold Takawira St. Tel: (09) 66161 Bindura: Old ZESA Building, 31 Appleby Rd, Tel: (071) 7733/35 Masvingo: Main Post Office Building, Hughes St, Tel: (039) 262491		

Internet Services Providers	
Are there ISPs available?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Largest ISP companies are:	Yo-Africa, Zimbabwe on Line, Mweb, Uthandi, Telone, Zim, Zimbiz.net
Are there IAPs available?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Main Providers	Yo-Africa, Zimbabwe on Line, Mweb, Uthandi, Telone, Zim, Zimbiz.net
Type available	<input checked="" type="checkbox"/> WIMAX <input checked="" type="checkbox"/> Dial-up <input checked="" type="checkbox"/> ADSL <input checked="" type="checkbox"/> GPRS <input checked="" type="checkbox"/> V-SAT <input checked="" type="checkbox"/> 3G <input checked="" type="checkbox"/> UHF
Maximum leasable 'dedicated' bandwidth	Unlimited, dependant on own budget
Estimated availability and coverage	Major towns and cities, ADSL quality still regarded as poor
Procedure to obtain subscription	For ADSL only (Telone facility), credit checks, Vetting and guarantor required. Other last mile solutions- straight forward
Internet country code: .zw Internet hosts: 29,094 (2009) (country comparison to the world: 91) Internet users: 1.421 million (2008) (country comparison to the world: 78)	

### 3.4.2 Providers

Zimbabwe ISP (internet service providers), and IAP (internet access providers) companies are restricted to operations that meet the requirements of POTRAZ. However beyond that these two are related but the lines are blurred between how and each is provided/serviced but the respective companies which equates to poor service all round. The fact that POTRAZ controls the only information gateway and does not allow for private companies to develop the technology limits all services.

Company Name & Address	Contact Names & Email	Tel & Fax	Services Description
ZOL	Name: Title: Email:	Tel1: +263(04)701701 Fax: +263(04)702375 Website: www.zol.co.zw	ADSL, WIMAX, UHF VSAT, Web hosting
MWEB	Name: Title: Email:	Tel1: +263(04)253300 Fax: +263(04)708055 Website: www.mweb.co.zw	ADSL, WIMAX, UHF VSAT, Web hosting
YOAFRICA	Name: A. Gorrosini Title: Email: ardiano@yoafrica.com	Tel1: +263(04)760406 Fax: +263(04)858404 Website: www.yoafrica.com	ADSL, WIMAX, UHF VSAT, Web hosting
ECOWEB	Name: Title: Email:	Tel1: +263(04)758194/6 Fax: +263(04)250202/3 Website: www.ecoweb.co.zw	ADSL, WIMAX, UHF GPRS, Web hosting

### 3.4.3 Telecommunications Regulations

The Postal and Telecommunications Regulatory Authority of Zimbabwe (POTRAZ) has given mobile operators the go-ahead to offer additional services based on 3G and VoIP technology under their current licences, reports local news source Business Chronicle. In a statement, POTRAZ said it was amending the concessions of the operators so that they could begin offering new services to their customers. In an interview with the Chronicle, POTRAZ spokesperson Tawungana Ndoro said operators were still required to submit applications to the regulator to increase the scope of the services that they provided. Zimbabwe has three licensed GSM network operators, Econet Wireless, NetOne and Telecel; the largest by subscriber base, Econet, has already begun deploying 3G W-CDMA technology. ([http://www.telegeography.com/cu/article.php?article\\_id=26428](http://www.telegeography.com/cu/article.php?article_id=26428))

Regulations		
Regulations on usage or import of:		Regulating Authority
Satellite	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	POTRAZ*
HF Radio	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	POTRAZ
UHF / VHF radio (handheld, base or mobile)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	POTRAZ
UHF / VHF repeaters	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	POTRAZ
GPS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Consumer based use is not regulated but military use is.
VSAT	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	POTRAZ
What are the procedures for the importation of ICT equipment?	Not restricted for personal and business use. Industrial Equipment will have to be certified and licensed by POTRAZ	

potraz.gov.zw is a domain controlled by two name servers at telone.co.zw. They are on the same IP network. Incoming mail for potraz.gov.zw is handled by three mail servers. Two mail servers have the same IP number. They are on the same IP network. potraz.gov.zw has one IP number. mail.potraz.gov.zw point to the same IP. telone.co.zw, comone.co.zw, webtech.co.zw, information.gov.zw and ibsintermarket.co.zw share both name servers and mail servers with this domain. zw, ac.zw, org.zw, gov.zw, b2b.co.zw and at least 27 other hosts share name servers with this domain. mail.potraz.gov.zw is sub domains to this hostname. gov.zw is a domain controlled by three name servers. All of them are on different IP networks. potraz.gov.zw is hosted on a server in Zimbabwe. (<http://www.robtex.com/dns/potraz.gov.zw.html>, <http://www.potraz.gov.zw/>)

### 3.4.4 Existing Humanitarian Telecoms Systems

Satellite Phones not need frequencies as they use Sim cards. All the UN Agencies use the same frequencies or both HF and VHF. Voice over IP (VoIP) is a service of Vsat and therefore limited to WFP globally. VSAT/Satellite phones cannot be shut down and govt acknowledges their presence but they are illegal beyond the diplomatic requirements.

Organizations	WFP									
<b>VHF frequencies</b>	172,5875RX		158.325		151.825		155.875		154.975	162.875
	167,5875TX		153.325		156.825		162.875		Simplex	Simplex
<b>HF frequencies</b>	Ch1	3220	Ch6	6849	Ch11	9004	Ch17	3335	Ch22	7715
<b>Used by all UN Departments</b>	Ch2	4885	Ch7	6858	Ch12	1405	Ch18	3510	Ch23	7720
	Ch3	5000	Ch8	7700	Ch13	14554	Ch19	3530		
	Ch4	5065	Ch9	7743	Ch14	18225	Ch20	5225		
	Ch5	6990	Ch10	8150	Ch15	23690	Ch21	5815		
<b>Repeaters</b>	6xGR500 Motorola									
<b>VSAT</b>	5 x VSAT Stations									

### 3.5 Local Supplies Market

#### 3.5.1 Main Food Sources

Maize meal (roller meal – unrefined), oil, Sugar, Salt and Sugar beans account for 80% of the groceries in Zimbabwe. “The national staple is sadza, the white maize meal porridge most local are raised on. The second component of the Zimbabwean diet is meat (or *nyama*). Other commonly consumed types of food include rice, beans, lentils, peas, Corn Soya Blend, Sorghum, bulgur wheat. Popular fish include bream and the whitebait-like dried *kapenta* from the lake Kariba and trout from rivers and dams in the Eastern Highlands”(LCA 2007).

Local foods are between 15-20% more expensive than imported goods as their over heads at the moment are so much more expensive. Government has not applied a price freeze for the basic goods. As it is Oil and Sugar are imported from Brazil and purchased through brokers at the port in Durban, RSA. Sugar from Zimbabwe is exported for much need foreign currency. However prices fluctuate on the world market according to seasons and Malawi is another major importer of sugar to this country. South Africa is exporting grain to Zimbabwe as they have a surplus of grain. Olivine industries have resumed operations but soap is still imported, which is indicative of the lack of foreign currency across the country. Smaller importers like Kappjack Trading have the ability to provide cheaper goods as their over heads are far lower than the bigger food chains in Zimbabwe, possibly up to 25% cheaper. The major retailers in Zimbabwe are Mohammed Musa, Spar, Town & Country, Badela, TM, and Bon Marche (details provided below).

Company Name & Address	Contact Names & Email	Tel & Fax	Food commodities
Innskor Foods	Name: Title: Email:innscofff@ecoweb.co.zw	Tel1: +263(04) Fax:+263(04)666599 Website:	All tinned/package d foods in bulk
Macro Mega Centre	Name: Title: Email:	Tel1: +263(04)747343/7 Fax: +263(04)747730 Website:	All tinned/package d foods in bulk
Badela Wholesalers			Main foodstuffs
Mohammed Musa			Main foodstuffs
Cairns			Main foodstuffs
Kapp-Jack	Name: Phil Ellse Title: Manager Email: kappjack1@gmail.com	Tel1: +263(0)912266853 Fax: +263(04)663433 Website:	Main foodstuffs
Jaggers & Trador	Name: Title: Email:jaggers@jaggers.co.zw	Tel1: +263(04)480913/14 Fax: +263(04)480831/386 Website:www.jaggers.co.zw	All tinned/package d foods in bulk

### 3.6 Accommodation

Accommodation is plentiful in the major cities. Further out the quality deteriorates but as the road networks are fair the ability to get from A-B is possible within a day. The table provides details of accommodation:

Company Name & Address	Contact Names & Email	Tel & Fax	Comments & Services
Chevron Hotel Masvingo	Name: Title: Email:chevron@icon.co.zw	Tel1:+263(039)262054/5 Fax: :+263(039)265961 Website:	2 Star
Fairmile Gweru	Name: Title: Email:	Tel1:+263(0)224144/5/6 Fax: +263(0)223189 Website:	3 Star
Holiday Inn Mutare	Name: Title: Email:	Tel1: +263(020)64431 Fax: +263(020)6446 Website:	
Wise Owl Mutare	Name: Email:	Tel1:+263(020)64643 Website:	2 Star
White Horse Inn Mutare	Name: Email:	Tel1:+263(020)60138 Website:	2 Star



Beitbridge Inn Beitbridge	Name: Title: Email:	Tel1: +263(0286)22214 Fax: +263(0286)22413 Website:	2 Star, Pool, AC, TV
Holiday Inn Bulawayo	Name: Title: Email:	Tel1: +263(09)252460/7 Fax: +263(09)259007 Website:	3 Star, pool, gym, conference facilities, business centre
Meikles Harare	Name: Title: Email:	Tel1: +263(04)707721/9 Fax: +263(04)707753/4 Website:	5 Star
Holiday Inn Harare	Name: Title: Email:	Tel1: +263(04)251203/30 Fax: +263(04)738956 Website:	

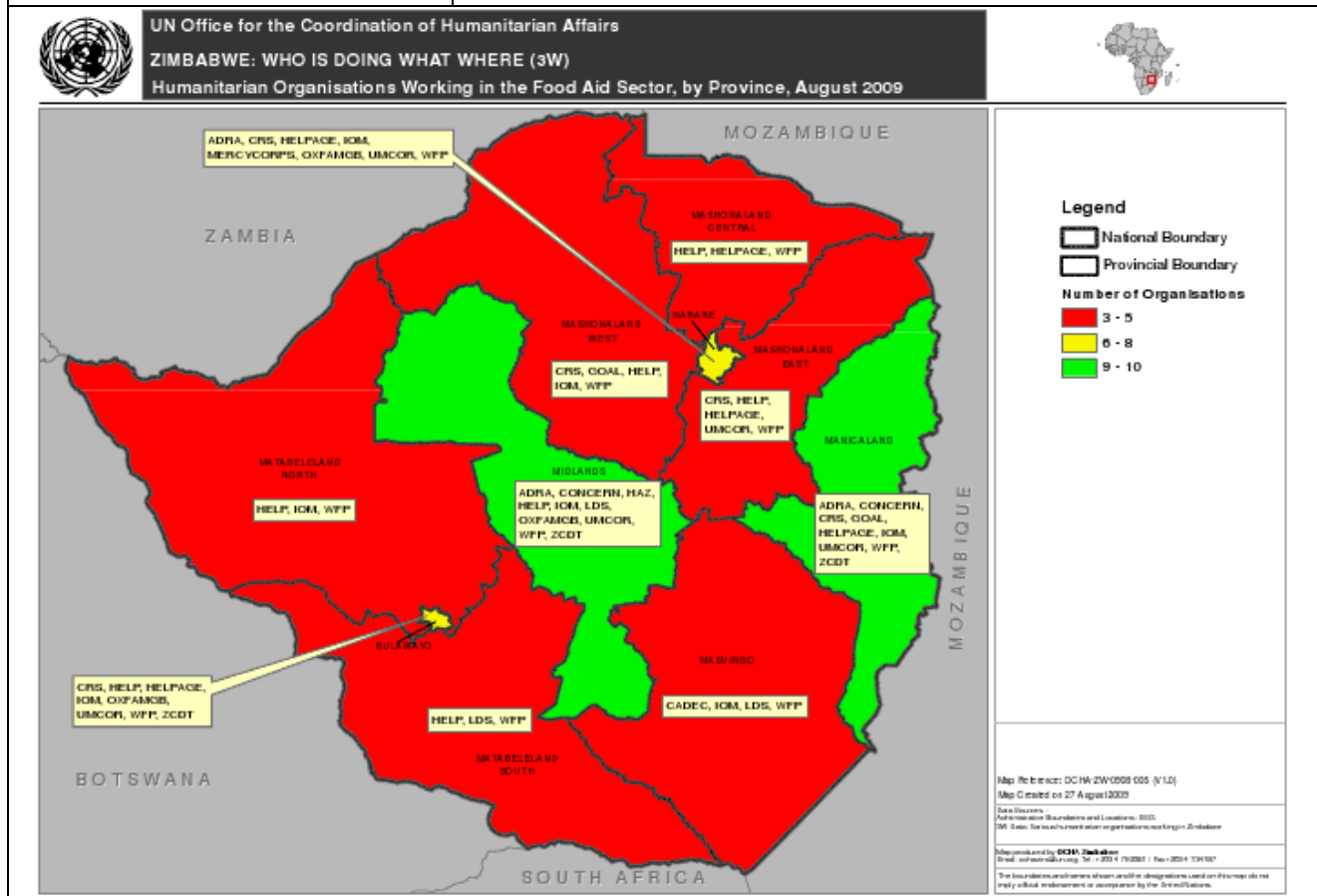
## 4. Scenarios and Contingencies

The following sub-chapters attempt to map the potential scenarios as outlined in own or inter-agency contingency planning exercises, assess the impact and expected response.

### 4.1 Food Security

Most Likely	Potential Case Load	Quantity
Extended Drought		

<b>Location</b>	
-----------------	--



<b>Who</b>	
------------	--

Worst Case	Potential Case Load	Quantity
Over Extended Drought		

<b>Location</b>	
-----------------	--

<b>Who</b>	
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\*Add as many rows as needed

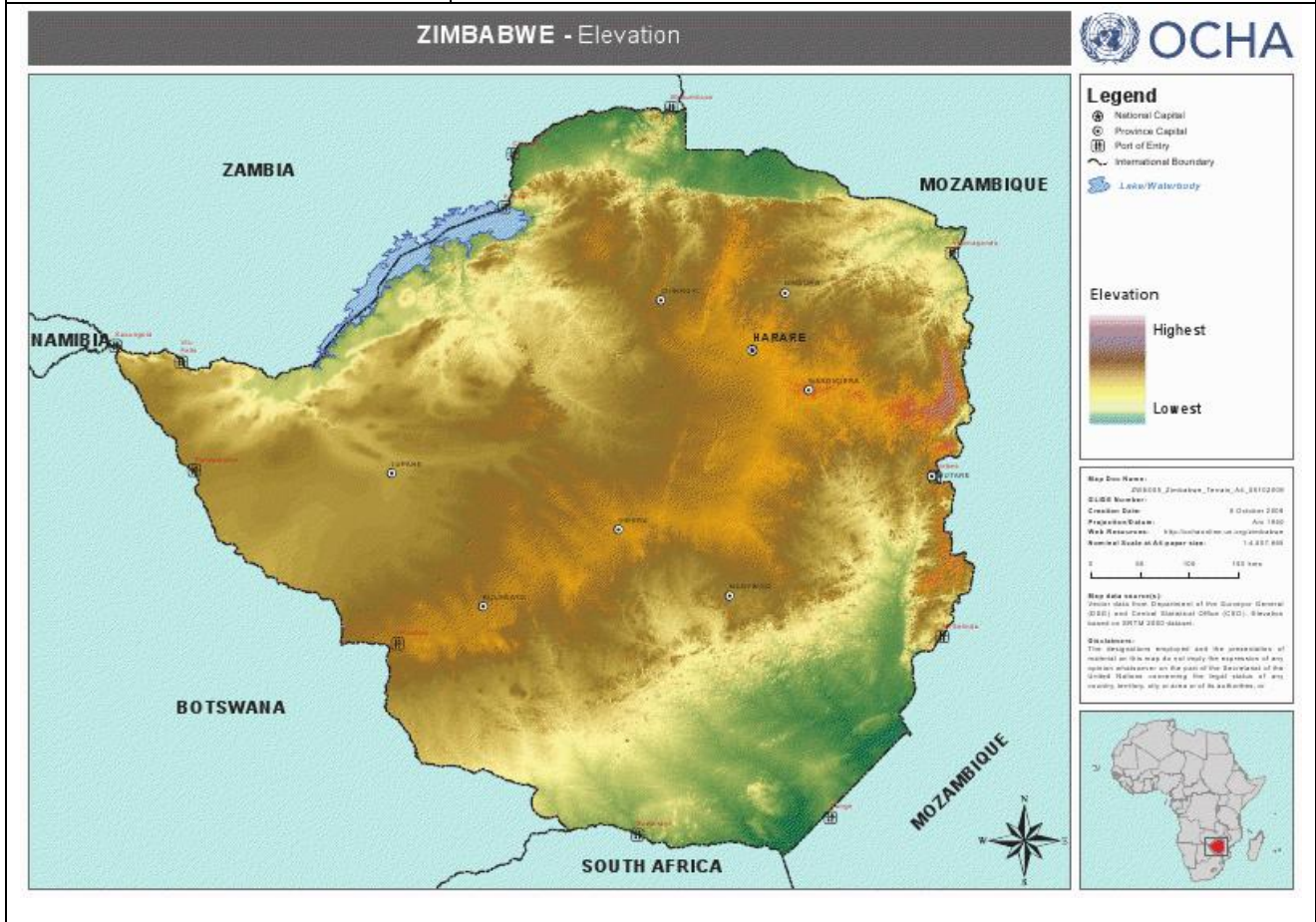
Logistics Considerations (e.g. existing capacities / augmentation vis a vis scenario)	
General	
Storage	
Transport	

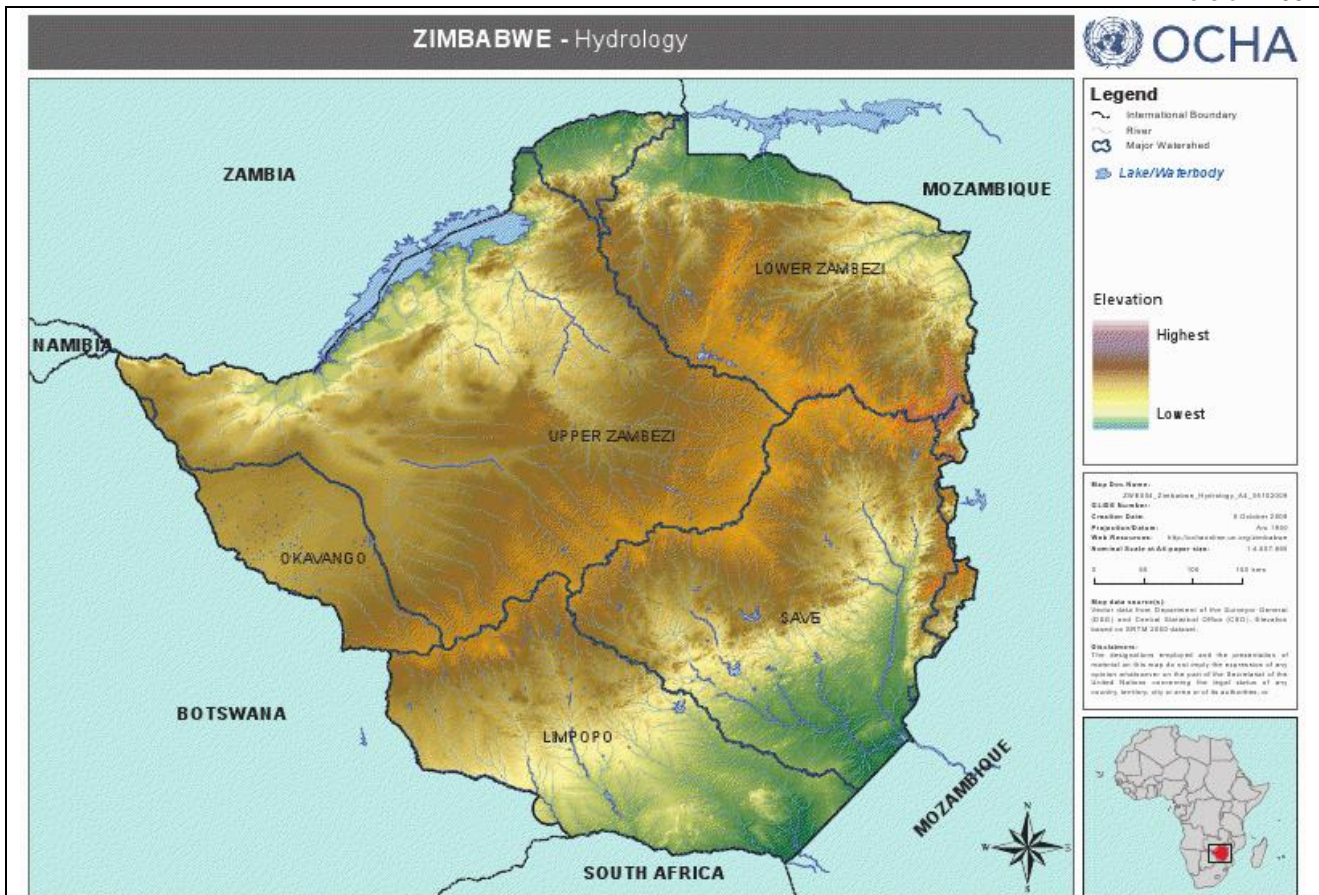
## 4.2 Natural Disasters

### 4.2.1 Floods

Most Likely	Prevention and Mitigation Procedures	Quantity
<ul style="list-style-type: none"> <li>▪ Localized floods in flood-prone areas</li> <li>▪ Minor loss of livestock</li> <li>▪ property and infrastructure damage</li> <li>▪ crop destruction, with mild impact on household food security</li> </ul>	<ul style="list-style-type: none"> <li>▪ Seasonal multi-sector awareness campaigns</li> <li>▪ use of real time flood monitoring equipment</li> <li>▪ stock piling of relief and rehabilitation material</li> <li>▪ relocation of at risk communities</li> <li>▪ mainstreaming of the GoZ flood response guidelines into the school curricula</li> </ul>	<p>Likely to affect 98,000 people</p>

**Location** flood prone areas of the country





**Who**

Worst Case	Potential Case Load	Quantity
<ul style="list-style-type: none"> <li>nation wide flooding emergency or disaster</li> <li>likely to affect up to <b>150 000</b> people</li> </ul>	<ul style="list-style-type: none"> <li>Loss of lives</li> <li>Considerable losses of livestock</li> <li>Major property and infrastructure damage</li> <li>Displacement from lower to higher ground</li> <li>Crop destruction, leading to food shortages</li> <li>Disruption of socio-economic activities</li> <li>Increase of gender based violence/abuse</li> </ul>	

**Location**  
**Who**

\*Add as many rows as needed

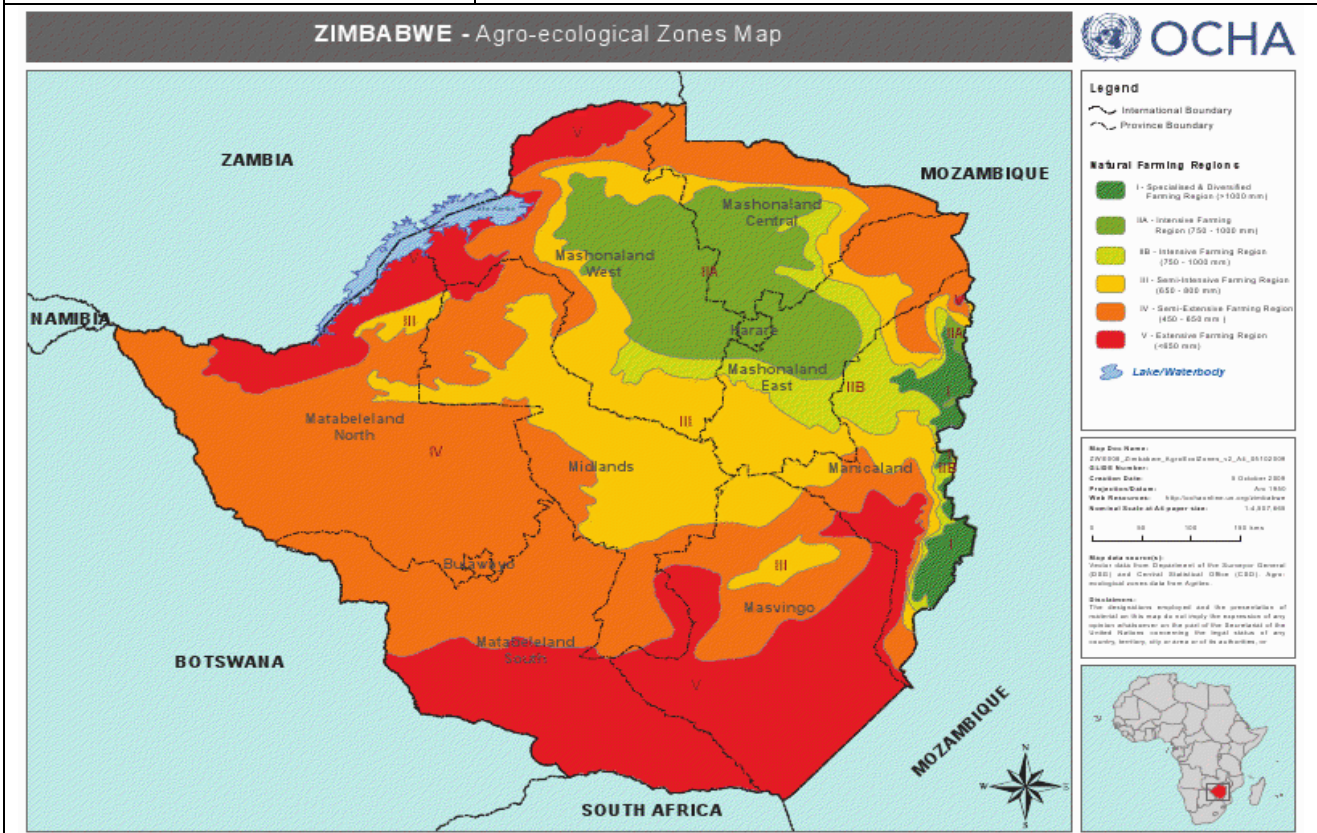
Logistics Considerations (e.g. existing capacities / augmentation vis a vis scenario)	
General	
Storage	
Transport	

**4.2.2 Drought**

Most Likely	Prevention and Mitigation Procedures	Quantity
<ul style="list-style-type: none"> <li>localized crop failure and food deficit</li> <li>Minor occurrences of</li> </ul>	<ul style="list-style-type: none"> <li>utilize drought tolerant crops</li> <li>Promote water harvesting</li> <li>Promote public health education</li> </ul>	up to <b>2- 2.8</b> million people in need of food assistance

<ul style="list-style-type: none"> <li>▪ livestock death.</li> <li>▪ Hygiene practices to worsen.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Borehole drilling and rehabilitation</li> <li>▪ Cash transfer programs</li> <li>▪ Food aid, FFW, FFA</li> <li>▪ Irrigation schemes and agric inputs and voucher system</li> </ul>	
--	--	--

**Location** geographic areas that are traditionally food insecure



**Who**

Worst Case	Potential Case Load	Quantity
<ul style="list-style-type: none"> <li>▪ widespread crop failure and massive livestock death</li> <li>▪ acute water shortage for both humans &amp; animals</li> <li>▪ increased malnutrition rates leading to kwashiorkor and marasmus, and eventually starvation and famine</li> <li>▪ massive outbreak of cholera, dysentery and diarrhoea</li> </ul>		<p>up to between <b>3 – 5</b> million people in need of food assistance</p>

**Location**

**Who**

Logistics Considerations (e.g. existing capacities / augmentation vis a vis scenario)	
General	
Storage	
Transport	

### 4.3 Other

#### 4.3.1 Cholera

Most Likely	Prevention and Mitigation Procedures	Quantity
<ul style="list-style-type: none"> <li>▪ geographical specific morbidity and mortality cases, particularly affecting people living with HIV &amp; AIDS, children, women and the elderly</li> <li>▪ generalized loss of productive human hours</li> <li>▪ Generalized internal movements and increasing poverty</li> </ul>	<ul style="list-style-type: none"> <li>▪ C4 surveillance to include monitoring of diarrhoeal cases</li> <li>▪ Revamp village health workers system and train</li> <li>▪ Water and sewer infrastructure reconstruction and rehabilitation in urban areas</li> <li>▪ Awareness campaign and community mobilization</li> <li>▪ Enforcement of public health by-laws</li> <li>▪ Strengthen GoZ coordination and response capacity</li> </ul>	Up to <b>50 000-70 000</b> people affected, and a case fatality rate of up to <b>1.7%</b>
Location	Urban and rural areas where poor sanitation prevails i.e. dilapidated water and sanitation infrastructure	
Who		

Worst Case	Potential Case Load	Quantity
<ul style="list-style-type: none"> <li>▪ Case fatality above <b>4%</b></li> <li>▪ between <b>100 000- 125 000</b> people affected</li> <li>▪ High morbidity and mortality, especially to the vulnerable groups</li> <li>▪ Increased psychological trauma in communities</li> <li>▪ Nationwide outbreak</li> <li>▪ Increased movement and displaced populations</li> </ul>		
Location		
Who		

\*Add as many rows as needed

Logistics Considerations (e.g. existing capacities / augmentation vis a vis scenario)	
General	
Storage	
Transport	

#### 4.3.2 N1N1

Most Likely	Prevention and Mitigation Procedures	Quantity
<ul style="list-style-type: none"> <li>▪ isolated cases in tourist centres or resort places</li> <li>▪ animal to human transmission</li> </ul>	<ul style="list-style-type: none"> <li>▪ education and training of workers at ports of entry (health professionals, immigration officers, security forces etc)</li> <li>▪ pre-positioning of tamiflu and PPEs</li> <li>▪ community awareness raising</li> <li>▪ identification and preparation of referral centres</li> <li>▪ Establishment and equipping a testing labs</li> <li>▪ Restrict international travel to affected countries</li> </ul>	<b>10-15</b> cases confirmed positive
Location		

Who	
-----	--

Worst Case	Potential Case Load	Quantity
<ul style="list-style-type: none"> <li>▪ increased morbidity and mortality</li> <li>▪ human to human transmission</li> <li>▪ increased psychological trauma in affected communities</li> <li>▪ wide spread mobility and generalized displacements</li> </ul>		rapid out break affecting <b>100- 1000</b> people in border towns and resort places
Location		
Who		

\*Add as many rows as needed

Logistics Considerations (e.g. existing capacities / augmentation vis a vis scenario)	
General	
Storage	
Transport	

## 5. Annexes

### Annex 1: Key Donors and Co-Operating Embassies

<b>Key Donors for WFP and co-operating Embassies in Zimbabwe</b>	
<b>Embassy of Australia</b> Tel:+263(04)852471 1 Green Close, Borrowdale, Harare	<b>Embassy of U.S.A.</b> Tel:+263(04)250593/4 172 Herbert Chitepo Av, Harare
<b>Embassy of Britain</b> Tel:+263(04)772990, 774700 Corner House, 7th Floor Cnr. S.Machel Ave/L. Takawira, Harare	<b>Embassy of Canada</b> Tel:+263(04)252181/5 45 Baines Avenue, Harare
<b>Embassy of Belgium</b> Tel: +27(012)440 3201 <b>Relocated to Pretoria</b> <b>South Africa</b> 625 Leyds Street, Muckleneuk 0002, Pretoria	<b>DFID Harare</b>  <b>EU - ECHO</b> Mt. Pleasant Harare
<b>USAID</b> Tel:+263(04)252401, 250992, 252420 1-3 Pascoe Avenue, Belgravia, Harare	<b>European Commission</b> Tel:+263(04)338158/64 EU Hse, Mt. Pleasant Business Park, 1 Norfolk Rd
<b>Embassy of Japan</b> Tel:+263(04)250018-20, 250025-27 4th Floor, NSSA Centre Cnr. Second St / Julius Nyerere Way, Harare	<b>Embassy of Algeria</b> Tel:+263(04)791791, 791773 8 Pascoe Avenue Belgravia, Harare
<b>Embassy of Egypt</b> Tel:+263(04)303445, 303497 7 Aberdeen Road, Avondale, Harare	<b>Embassy of Spain</b> Tel:+263(04)250740/1/2 16 Philips Avenue, Belgravia, Harare
<b>Embassy of Malawi</b> Tel:+263(04)798584, 798586, 798585, 798587, 799005 11 Duthie Poad, Alexandra Park, Harare	<b>(NZAid)</b> Tel./fax:+263(04)745594 49 Churchill Ave (enterance on Arundel Rd), Alexandra Park, Harare
<b>Embassy of France</b> Tel:+263(04)705738, 704069,706780 11th Floor, Old Reserve Bank Bdg 74/76 Samora Machel Avenue, Harare	<b>New Zealand High Com.</b> Tel:+27(012) 342 8656 2nd Floor Blcok C. Hatfield Gardens 110 Arcadia Street, Hatfield 0083, Pretoria, RSA
<b>Embassy of Ireland</b> Delhaim Suite, Tubalch Park 1234 Church Street, Colbyn 0083 Pretoria, South Africa	<b>Embassy of Malaysia</b> Tel:+263(04)334413/14 40 Downie Avenue Belgravia, Harare
<b>Embassy of China</b> Tel:+263(04)794155, 794161, 794160 Oakwood Building, 30 Baines Avenue, Harare	<b>Embassy of The Holy See</b> Tel. 744547, 744024 5 St. Kilda Road, Mt. Pleasant, Harare
<b>Embassy of South Africa</b> Tel:+263(04)251843/52 753147 7 Elcombe Road, Belgravia, Harare	<b>Embassy of India</b> Tel:+263(04)795955/6, 792523 12 Natal Road, Belgravia, Harare
<b>Embassy of Pakistan</b> Tel:+263(04)720293, 794264 11 Van Praagh Avenue, Milton Park, Harare	<b>Embassy of Zambia</b> Tel:+263(04)773777 - 81 Zambia House, 48 Kwame Nkrumah Ave, Harare
<b>Embassy of Netherlands</b> Tel:+263(04)776701/4 2 Arden Road (off Enterprise Rd), Highlands, Harare	<b>Embassy of Germany</b> Tel:+263(04)308655, 308656 30 Ceres Road, Avondale, Harare
<b>Embassy of Italy</b> Tel:+263(04)497200, 498190, 497373 7 Bartholomew Close, Greendale, Harare	<b>Embassy of Austria</b> Tel:+263(04)702921/2, 707648 13 Duthie Road, Alexandra Park, Harare
<b>Embassy of Switzerland</b> Tel:+263(04)703997/8, 791409 9 Lanark Road, Belgravia, Harare	<b>Embassy of Greece</b> Tel:+263(04)793208, 723747 8 Deary Avenue, Belgravia, Harare
<b>Embassy of Sweden</b> Tel:+263(04)302636 32 Aberdeen Road, Avondale, Harare	<b>Embassy of Pakistan</b> Tel:+263(04)720293, 794264 11 Van Praagh Avenue, Milton Park, Harare
<b>Embassy of Norway Tel. 252426</b>	<b>Embassy of Mozambique</b>




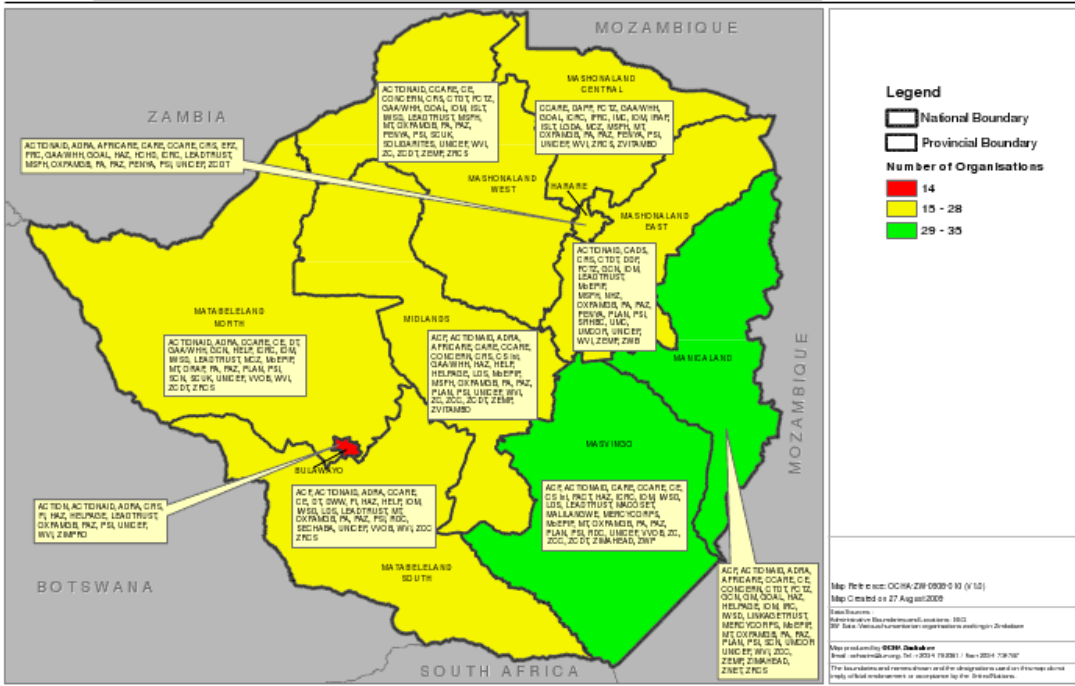
5 Lanark Road Belgravia, Harare	Tel:+263(04)253871/2/3 152 Herbert Chitepo St, Harare
<b>Embassy of South Korea</b> Tel:+263(04)756541 - 4 3rd Floor, Redbridge, Eastgate Building, 3rd St./Robert Mugabe Rd, Harare	<b>Embassy of Malawi</b> Tel:+263(04)798584, 798586, 798585, 798587, 799005 11 Duthie Poad, Alexandra Park, Harare
<b>Embassy of Mozambique</b> Tel:+263(04)253871/2/3 152 Herbert Chitepo Street, Harare	<b>Embassy of Egypt</b> Tel:+263(04)303445, 303497 7 Aberdeen Road, Avondale, Harare
<b>UN agencies operating in Zimbabwe</b>	
UNIDO 5th Floor, Takura House Kwame Nkrumah Avenue, Harare Tel:+263(04)737634, 792681/6 ext 263	UNFPA Direct tel.
UNIC 2nd and 3rd Floors Tel:+263(04)777060, 777047 Sanders House Cnr. First Street/Jason Moyo, Harare	FAO Tel:+263(04)252021-3/252158/252161/ 253655-7 6th Floor, Old Mutual Centre, Corner Jason Moyo/Third Street. Harare
UNAIDS 6th Floor, Takura House Kwame Nkrumah Avenue Harare	UNDP/OCHA Takura House Tel:+263(04)792681-6, 729711-3, 728691-3 Kwame Nkrumah Avenue, Harare
UNIFEM 6th Floor, Takura House Kwame Nkrumah Avenue Harare	UNHCR Direct tel. Tel:+263(04)793274/5, 708529, 792412 2nd Floor, Takura House, Kwame Nkrumah Avenue, Harare
UNDP 9th Floor, Takura House Kwame Nkrumah Avenue, Harare Tel:+263(04)792681-6, 729711-3, 728691 – 3	UNESCO 8 Kenilworth Road Newlands, Harare
UNICEF 6 Fairbridge Avenue Belgravia, Harare Tel:+263(04)730093, 703942, 703941-2	WHO Direct tel.

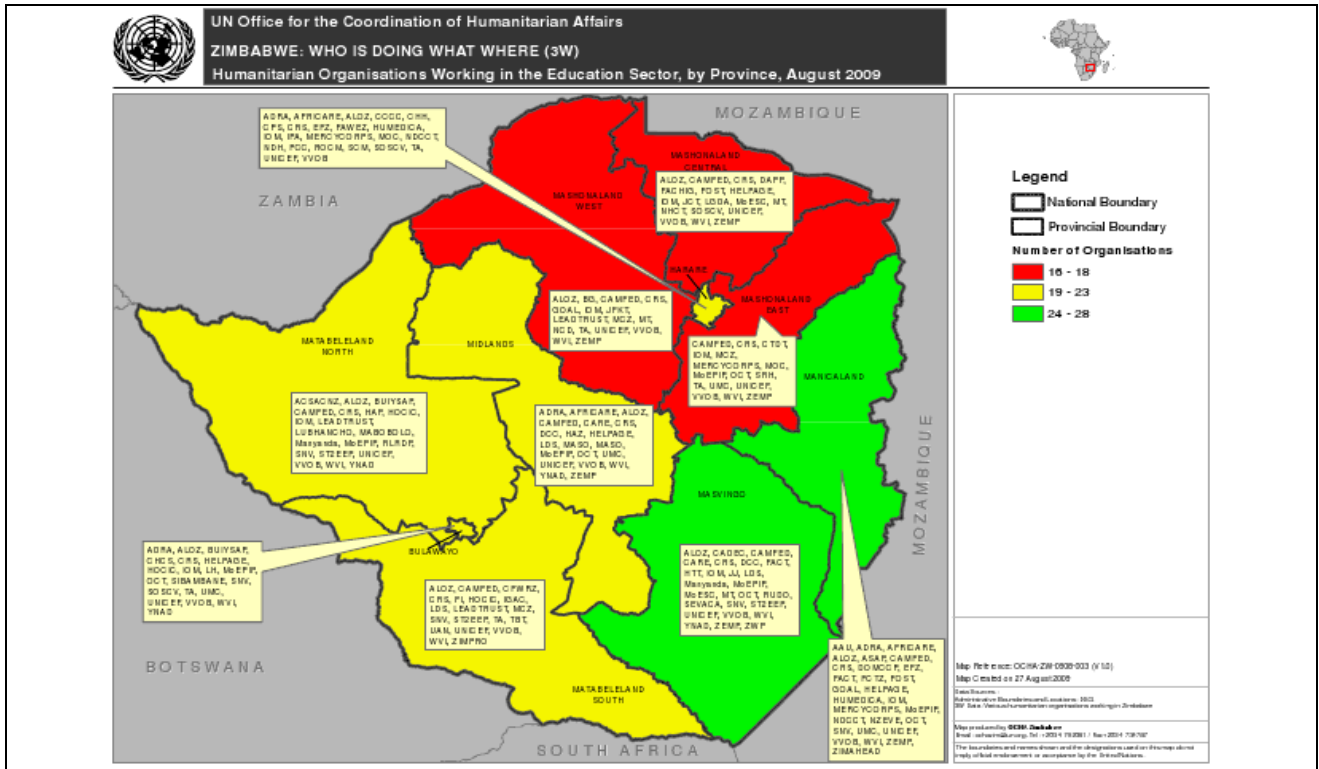
**Annex 2: Zimbabwe Focal Points**

<b>Zimbabwe Emergency Focal Points Contact List (Last updated: 02/05/08)</b>		
<b>Agency/Partner/Name</b>	<b>Telephone</b>	<b>Email</b>
<b>ActionAid International</b> Momo Masoka Isobel Sinosi	Mobile: +263(0)11431242 Mobile: +263(0)11580005 Tel: +263(04)788122/3/5	<a href="mailto:momo.masoka@actionaid.org">momo.masoka@actionaid.org</a> <a href="mailto:isobel.sinosi@actionaid.org">isobel.sinosi@actionaid.org</a>
<b>ASAP</b> Regai Tsunga	Mobile: +263(0)11648742 Tel: +263(020)30669	<a href="mailto:regait@asap.co.zw">regait@asap.co.zw</a>
<b>CADEC</b> Cornelius Hamadziripi	Tel: +263(04)731915 Tel: +263(04)705368	<a href="mailto:cadeccnat@yahoo.co.uk">cadeccnat@yahoo.co.uk</a>
<b>CADEC Bulawayo</b> Fr. Alex Thomas W. Sibanda L. Tshuma C. Shirichena	Mobile: +263(0)11764118 Mobile: +263(0)11640156 Mobile: +263(0)11761625 Mobile: +263(0)11640151 Tel: +263(09)69218	<a href="mailto:cadeccbyo@mweb.co.zw">cadeccbyo@mweb.co.zw</a>
<b>Christian aid</b> William Anderson Miriam Machaya	Mobile: +263(0)912565165 Mobile: +263(0)912353169 Tel: +263(04)737289	<a href="mailto:wanderson@christianaid.co.zw">wanderson@christianaid.co.zw</a> <a href="mailto:mmachaya@christianaid.co.zw">mmachaya@christianaid.co.zw</a>
<b>Christian Care</b> Addmore Makunura Ellen Jaka Leornard Karemba	Mobile: +263(0)11436617 Mobile: +263(0)912414692 Mobile: +263(0)11768018 Tel: +263(04)573073 Tel: +263(04)572170	<a href="mailto:amakunura@ccare.co.zw">amakunura@ccare.co.zw</a> <a href="mailto:ellenjaka@yahoo.co.uk">ellenjaka@yahoo.co.uk</a> <a href="mailto:lkaremba@ccare.co.zw">lkaremba@ccare.co.zw</a>
<b>Concern Worldwide</b> Luke Muyambo	Mobile: +263(0)912413640	<a href="mailto:luke.muyambo@concern.net">luke.muyambo@concern.net</a>
<b>CRS</b> Joram Chikwanya	Tel: +263(04)724997 Tel: +263(04)725168	<a href="mailto:ichikwanya@crszim.org.zw">ichikwanya@crszim.org.zw</a>
<b>Dabane Trust</b> Douglas Nleya	Tel:+263(09)244775 Tel: +263(09)240198	<a href="mailto:d.s.nleya@dabane.co.zw">d.s.nleya@dabane.co.zw</a>
<b>FAO</b> Jean-Claude Urvoy	Mobile: +263(0)912237304 Tel: +263(04)253655-8	<a href="mailto:jeanclaude.urvoy@fao.org">jeanclaude.urvoy@fao.org</a>
<b>FOSENET</b> Kathy Manase	Mobile: +263(0)11726582 Mobile: +263(0)912370542	<a href="mailto:fosenet@mweb.co.zw">fosenet@mweb.co.zw</a>
<b>HAZ</b> Adonis Faiti	Mobile: +263(0)912813549 Tel: +263(04)747236	<a href="mailto:afaiti@helpage.co.zw">afaiti@helpage.co.zw</a>
<b>Hellen Keller International</b> Dora Panagides Lucy Ruzive	Mobile: +263(0)11876227 Mobile: +263(0)11320075 Tel: +263(04)2915680	<a href="mailto:dpanagides@hki.org">dpanagides@hki.org</a> <a href="mailto:lruzive@hki.org">lruzive@hki.org</a>
<b>IFRC</b> Taddious Pasipanodya Calvine Matsinde	Tel: +263(04)705165	<a href="mailto:taddiousmorgan.pasipanodya@ifrc.org">taddiousmorgan.pasipanodya@ifrc.org</a> <a href="mailto:calvine.matsinde@yahoo.co.uk">calvine.matsinde@yahoo.co.uk</a>
<b>International Committee of the Red Cross</b> Zoran Jovanovic	Mobile: +263(0)912235168 Tel: +263(04)790260	<a href="mailto:harare.har@icrc.org">harare.har@icrc.org</a>
<b>IOM</b> Noberto	Tel: +263(04)303514	<a href="mailto:ncelestino@iom.int">ncelestino@iom.int</a>
<b>MSF-Luxembourg</b> Kim Gielens	Mobile: +263(0)11882568 Tel: +263(04)741024	
<b>OXFAM Canada</b> Norbert Dube	Mobile: +263(0)11406201 Tel: +263(09)62226	<a href="mailto:oxcan2002@yahoo.com">oxcan2002@yahoo.com</a>

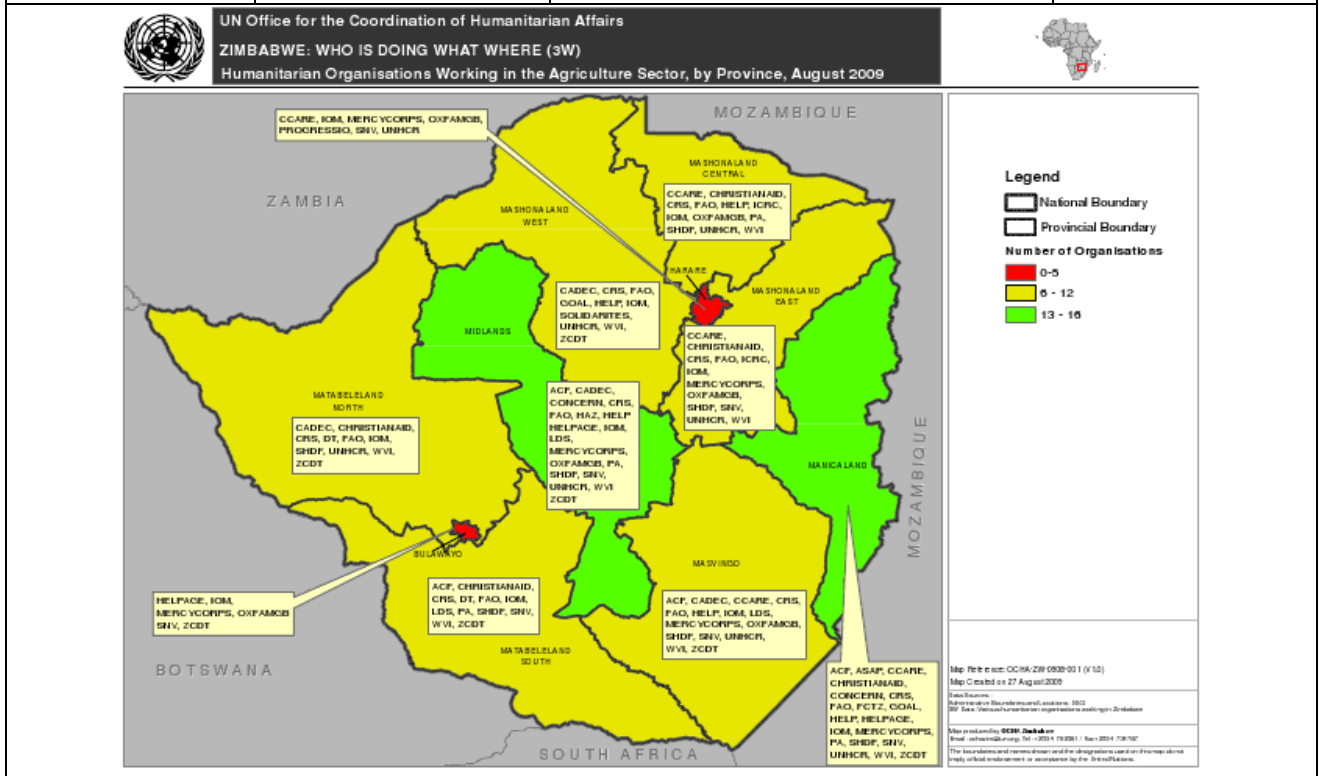
<b>Zimbabwe Emergency Focal Points Contact List (Last updated: 02/05/08)</b>		
<b>Agency/Partner/Name</b>	<b>Telephone</b>	<b>Email</b>
<b>OXFAM GB</b> Mohammed idrees Khan Penninah Mathenge Wangari	Mobile: +263(0)912248785 Mobile: +263(0)912437566 Tel: +263(04)700824	<a href="mailto:mkhan@oxfam.org.uk">mkhan@oxfam.org.uk</a> <a href="mailto:pwangari@oxfam.org.uk">pwangari@oxfam.org.uk</a>
<b>OXFAM GB (Bulawayo)</b> Tawanda Guvi	Mobile: +263(0)912568605 Tel: +263(09)62095	<a href="mailto:tguvi@oxfam.org.uk">tguvi@oxfam.org.uk</a> <a href="mailto:tguvi@yahoo.com">tguvi@yahoo.com</a>
<b>Plan Zimbabwe</b> Garikayi Nyakujara Henry Mpofu	Mobile: +263(0)11782742 Mobile: +263(0)11611153 Tel: +263(09)882734/8	<a href="mailto:garikayi.nyakujara@plan-international.org">garikayi.nyakujara@plan-international.org</a> <a href="mailto:henry.mpofu@plan-international.org">henry.mpofu@plan-international.org</a>
<b>Practical Action</b> Praradzayi	Mobile: +263(0)912661851 Tel: +263(04)776631	<a href="mailto:paradzayib@practicalaction.org.zw">paradzayib@practicalaction.org.zw</a>
<b>Pump Aid</b> Amos Chitungo Elizabeth Maneya	Mobile: +263(0)912248935 Mobile: +263(0)912516800 Tel: +263(020)66197/66391	<a href="mailto:exec@pumpaid.org">exec@pumpaid.org</a> <a href="mailto:amoschitungo@pumpaid.org">amoschitungo@pumpaid.org</a>
<b>SC-Norway</b> Johnson Matenga	Mobile: +263(0)11422533	<a href="mailto:johnson.matenga@redbarna.org">johnson.matenga@redbarna.org</a>
<b>SC-UK</b> Chris Chikanya	Mobile: +263(0)11865243 Tel: +263(04)793198/9	<a href="mailto:chriscs@yahoo.com">chriscs@yahoo.com</a> <a href="mailto:chrisc@scfuk.org.zw">chrisc@scfuk.org.zw</a>
<b>Sibambene AIDS Trust</b> Lucia Malemane	Mobile: +263(0)11737216 Tel: +263(09)883199	<a href="mailto:aobaoc@mweb.co.zw">aobaoc@mweb.co.zw</a>
<b>SNV</b> Phomolo Maphosa Rugare Mukanganise	Mobile: +263(0)912288910 Tel: +263(09)887004 Tel: +263(04)369040	<a href="mailto:pmaphosa@snvworld.org">pmaphosa@snvworld.org</a> <a href="mailto:rmukanganise@snvworld.org">rmukanganise@snvworld.org</a>
<b>Swedish Cooperation Center</b> Anna Tibblin	Mobile: +263(0)912367636 Tel: +263(04)707494	<a href="mailto:tibblin@sccrosa.org">tibblin@sccrosa.org</a>
<b>UNHCR</b> Josephine Runesu	Tel: +263(04)793274/5	<a href="mailto:runesu@unhcr.org">runesu@unhcr.org</a>
<b>UNICEF</b> Jean Aboyo	Mobile: +263(0)912573792 Tel: +263(04)703941/2	<a href="mailto:jean.aboyo@unicef.org">jean.aboyo@unicef.org</a>
<b>UNOCHA</b> Pios Ncube	Mobile: +263(0)11611444 Tel: +263(04)792681/6	<a href="mailto:ncube2@un.org">ncube2@un.org</a> <a href="mailto:pncube72@yahoo.com">pncube72@yahoo.com</a>
<b>USAID</b> Amy Tohill-Stull Mark Adams	Mobile: +263(0)912565965 Tel: +263(04)490963 Tel: +263(04)495640 Tel: +263(0)735155	<a href="mailto:atohill-stull@usaid.gov">atohill-stull@usaid.gov</a> <a href="mailto:madams@usaid.gov">madams@usaid.gov</a>
<b>WFP</b> Jaspal Gill	Tel: +263(04)799215-220	<a href="mailto:jaspal.gill@wfp.org">jaspal.gill@wfp.org</a>
<b>WFP</b> Jess Trop	Mobile: +263(0)11634109 Mobile: +263(0)912278964	<a href="mailto:jess.trop@wfp.org">jess.trop@wfp.org</a>
<b>WHO</b> Stephen	Tel: +263(04)253724-30	<a href="mailto:maphosas@zw.afro.int">maphosas@zw.afro.int</a>
<b>World Vision Zimbabwe</b> Richard Ndou	Mobile: +263(0)11620054	<a href="mailto:richard_ndou@wvi.org">richard_ndou@wvi.org</a>
<b>WVI</b> Bhekimpilo Khanye Raymond Masunda	Mobile: 011 617 282 Mobile: 011 637 463 Tel: +263(04)301709	<a href="mailto:bhekimpilo_khanye@wvi.org">bhekimpilo_khanye@wvi.org</a> <a href="mailto:raymond_musungwa@wvi.org">raymond_musungwa@wvi.org</a>

**Annex 3: Clusters**

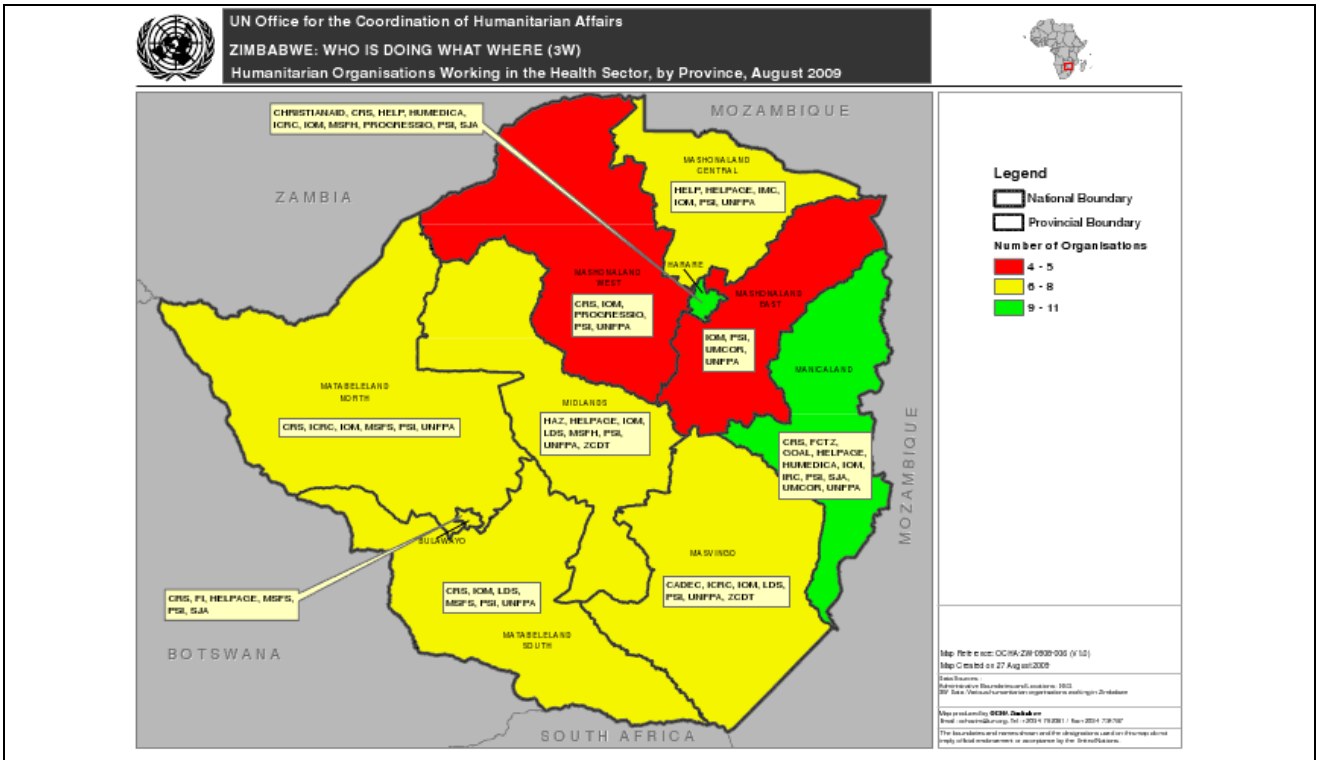
Coordination Mechanisms / Committees / Groups			
Org. Name	Contact & Address	Contacts	Comments
OCHA	Pious Ncube 2 <sup>nd</sup> Fl. Takura Hse 67-69 Kwame Nkrumah Ave, Harare	Tel1:+263(04)792681/6 Tel2: +263(0)11611444 Fax: +263(04)734787 Email: ncube@un.org	<ul style="list-style-type: none"> <li>OCHA will provide secretariat/technical support to the HC and collect and disseminate information relating to the crisis.</li> <li>Please see addendum of Who is doing what where.</li> <li>In the absence of the HC, the designated HC a.i. will undertake the above responsibilities and duties until the return of the HC. If the duties of Resident Coordinator and Humanitarian Coordinator have been assigned to two different Heads of Agencies, the two agencies will confer and determine the appropriateness, timing and location for convening for the first meeting of the UNCT.</li> <li>All emergency Committees established in the context of this Inter Agency Contingency Plan work closely with the Government through the CPU, and the Sectoral Groups established by the National Humanitarian Coordination Strategy.</li> </ul>
<b>WASH Cluster</b>	Soren Karlsson 6 Fairbridge Ave. Belgravia, Harare	Tel1:+263(0)913266911 Fax: Email:sorenkarlsson@hotmail.com	<b>Cluster Lead: UNICEF</b> <b>CO-Lead: OXFAM GB</b>
 <p>UN Office for the Coordination of Humanitarian Affairs <b>ZIMBABWE. WHO IS DOING WHAT WHERE (3W)</b> Humanitarian Organisations Working in the WASH Sector, by Province, August 2009</p>  <p><b>Legend</b>  <span style="border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span> National Boundary  <span style="border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span> Provincial Boundary  <b>Number of Organisations</b>  <span style="background-color: red; width: 10px; height: 10px; display: inline-block;"></span> 14  <span style="background-color: yellow; width: 10px; height: 10px; display: inline-block;"></span> 15 - 28  <span style="background-color: green; width: 10px; height: 10px; display: inline-block;"></span> 29 - 35</p> <p>Map File Name: OCHA/ZIM 0809-010 (Y10) Map Created on 27 August 2009</p> <p>Map Sources: Administrative Boundaries: UN, 2002 RIP Data: UNCT/Humanitarian Response Teams/Mapping/20-shdshd Map produced by: <b>OCHA Zimbabwe</b> Email: ocha.zim@un.org   Tel: +263(0)4 734 787 The boundaries and names shown on this map do not imply official endorsement or acceptance by the United Nations.</p>			
<b>Education Cluster</b>	James Sparkes (SCUK) Acting Cluster Coordinator	Tel1: +263(0)912246753 Tel2: +263(04)7931198/9 Fax: Email: james@savethechildrenzw.org	<b>Cluster lead: UNICEF</b> <b>Co lead: Save the Children</b>
<ul style="list-style-type: none"> <li><b>Ministry of Education Sport Arts and Culture</b> has responsibility for primary, secondary and ECD education.</li> <li><b>Ministry of Higher and Tertiary Education</b> has responsibility for universities, polytechnics and teacher training colleges</li> <li><b>Ministry of Youth, Indigenisation and Development</b> has responsibility for a number of vocational training centres</li> <li><b>National Education Advisory Board</b> is a body mandated by the MoESAC to help contribute to specific areas of concern within the education sector.</li> </ul>			



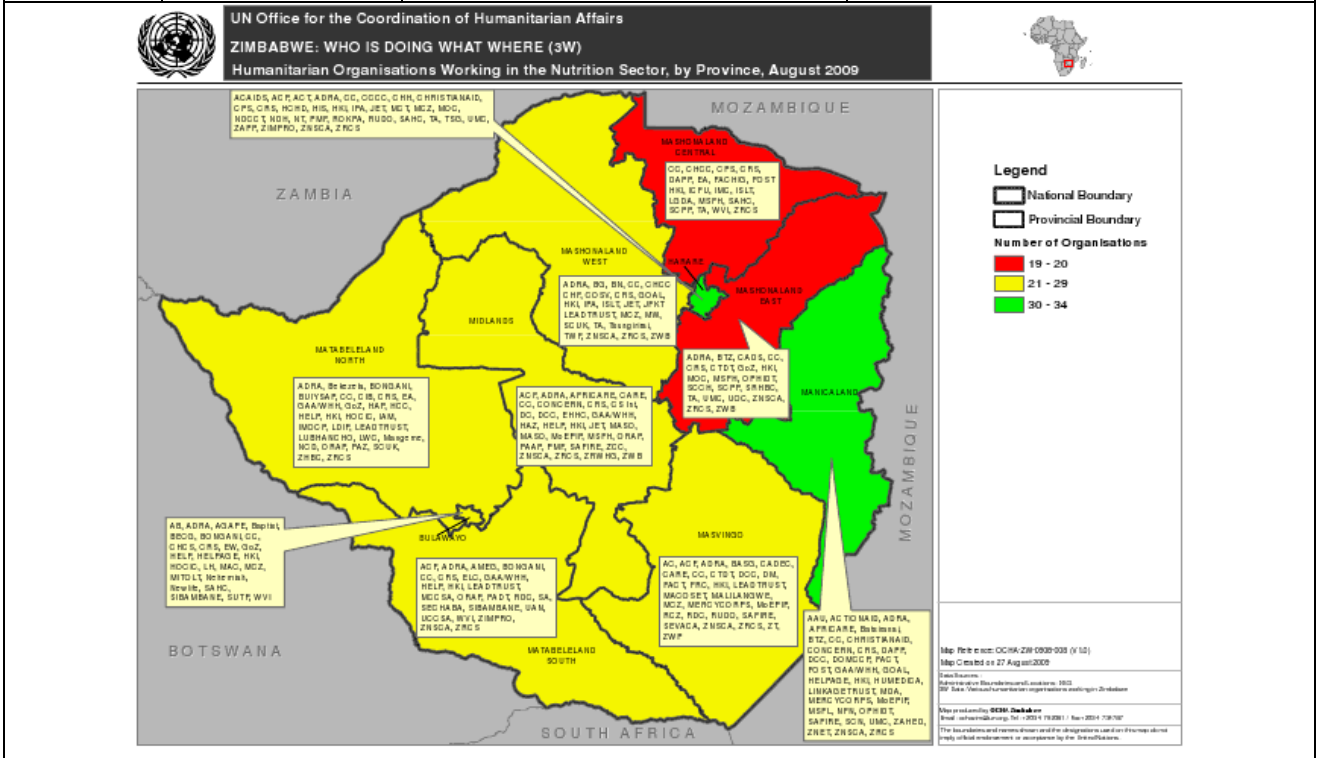
<b>Agriculture Cluster</b>	4 <sup>th</sup> Fl. Royal Mutual Hse, 45 Nelson Mandela Ave.	Tel1:+263(04)755228/9 Fax: Email:	<b>Cluster Lead: FAO</b>
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<b>Protection Cluster</b>		Tel1: Fax: Email:	<b>Lead Agency: UNHCR</b>
<b>Health Cluster</b>	Chamburuka Sebastian 95 Park Lane, Harare	Tel1:+263(0)912124025 Tel2:+263(04)253724/30 Fax: +263(04)792851 Email:chamburukas@zw.afro.who.int	<b>Cluster Lead:</b> World Health Organisation (WHO) <b>Co-lead:</b> Ministry of Health and Child Welfare



<p><b>Nutrition Cluster</b></p>	<p>Soren Karlsson          6 Fairbridge Ave.          Belgravia, Harare</p>	<p>Tel1:+263(0)913266911          Tel2:          Fax:          Email:sorenkarlsson@hotmail.com</p>	<p><b>Cluster Lead: UNICEF</b>  <b>Cluster Co-Lead(s): TBD</b>  <b>Contingency Planning Group9:</b>          MoHCW, ACF, Linkage, C-SAFE (WVI), SC-UK, UNICEF, WHO, FAO, PLAN International, HKI, ACTION, Nutrigain Trust, Dachicare, TLCU, ISL, Clinton Foundation</p>
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**Annex 4: Analysis Results for: RFQ Number WFP/RFQ/CUS/02/2009/DC/Dn**

<b>Item 1.</b>						
Proposer	Agency – Customs Clearing Fees					
Company Name	% Of Agency Fees	Minimum Charge per Bill of Entry	Maximum Charge per Bill of Entry	Acquittal of documentation inclusive of ZIMRA Clearance Fee	Rating	Comments
Freight World	1.0%	50.00	250.00	50.00	1	Lowest bidder
Customs Services	1.5%	45.00	275.00	15.00	2	Second lowest bid
Lacho Freight	2.5%	75.00	600.00	30.00	3	Third lowest bid
Danzas Air t/a DHL	0.0%	74.50	304.75	15.00	4	Unable to provide quotation as a % (disqualified)
Anlink Freight	0.0%	50.00	80.00	80.00	-	Late submission / quote not valid
Allen Wack & Shepherd	0.0%	30.00	500.00	12.00	-	Late submission / quote not valid
Clearing & Forwarding Svs	-	-	-	-	-	No response
Incofreight	-	-	-	-	-	No response
Kuehne and Nagel	-	-	-	-	-	No response
Manica Africa	-	-	-	-	-	No response
Speedlink Cargo	-	-	-	-	-	No response
<b>Item 2.</b>						
Company	Local Cartage / Delivery Charges Within Harare City Limits					
Company Name	Local Cartage / Delivery Within Harare City Limits	Existing Importation Gross Weight	Rating	Comments		
Danzas Air t/a DHL	Up to 3000kgs USD50.00	3000	1	Lowest bidder however disqualified after failing to provide agency rate as a %		
Freight World	Up to 3000kgs USD100.00	3000	2	Second lowest bidder		
Lacho Freight	Up to 3000kgs USD200.00	3000	3	Third lowest bidder		
Customs Services	At cost as is from third parties	3000	4	Service not available, to be out sourced at cost		
Anlink Freight	No quote	-	-	Late submission / Quote not valid		
Allen Wack & Shepherd	No quote	-	-	Late submission / Quote not valid		

**Annex 5: Clearing Agents**

<b>Shipping Company</b>	<b>Physical Address</b>	<b>Fax Number</b>
Allen Wack & Shepherd Pvt Ltd	2 Arlington Estate, Hre International Airport	+263(04)575200
AMS Freight Ltd Harare, c/o Zambesi Freight	13-34th Cres, Hre	+263(0)1342861
Anlink Freight (Pvt) Ltd	27A Seke Road, Hatfield, Hre	+263(04)252107
Aviocean Freight Services Pvt Ltd	64 George Silundika Ave, Cnr 5th St, Hre	+263(04)797019
Bullgate Shipping Management	82 Rezende St, Hre	+263(04)775753
Dedicated Freight	15/16, Hre Central Sorting Office, Graniteside, Hre	+263(04)743022
Direct Access (Pvt) Ltd	8 Cam Road, Graniteside, Hre	+263(04)757711
Dynamic Freight (Pvt) Ltd	Unit 5, 9 Conald Road, Graniteside, Hre	+263(04)756895/6
Everyday Freight Services Pvt Ltd	104 Jason Moyo St, Vanguard Hse, Hre	+263(04)793728
Executive Freight Pvt Ltd	1st Flr, Morgan Hse, George Silundika Ave, Hre	+263(04)705547
Expresslink in partnership with DB Schenker	14 Lisburn Road, Workington, Hre	+263(04)753906
Freight Kings Global Logistics (Pvt) Ltd	Harare International Airport, Keshemar Complex, 0001 Hre	+263(04)575739
Freight Solutions	9 Hillside Rd, Hre	+263(04)747865
Freight World	100 Kelvin Road South, Granitside, Hre	+263(04)575805
Groupair (PVT) Ltd	1 Surrey Hse, Queensway Shopping Ctr, Airport Rd/St Patricks Rd, Hatfield, Hre	+263 (0)4 570438
Hortico Shipping	11 Rossal Road, Greendale, Hre	+263(074)2503
Incofreight (Pvt) Ltd	23 Kelvin Road North, Graniteside, Hre	+263(04)780446
Interfreight Ltd	Bidfresh Complex, Cargo Village, Harare International Airport, Hre	+263(04)575948
Manica Zimbabwe Ltd	91 Coventry Road, Workington, Hre	+263(04)665553
Matifreight Pvt Ltd	51 Speke Ave/First St, Hre	+263(04)755525
Mitchell Cotts Airfreight	Harare International Airport, 112 Seke Rd, Graniteside, Hre	+263(04)759932
Perishable Forwarding Company (Pvt) Ltd	Cold Storage Complex, Area 5, Harare International Airport	+263(04)721650
Produco Freight Pvt Ltd	Lot 5 Arlington Estate, Harare Internatioal Airport	+263(04)575748
Sharkhope Investments	Area 5 Cargo Services Cold Rooms, Harare International Airport	+263(04)585522
Transtec Freight Zimbabwe Pvt Ltd t/a UTI	107 Kelvin Road South, Graniteside, Hre	+263(04)772457
Trincargo International	3 R Mugabe Rd, Hre	+263(04)730079
Vision Freight Services	No 122 Kelvin Road Sth, Graniteside, Hre	+263(04)755 170



**Annex 6: Minor Aerodromes**

Name	Coordinates	Dimension Surface	Operator	CAO
Banbeton	21075/2952E	1100x20/Earth	Barbeton Ldg, Bx 444 Famona	FVRB
Batoba Gorge	17565/260E	750x169/rail	Barbeton Lodge	
Benfer	22015/2950E	1500x30/Grass	Ferguson HAL, Box 46 BB	
Bikita	20045/3138E	800x30/Grass	DPF	
Binga	17395/2719E	1097x18Bitman	Parks & Wildlife Authority	FVBI
Broad Acres	16544/2942E	1000x80/Grass	Edwards Tel:+263(064)49522	FVBC
Broad lands	16525/3013E	1000x25/Grass	D.Manning Tel:+263(060)56195	
Cam and Motor	18185/2958E	1300x100/Grass/Earth	Rio Tinto Pvt Ltd Tel:+263(068)22121-9	
Ceres	17255/1129E	1150x20/Grass	A Morkel Shamva (1533)	
Chibi	28185/3029E	800x20/Gravel	Ministry of Local Government Tel:+263(04)790601 ext.252	
Chikwenya	15345/2914E	900x40/Gravel	Parks & Wildlife Authority	FVCK
Chipizi	21185/2922E	800x40/Gravel	Halsted, Byo Tel:+263(09)67157	
Chirundu	16005/2854E	900x30/Grass	R. Van Der Riet Tel:+263(04)703338	FVCD
Deka	18055/2645E	809x30/Gravel	DDF	FVDE
Devuli Ranch	20085/3207E	650x30/Grass	Devuli Ranch Co, Masvingo	FVDV
Dorowa	19035/3147E	1000x12/Bitumen	Dorowa Minerals Tel:+263(021)2292-5	
Fothergill	16425/2840E	1000x20/Gravel	Landella Estates	FVFG
Gache Gache	16455/2857E	800x18/Earth	Landella Tel:+263(04)308186/304815	FVGG
Gaths mine	20005/3031E	1080x18/Tar/Grass	Shambani & Mashava Mines Tel:+263(09)75040	FVGT
Gweru	17045/3113E	1000x35/Grass	Gweru City Council	FVGW
Hippo Valley	21035/3140E	1000x30/Tar	Hippo Valley Estates Tel:+263(031) 5151/3154	FVHY
Hwange Main Camp	18445/2658E	1200x60/Bitumen	Parks & Wildlife Authority	FVWW
Imire	18275/1331E	900x18/Grass	Imire Game Park Wedza Tel:+2632232	FVIR
Kwekwe	19485/2814E	1000x30/Bitumen	Kwekwe Municipality Tel:+263(055)2301	FVKK
Linkwasha	19075/2712E	1000x18/Grass	Parks & Wildlife Authority	FVLK
Core Star Ranch	21045/3153E	1000x9/Gravel	Mailangwe Trust Chiredzi Tel:+263(031)2940/2391	FVLS
Mana Pools	15235/2947E	2000x200/Gravel	Parks & Wildlife Authority	FVMN
Marondera	18015/3103E	1000x10/Bitumen	Marondera Rural District Council	FVMA
Mukumbura	16125/3141E	1000x12/Grass	DDF, Mount Darwin	
Murara	16145/3014E	850x18/Earth	Ingwe Safaris, Mt Pleasant	
Murowa	20285/3024E	960x18/Butumen	Murowa Diamonds Tel:+263(04)746614	
Mutare	18595/3228E	950x18/Bitumen	Mutare City Council Tel:+263(020)61002	FVMU
Ngezi	18395/3034E	700x50/Gravel/Grass	DPF Mhondoro	FVNZ
Pedzapasi	15585/3023E	1000x29/Grass	Meridith Box 147 Chegutu	FVPZ
Riland	18225/2616E	1000x19.9	Bedford Tel:+263(04)860292	
Sancol	17365/2816E	1000x30/Grass/Earth	Rio Tinto Zimbabwe	FVSC
Sengwa Gorge	17585/2814E		Parks & Wildlife Authority	FV SX
Tashinga	16495/2826E	700x33/Grass	Parks & Wildlife Authority	FVTA
Towla	21275/2954E	1200x100/Earth	Mazunga Safaris Tel:+263(086)2269	FVTW
Wedza	17155/2828E	1000x20	Department of Veterinary Srvics	FVWA
Zvishavane	28175/3005E	1200x18/Bitumen	Runde Rural District	FVSH

**Annex 7: Short Listed Transporters**

Transporter by Region	Email Address	Phone	Uplift Capty (MT)
<b>BEITBRIDGE</b>			
The Big Six (Pvt) Ltd	<a href="mailto:shumbabrothers@yahoo.com">shumbabrothers@yahoo.com</a>	+263(014)281	162
Manuel's Auto Services (Pvt) Ltd	<a href="mailto:manojle@mweb.co.zw">manojle@mweb.co.zw</a>	+263(04)576568	180
Fairline Investments (Pvt) Ltd	nil	+263(031)2226	180
Masvingo Truck & Car Sales (Pvt) Ltd	<a href="mailto:mtc@web.co.zw">mtc@web.co.zw</a>	+263(039)264407	150
Nosage Commodities (Pvt) Ltd	<a href="mailto:uphill@bsatt.com">uphill@bsatt.com</a>	+263(04)252898	135
Modcraft Tpt (Pvt) Ltd	<a href="mailto:modcraft@mweb.co.zw">modcraft@mweb.co.zw</a>	+263(04)620741	350
D & M Tpt (Pvt) Ltd	<a href="mailto:vhavenda@mweb.co.zw">vhavenda@mweb.co.zw</a>	+263(086)22858	300
Weto Transport (Pvt) Ltd	<a href="mailto:wetotransport@zol.co.zw">wetotransport@zol.co.zw</a>	+263(031)3451	150
Wildlife Management Svs (Pvt) Ltd	<a href="mailto:viccoetsee@gmail.com">viccoetsee@gmail.com</a>	+263(031)5241	150
Hope & Glory Tpt Pvt Ltd	<a href="mailto:chigudu@hotmail.com">chigudu@hotmail.com</a>	+263(039)263272	210
ATC Transport (Pvt) Ltd	<a href="mailto:atcadmin@mweb.co.zw">atcadmin@mweb.co.zw</a>	+263(0439)264522	390
Open House Trading (Pvt) Ltd	<a href="mailto:ohr@mweb.co.zw">ohr@mweb.co.zw</a>	+263(0)912570946	150
Dunvan Transport (Pvt) Ltd	<a href="mailto:adammatema@yahoo.com">adammatema@yahoo.com</a>	+263(0)912602490	150
<b>BULAWAY</b>			
Western Transport (Pvt) Ltd	<a href="mailto:scania@western.co.zw">scania@western.co.zw</a>	+263(09)79562	1,530
Truck Africa Zim Holdings (Pvt) Ltd	<a href="mailto:andre@afgen.co.zw">andre@afgen.co.zw</a>	+263(04)669921	600
Retvic Trading (Pvt) Ltd t/a Sadie	<a href="mailto:magecha@btopenworld.com">magecha@btopenworld.com</a>	+263(04)749050	450
Marble Tower Investments (Pvt) Ltd	<a href="mailto:chivandire@mweb.co.zw">chivandire@mweb.co.zw</a>	+263(09)889768	90
Organisation of Rural Association for Progress (ORAP)	<a href="mailto:ORAPMail@orapdcc.org.zw">ORAPMail@orapdcc.org.zw</a>	+263(09)208538	60
Toon Tech (Pvt) Ltd	nil	+263(055)24536	192
Uniquip (Pvt) Ltd t/a ITR Transport	<a href="mailto:uniquip@africaonline.co.zw">uniquip@africaonline.co.zw</a>	+263(09)881616	300
Enwayi Ent. (Pvt) Ltd T/A Yonah Tpt	<a href="mailto:yonah@zol.co.zw">yonah@zol.co.zw</a>	+263(09)409765	150
Arenel (Pvt) Ltd	<a href="mailto:sales@arenel.co.zw">sales@arenel.co.zw</a>	+263(09)67376	180
Colbro Masvingo (Pvt) Ltd	<a href="mailto:Tim@byo.colbro.co.zw">Tim@byo.colbro.co.zw</a>	+263(09)880391	510
National Foods Holdings Limited (Tpt Div)	<a href="mailto:ndabamoyo@natfood.co.zw">ndabamoyo@natfood.co.zw</a>	+263(04)2921614	60
Unifreight Limited	<a href="mailto:amahiya@harare.unifreight.co.zw">amahiya@harare.unifreight.co.zw</a>	+263(04)663781	120
Astra Building Centre (Pvt) Ltd	<a href="mailto:jabu@astrabuilding.co.zw">jabu@astrabuilding.co.zw</a>	+263(09)64382	150
RID Bravo Investments (Pvt) Ltd	<a href="mailto:ridbravo@yahoo.co.uk">ridbravo@yahoo.co.uk</a>	+263(09)487779	320
Darnton Invts (Pvt) Ltd t/a Darlington Tpt	<a href="mailto:deetrans@mweb.co.zw">deetrans@mweb.co.zw</a>	+263(09)407416	158
Great North Tpt (Pvt) Ltd	<a href="mailto:greatnorth@netconnect.co.zw">greatnorth@netconnect.co.zw</a>	+263(09)887570	240
RMS (Pvt) Ltd	<a href="mailto:taruvingas@comone.co.zw">taruvingas@comone.co.zw</a>	+263(09)889069	840
<b>GWERU</b>			
Retvic Trading (Pvt) Ltd t/a Sadie	<a href="mailto:magecha@btopenworld.com">magecha@btopenworld.com</a>	+263(04)749050	450
Toon Tech (Pvt) Ltd	<a href="mailto:amutongi@yahoo.com">amutongi@yahoo.com</a>	+263(055)24536	192
Someka Technical Systems (Pvt) Ltd	<a href="mailto:somekatrucking@zol.co.zw">somekatrucking@zol.co.zw</a>	+263(068)27084	150
Run Tpt (Pvt) Ltd	<a href="mailto:runtrans@mweb.co.zw">runtrans@mweb.co.zw</a>	+263(04)224421	150
Averment Trading (Pvt) Ltd	nil	+263(04)256053	90
Welzon Ent. (Pvt) Ltd t/a K. Levendale Tpt	nil	+263(0)11423133	120
Bhagoo Wholesale (Pvt) Ltd	<a href="mailto:uyubbhagoo@hotmail.com">uyubbhagoo@hotmail.com</a>	+263(055)24998	150
National Foods Holdings Limited (Tpt Div)	<a href="mailto:ndabamoyo@natfood.co.zw">ndabamoyo@natfood.co.zw</a>	+263(04)2921614	120
Sintless Services (Pvt)Ltd t/a Phil Coll Tipping	<a href="mailto:chakanyukanyatanga@yahoo.co.uk">chakanyukanyatanga@yahoo.co.uk</a>	+263(04)2911015	120
Bencorn (Pvt) Ltd t/a Two Keys Tpt	<a href="mailto:two_keys@technopark.co.zw">two_keys@technopark.co.zw</a>	+263(04)495393	90
Kupalee Transport (Pvt) Ltd	<a href="mailto:kupalee@telco.co.zw">kupalee@telco.co.zw</a>	+263(054)225800	150
Unifreight Limited	<a href="mailto:amahiya@harare.unifreight.cozw">amahiya@harare.unifreight.cozw</a>	+263(04)663781	120
Thrilling Investments (Pvt) Ltd	nil	+263(0687)2458	180
Thru-Bridge Enterprises (Pvt) Ltd	<a href="mailto:thru-bridge@zimlink.co.zw">thru-bridge@zimlink.co.zw</a>	+263(055)24322	150
<b>HARARE</b>			
Tecs Haulage (Pvt) Ltd	<a href="mailto:tecs@telco.co.zw">tecs@telco.co.zw</a>	+263(04)754780	600
Dunstan Tpt (Pvt) Ltd	<a href="mailto:dunstan@mango.zw">dunstan@mango.zw</a>	+263(04)572474	600

Sintless Services (Pvt) Ltd t/a Phil Coll Tipping	<a href="mailto:sintlesservices@yahoo.co.uk">sintlesservices@yahoo.co.uk</a>	+263(04)2911015	180
Mondell Tpt SVS (Pvt) Ltd T/A Danfreight	<a href="mailto:dantrans@mweb.co.zw">dantrans@mweb.co.zw</a>	+263(04)2922586	150
ACHS Logistics (PVT) Ltd	<a href="mailto:cjowa@mweb.co.zw">cjowa@mweb.co.zw</a>	+263(04)2922586	150
Accuride Technologies (Pvt) Ltd	<a href="mailto:accutech12@yahoo.co.uk">accutech12@yahoo.co.uk</a>	+263(04)708917	150
Tinoe Enterprises (Pvt) Ltd	<a href="mailto:annahk@tineo.co.zw">annahk@tineo.co.zw</a> , <a href="mailto:jnegari@tineo.co.zw">jnegari@tineo.co.zw</a>	+263(070)30486	150
Unifreight Limited	<a href="mailto:nmpofu@harare.unifreight.co.zw">nmpofu@harare.unifreight.co.zw</a>	+263(04)663781	300
Tripple T Tpt (Pvt) Ltd	<a href="mailto:stanhold@mweb.co.zw">stanhold@mweb.co.zw</a>	+263(04)664493	150
Swanconsult (Pvt) Ltd	<a href="mailto:swanconsult@junglrcomms.com">swanconsult@junglrcomms.com</a> , <a href="mailto:coliver@junglecomms.com">coliver@junglecomms.com</a>	+263(0)912425727	300
J. Fenyere Transport (Pvt) Ltd	<a href="mailto:j.feny@yahoo.com">j.feny@yahoo.com</a>	+263(0)912315302	150
Rhythm Syndicate (Pvt) Ltd t/a Tpt Boss	<a href="mailto:rhythm@mweb.co.zw">rhythm@mweb.co.zw</a>	+263(04)446439	158
R.A.S. Nyamutsamba Tpt (Pvt) Ltd t/a Nyamayaro Tpt	<a href="mailto:pnyamutsamba@interfin.co.zw">pnyamutsamba@interfin.co.zw</a>	+263(04)11869483	150
Holdfirm Trading (Pvt) Ltd	<a href="mailto:holdfirmtrading@zol.co.zw">holdfirmtrading@zol.co.zw</a>	+263(04)2936044	150
National Foods Holdings Limited (Tpt Division)	<a href="mailto:ndabamoyo@natfood.co.zw">ndabamoyo@natfood.co.zw</a>	+263(04)620481	150
Biddulphs Removal (Pvt) Ltd	<a href="mailto:removals@biddulphs.net">removals@biddulphs.net</a>	+263(04)620753	204
M. Dzvairo Transport (Pvt) Ltd	<a href="mailto:maldzvairo@yahoo.com">maldzvairo@yahoo.com</a>	+263(070)21356	150
Bencorn (Pvt) Ltd t/a Two Keys Tpt	<a href="mailto:two_keys@technopark.co.zw">two_keys@technopark.co.zw</a>	+263(0)912434238	150
Leopack Marketing (Pvt) Ltd	<a href="mailto:nick@leopack.com">nick@leopack.com</a>	+263(04)2917716	300
Darman Ventures (Pvt) Ltd	<a href="mailto:henrychims@hotmail.com">henrychims@hotmail.com</a>	+263(0)912354002	150
Pull Ox Transport (Pvt) Ltd	<a href="mailto:charles@pullox.co.zw">charles@pullox.co.zw</a>	+263(04)770750	210
MCP Haulage (Pvt) Ltd	nil	+263(04)666109	150
Bluestar Transport (Pvt) Ltd	<a href="mailto:tchakaingesu@starafrika.co.zw">tchakaingesu@starafrika.co.zw</a>	+263(04)665730	510
Soljun Truck Stop & Distributive Services (Pvt) Ltd	<a href="mailto:schiriga@soljun.co.zw">schiriga@soljun.co.zw</a>	+263(04)2920873	480
Bruno Enterprises (Pvt) Ltd	<a href="mailto:transpar@africaonline.co.zw">transpar@africaonline.co.zw</a>	+263(04)620746	210
Chrisfreight (Pvt) Ltd	<a href="mailto:chrisftr@comone.co.zw">chrisftr@comone.co.zw</a>	+263(04)775421	150
Proweld Engineering (Pvt) Ltd t/a Outrigger Transport	<a href="mailto:cdicks@outriggertransport.co.za">cdicks@outriggertransport.co.za</a>	+263(04)665371	360
Deula Investments (Pvt) Ltd	<a href="mailto:deula@zol.co.zw">deula@zol.co.zw</a>	+263(04)660399	90
Mupangarah Invsts. (Pvt) Ltd t/a Cedarliner Haulage	<a href="mailto:mosessamunyi@yahoo.com">mosessamunyi@yahoo.com</a> , <a href="mailto:jue@mupangarah.com">jue@mupangarah.com</a>	+263(04)783364	150
ZX Fuels (Pvt) Ltd	<a href="mailto:karl@zxfuels.com">karl@zxfuels.com</a>	+263(04)663535	150
ZESA Enterprises (Pvt) Ltd (Tpt Division)	<a href="mailto:BMTOMBEN@ZENT.CO.ZW">BMTOMBEN@ZENT.CO.ZW</a>	+263(04)666781	150
Pelcravia Enterprises (Pvt) Ltd t/a Star Int.	<a href="mailto:molly@insburg.co.zw">molly@insburg.co.zw</a>	+263(04)660651	90
FBM Haulage (Pvt) Ltd	<a href="mailto:fbmhaulage@yahoo.com">fbmhaulage@yahoo.com</a>	+263(0273)2928	180
Concrete Structure (Pvt) Ltd	<a href="mailto:vittorio@cs.co.zw">vittorio@cs.co.zw</a>	+263(04)486419	330
<b>MUTARE</b>			
Truck Maintenance & Rebuilds t/a Manica Road Haulage	<a href="mailto:manicaroad@zol.co.zw">manicaroad@zol.co.zw</a>	+263(020)62978	210
Masara Transport Services (Pvt) Ltd	<a href="mailto:mastrans@mweb.co.zw">mastrans@mweb.co.zw</a>	+263(020)63064	270
Nemaunga Transport (Pvt) Ltd	<a href="mailto:nemaunga@mweb.co.zw">nemaunga@mweb.co.zw</a>	+263(020)66345	216
Nyco Transport (Pvt) Ltd	nil	+263(028)2377	180
Mushambi Transport Svs (Pvt) Ltd	nil	+263(020)66773	150
Migdale Invst T/A Commercial Transport	<a href="mailto:pvambe@migdale.co.zw">pvambe@migdale.co.zw</a>	+263(04)663294	390
Tisu Anhu Acho Enterprises (Pvt) Ltd	<a href="mailto:gmawadzi@yahoo.co.uk">gmawadzi@yahoo.co.uk</a>	+263(020)62314	150
Dunscore Motors (Pvt) Ltd t/a Matan Trucking	<a href="mailto:matan@mweb.co.zw">matan@mweb.co.zw</a>	+263(020)61051	150
Goosemore Investments (Pvt) Ltd	nil	+263(020)63575	150
T.T.C. Product Sales Enterprises (Pvt) Ltd	<a href="mailto:ttc@mweb.co.zw">ttc@mweb.co.zw</a>	+263(020)67815	162
Matengambiri Transport (Pvt) Ltd	<a href="mailto:mikeb2c@hotmail.com">mikeb2c@hotmail.com</a>	+263(020)63215	150
National Foods Holdings Limited	<a href="mailto:ndabamoyo@natfood.co.zw">ndabamoyo@natfood.co.zw</a>	+263(020)2921614	90

Mutare Parts Centre (Pvt) Ltd t/a Hlangana Logistics	<a href="mailto:waygate@mweb.co.zw">waygate@mweb.co.zw</a> , <a href="mailto:corlite@mweb.co.zw">corlite@mweb.co.zw</a>	+263(020)60606	150
Mazara Tpt & Spares (Pvt) Ltd	nil	+263(020)63534	150
Unifreight Limited	<a href="mailto:amahiya@harare.unifreight.co.zw">amahiya@harare.unifreight.co.zw</a>	+263(04)663781	120
Rightworld Investments (Pvt) Ltd	<a href="mailto:ztsapayi@yahoo.com">ztsapayi@yahoo.com</a>	+263(04)2925053	150
Sundry Investments (Pvt) Ltd	<a href="mailto:thebaker@mweb.co.zw">thebaker@mweb.co.zw</a>	+263(020)63553	150
IPOD Centre (Pvt) Ltd	<a href="mailto:rodszw@gmail.com">rodszw@gmail.com</a>	+263(020)67239	210

**Annex 8: Registered Fuel Companies in Zimbabwe**

<b>Company Name &amp; Licence No:</b>	<b>Physical Address:</b>	<b>Contact:</b>
Auto Carriers Aut/288/009	24 Douglas Rd, Workington, Harare	Col. Matemachani Tel: +263(04)754303
Backspace Trading Bac/289/009	Suite 2 Old Mutual House Mutare	D. Chipuka Tel: +263(020)65733 Fax: +263(020)64521
Bertil Investments Ber/309/009	33 Peterfalk Gweru	M. Hute Tel: +263(054)22596
Bioline Petroleum Bio/305/009	17 Bodle Ave, Harare	F. Masvikeni Tel: +263(04)11806381
Bobby Bob/277/009	84 Guzha Industrial Sites, Chitungwiza	S. B. Farirai Tel: +263(070)21198 Fax: +263(070)793289
BP/Shell Marketing BPS/233/009	Block 1 Tendeseka Office Park, Harare	R. Kusano Tel: +263(04)701572-94 Fax: +263(04)701573
Brayford Bra/248/009	13th Floor Pearl House Harare	K. Mvududu Tel: +263(04)757608
Brian Justice Bri/236/009	70 Samora Machel Ave, Harare	B.J.Jembere Tel: +263(04)799559-62 Fax: +263(04)701596
Bysky Energy Bsk/228/009	4 Bantry Road, Alexandra Park, Harare	B. B. Jambga Tel: +263(04)745242/745246/745583 Fax: +263(04)745325
Chevron Che/232/009	Caltex House 71 Kaguvi St. Harare	M. Kambarami Tel: +263(04)253760 Fax: +263(04)701596
Comoil Com/300/009	Emerald Park, Block D, 30 The Chase, Harare	T. B. Muchabaiwa Tel: +263(04)335014 Fax: +263(04)797183
Cost Oil Cos/295/009	Block 6 Natvest Industrial Park, Mutare	C.Mubviri Tel: +263(020)69079/60974
Country Petroleum Cou/241/009	302 Empowerment Way, Willowvale, Harare	D. Musarira Tel: +263(04)611781/2 Fax: +263(04)611781
Downtown Dow/235/009	51 Samora Machel Ave. Throgmorton House, Harare	B, Mvere Tel: +263(04)775557/ 750319 Fax: +263(04)750319
Drawcard Dra/009	49 Greendale Ave, Harare	E. Samson Tel: +263(04)480086-7 Fax: +263(04)480085
Dunleth Traders Dun/301/009	15 Dan Judson Rd Milton Park, Harare	D. Mukondiwa Tel: +263(04)741960/740161 Fax: +263(04)740180
Duze oil Duz/271/009	6 Willgrove Rd, Thorngrove Bulawayo	D. Dabengwa Tel: +263(09)70812/78882 Fax: +263(09)75893
Vendtag Investments Ven/306/009	14 Steenbok, Crescent Borrowdale, Harare	Mangena Tel: +263(0)912703548
Easy Oils Eas/312/009	Regent Park 9th Str/ J. Chinamano Hre	J. Chiwara Tel: +263(0)912 211335
EFE Commodities/ Mberengwa Efe/308/009	26A Blakinston St. Milton Park, Harare	R. Gumbo Tel: +263(04)701,376,795,240.00
Ekhaya Ekh/310/009	1st Floor Flm Building 99 Jason Moyo Av, Harare	T. Mupfurutsa Tel: +263(04)250334/733445/720172 Fax: +263(04)480087/710078
Exor	333 Affirmative Way Willowvale,	J. Makova

Exo/258/009	Harare	Tel: +263(04)612880/612967/612441 Fax: +263(09)240014
Fame Oils Fam/291/009	142 Mutare Rd. Harare	W. Sirdar Tel: +263(0)912391720 Fax: +263(04)487529
FFZ Logistics Ffz/270/009	9-13 Craster Rd Southerton Harare	R. Lioga Tel: +263(04)664265/70 Fax: +263(04)664245
Floyd Enterprises Flo/293/009	126 Leopold Takawira Street, Harare	R. Samushonga Tel: +263(04)771264 Fax: +263(04)770146
FML Oil Company Fml/287/009	16992 Sande Crecent Graniteside, Harare	Chirimuuta Tel: +263(04)336672 Fax: +263(04)250013
FSI Fsi/303/2009	54 Plymouth Road, Harare	Tairoodza Tel: +263(04)669966/67 Fax: +263(04)705759
Gamster Marketing Gam/249/009	3 Springfield Road, Chisipite, Harare	C. Matanhire Tel: +263(04)494032 Fax: +263(04)494015
General Petroleum Gen/274/009	Suite C1 6 Tafara Building Cnr. G. Slundika Harare	C. N. Masango Tel: +263(04)794311/794242
Globoil Glo/2009	Workington Harare	Hon. A. Georgias Tel: +263(04)664521
Grisberg Services Gri/2009	230 Samora Machel Av, Eastlea, Harare	Brig.D.Chiweza Tel: +263(04)788198/788204/710198 Fax: +263(04)788198
Gulfridge Enterprises Gul/283/009	Cnr J. Nyerere/ S.Machel, Harare	K. Chandaengerwa Tel: +263(0)912322600
Highdraw Marketing Hig/275/009	89 Kwame Nkruma Ave Harare	I. Parewera Tel: +263(04)797114/5 Fax: +263(04)797115
Hughher Hug/2009	622 Hacha Rd, Ruwa	H.Nyambuya Tel: +263(073)2787/2940 Fax: +263(073)336672
Igwa Igw/299/009	1489 Farrady St. Kwekwe	E. E. Masuku Tel: +263(055)480577 Fax: +263(055)669496
Imbrex Imb/282/009	3rd Fl Calvadis Bld61 R.G.Mugabe Way Kwekwe	K. Sibanda Tel: +263(055)24372 Fax: +263(055)746153
Jovenna Energy Services Jov/259/009	CNR Bristol and Lytonn Workington Harare	Mr. Mangwende Tel: +263(04)781332 Fax: +263(04)770513
Lombashu Petroleum Lom/284/009	Makomva S/Station Highfields Harare	S. Makomva Tel: +263(04)612989 Fax: +263(04)6129889
Lybon Oil Lyb/281/009	103 Baines Avenue Harare	E. Warambwa Tel: +263(04)702,538,700,352 Fax: +263(04)702195
Maps Petroleum Map/242/009	6 Bridge House Chinhoyi Street, Harare	B. Mapiro Tel: +263(04)728543/4 Fax: +263(04)775987
Marlend Enterprises Mar/302/009	188 S. Nunjoma St. Harare	Majoni Tel: +263(04)302728 Fax: +263(04)302728
Mashwede Diesel Services Mas/242/009	Mashwede Towers Culverwel Rd, Arcadia, Harare	A. Mashamhanda Tel: +263(04)772872
Mauriboard	46 Edison Crescent Graniteside,	J.F. Jani

Technology	Harare	Tel: +263(04)770483 Fax: +263(04)480577
Mystical Trading Mys/273/009	1 Upton Rd, Ardbennie, Harare	P. Chiwanza Tel: +263(04)669706/0912268449/9122375 80
Newfield trading New/272/009	93 Churchill Ave Gunhill, Harare	T. Mundawarara Tel: +263(04)745661/2900405
Nhunge Petroleum Nhu/255/009	842 Nursery Rd, Mt Pleasant, Harare	Dr. Manungo Tel: +263(0)912573226
NOCZIM Noc/009	100 Leopold Takawira Street Harare	Z. R. Churu Tel: +263(04)748512/20
Ocean Petroleum Oce/290/009	Gail Court, Cnr 8th/ S. Machel, Harare	N. Kamhunga Tel: +263(04)706193
Paroan Trucking T/A Petroil Zim Par/247/009	140 Seke Rd, Graniteside Harare	E. C. Peters Tel: +263(04)748273 Fax: +263(04)667155
Petra Zimbabwe Pet/296/009	124 J.Chinamano Ave Harare	P. Mauchi Tel: +263(04)701733/701728 Fax: +263(04)446783
Phoenix Petroleum Pho/311/009	7/8 Robert Mugabe Rd Eastlea, Harare	T. S. Shitto Tel: +263(04)793635
Pickpar Enterprises Pic/256/009	42 McCherry Avenue Eastlea Harare	P. Mbiriri Tel: +263(04)700017/704269 Fax: +263(04)704204
Power Fuels Pow/234/009	Suit4 Maginot Court,167 Fife Ave, Harare	Gwaze/Solomon Tel: +263(04)799407/8708907 Fax: +263(04)770519
Praise Petroleum Pra/292/009	14A S/ Mazorodze, Harare	C.Mashiri Tel: +263(0)91289289 Fax: +263(09)466258
Premium Power Pre/304/009	124 Twickenham Drive, Mt. Pleasant, Harare	S. Denhere Tel: +263(04)884649/912515350
Pushduck Enterprises Pus/297/009	1396 Cosmos St Westgate Harare	D. Musika Tel: +263(0)912430291
Rasole Ras/279/009	14th Floor Cabs Centre, Harare	R. Marowa Tel: +263(04)733323 Fax: +263(04)738813
Redan Petroleum Red/237/009	2 Coronation Ave Msasa, Harare	T.Chigumbu Tel: +263(04)487244 Fax: +263(04)487969
Ring Petroleum Rin/244/009	Suite 4 Boka House 32 Robson Manyika, Harare	O. Sanangura Tel: +263(04)722651
Rinnex Investments Rin/286/009	27 Lonsdale Road Avondale, Harare	P. Vhudzi Tel: +263(04)796996 Fax: +263(04)790234
Royal Oil Roy/265/009	50 Rhodesville Ave Highlands, Rd, Harare	C. Pasipamire Tel: +263(04)490624 Fax: +263(04)793141
Sakunda Energy Sak/238/009	225 Glen Eagles Road Willowvale, Harare	K. Tagwirei Tel: +263(04)250368/9 Fax: +263(04)790282
Shani Oil Sha/260/009	15 Airport Rd, Hatfield, Harare	I. Fourie Tel: +263(04)614485/7 Fax: +263(04)797016
Southern Petroleum Sou/2009	13 Chester Crescent Belmont Bulawayo	E. Mashava Tel: +263(0)881456 Fax: +263(09)881295
Silversands Sil/307/009	130 Chester House Cnr. Speke/ 3rd Street, Harare	L. Mukonoweshuro Tel: +263(04)773093-4

		Fax: +263(04)490210
T & T Petroleum T&T/285/009	8 Williams Ave, Ardbernie, Harare	T. Hickey Tel: +263(04)660314 Fax: +263(04)494872
Total Zimbabwe Tot/294/009	1 Auckland Rd. Southerton, Harare	S.Haatendi Tel: +263(04)754483/6 /755360/71 Fax: +263(04)573187
Velvetea Vel/229/009	207 Five Avenue, Harare	I. Chataurwa Tel: +263(04)792440
Vena Petroleum Ven/261/009	Mbare Service station, Harare	B. Mwamuka Tel: +263(0)912726144
Wedzera Wed/239/009	4th floor Three Anchor House, Harare	E. Nhodza Tel: +263(04)780346/9/796423/436/549 Fax: +263(04)754489
West Fuels Wes/280/009	121 Rotten Row Rd Harare	F. Magadu Tel: +263(04)749687 Fax: +263(04)369801
Xtreme oils Xtr/276/009	30 Nelson Mandela Ave, Harare	M. Mahomed Tel: +263(04)790760 Fax: +263(04)794611
Zx Fuels Zxf/278/009	7 Spurrier Road Adbernie, Harare	D. Muserera Tel: +263(04)748288 Fax: +263(04)748500



**Annex 9: Milling Companies in Bulawayo**

<b>Bulawayo Milling Companies</b>	<b>Capacity Tn/Hr</b>	<b>Max Allocation/Wk</b>	<b>Contact Person</b>
Basic Foods 78 Silver Crescent Kelving West	27	1080	Mr. M. A. Bingepinge Tel:+263(09)484851/3
Rainbow Foods 15 Ironbidge Donningon	33.1	1324	Mr. M. Zhuwarara Tel:+263(0)912278842
Ilanga Foods 18 Market Road, Kelvin North	21.5	860	A Chiswa Tel:+263(0)23246582
National Foods Ltd	20	800	Mr. Nheta Tel:+263(0)11422112
Multifoods Milling Company Farm 19 Holland	13.8	552	Mrs. S. Moyo Tel:+263(0)11607191
Ragavin T/A Fatsita Foods CSC Old Complex	13	520	F. Moyo Tel:+263(0)912378307
Bulateke Milling 14640 Kelvin North	12	480	E Nkala Tel:+263(0)11529520
Zim Milling Company 13926 Inotho Road, Kelving North Rd	10.8	432	Mr. M. Ratisai Tel:+263(0)11767261
Membar Milling 65 Mpumelelo Rd, Kelvin North	10	400	Mr. B. Tshuma Tel:+263(0)11786569
Upwell Foods CSC Old Complex	9	360	W. Makavana Tel:+263(0)912741629
Ivegill Milling Old Cold Storage Complex,	8.5	340	E. Ndebele Tel:+263(0)11702513
Crown Foods Farm 19 Holland, Bulawayo/Malaba Farm, Woolendale	8.5	340	Vusa Sibanda Tel:+263(0)11801441
Membar Milling Company 65 Mpumelelo Rd, Kelvin North	8.4	336	Mr. B. Tshuma Tel:+263(0)405506-8
Xaba Milling Subdivision G of Portion B, Kensington Farm	8.2	328	Mr. J. Xaba Tel:+263(0)11207196
Goldendale Trading 17055 Steelarc Road Kelving West	7.8	312	Mr. T. Sibanda Tel:+263(0)11766560
Longwalk Milling Now Rock Forest Investment CSC Old Complex	7.7	308	J. Nkomazana Tel:+263(0)11760020
Adams Milling 15341 Kelvin North Rd	7.3	292	T. Tavengwa Tel:+263(0)91739879
Zimbabwe Milling 13926 Inotho Road, Kelving North Rd	7.2	288	M. Ratisai Tel:+263(0)11767261
Socialised Milling Co. 10 Wingrove Rd , Thorngrove	7	280	Mr. K Sibanda Tel:+263(0)91708661
Euroquest 12122 Wingrove Rd Thorngrove Indst	6.6	264	Mr. T. Sibanda Tel:+263(0)11766560
Better Future Foods 106X Railway Reserve 13th Ave, Extension	6.4	256	Mr. W. Siziba Tel:+263(0)912213417
Sitshebo Milling 14139 Westhum Thongrove	6	240	B. Mpofo Tel:+263(0)23890844
Aridex Milling Company 8 Copper Allery, Kelving West	6	240	Mrs S. Ramakgapola Tel:+263(0)912360197
Turzen 72 Mpumelelo Road, Kelvin North	6	240	D. Ncube Tel:+263(0)912300733
Isiphala Milling Company NRZ Mpopoma Station	6	240	Mr. S. Sibanda Tel:+263(0)23408473
Zambezi Milling 47 Silver Crescent, Kelving Wet, Wst	5.5	220	Mr. S. T. Maphosa Tel:+263(0)912414677
Mathokozisa Milling 10339 Pumula Old	5.4	216	Sibanda Tel:+263(0)11515767
Blue Ribbon Foods 32 J. Chinamano Rd	5	200	Mr. S. Bhubho Tel:+263(09)504541
Jet Trading T/A Limpopo Foods No. 5 Trojan Street, Belmont	5	200	Mr. Siziba Tel:+263(0)11603415

Kachi Milling 6 Longhurst Road, Northlyne	4.9	196	E. Masanganise Tel:+263(0)912252697
Bromley Millers Melfort Loop Road, Bromley	4.9	196	T. Zimondi Tel:+263(0)11862638
Sebokeng Milling Company 17 Waverly Rd, Thorngrove	10	400	Ms. C. Ngwenya Tel:+263(0)912906484
Umigigwa Milling 15467 Thuthukani Rd, Kelvin Rd Nrth	4.8	192	T. Ndlovu Tel:+263(0)912418105
Mathabisa Fine Foods No. 3 Graphite Road, Kelvin West	4.8	192	Mr. H. Moyo Tel:+263(0)91924998
Rasech Milling Co Old Cold Storage Complex	4.5	180	Mr. Sibanda Tel:+263(0)11866679
Nsukuzonke Milling Co. Plot 21, Mahabha Plot Lower, Rangemore	4.5	180	P. Maseko Tel:+263(0)912312278
Main Foods Milling Company Stand 1333, Luveve Industrial Site	4.5	180	Mr. N. Nkomo Tel:+263(0)23755692
Zaleb Milling Company 6 Woolwich Rd, Thorngrove Rd	4.5	180	M. Mate Tel:+263(0)23290941
Rasech Milling Company Old CSC Complex	4.5	180	Mr. H. Sibanda Tel:+263(0)91704685
Manceda Milling 13819B Market Street, Kelvin Nrth	4.4	176	Moyo H. Tel:+263(0)11730754
Vision Millers No. 14 Halifax Rd Donnington	4	160	Mr. K. Meki Tel:+263(0)912313922
Zambezi Milling Co. 47 Silver Crescent , Kelving West	4	160	Mr. S. T. Maphosa Tel:+263(09)487458
North Star Milling Stand o. 15370, Kelvin North 2	3.9	156	Mr. A. D. Rama Tel:+263(0)912386503
Tryagain Milling CSC Old Complex	3.7	148	Munakandafa Tel:+263(0)23296693
Cover Milling Company Mbondweni B/C, P. O. Avoca	3.6	144	B. Tshuma Tel:+263(0)11786569
Health Connection 5022 Khami Road, Steeldale	3.6	144	W. Mudzengi Tel:+263(0)912226361
Aridex Milling Company 8 Copper Allery, Kelving Wst	3.4	136	Mr. S. Rama Tel:+263(0)912360197
Culsberry Milling Co CSC Old Complex	3.3	132	H. Gumbo Tel:+263(0)912677089
Blue Vallies Foods 41 Market, Stand 13814, Kelvin Nrth	3.2	128	D. Mabusa Tel:+263(0)11210761
Emputshini Yesizwe Milling Company 15364 Kelvin North 2	3.2	128	Mr. I. Ndlovu Tel:+263(0)11505327
Simunye Milling 10 Rail Rd, Kensington	3	120	Richard Ncube Tel:+263(0)11614120
Sunrise Milling 25 Bolistol Rd North Belmont	3	120	A. Ali Tel:+263(09)881903
Ndex Foods 38A Woodville Road, Woodville	3	120	E. Ndebele Tel:+263(09)290882
Maize for Africa 6 Wallbrok Rd, Thongrove Rd	2.9	116	Mr. Sananza Tel:+263(0)11210584
Uqhobo Foods 65 Goldway Crescent	2.9	116	J. Zonomedza Tel:+263(0)912384891
Royal Crown Foods Old CSC Complex	2.9	116	S. Rangarirai Tel:+263(0)912886939
Wonders Milling 22663 Pumula South, Phase One	2.7	108	F. Mhizha Tel:+263(0)11725879
Socialised (Kolisa) Milling 10 Winsgrove Rd, Thorngrove	2.7	108	K. Sibanda Tel:+263(0)912814055
Harvest Milling CSC Old Complex	2.7	108	Mr. D. Makesi Tel:+263(0)11522656
Kaltas (Pvt) Ltd	2.7	108	Tasara

15498 Westerham Rd, Thorngrove			Tel:+263(0)912301886
Felas Millers Vocola Shopping Centre, Filabusi	2.4	96	M. Nkomo Tel:+263(0)11786868
TAP-Lu Milling Co No. 11 Woodstock Rd, Thorngrove	2.1	84	Mr. J. T. Nkheswa Tel:+263(0)11764172
Choice Foods Plot 1 Whithmore Ave, Norwood	2.1	84	A. Thembani Tel:+263(0)23514922
Just Foods 75 Goldwell Rd West	2	80	S. Dube Tel:+263(0)23257031
Tryagain Milling CSC Old Complex	1.8	72	C. Munakandafa Tel:+263(0)23693296
Ondaba Foods 68 Douglasdale Rd, Umguza	1.8	72	Ndaba Ndlovu Tel:+263(0)912748364
C.W. Milling Company CSC Old Complex	1.5	60	W. Chigwida Tel:+263(0)23892689
Prime Foods Old CSC Complex	1.5	60	Mr. k. Mavunga Tel:+263(0)912417753
Umondli Milling Co Stand 111 Insuza Growth Point	0.9	36	Mr. S. Mhlalelwa Tel:+263(0)912712447
Mr Mamedza 23 Jessica Mary	5.6	224	Mr Wamedza Tel:+263(0)11410050
Bulawayo Milling 224 Glen Eagles Rd, Willovale	3.6	144	Mr Gatsi Tel:+263(0)23411370

**Annex 10: Milling Companies in Harare**

<b>Harare Milling Companies</b>	<b>Capacity Tn/Hr</b>	<b>Max Allocation /Week</b>	<b>Contact Person</b>
National Foods Lts	38	950	Mr. Nheta
Blue Ribbon Foods 4 George Drive, Msasa	18	450	Mr. Bhobho Tel:+263(0)912359916
Maize for Africa 167 Chihombe Rd, Ruwa	16	400	C. Chagweda Tel:+263(0)11214794
Makonde Industries Cnr Gyreen Rd/Martin Drive, Msasa	15	375	Mr. Muvirimi Tel:+263(0)480600
Simboti Millers Lot No. 1 Glen Forest, Domboshava Rd	14	350	E. Matewa Tel:+263(0)11202099
Gwai Millers 6084 western triangle, Highfields	12.4		C.Mutodza
Nelia Foods	11.8	295	M. Matimura Tel:+263(0)912936424
H and S Foods 1252-3 Tynwald South, Industrial Area	10.7	267.5	H. Shumbamhiti Tel:+263(0)912723210
Crown Choice Delight Millers 2 Upton Road, Ardbennie	10		M. Mlambo Tel:+263(0)620768
Phil OB Millers No. 23 Lobengula Ave, Southerton Industrial Area	9.5	237.5	A. P. Matunja Tel:+263(0)11413145
Nyathi Millers/Oxfields Enterprises 14kg Peg Simon Mazorodze, Bark Storage Premises	9	225	S. J. Karambakuwa Tel:+263(0)11510882
Chiedza Milling Company 265 Empowerment Wall, Willowvale	9	225	Mr. Chiswa Tel:+263(0)23246582
Discovery Foods 565 Tsubvu Close, Ruwa	8.5	212	Mr. Mahlanzi Tel:+263(0)11604720
Gumbas Milling CBD	8.4	210	Mr. Chigumba Tel:+263(0)11800947
CKP Quality Foods 19184 Tilco Industries, Chitungwiza	8.3	207	S. Mandaza Tel:+263(0)11724233
Goodhope Milling Cnr Chiremba/San Sourg Rd, Goromonzi	8	200	Mr. J. Jaya Tel:+263(0)11208478
Utano Foods 334 Affirmative Way, Willowvale	7.4	185	Ms. Shadaya Tel:+263(0)11404095
Fine Back Milling 93 Guzha T/S, Chitungwiza	7.2		Mr. Musamwira Tel:+263(0)912456373
Budget Foods 583 Hacha Rd/631 Dohwe Rd, Ruwa	7	175	S. Ziunye Tel:+263(0)11405294
RAE Holding T/A Kuwadzana Millers Plot 2B, Cowlie Rd, Tynwald Nrth	6.6	165	Mr. Kurotwi Tel:+263(0)11401201
Tamplin Investments 6 Rsmom Rd, Graniteside	6.5		Jingjie Liu Tel:+263(0)912224326
Sigaro Milling Stand No. 4407, Budiriro	6.3	157.5	Mr. J. Marufu Tel:+263(0)23431746
Top Milling 321 Musasa Rd	6.2	157.5	Tel:+263(0)912255932
Maguta Foods 197 Munhondo Rd, Ruwa	6.1	152	Mrs. Matsika Tel:+263(0)11420856
E. B. Millers 1140 inchraick Rd, Tynwald South	6	150	Mr. Hungwe Tel:+263(0)912890641
Linebay Investments	6	150	Ms Muyambo Tel:+263(0)11771534
Golden Millers 608 Muzhanje, Ruwa	6	150	Mr. Musarara Tel:+263(0)912319238
Montcal Trading 17 Craster Road, Southerton	5.7	142.5	L. N. Buzuzi Tel:+263(0)11432754
Entalco Enterprises T/a Classic Super Foods	5.6	140	A Muparutsa

158 Orme Road, Ardebennie			Tel:+263(0)23417947
Lisheen Millers 534 Dunstan Rd, Ruwa	5.4	135	Mr. Mutangadura
Pergiren Milling 8 Woolwich Rd, Willowvale, Harare	5	125	Ms Shekedi Tel:+263(0)11207738
Chiriganzara T/A Gotosa 96 Tynwald Dr, Harare	5	125	Mrs. Gotosa Tel:+263(0)2389069
Mambo Millers 61 Bermingham Rd	5	125	Dr. Chipamaunga Tel:+263(0)11622516
Nutresco	5	125	
Pergiren Milling 8 Woolwich Road, Willowvale	5	125	Dr. Renner Tel:+263(0)11212059
Team-up farming Sheepton farm, Trelawney	5	125	P. Nyachowe Tel:+263(0)11800611
ABV Holdings 8283 Guzha Industrial Area, Seke	5		Dr. Makaya Tel:+263(0)912345700
True Foods 543 Muzhanje Ave, Ruwa	4.9	122	M. Mutanga Tel:+263(0)912299270
Broadhaven Manufacturers Shed 1 and 2 Roadport, 14km Peg, Beatrice Rd	4.8	120	Chironga Tel:+263(0)912301949
Zylac Milling 14786 Coventry Road, Workington	4.8	120	Mr. Ishfaq Tel:+263(0)912285696
Robtap Milling Company 1142 Kirkman Rd, Tynwald South Industrial Area	4.7	118	R. Tapfuma Tel:+263(0)912320740
Mana Foods 50 Lyton Rd, Workington	4.6	115	T. Chagonda Tel:+263(0)912804014
Machipisa 19779 Unit A, Chitungwiza	4.6	115	Florence Tel:+263(0)912714942
Breakwaters (ZDI) 167 Chihombe Rd, Ruwa	4.5	112	D. Chinana Tel:+263(0)11504603
Glenel Enterprises / Sando No. 1A Willowvale Industrial Park, Glen Eagles Rd Willowvale	4.5	112	S. Krugger/T. Chikuvira Tel:+263(0)11865650
Blowfly Investments No. 633 Dowe Road, Ruwa	4.5		Frank Tel:+263(0)11797900
Motherland Millers 6 Spitzkorp Rd, Snake Park	4.3	108	M. Chigova Tel:+263(0)11615504
Kawesa Milling Company Stand No. 10801, Zengeza 4, Chitungwiza	4.3	108	R. Kawesa Tel:+263(0)11802278
Zim Foods 5 Rotten Row	4.3	108	C. K. Nyoka Tel:+263(0)912396042
Chinyani Millers Matapi Hostels, Mbare	4.2	112	L. Chinyai Tel:+263(0)11604720
Mujabuki Milling Lindhurst Farm, Epworth	4.2	105	Mr. Muzivi Tel:+263(0)11800913
Billy Charles Foods 639 Nzungu Rd, Ruwa	4.2	105	Nyamweda Tel:+263(0)912759240
Purity Milling Company 19378 Tilco Industrial Site, Chitungwiza	4.2	105	Mrs. Chirimuta Tel:+263(0)11880458
Maingrade Ventures/Shumba Millers 14km peg Simon Mazorodze, Bark Storage Premises	4.2	105	Mr. Chipwere Tel:+263(0)912383403
Classic Millers 10492 Masanga Rd, Telco Industries, Chitungwiza	4.2	105	Makomo Tel:+263(0)912908339
Over east Investments Bak Storage, Beatrice Rd	4.1		Frank Guo Tel:+263(0)912429336
Golden Millers 608 Muzhanje Rd, Ruwa	4	100	Mr. Musarara Tel:+263(0)11422731
Team-up farming Katosvora Farm, Permaculture Rd, Mt. Hampden	4		C. Nyachowe Tel:+263(0)912573174

Pioneer Milling 197 Munhondo Rd, Ruwa	3.9	97	F. Tungwarara Tel:+263(0)23290025
Shambo Millers Chaka Building Complex, Chikwana Shopping Complex, Chitungwiza	3.8	95	Mr. J. Moyo Tel:+263(0)912406369
Ansellia Services Oldbury Farm, 15km along New Mazoe Rd	3.7		Mr. Mukodza Tel:+263(04)301810
Lesheen Millers No. Lesheen Farm, 534 Dunstan Road, Goromonzi, Ruwa	3.7	98	C. Chida Tel:+263(0)11440713
Bulawayo Milling T/a Fine Foods 224 Glen Eagles Rd, Willowvale	3.6	90	Mr. Gatsi Tel:+263(0)23411370
Mieris Milling 14km peg Simon Mazorodze, Bak Storage Premises	3.6	90	Chipwere Tel:+263(0)23419442
Fredco Superior Milling 3022 Domboramwari, Epworth	3.6	90	Mr. Musakwa Tel:+263(0)11808122
Grain mech Milling Former Matererini Flats Kitchen Cnr Chaminuka Dr Matapi Mbare	3.4	86	R. Mhende Tel:+263(0)912461721
Mainga Foods 4177 Patrenda Way, Glenview 2	3.3	82.5	W.S. Nyadzayo Tel:+263(0)11808915
Trevigano Millers fort Concrete Industrial Park 61 Harare Drive, Parktown, Waterfalls	3.3	82.5	Decide Chisango Tel:+263(0)912296806
Shambo Millers Chaka Building Complex, Chikwana Shopping Complex, Chitungwiza	3.3		Mr. Moyo Tel:+263(0)912406369
Tizites Milling 31km Peg Mutare Rd, Farway Farm, Ruwa	3.3		F. Deyera Tel:+263(0)912804901
Allbright Millers 9476 Eight Ave, Glenview 1 Industries	3	75	A. Matimbe Tel:+263(0)23780494
Salibonani Creek 8 James Farm Rd, Ruwa	3	75	G. Karumba Tel:+263(0)912979197
Gwai Millers 5971 Western Triangle, Gazaland	3	75	F. Gororo Tel:+263(0)11753140
Mcribs Enterprises Lot 1 of 14, Tynwald	3	75	Mr. Mbabvu Tel:+263(0)11737056
G K Millers 10345 Terror Rd, Tillo Industries, Chitungwiza	3	75	G. Kabaya Tel:+263(0)11525284
Shumba Milling Stand No 2518/3, Kambuzuma	3	75	J. Kandira Tel:+263(0)11507025
Mujawo Millers Std No.19 Gleneagles Indstl Centre, Willowvale	3	75	Ephraim Tel:+263(0)23779041
D and F Millers 110 Guzha T/ship, Chikwanha	2.8	70	J. Munemo Tel:+263(09)890834
Salomit Manufacturing/Marble Milling 5036 Overspill, Epworth	2.7	68	N. Chivuzhe Tel:+263(0)912917134
Katsaona Millers 10498 Tilco Industries, Chitungwiza	2.7	68	D. Kandarira Tel:+263(0)912959467
Dannyboy Millers 1597 Chizungu T/Ship, Epworth	2.7	68	D. N. Manyere Tel:+263(0)912853295
Crown Choice Delight 12 Oatlands Street, Merwede, Snake Park	2.7	68	M. Mlambo Tel:+263(0)912940317
Five Star Foods 3 Toure Road, New Ardbennie	2.7	68	P. Ncube Tel:+263(0)912672295
Jolkut Investment No. 69 Steven Drive, Masasa	2.7	68	A. Mhembere Tel:+263(0)23405472
City Foods Milling Stand No281 Mutsunyarunya Street Tafara	2.7		Col Magumise Tel:+263(0)11758879
Semandel Investments 122 Datford Rd, Willowvale	2.5		Mr. F. Moyo Tel:+263(04)664825/7
Blowfly Investments 633 Dohwe Rd, Ruwa	2.5		T. Madzvamutse Tel:+263(0)11503140
Green Grocer Milling Stand No. 300, Enterprise Rd, Box 761	2.5		J. Soka Tel:+263(04)499271
Dees Millers Stand	2.4	60	Mrs. Chanakira

No. 41, Murisa Township, Seke, Ziko			Tel:+263(0)11721979
Golden Star Milling 8 Shepperton Rd, Graniteside	2.4	60	Steve Gong Tel:+263(0)912313289
Sunspun Millers Corner Hobbs & Plymouth rds, Southerton	2.4	60	N. Mitchell Tel:+263(0)11206620
Harvest Foods 14kg peg Beatrice, BAK Storage Premises	2.4	60	C. Chipwere Tel:+263(0)912419260
Capital Ventures T/A Harvest Foods Stand 82-83 Block B, Chitungwiza	2.4	60	P. Munyurwa Tel:+263(0)912943190
Vodahot Trading T/A Valley Millers Fort Concrete Industrial Park, 61 Hre Drive, Parktown, Waterfalls	2.4	60	Dzapasi Tel:+263(0)11876009
Millers Pride 38 Cruster Rd, Southerton	2.4	60	T. Ncube Tel:+263(0)11201156
Simba Millers 10217 High Glen Road	2.4	60	S. Mwonzora Tel:+263(0)11752 413
Lidosine Milling Company 249 unit 13, Williams Way, Msasa	2.4	60	Mr. Dengu/Siyawamwaya Tel:+263(0)11439527
Notam Foods 150 Northway, Prospect, Waterfalls	2.4	60	A.T. Mukwazhi Tel:+263(0)912238845
Karima Investments No. 80 Lyton Rd, Workington	2.4	60	Mrs. I. Mahlanze Tel:+263(0)11401180
Eveready Millers 123-4 Guzha T/Ship, Chikwanha	2.4	60	Chinyamunzore Tel:+263(0)912305777
Trade Point Investments No. 8 Paisley Road Workington	2.4		Falzal Tel:+263(0)11740562
Samanyanga Milling Darwendale Rd 8km Peg Off Chirundu Rd	2.4		Mr. Jackson Tel:+263(0)11403558
Shanda Milling Stand No. 677 BluffHill, Faber Rd, Hre	2.4		Mr Sande Tel:+263(0)912385249
Eliska Southview Milling Stand 1120 Forbes Rd Uplands Waterfalls	2.4		Mrs. E. Hahlani Tel:+263(0)912679714
Chisipiti Milliers 26 Auckland Rd Southerton	2.4		N. Mungeni Tel:+263(0)23252753
Workspace Enterprises Bay No. 6-249 Williams Way, Beverly East, Msasa	2.2	55	M. Mazibiye Tel:+263(0)912384693
Davrec/Kaures Milling Std 19840 Tilco Industries, Chitungwiza	2.1	53	Mr. Makaure Tel:+263(0)912966768
Eveready Millers Stand No. 224 Tash Village Guzha Industrial Site, Chikwanha, Seke	2.1	53	Mr. Mamini Tel:+263(0)912893141
Beta Millers Stand No. 8700 Western Triangle, Highfield	2.1	53	Mr. Chikukwa Tel:+263(0)912312089
Hurudza Millers 7km peg Harare-Shamva Road	2.1		I. Chapfika Tel:+263(0)11400502
Hurudza Milling Stand No 21 Old Tafara	2.1		F.M. Nhari Tel:+263(04)850487
Brooke Foods 90 Chikwanha shopping Centre, Chitungwiza	1.9	47.5	E. Guzha Tel:+263(0)912393158
Oniomac T/A/Taguta 61 Douglas Rd, Workington	1.8	45	M. T. Chironga Tel:+263(0)912301949
Ashley Packers 21268 Cnr Mutema/Masset Rd, Tilco Industries	1.8	45	V. Mugaba Tel:+263(0)11437406
Classic Millers 19383 Tilco Industries, Chitungwiza	1.8	45	W. Musamwira Tel:+263(0)912930131
Guest Foods T/A Mach Muz Milling	1.8	45	K. L. Machiweni Tel:+263(0)912364738
Africa Millers 10492 Tilco Industries, Chitungwiza	1.8	45	A. Karigwindi Tel:+263(0)912902526
Gatawa Millers (Rasville) 10218 Highglen Willowvale	1.8	45	Mr. Gatawa Tel:+263(0)11731643

D and F Millers Stand No. 110 Guzha T/Ship, Chikwana	1.8	45	Mr. Munemo Tel:+263(0)912992766
Deplaat Investments Stand No. 1203, Tynwald South	1.8		Tao Zhou Tel:+263(0)912472670
Glacik Enterprises Glenside Farm 62km peg along Hre-Byo Road	1.5		Mrs. Ganyo Tel:+263(0)912720956
Macetty Millers	1.2	45	Magakangoma Tel:+263(0)23692895
Eliska Southview Millers Southview Plot, Forbes Rd, Waterfalls	1.2		E. Hahlani Tel:+263(0)912679714
Buxumu Entepries Toneridge Farm, Along Chitungwiza Rd, Near Irvines	1.2		Mupotaringa Tel:+263(0)912217449
Villagers Foods Stand No 5984Gazaland Shopping Centre	1.1	27.5	G. Tazviwana Tel:+263(0)912858 613
Feta Foods 3 Roseneath Road, Ruwa	0.9	23	Mr. F. Masango Tel:+263(0)11419 016
Chitungwiza Millers Std No.6006 Nehanda Street, Zengeza 4	0.9		Mrs. Chimani Tel:+263(0)912948 918
Tanroy 179 Loreley Cresent	0.9	23	Mr Pasi Tel:+263(0)912954711
Vygate Enterprises t/a Tsetsa 79B Chikwanha, Chitungwiza	0.9	23	Mushapaidze Tel:+263(0)11522476
Madyira Milling Taita Shopping Centre, Stand No. 19770 Unit O, Chitungwiza	0.9	23	A.T. Msipa Tel:+263(04)22333
Neblartrack Stand No.6572 Westlea Inds Area, Warren Pk	0.9	23	Lizzie Marimo Tel:+263(0)912326792
Kaures Milling Std 19840 Tilco Industries,Chitungwiza	2.1		Mr Makaure Tel:+263(0)912966768
MatingaB/Munawa Foods 19692 Unit L Seke Chitungwiza	1.8		Matinga Tel:+263(0)912818277
Ammar Foods/Ladka 106 Coventry Rd	3		
Blowfly Investments 633 Dohwe Rd Ruwa	3.5		Frank Guo Tel:+263(0)9124429336
Overeast Investments Bak Storage Beatrice Rd	4.1		Frank Guo Tel:+263(0)912469336
Pairnrx/Natural Foods 69 Douglas Rd, Workington	2.4		A.J Ngwenya Tel:+263(0)667616
RBC Milling Factory Bay 719 Willow Rd New Ardbennie	1.2		Mr C Madombwe Tel:+263(0)668560
Greatr Zim Milling Nebasa Complex Bay 1-150	3.6		S.Chidawaya Tel:+263(0)912573174
Eagle Consumer Brands 26 Greenock Rd,Workington	1.5		Mafunde Tel:+263(0)912211802
KGC Auro Services 17402A Culton Rd, Graniteside	3.6		C.Maswera Tel:+263(0)912247725
Zylac Enterprises 106 Coventry Rd	2.4		Mr Ishfac Tel:+263(0)912285696
B,K Millers Std No4416,Budiriro	3.2		Biggie Tel:+263(0)912716730
Genesis Foods 1233 Churchill Rd Prospect	2.4		Dube Tel:+263(0)11440000
Vintage Milling Std 19377,ilco Industries,Chitungwiza	4.5		E Chammanga Tel:+263(0)11356821
Shelsmore Enterprises Bay 3 Sedco Complex	7.2		Mr Nyovhi Tel:+263(0)912308940
Southview Milling No.1120 Forbes Rd.Southview,Waterfalls			E.Hahlani
Tinotenda Milling Std No.5 Kuwadzana	3		Chisodza Tel:+263(066)2300



**Annex 11: Milling Companies in Masvingo**

<b>Masvingo Milling Companies</b>	<b>Capacity Tn/Hr</b>	<b>Max Allocation/Wk</b>	<b>Contact Person</b>
National Foods	5	200	Mr. Nheta
Makondo Millers 69 Chikombedzi G/P Chiredzi	4.8	192	J. Makondo Tel:+263(0)912966251
ZPN Milling Company No. 15 Hawckley Road, Mvuma	4.8		Zivanai Shumba Tel:+263(0)912787498
Muushawasha Foods 1310A Mineral Road, Masvingo	4.5	180	Mr. Mapuranga Tel:+263(0)912246421
Big Six Millers Stand 72, Rutenga G/P Mwenezi	4.7	188	G. Taruvinga Tel:+263(014)433
Rukanda Millers Stand 230 & 120, Chivi	3.1	124	N. L. Rukanda Tel:+263(037)252/325
Gomba Millers Stand No. 618, Nyika	3	120	B. Gomba Tel:+263(0)11509747
Value Millers Stand 1 Maregere B/C/ Masvingo	3	120	S. Mashayahanya Tel:+263(0)11614134
Marow Milling 747 New Industrial Sites, Chiredzi	2.9	116	A. Marowa Tel:+263(0)11214069
Mutema Millers Stand No. 8, Ngundu B/C, Chivi	2.7	108	C. Mutema Tel:+263(0)912570427
Sisonke T/A Sun Valley Milling Std 205, Chivi Industrial Site, Chivi G-Point	2.4	96	K. Tshuma Tel:+263(0)11221468
Hurudza Millers Mashava Temeraire, Masvingo District	2.4	96	C. Musakanda Tel:+263(0)91420797
T & F Food Processors Std No. 6835 Industrial Site, Masvingo	2.4	96	Dube Tel:+263(0)11514422
Magoche Milling 18099 Mhamhatsi St, Muccheke, Masvingo	2.4	96	Magoche E. Tel:+263(0)912843716
Mtangi Millers Murongwe B/Centre, Mberengwa	2.4	6	P. Mtangi Tel:+263(0)11722120
Sypak Foods 1077 Tshovani Light Ind, Chiredzi	2.1	84	Siyakathsana Tel:+263(0)912339951
C and H Millers Sipambi B/G, Masvingo	2.1	84	C. Chikukwa Tel:+263(0)11218624
Larmona Millers Std 52, Mashaa Business Sve-Centre, Masvingo	2	80	Y. Moyo Tel:+263(0)11607406
Mubaiwa Milling Mwembe Business Centre, Mberengwa	2	80	K. W. Moyo Tel:+263(0)11401075
Vogo Milling Gonamombe Business Centre	2		Mr. Govo Tel:+263(0)11611228
S & M Millers 12475 Mazorodze St, Chesvingo, Masvingo	1.8	72	Maguranyi Tel:+263(0)11870475
Imperial Foods 177 Nyika Growth Point	1.8	72	K.Makaya Tel:+263(0)91244058
Tizzy Millers 38337 Masvingise B/C, Gutu	1.8	72	Mutema G. T Tel:+263(0)11746566
Allbright Millers no.1 Chomufui Bck, Mpandawanda, Gutu	1.8	72	Matimbe A. Tel:+263(0)912708901
Valley Kushanduka Farm, Valley road Off Mutare Rd	1.5	60	N. Munangagwa Tel:+263(0)11766234
Rolmay Trading 18120 Westview Industrial Site, Box 924, Masvingo	1.5	60	Shonhai C Tel:+263(0)11635916
Mhofu Milling Std 10143, Mineral Road, Masvingo	1.5	60	T. Mudekunye Tel:+263(0)912258835
Muunze Millers No.26 Muccheke Light Industrial Site, Masvingo	1.5	60	M. M. Mawire Tel:+263(0)11525400
Peshmore Milling Company Std 44 Maranda Business Centre, Mwenezi	1.3	52	R. Mubaiwa Tel:+263(0)912303848

Magwizi Milling Company Rera Kraal, Chief Madamombe	1.2	48	S. N. Magwiza Tel:+263(0)11206083
Chasiyatende School Milling Co. Chasiyatende Primary School, Masvingo	1.2	48	H. Ruzive Tel:+263(0)11746761
Srikpass (pvt) Ltd Std 475, Jerera G/P Zaka	1.2	48	T. Chipepera Tel:+263(0)11732896
Masendeke T/A Beshta Hev. Milling Lauder Farm, Chartsworth, Gutu	1.2	48	S. Mahofa Tel:+263(0)11206640
Sando Suppliers 231 Chomureza St, Mupandawana Gutu	1.2	48	O. Muchemwa Tel:+263(0)912718304
Zingoni Millers Std 909, Jerera G/P, Zaka	1.2	48	N. Zingoni Tel:+263(034)2323
Dzimwasha Milling Company Std18120 Corner Unity, Industrial Rd, Masvingo	1.2		A. Dzimwasha Tel:+263(0)912843676
Rujeko Millers 26891 Rujeko Light Industrial Site, Masvingo	0.9	36	J. M. Wafa Tel:+263(0)11214 603
Perama Millers Stand 38, Mapanzure B/C, Masvingo	0.9	36	T. Zihove Tel:+263(0)912395074
Ngundu Millers Std No. 8, Ngundu B/C, Chivi	0.9	36	J. Hungoidza Tel:+263(0)11210495
Vhembe Foods 1253 Industrial Road, Masvingo	0.9	36	J. Wafa Tel:+263(0)11214603
Chikozho Millers T/A A.T.C Gondo Business Centre, Chivi	0.9	36	A. Cikozho Tel:+263(0)11400409
Chizororo Millers Site No. 77, Takavarasha Business Centre, Chivi	0.9	36	S. Chizororo Tel:+263(0)11781689
Dzimwasha Milling Company Std 131, Mhandamabwe, Chivi	0.9	36	A. Dzimwasha Tel:+263(0)11866894
Makurira Millers Denge Business Centre Chivi	0.9	36	E. Makurira Tel:+263(0)912771122
Rice Millers T/A Digital Millers 180 Neshuro Industrial Site, Mweneze	0.9	36	C. Rice Tel:+263(036)401
Gomba Millers Chishave Business Centre, Chivi	0.9	36	T. Gomba Tel:+263(0)912716102
Full Bless Investments Shotsoni Business Centre, Chivi District	1.6	64	N Musara Tel:+263(0)913228078
Dzimwasha Milling Company Std No 18129 Cnr Unity Industrial Roda Masvingo	1.2	48	A Dzimwasha Tel:+263(0)912843676
Peshmore Milling Company Std No 44 Maranda B/Centre	1.3	52	R.Mubaiwa Tel:+263(0)912303848
Distinct Millers Tangwena Store Triangle, Chiredzi	6	240	T Mushipe Tel:+263(0)912740753
Spidron Milling Std NO.25 Chartsworth.Gutu	3.7	148	B Holliap Tel:+263(0)912331113
Tohori Investments 4297 Franklathan Rd, Industrial Sites Masvingo	3.7	148	A.T Rikanda Tel:+263(0)11220430

**Annex 12: Milling Companies in Mashonaland West**

<b>Mashonaland West Milling Companies</b>	<b>Capacity Tn/Hr</b>	<b>Max Allocation/Wk</b>	<b>Contact Person</b>
Makonde Milling Company Alfa Farm Mhangura	10.8	432	Mr. Gumbo Tel:+263(060)5614/5731
Macsherp Milling Company Std No. 264, Chimoi Rd, Kadoma	9	360	Mr. C. Mkunugwa Tel:+263(0)912715133
Tsetseka Milling Company Std No. 1162, Chegutu	8	320	Mr. Mapfaka Tel:+263(0)11896959
Norton Millers Knockmalloch Estates, Lot 3, Norton	7.2	288	Chimuperu Tel:+263(04)210108
Linden Park Belyin Pvt Ltd P. O. Box 62, Norton	6.9	276	Dr. Mazhindu Tel:+263(062)2424
Magaisa Milling Company Std No.132 Sanyati Growth Point	5.9	236	T. Mapfumo Tel:+263(086)7/2245
Falstand Investments 232 Silo Rd, Banket	5.5	220	Wayne Linefield Tel:+263(0)11206539
Zvionere Milling Company Std 6083, Njiri Street, Blockyard, Rimuka, Kadoma	5.4	216	Mr. E. Mtemi Tel:+263(0)91651516
Diamond Trading Magunje Growth Point Majunje	5	200	S. Moyo Tel:+263(0)11801353
Blue Ribbon Foods	5	200	Mr. S. Bhubho Tel:+263(0)912359916
Angwa Millers Angwa Farm Box 179, Golden Kopje rd, Chinhoyi	5	200	N. Chirinda Tel:+263(0)11801024
Better By Far Millers 256 Galloway Rd, Norton	5	200	S. Chara Tel:+263(0)912422272
Intergrear Trading T/A Beta Millers 71 Chitezi St, Rimuka, Kadoma	4.8	192	Mr. Chikukwa Tel:+263(0)912312089
Wamica Foods Milling Company Buttecimbe Farm, 35.5km peg, Chegutu, Mubaira Rd	4.5	180	Mr. A. Hativagoni Tel:+263(0)11601237
Bevtech Milling Company Stnd No. 1 Kuwadzana, Banket	4	160	Tel:+263(0)912721554
Cecily Millers New Allan Grange Farm, Raffingora	4.3	172	Mrs Chombo Tel:+263(0)912570602
Ternoth Millers Std No. 3, Gadzema Industrial, Chinhoyi	3.5	140	Mr. Musakwa Tel:+263(0)912746087
Califlets Foods	3.5	140	R. Ndoro Tel:+263(0)11732966
Mayfort Milling Mayfort Farm, Chinhoyi	3.5	140	G. Watson Tel:+263(0)11208790
Samanyanga Products Box Wgt 895, Westgate, Harare	3.3	132	Batamoyo Mutapaire Tel:+263(0)11766449
Raffingora Millers Box 26 Raffingora	3	120	L. Saveni Tel:+263(031)880685
Rama Amrat Std No. 98, James St. Karoi	3	120	A. V. Rama Tel:+263(0)11410111
Danlyn Estate 9km Peg Farm, R.G. Mugabe Highway	2.7	108	Mr. Nyakapiko Tel:+263(0)11529749
Mhangura Marketing/Tairo Milling	2.5	100	Mr. Chimanga Tel:+263(0)237-8
Chigutiro Milling Std No. 3501 RG Mugabe Rd Chinhoyi	2.5	100	E. Thandi Tel:+263(0)912720683
Gomwill Milling Company Std No. 3422, Katanga, Norton	2.4	96	W. N. Chimutanda Tel:+263(0)23226094
Rwizi Ent. Lot 3 of Higher UP Hopewell, Selous	2.4	96	Mr. W. Kamudyariwa Tel:+263(0)11711206
Garamukonde Millers	2.4	96	Mr. F. Gororo

Std. No. 1148, Chimvi Rd, Chegutu			Tel:+263(0)11753140
Gumpo Uitkyk Farm Uitkyk Farm Box 105, Kariba	2.4		Mr. Gumbo Tel:+263(0)11886902
Eden Holdings Std 7126 Hull Road, Chinhoyi	2.4		Marowa G. Tel:+263(0)912219151
Heritage Milling Company Stand No. 1384, Hintonville, Chegutu	3.3	132	Mr. F. Zulu Tel:+263(0)11746663
T.Z. Millers 2546 Maridale, Norton	2.4	96	Mr. T. Nyangari Tel:+263(0)912908596
Tashinga Milling Company Lothian Farm, Box 411, Norton	2.4	96	Mr. Mhizha Tel:+263(0)11777739
Tanaka Milling Cooperative Jenkston Farm, Plot 68, Norton	2.24	89.6	Mr. Sande Tel:+263(0)912764892
Cecily Millers 348 South Rd, Norton	2.1	84	S. Ganyo Tel:+263(0)23229307
Beta Milling No. 71 Chitezi Rd, Rimuka, Kadoma	2.1	84	K. Chikukwa Tel:+263(0)912312089
Mupamombe Milling Company P. O. Box 1 Raffingora	2	80	S. Makwasha Tel:+263(0)912651200
M & N Investments Milling 510 Zvimba Mateu Road, Chinhoyi	2	80	J.V Vuuren Tel:+263(0)11806414
Yaturuka Farm Plot 410 Karoi	1.8	72	F. Mandemwa Tel:+263(0)912269900
Cobblestone Milling Mukutu, Box 75, Trelawney	1.8	72	Mr. Masaire Tel:+263(0)698)2674
King Enterprises 205 Galloway, Norton	1.8	72	Mr. F. Magadu Tel:+263(0)11201738
Mutyambizi Millers Mutyambizi homestead chikunichawa hmstd Mhondoro	1.8	72	Mr. Mutyambizi Tel:+263(0)912438660
Temba P. Mliswa T/A Saltlakes Holdings Spring Farm, Karoi	1.8	72	T. Mliswa Tel:+263(0)23700148
Chiedza Milling Company 79 Galloway Road, Twinlakes, Norton	1.8	72	C. Dube Tel:+263(0)912787043
Marconsul Milling Company Std No. 412, Rimuka Industry, Kadoma	1.5	60	Mr. Watenga Tel:+263(0)912883420
People's Import & Export Milling Lot 1 of Mashlands, Norton	1.2	48	Mr. J. G. Mgwagwa Tel:+263(0)912403703
Incorporated Milling Company Std 5426 Glas Glow Rd, Chinhoyi	1.2	48	Mr. Baloyi Tel:+263(0)912903993
Mainvale Investments Std No. 321 Josiah Tongogara, Kadoma	1.2	48	Augustine Chidora Tel:+263(0)912369964
Salop Millers Salop Farm, 128km Peg Along Bulawayo Rd Kadoma	1.1	44	Mr. Dube Tel:+263(0)912406102
Builders Milling Std No 335 South Road Norton	1.1	44	J. Murufu Tel:+263(0)913028551
Zvemunoda Milling Company Stand No. 860 Nyerere Way, Banket	1	40	T. Sabamba Tel:+263(0)11750961
Forshore Investments Lydiate Business Centre, 15km Peg Along Zvimba Rd Norton	0.9	36	M. Kanengeya Tel:+263(0)912817946
Vision Millers Std No. 2033, Ngoni T/ship, Norton	0.9	36	N. Chonge Tel:+263(0)23692247
Gukwa Milling Co Two Tree Business Centre	1.2	48	Mr Gukwa Tel:+263(0)11208792
Central Milling Pine Mine Rd Kadoma/Off Bulawayo Rd ,162 Km peg	4	160	Mr Haritatos Tel:+263(0)912240276
Makwiro Milling Box 386,Harare			O Chimenya Tel:+263(0)912359912

**Annex 13: Milling Companies in Mashonaland Central**

<b>Mashonaland Central Milling Companies</b>	<b>Capacity Tn/Hr</b>	<b>Max Allocation/Wk</b>	<b>Contact Person</b>
Adult Millers Std 2118, Light Industry, Bindura	9.6	384	Musasiwa. B Tel:+263(0)11422380
Mapunga Foods (Haingate) Insingizi Farm, Mapunga, Bindura	4.5	180	Mr. Severa Tel:+263(0)23237199
Ansellia Services Oldbury Farm, 15km along Nw Mazoe Rd	3.7	148	Mr. Mukodza Tel:+263(04)301810
Afro Timber Milling No. 13 GMB Rd, Glendale	3.6	144	Mr. Masuku Tel:+263(0)912261095
Mburuma Milling Std No. 394/5, Shamva Urban, Shamva	3	120	Mr. Mburuma Tel:+263(0)91404213
Pfura Millers Mt Darwin South Youth Agricultural, initiative Box 57, Mt Darwin	3	120	S. G. Madondo
Double Design Foods Summerset Farm Concession Near GMB Concession	2.1	84	Mr .Chirume Tel:+263(0)11868290
Mudzonga Millers Sect. 3/6, Trojan Mine, Bindura	2	80	P. Mudzonga Tel:+263(0)912244152
Light Star Trading Std No.2113 Light Industries, Atherstone, Bindura	1.8	3	A. T. Musvosvi Tel:+263(0)912848022
White Harvest Avoca Farm, Bindura	1.2	48	Mr. Maimba Tel:+263(0)912729058
Shamuyenhanzva Mulinga Farm, Box 46, Shamva	0.9	36	Shamuyenhanzva Tel:+263(0)912996031
Tongai Milling Tongai Farm,20 km Bindura-Harare Rd			R.T Matangira Tel:+263(0)912923179
Cecily Millers New Allan Grange Farm			Mrs M Chombo Tel:+263(0)912570602
Chetsunga Milling Juru Farm Cnr Mutoko/Shamva Rd			Mr Juru Tel:+263(0)912384036

**Annex 14: Milling Companies in Mashonaland East**

<b>Mashonaland East Milling Companies</b>	<b>Capacity Tn/Hr</b>	<b>Max Allocation/Wk</b>	<b>Contact Person</b>
Good Hope Milling 70 Houston Cross, Marondera	8	320	Mr. Jaya Tel:+263(0)11208478
Tags Std no. 441 Murewa Industrial Area	6.8	272	Mr. Muzonza Tel:+263(0)11531939
Gatsi Millers lot A James Farm, Goromonzi	6.2	248	M. W. Gatsi Tel:+263(0)11405 628
Chinamora Milling Chabwino Farm, 38km Peg, Shamva Rd	5.7	228	Chief Chinamora Tel:+263(0)11 875548
Bromley Millers Melfor Loop Road, Bromley	4.9	196	Tonderai Zimondi Tel:+263(0)11 862638
Badger Skins Milling Company Tabudirira Chipu Ward Mutoko Growth Pnt	4.7	188	M. Chitauro Tel:+263(0)912 218975
Mutinhiri Millers Mahusekwa Growth Pnt, Mahusekwa, Marondera	4.5	180	MP. Mutinhiri Tel:+263(0)11582112
Silver Dollar Milling Std 2778T Mzeki Way, Gombo Marondera	4.2	168	Tel:+263(0)11765491
Encore Milling Company Encore Safari Farm, Marondera	4.2	168	MP Matiza Tel:+263(0)11413969
Avem Millers Londus Business Centre	4.2	168	A. Mushaniga Tel:+263(0)912210048
Agape Milling 56 Detroit Crescent Marondera Indst. Area	4	160	S. Goto Tel:+263(0)912417234
Lesheen Millers Lesheen Farm, Dunstan Rd, Goromonzi	3.7	148	L.C. Chida Tel:+263(0)11440713
Dabuka Milling Company Dabuka Farm, 24km Peg Mutare Rd, Goromonzi	3.4	136	Never Mhlanga Tel:+263(0)912278164
Winbea Millers Std No. 56 Landas Chihota	3.3	60	Winnie Mutamiswa Tel:+263(0)23431889
Valley Millers Gabaza Farm, Beatrice	3.3	132	Mrs. Nyanhongo Tel:+263(0)11502500
Atacs Milling 2164 Dombotombo Rd, Graniteside	3.3	132	Mr. Nhata Tel:+263(0)23319316
Bemba Farm	3	120	Mr. Smith Tel:+263(0)912295736
Zviwanikwa Foods Std No 52 Juru Growth Point Bhora	3	120	Mr.Bvaka Tel:+263(0)11804584
UMP Milling Std No 570 Industrial Site, Mutawatawa	2.7	108	C.Magweni Tel:+263(0)11405712
Mash Milling 199 Mutoko Centre	2.4	96	Mr. Maponga Tel:+263(0)11788337
Tecksen Milling Nyamasoka Residence, Chief Chinamwa, Goromonzi	2.4	96	Mr. Masoka Tel:+263(0)11420849
Encore Safari Milling Safari Farm, Marondera	2	80	S. Simani Tel:+263(0)11608761
Ishe Anesu Milling Company Std 28, Kotwa Growth Pnt, Kotwa	1.8	72	Mr. Gangai Tel:+263(0)11788366
Supreme Millers T/A Chirandu Millers Mungati Shopping Centre, Domboshava	1.8	72	Mrs. Mbanjere Tel:+263(0)11206743
Rasai Maturi Std No. 65 Chirodzero Business Centre, Domboshava, Goromonzi	1.8	72	T. Sendi Tel:+263(0)912901843
Rugare Milling Company Lewben Faem, Melfort Ward, Goromonzi	1.5	60	B.R. Hatendi Tel:+263(0)912365111
Swumduck Industries Mrewa Growth Point, Box 542, Mrewa	1.2	48	Mr. C. Zengeya Tel:+263(0)11513775

Meclec Investments T/A BS Millers St. No.CL56746 Ruuzenze Business Centre, Chihota	1	40	S. Kamba Tel:+263(0)11611880
Sadzi Millers Sadzi Falls Farm, Marondera	0.9	36	Mr. T. Karimanzira Tel:+263(079)24633
Ras Milling Tongogara School, Maloire B./Centre, Wedza	0.9	36	W. Madzingaidze Tel:+263(022)23724
Chetsunga Milling Lot 2 of stuhm Corner Shamva. Mutoko	0.9	36	O.T Juru Tel:+263(0)11808825
Muchi Milling Co Mutoko Growth Point	3.6	144	Muchi Milling Tel:+263(0)11400833
Tembo Millers Std 325 Nyazema T/Ship, Macheke	0.9	36	Anesu Chingara Tel:+263(0)11789579
Rosaldox Investmests Madamombe Business Centre, Mahusekwa, Marondera	0.9	36	Mr.C. D. Gavhera Tel:+263(0)11800013
Mukoki Millers Garaba Business Centre, Wedza	0.9		Mr. Mukoki Tel:+263(0)912 946786
Feta Foods 3 Roseneath Rd, Nora, Ruwa, Goromonzi	0.9	36	F. Masanga Tel:+263(0)11419016
Mandedza High School Opp Dema Police Station, Seke Communal Lands	0.9		Mr. Gorejena Tel:+263(0)912722745
Samanyanga Std 340 Birmingham Rd, Marondera	0.84		Jackson Tel:+263(0)11403558
Nelmah Milling Std 350 Ndorochena , Murewa	3.3	132	N. Mahupete Tel:+263(0)912369807
LMB investments 60 Chirozero Business Centre Showground, Domboshawa	1.8	72	Mr Mutize Tel:+263(0)11611348
Primot Enterprises Glen Avon Farm,Bromley,Goromonzi	0.9		W.Ncube Tel:+263(0)11808108
Stock Up Farming Londos Business Centre,Marondera	4.2		Mushaninga Tel:+263(0)912210048
Sunlinos Enterprises Lot 5 Humburg Rd Industrial Site, Marondera	2.4		A Chunga Tel:+263(0)11779838
Rukodzi Millers Kent Farm,P.O Box 86,Marondera	3.7		Mr Stockhill Tel:+263(0)11609359
Tagutaishe Milling Co Std 1225 Rujeko,Marondera	2.4		J Chitanda Tel:+263(0)912344301

**Annex 15: Milling Companies in Matabeleland South**

<b>Matabeleland South Milling Companies</b>	<b>Capacity Tn/Hr</b>	<b>Max Allocation/Wk</b>	<b>Contact Person</b>
Distinct Millers Dulivadzimu Shopping Centre	7.5	300	T. Mushipe Tel:+263(0)912882037
Mangwana Milling Company 119 industrial, Botswana Rd, Plumtree	6	240	Mpini Moyo Tel:+263(0)91730471
Ndazi Ndazi Milling Dombodema Business Centre, Plumtree	5.4	216	L. Nleya Tel:+263(0)11418806
Zimfoods Chamunanga Shopping Centre	4.5	180	M. Chikova Tel:+263(0)11409861
Mudau Millers Channel 6 Business Centre	3.9	156	R. Mudau Tel:+263(0)11430811
Staple Foods Sihlengeni Business Centre, Siphezini, Mat South	3.6	144	M. Ndlovu Tel:+263(0)912712545
Sizabantu Std No. 186 Maphisa Business Centre	3	120	D. Moyo Tel:+263(0)11515382
Properways Enterprises Std No. 422 Pioneer Rd, Victoria Falls	3	120	W. Ndlovu Tel:+263(0)11211125
Bophelong Enterprises Shashe Business Center	3	120	M. Thabolo Tel:+263(0761)254631
Tshinane Millers Lutumba Business Centre	3	120	Mr. W. Sibanda Tel:+263(0)912987156
Ndabankulu Milling Marebeha Maphisa	3	120	T. Ncube Tel:+263(0)11614255
Thuthuka Milling Co. Mawonondo Business Centre Filabusi	3	120	A.M. Ndlovu Tel:+263(051)83305
Felas Millers Vocola Shopping Centre, Filabusi	2.4	96	M. Nkomo Tel:+263(0)11786868
Gwanda South Std No. 10 Kezi/ No. 8 Erica Heburn Ilanga, Bulawayo	1.8	72	Mr. Nyati Tel:+263(0)11219355
Jiyane Milling Company Donkwe Donkwe Business Centre, Kezi	1.8	72	M. Sibanda Tel:+263(0)11607595
Ashberry Millers Std No. 427 Light Industrial Area, Gwanda	1.8	72	R. Sibanda Tel:+263(0)23248121
PR Golden Foods Std 199 Maphisa	1.2	48	C. Dube Tel:+263(0)11631808
Uphedza Ndala Lutumba Business Centre	0.9	36	G. Viljoen Tel:+263(0)23300296
Zamangezandla Hombola Cross Rds, Mangwe Dist, Plumtree			J. Malaba Tel:+263(0)912233801
LikewiseEnterprises Std Number 7 Somnene Figtree Plumtree			D Sibanda Tel:+263(0)912852503
Batanai Milling/Tahangana Batanai Store P.O. Box 21, Plumtree			R. Ndlovu Tel:+263(0)11423778
Mahole Milling Winfillingford Farm Box 94 Filabusi			N. Tshuma Tel:+263(0)912327543
Snowcrest/Esibomvu 69 Mpaca Road Esibomvu T/Ship Esigodini			Moyo Tel:+263(0)11424778
Kavhade Ngeno Millers Lutumba Business	1.5	60	L. Chikumba Tel:+263(0)912398787
Mlungu Milling Emganda Wiolandale			P Sibanda Tel:+263(0)11551679
Sibantu Foods Std No.186 Maphisa			D.Moyo Tel:+263(0)11567320
Distinct Millers Dulivadzimu Shopping Centre			T. Mushipe Tel:+263(0)912882037
Mangwana Milling Company 119 industrial, Botswana Rd, Plumtree			Mpini Moyo Tel:+263(0)91730471



**Annex 16: Milling Companies in Matabeleland North**

<b>Matabeleland North Milling Companies</b>	<b>Capacity Tn/Hr</b>	<b>Max Allocation/Wk</b>	<b>Contact Person</b>
Thendele Foods Milling Company Std No. 36 Tsholotsho Business Centre	4.8	192	Mr. P. H. Manyatela Tel:+262(0)11777082
Maduke Milling Company Inkunzi Business Centre, Tsholotsho District	4.4		Mr. B. Ndlovu Tel:+263(0)11435743
Mavako Investments Sazini Store, Lupane Business Centre	3.9	156	Sipho Dube Tel:+263(0)11762420
Nice Foods Std No. 205 Knwmour Business Centre, Lupane	3.6	144	Mr. M. Gumbo Tel:+263(0)11702325
Ammiwi Foods Nkayi Business Centre	3	120	A Ndebele Tel:+263(0)11792970
PM Milling Springrange Farm, Nyamandlovu	3	120	Ndlovu Martin Tel:+263(0)912851604
Properways Enterprises T/A Sidobe Milling St No. 422 Pioneer Rd, Victoria Falls, Industrial Site, Vic-Falls	3	120	Wilson Ndlovu Tel:+263(0)11211125
Haice Milling Inyathi Co-operative	2.7	108	B. Nkomo
Iluba Milling Std No. 3 Sipepa Business Centre, Tsholotsho	2.7	108	Mr. A. Gabeza Tel:+263(0898)346/563
Bio-Serve T/A Busu Milling Rennede Farm, 19km along Bulawayo Rd Victoria Falls	2.5	100	G. Gumede Tel:+263(0)11217390
Bakwenene Milling Std No. 15 Siphepha Tsholotsho	2.4	0	L. B. Moyo Tel:+263(0)11522536
Day Break Milling Company Std 26 P Section Cottage Industry Hwange	2.1	84	Mr. D. Nkomo Tel:+263(0)11750258
Makhelwane Milling Company Tsholotho B Centre, Tsholotsho	1.8	72	Mr. K. Chombo Tel:+263(0)11763997
Larmona Hwange Industrial Sites, Hwange	1.5	70	Mr. Moyo Tel:+263(0)912425158
Tip Toe Milling Company Std No. 4652/3/4, Chinotimba Industrial Area, Vic-Falls	0.9	36	Mr. C. Nyakumbi Tel:+263(0)11210947
Nkayi Business Centre Nkayi Business Centre	4.5		Mr F.Mawundura Tel:+263(0)11779361
Fulglen Enterprises Nest Wegg Farm	3		D Moyo Tel:+263(0)11741833
Milburn Foods Dete Business Centre	2.7		Dete Business Centre Tel:+263(0)11615694

**Annex 17: Milling Companies in Midlands**

<b>Midlands Milling Companies</b>	<b>Capacity Tn/Hr</b>	<b>Max Allocation/Wk</b>	<b>Contact Person</b>
National Foods	10.5	420	Mr. Nheta
Zvikuru Milling Burke Street, Kwekwe	8.4	336	S. Gomba Tel:+262(0)11400803
Ilanga Millers Std No.1045, 17 Linconroad Industrial Sites, Gweru	8	320	Manzanga P Tel:+263(0)912218600
Pentland Milling R. G. Mugabe Way, Market Street	7.6	304	O. M. Kwenda Tel:+263(054)224628
Victoria Foods Std No.771, Trafford Rd, Gweru	12	480	John Kelly Tel:+263(054)22361-4
Kwayedza Milling Mfiri Business Centre	5.4	216	I. Tavengwa Tel:+263(0)11614251
Blackman Milling Std no. 2008, Amaveni, Kwekwe	4.8	192	M. Matambanadzo Tel:+263(0)23893126
Star Bright Millers Std No. 1319 - 1320 Mkoba 12, Gweru	4.8	192	Mollen Pedzisa Tel:+263(0)912781834
Sugden Milling Std No. 2450/11 Mbizo, Kwekwe	4.8	192	C Mukewa Tel:+263(0)11420213
Chikonde Foods Std No.520 Mataga Growth Pnt, Mberengwa	4	160	David Makinya Tel:+263(0)11600455
Magonyo Millers Std No. 3005 Amaveni, Kwekwe	3.6	144	J. Magonyo Tel:+263(0)11436470
Sitshebo Foods Cross Roads Business Centre, Silobela, Kwekwe	3.3	132	Manoki Mpofu Tel:+263(0)11343703
Mandebvu Millers Std No. 2404, Section 11 Mbizo, Kwekwe	2.4	96	Mr. P. C. Ngozo Tel:+263(0)912714112
Fredfa Milling Co. 17-18, First Street, Shurugwi	2.3	92	Mrs. Mandaza Tel:+263(0)912874821
Mutangi Millers Mukake Business Centre, Zvishavane	2.1	84	D Mutangi Tel:+263(0)11363673
Nyakuzvidzwa Millers	2	80	Saul Mamvura Tel:+263(0)912385209
Chihoro Millers Std No.1139 Mapgungautsi/Industrial Area, Gokwe	2	80	Chidzonga Tel:+263(0)912381320
Commuk Milling Box 2299 Mutare	2	80	M. Chigombe Tel:+263(020)67138
Free White Millers Std no. 1474, Nyaradza Indstl Sites, Gokwe	2	80	S. Mpasi Tel:+263(023)302262
Mubaiwa Milling Mwembe Business Centre, Mberengwa	2	80	K. W. Moyo Tel:+263(011)401075
Bryden Technical Services Std No. 1 Harare Road Kwekwe	1.8	72	Mr. M. Hanyani Tel:+263(055)23654
Maranda Makusha Std No. 805 R.G. Mugabe Way, Zvishavane	1.7	68	Maranda
Sunrise Milling Std No 8101 Mkoba Gweru	1.5	60	J. Musariri Tel:+263(0)912771218
Bhudhi Milling Company Std 3834 Gokwe South	1.5	60	C. Matongo Tel:+263(0)912368007
Royal Eagle Milling Std JT58 NRZ Goods Shed, Mvuma	1.5	60	Ellah Chako Tel:+263(0)23205297
Mukewa Milling Std No. 2450/11 Mbizo, Kwekwe	1.2	48	Mr. Mukewa Tel:+263(0)11420213
Zebra Nyangara Milling Std no. 8216, Mtapa Industrial Sites, Gweru	1.2	48	Musa Mutasa Tel:+263(0)11872619
Fine back Milling Std no.10 Shamrock Industrial Site	3	120	Wilson Masamwiro Tel:+263(0)91456373

Royal Millers Std No 2061/2 Amaveni Ind Kwekwe	1.2	48	T.Dzuda Tel:+263(0)11619268
Mashoko Milling Daru Business Centre, Zvishavane	1.2	48	J. Mashoko Tel:+263(0)11731552
Nutri Milling Co IPR Complex Goods Ave	1.2	48	J.Mutamangeya Tel:+263(0)912813612
Mapfumo & Sons Std no.703 Lght Ind Sites, Zvishavane	3	120	D.Mapfumo Tel:+263(0)11231639
Shasha Milling Mapanzure Shopping Centre, Mapanzure	0.9	36	Rushwaya Tel:+263(0)11214323
Grobeller Good Shed Railway Station, Kwekwe	5.5	220	Chikukwa Tel:+263(055)21311
Masendeke Millers Chaka Business Centre,Mvuma	2.1	84	Masendeke Tel:+263(0)912433961
Machokera Millers Std No.1 Zhombe Growth Point Kwekwe	1.8	72	Jaison Tanyongana Tel:+263(0)912624410
Mutangi Milling Mukwake Business Centre,Zvishavane	2.1	84	E. Mutangi Tel:+263(0)11363673
Zvikuru Milling No 10 Burke St,Industrial Site,Kwekwe	4.5	180	Mrs Gomba Tel:+263(0)23 252555
Chikiyi Milling Chengwena Business Centre,Chirumhanzu South District	3.6	144	Mr Chikiyi Tel:+263(0)11878469
Royal Eagle Milling	1.5	60	Ellah Chako Tel:+263(0)23205297
Fredfar Milling Std No.17 &18St Shurugwi	3.6	144	T,Mandaza Tel:+263(0)912307283

**Annex 18: Milling Companies in Manicaland**

<b>Manicaland Milling Companies</b>	<b>Capacity Tn/Hr</b>	<b>Max Allocation/Wk</b>	<b>Contact Person</b>
National Foods Limited 456 Glasgow Rd, Heavy Industrial Site, Mutare	13	520	Mr. Akim Makore Tel:+263(0)11747998
Blue Ribbon Foods Limited 14 Newcastle Rd, Heavy Industrial Area, Mutare	6	240	Mr. Kusema Tel:+263(020)62245
Porusingazi Milling 4 Glasgow Road, Mutare	4.8	192	Mrs Porusingazi Tel:+263(0)11613154
Eckville Milling Company Kadzunge Village, Headman Rukweza Nyazura			Manhanhana Tel:+263(0)912713518
Panhinga Millers Lot 14A Odzani, Mutare	2.7	108	A.Soma Tel:+263(0)11799 935
Rich Millers Std 4455 Chikanga II, Business Centre Mutare	2.1		Mr. Chingoto Tel:+263(0)912934301
Commuk Milling Box 2299 Mutare	2	80	M. Chigombe Tel:+263(020)67138
Crewsh Investments 12 Edson Sithole Rd, Paulington Murahwa Industrial Site			Mr. Piyo Tel:+263(0)912751786
Hahlani Southview Std No. 1038 Vengere, Rusape			L. Tsoka Tel:+263(025)3559
Zuvaracho Mills Mundanda Bsn Centre, M Selinda , Tanganda Tea Estate	2	80	R.Dhliwayo Tel:+263(0)11607245
Mtunzi Milling Std 581, Buzi Street, Gaza T/Ship, Chipinge	1.8	72	S. Mtunzi Tel:+263(0)11614671
K. J. Soma Millers Std 24 Runde Crescent, Riverside Dr, Mutare	1.8	72	Karson Soma Tel:+263(0)73324493
Eastern Crafts Pvt Ltd Std No. 5188, St Hellens Drive, Nyakamhete, Mutare	1.7	68	M. Jakazi Tel:+263(0)11614808
Kuchihama Millers Std No. 43, 58 and 59 Gaza "O", Chipinge	1.5	60	Dr. Duri Tel:+263(0)11631168
T.N.T. Millers 615 "C" Avenue, Mutare	1.5	60	CDE S. N. Beta Tel:+263(0)11212465
Mhofu Milling Company Std no. 184 Birchnough Bridge T/Ship	1.5	60	Aaron Mudekunye Tel:+263(0248)2273
Axa Foods Std No. 633 Maungwe Street, Rusape	1.5	60	S. Chatima Tel:+263(0)11513400
Bvurere L Std No. 59, Nhedziwa Business Centre, Chimanmani	1.3	52	L. Bvurere Tel:+263(026)2228
Gowack Millers Std No. 5170 Grimsby Rd, Nyamamete Industrial Area, Mutare	1.1	44	Akim Gowera Tel:+263(0)11407319
S & M Milling Crofton Homestead Farm, Box 312, Rusape	1.2	48	Mr. Sagiya Tel:+263(0)912433845
Quartet Investments/Duma Investments Bazeley Bridge Township, P/A Mutare			Mr. P. Duma Tel:+263(0)912334664
Chinguno Foods Std No. 115 Alvord Ave, Nyanyadzi	1	40	Tapuwa Chinguno Tel:+263(0)11861849
Masere Holdings Mutasa District Service Centre (DC) Std No. 17 Watsomba	0.7	28	E. Nyatsanza Tel:+263(0)11204414
Nzuma Millers Murambinda G.Point,Box 79 Murambinda			W.Nzuma Tel:+263(04)753770
Eckville Milling Company			Mr I.Manhanhana Tel:+263(0)912 713518

**Annex 19: Potential Maize Suppliers**

Potential Maize Suppliers:	Contact	Individual farmer
ex Farm	JL Mutibura Tel:+263(0)913377624, Tel: +263(0)11400306	Individual farmer
Chindito Farm	Mr Muzenda/Mutsa Gwatidzo Tel: +263(04)870021	More info required to assess supplier
Agri Produce	Gaylord Chabarika/Freedom Maziriri	Company profile and trade references to follow
Powellmate Investments T/A Carlford International	Big Chitima Tel:+263(0)11401969	More info required to assess supplier
Chalmon (Pvt) Ltd	David Chikaona Tel:+263(0)912289852, Tel:+263(0)912325455, +263(0)11742864	Malawi based company
J.F. Investments (Pty) Ltd	Nyarai Mhandu Tel:+263(0)11577296	More info required to assess supplier
Kashwao Estates	Phison Samambwa Tel:+263(0)912 349222	Individual farmer
ex Farm	Nyasha Goto Tel:+236(0)11865876	Individual farmer
Masala Farm	Mr C Takawira Tel:+263(0)913004697	More info required to assess supplier
Komani Estates	Edwin Guvaza Tel:+263(0)11233143 Tel:+263(0)912315328	Approved as WFP Supplier
D.D Mining & general Suppliers	D. Dongo Tel:+263(04)797986 Tel:+263(0)11605082	Farmers Association in Mashwest Province
Kupfuma Kurima Farmers Association	J.Kufakweyi Tel:+263(0)11757820 Tel:+263(0)11354477	More info required to assess supplier
Mustap Fresh	Tapiwa Sigauke Tel:+263(0)912958512 Tel:+263(0)913488380	More info required to assess supplier
Olscade	FreddyNdhlovu Tel:+263(04)751359 Tel:+263(0)912859217	Individual farmer
Mazuri Farm	Shame Tarumbiswa Tel:+263 11800040	More info required to assess supplier
Faith Traders	Mr Mavunga Tel:+263(0)912106292	More info required to assess supplier
Metro Commodities	Miles Peach Tel:+263(0)912294863	Farmers Association, Norton
Jomuh Agencies	J.Magandu	Farmers Association, Zvimba
Hama Maoko Association	L. Tapererwa	Approved as WFP Supplier
Sahara Marketing	G. Chipidza Tel:+263(0)912397882	Approved as WFP Supplier
Knarsdale Enterprises	Susan Hahlani Tel: 263 4 487622 Fax: 263 4 487654	Individual farmer

**Annex 20: Comparative Inspection Table on Security Companies**

Due to recent political developments further deteriorating the staff security situation surrounding the provision of humanitarian relief in Zimbabwe and in line with the proposed 2009 Common Humanitarian Action Plan the need has arisen to reinforce the current UNDSS team. Humanitarian response by UN agencies and NGOs in Zimbabwe will require the support of an additional security officer to coordinate/ liaise with Humanitarian partners operating in the field.

<b>Areas Evaluated</b>	<b>GUARD ALERT</b>	<b>FAWCETT</b>	<b>SAFE GUARD</b>	<b>TIME SECURITY</b>
Force Size	2057	4000	2870	1180
Coverage	Whole country	Whole country	Whole country	Harare only
Control room & supervision	Yes	Yes	Yes	Yes
Rapid Response	Yes (Harare 8 vehicles)	Nil	Yes (country wide)	Yes (Harare 6 vehicles)
Rapid response Vehicles	8	0	22	6
Vehicles/Mobility	120 vehicles country wide	+150 vehicles country wide	75+ vehicles countrywide	42 vehicles
Alarm Section	Yes	No	Yes. (Servicing UN offices and staff residences.)	Yes (Alarm systems in UN Agencies')
Handheld radios	Nil	Yes	Yes	Yes